



Government of Sindh
SINDH REVENUE BOARD



Shaheen Complex Building, 6th Floor, M.R Kiyani Road, Karachi
www.srb.gos.pk

NOTICE FoR INVITING TENDER
Supply of Voice over Internet Protocol (VoIP) for Call Center Solution at SRB

SRB invites sealed bids from reputed/established firms/suppliers/contractors, registered with sales Tax and income Tax authorities, for procurement of VoIP system for Call Center at SRB.

List of Works

S No	Description	Bid Security	Tender Fee	Time for completion
1.	VoIP system for Call Center Solution at SRB	2% of Bid Price	Rs. 1,000/- (Non-refundable) payable through Pay Order in favor of Sindh Revenue Board	1 week (7 days)

- Eligibility:**
- A. Valid Registration with tax authorities like SRB, FBR. (Copy of the Tax Registration Certificate by FBR and SRB)
 - B. Average Annual turnover of PKR 15 Million and above for the last three years (Audited Financial Statement and income tax return for the last 03 years).
 - C. Bidder must have done 3 similar projects for the past 5 years (copy of the purchase order must be attached).
 - D. Valid Authorized Dealership Certificate of the proposed Brand(s) (Copy of the certificate required).
 - E. Bidder must be PTA approved (Valid Proof would be required).
 - F. Affidavit that firm has never been black listed.

Method of Procurement: SINGLE STAGE TWO ENVELOPE

Pre-Bid Conference: 1st June 2017 at 11am

Bidding/Tender Documents:

- (i) **Issuance:** Documents will be issued from date of publication to 12 noon on 09-06-2017, on payment of tender fee (Non- refundable)
- (ii) **Submission:** Last date will be Date 09-06-2017, Time: 1500 hours
- (iii) **Opening:** will be opened on Date 09-06-2017 Time: 1515 hours. It shall be noted that the last date of submission and the date of opening shall be same.
- (iv) **Place** of issuance, submission, inquiries and opening will be:-
 - Address (Postal) : 6th floor Shaheen Complex Building, M.R. Kayani Road, Karachi.
 - Telephone Number(s) : 021-99217800 Ext: 130
 - Fax Number : 021-99217823
 - E-mail Address : akber.rizvi@srb.gos.pk

Terms & Conditions

- (a) Under following conditions bid will be rejected:-
 - (i) Conditional and telegraphic bids/tenders;
 - (ii) Bids not accompanied by bid security of required amount and form;
 - (iii) Bids received after specified date and time.
 - (iv) Black listed firms.
- (b) **Bid validity Period: - (90) days**
- (c) Procuring Agency reserves the right to reject all or any bids subject to the relevant provisions of Sindh Public Procurement Rules 2010.

Deputy Commissioner (Admin)
Sindh Revenue Board
Government of Sindh

Phone:021-99217800 Ext:130

Email:akber.rizvi@srb.gos.pk

6th Floor, Shaheen Complex Building, M.R.Kiyani Road, Karachi.