

REQUEST FOR PROPOSAL

FOR

SUPPORT & MAINTENANCE OF

DATA CENTER EQUIPTMENT

OF

SINDH POLICE

[www.sindhpolice.com.pk](http://www.sindhpolice.com.pk)  
March 2017

*Note:* ***The bidder is expected to examine the Bidding Documents, including all instructions, forms, terms, specifications and charts/drawings. Failure to furnish all information required by the Bidding documents or submission of a Bid not substantially responsive to the Bidding Documents in every respect would result in the rejection of the Bid***

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# **INVITATION TO BID**

Sindh Police, IT Branch (hereinafter referred to as Purchaser), invites sealed bids from eligible bidders for ***“*Support & Maintenance of Data Center Equipment of Sindh Police”.**

1. Tender Bids in sealed envelopes as per information are required. Proponents applying for bids should submit duplicate Financial Proposal and Technical Proposal in two separate envelopes with clear marking of “Technical Proposal” and “Financial Proposal” as per **Single Stage - Two Envelope** process of SPPRA rules 2010 (Amended 2013) .The interested bidder must have valid NTN, GST, SRB, PST registration, professional tax certificates as a precondition for their eligibility for participation in the bidding process.
2. The bidder must quote for the complete scope of work. The bid offering partial scope of work shall be rejected as non-responsive.
3. The bidder must quote for the complete specification. The uncompleted bid will be rejected as non-responsive.
4. Interested eligible bidders may obtain further information on the bid and inspect the bidding documents at the office of Director IT, Central Police Office I.I Chundrigar Road Karachi.
5. All bids must be accompanied by an earnest money 5% of total bid amount, and must be accompanied with the financial offer. Bid without bid security of required amount and prescribed form shall be rejected.
6. Procuring Agency will not be responsible for any costs or expenses incurred by bidders in connection with the preparation or delivery of bids.
7. The Bid prices and rates are fixed during currency of contract and under no circumstance shall any contractor be entitled to claim enhanced rates for any item in this contract.
8. Procurement Agency (Sindh Police) may reject any tender as per provision of SPP Rules 2010 (Amended 2013).
9. All prices quoted must include any Taxes applicable, such as Income Tax, etc. If not specifically mentioned in the quotation, then it will be presumed that the prices include all the taxes.
10. Failure to Complete the Task within the stipulated time period will invoke penalty of 0.025% of the total cost per day. In addition to that, Security Deposit (CDR) amount will be forfeited and the company will not be allowed to participate in future tenders as well.

**DIRECTOR IT, CPO**

**SINDH POLICE**

# **INSTRUCTION TO THE BIDDER**

## GENERAL

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| **1** | Scope of Bid | 1.1 | The procuring agency as defined in the bidding data wishes to receive sealed bids for Support, & Maintenance of the Data Center Equipment of the Sindh Police Central Police Office (CPO). |
| **2** | Eligible Bidders | 2.1 | Bidding is open to all firms and persons meeting the following requirements:   1. This bidder shall furnish, as a part of its bid documents establishing the bidder’s eligibility to bid and its qualifications to perform the Contract if the bid is accepted. 2. The bidder should have officially purchased the bidding documents evident by submission of bid purchase receipt or should have submitted the pay order of its cost with the bid. 3. The bidder shall not be under a declaration of ineligibility for corrupt and fraudulent practices issued by the Government. |
| **3** | Cost of Bidding | 3.1 | The bidder shall bear all the costs associated with the preparation and submission of its bids and the Procuring Agency will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process (SPP Rules 24 & 25). |

## **B. BIDDING DOCUMENTS**

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| 4 | Contents of the Bidding Documents | 4.1 | In addition to Invitation for Bids, the Bidding Documents are those stated below, and should be read in conjunction with any Addendum issued in accordance with sub clause 6.1.   1. Instruction to the Bidders 2. Bidding Data Sheet 3. Scope of Work 4. Evaluation Criteria 5. Forms 6. Conditions of the Contract |
|  |  | 4.2 | The Bidder is expected to examine all instructions, forms, terms, and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or to submit a bid not substantially responsive to the bidding documents in every respect will be at the Bidder’s risk and may result in the rejection of its bid. |
| 5 | Clarification of the Bidding Document | 5.1 | Any interested Bidder requiring any clarification of the bidding documents may notify the Procuring agency in writing. The Procuring agency will respond in writing to any request for clarification of the bidding documents which it receives no later than three working days prior to the deadline for the submission of bids prescribed in the bidding document. Written copies of the Procuring agency’s response (including an explanation of the query but without identifying the source of inquiry) will be sent to all interested bidders that have received the bidding documents. |
| 6 | Amendments in the Bidding Documents | 6.1 | At any time prior to the deadline for submission of Bids, the Procuring Agency may, for any reason, whether at his own initiative or in response to a clarification requested by a interested bidder, modify the bidding documents by issuing addendum. |
|  |  | 6.2 | Any addendum thus issued shall be a part of the Bidding Document pursuant to Sub-Clause 6.1 hereof, and shall be communicated in writing to all purchasers of the Bidding Documents. Prospective bidders shall acknowledge receipt of each addendum in writing to the Procuring Agency. |
|  |  | 6.3 | To afford interested bidders reasonable time in which to take addendum into account in preparing their Bids, the Procuring Agency may at its discretion extend the deadline for Submission of bids. |

## **C. PREPARATION OF BIDS**

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| **7** | Language of Bid | 7.1 | The bid prepared by the Bidder, as well as all correspondence and documents relating to the bid exchanged by the Bidder and the Procuring agency shall be written in the language specified in the Bidding document. Supporting documents and printed literature furnished by the Bidder may be in another language provided they are accompanied by an accurate translation of the relevant passages in the language specified in the bidding document, in which case, for purposes of interpretation of the Bid, the translation shall govern. |
| **8** | Documents Comprising the Bid | 8.1 | The Bid submitted by the bidder shall comprise the following:   1. Sealed Envelopes 2. Bid Security 3. Price Schedules 4. Financial Proposal |
| **9** | Sufficiency of Bid | 9.1 | Each bidder shall satisfy himself before bidding as to the correctness and sufficiency of his bid and of the rates and prices quoted in the schedule of prices, which rates and prices shall cover all his obligations under the Contract and all matters and things necessary for proper completion of the works. |
|  |  | 9.2 | The bidder is advised to obtain for himself at his own cost and responsibility all information that may be necessary for preparing the bid and entering into a Contract for execution of the Works. |
| **10** | Bid Prices, Currency of Bid and Payment | 10.1 | The bidder shall fill up the schedule of prices indicating the percentage above or below the Composite Schedule of Rates / Unit Rates and prices of the Works to be performed under the Contract. Prices in the Schedule of Prices / Bill of Quantities shall be quoted entirely in Pak Rupees keeping in view the instructions contained in the Preamble to Schedule of Prices. |
|  |  | 10.2 | Unless otherwise stipulated in the conditions of the contract, prices quoted by the bidder shall remain fixed during the bidder’s performance of the contract and not subject to variation on any account. |
|  |  | 10.3 | The unit rates and prices in the Schedule of Prices or percentage above or below on the composite schedule of rates shall be quoted by the bidder in the currency as stipulated in the Bidding Data. |
|  |  | 10.4 | Items for which no rate or price in entered by the Bidder will not be paid for by the Procuring Agency when executed and shall be deemed covered by the other rates and prices in the scope of work. |
| **11** | Documents Establishing Bidder’s Eligibility and Qualifications | 11.1 | Pursuant to ITB Clause 8, the bidder shall furnish, as a part of its bid, documents establishing the bidder’s eligibility to bid and its qualification to perform the contract if its bid is accepted. |
|  |  | 11.2 | Bidder must possess and provide evidence of its capability and the experience as stipulated in the Bidding Data and Qualification Criteria mentioned in the Bidding Documents. |
| **12** | Documents Establishing Works’ Conformity to Bidding Documents | 12.1 | The documentary evidence of the Works’ conformity to the bidding documents may be in the form of literature, drawings and data and the bidder shall furnish documentation as set out in the Bidding Data. |
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| **13** | Bid Security | 13.1 | Each bidder shall furnish, as a part of his bid, at the option of the bidder, a Bid Security of 5% of Bid Price or in the amount stipulated in the bidding data in Pak Rupees in the form of Bank Draft in favor of the procuring agency valid for a period of 28 days beyond the validity of the bid. |
|  |  | 13.2 | Any bid not accompanied by an acceptable bid security shall be rejected by the Procuring Agency as non-responsive. |
|  |  | 13.3 | The bid securities of unsuccessful bidders will be returned upon award of contract to the successful bidders or on the expiry of validity of Bid Security whichever is earlier. |
|  |  | 13.4 | The bid security of the successful bidders, will be returned when the bidder has furnished the required performance security, and signed the Contract of Agreement. |
|  |  | 13.5 | The bid security may be forfeited:   1. If the bidder withdraws his bid during the period of bid validity; or 2. If a bidder does not accept the correction of his Bid Price, pursuant to Sub Clause 16.4 b hereof; or 3. In the case of successful bidder, if he fails within the specified time limit to:    1. Furnish the required performance security    2. Signing the Contract Agreement. |
| 14 | Validity of Bids, Format, Signing and Submission of Bid. | 14.1 | Bids shall remain valid for a period of 90 Days after the date of bid opening. |
|  |  | 14.2 | In exceptional circumstances, Procuring agency may request the bidder to extend the period of validity for additional period but not exceeding 1/3 of the original period. The request and the bidders’ responses shall be made in writing. A bidder may refuse the request without forfeiting the Bid Security. A bidder agreeing to the request will be required to extend the validity of Bid Security for the period of Extension, and in compliance with ITB 13 in all aspects. |
|  |  | 14.3 | All schedules to bid are to be properly completed and signed. |
|  |  | 14.4 | No alteration is to be made in the Form of Bid except in filling up the blanks as directed. If any alteration be made or if these instructions be not fully complied with, the bid may be rejected. |
|  |  | 14.5 | Each bidder shall prepare Original and number of copies specified in the Bidding Data of the Document comprising the bid as described in ITB 8 and clearly mark them Original and Copy as appropriate. In the event of discrepancy between them, the original shall prevail. |
|  |  | 14.6 | The Original and Copies of the bid shall be typed or written in edible ink and shall be signed by a person or persons duly authorize to sign. This shall be indicated by submitting a written power of attorney authorizing the signatory of the bidder to act for and on behalf of the bidder. All pages of the bid shall be initialed and official seal be affixed by the person signing the bid. |
|  |  | 14.7 | The bid shall be delivered in person or sent by registered mail at the address to the Procuring Agency as given in the Bidding Data. |

## **D. SUBMISSION OF BIDS**

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| 15 | Deadline for Submission, Modification & Withdrawals of Bid. | 15.1 | Bids must be received by the procuring agency at the address provided in the Bidding Data not later than the time and date stipulated therein. |
|  |  | 15.2 | The envelopes shall :   1. Be addressed to the Procuring Agency at the address provided in the bidding data. 2. Bear the name and identification number of the contract as defined in the bidding and contract data; and 3. Provide a warning not to open before specified time and date for Bid Opening as defined in the Bidding Data; and 4. In addition to the identification required in 15.2, the inner envelopes shall indicate the name and address of the bidder to enable the Bid to be returned unopened in case it is declared late. 5. If the outer envelope is not sealed and marked as above, the Procuring Agency will assume no responsibility for the misplacement or premature opening of the Bid. |
|  |  | 15.3 | Bids submitted through any other means shall not be accepted. |
|  |  | 15.4 | Any bid received by the procuring agency after the deadline for submission prescribed in the Bidding Data will be returned unopened to such bidder. |
|  |  | 15.5 | Any bidder can withdraw his bid after bid submission provided that the written notice of withdrawal is received by the Procuring Agency prior to the deadline for submission of Bids. |
|  |  | 15.6 | Withdrawal of bid during the interval between deadline for submission of bids and the expiration period of the validity specified in the Form of Bid may result in forfeiture if the Bid Security pursuant to ITB Clause 13.5a. |

## **E. BID OPENING & EVALUATION**

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| **16** | Bid Opening, Evaluation and Clarifications | 16.1 | The procuring agency will open the bids, in presence of the bidder’s representatives who choose to attend, at the time, date and in place specified in the Bidding Data. |
|  |  | 16.2 | The bidder’s name, Bid Prices, any discount, the presence and absence of Bid Security, and such other details as the Procuring Agency at its discretion may consider appropriate, will be announced by the Procuring Agency at the Bid Opening. The Procuring Agency will record the minutes of the bid Opening. Representatives of the bidders who choose to attend shall sign the attendance sheet. |
|  |  | 16.3 | To assist in the examination, evaluation and comparison of Bids the Engineer/Procuring Agency may, at its discretion, ask the bidder for a clarification of its Bid. The request for clarification and the response shall be in writing and no change in the price or substance of the Bid shall be sought, offered or permitted. |
|  |  | 16.4 | 1. Prior to the detailed evaluation, pursuant to IB.16.7 to 16.9, the Engineer/Procuring Agency will determine the substantial responsiveness of each bid to the Bidding Documents. For purpose of these instructions, a substantially responsive bid is one which conforms to all the terms and conditions of the Bidding Documents without material deviations. It will include determining the requirements listed in Bidding Data. 2. Arithmetical errors will be rectified on the following basis:   If there is a discrepancy between the unit price and total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected. If there is a discrepancy between the words and figures the amount in words shall prevail. If there is a discrepancy between the Total Bid price entered in Form of Bid and the total shown in Schedule of Prices-Summary, the amount stated in the Form of Bid will be corrected by the Procuring Agency in accordance with the Corrected Schedule of Prices.  If the bidder does not accept the corrected amount of Bid, his Bid will be rejected and his Bid Security forfeited. |
|  |  | 16.5 | A Bid determined as substantially non-responsive will be rejected and will not subsequently be made responsive by the bidder by correction of the non-conformity. |
|  |  | 16.6 | Any minor informality or non-conformity or irregularity in a Bid which does not constitute a material deviation (major deviation) may be waived by Procuring Agency, provided such waiver does not prejudice or affect the relative ranking of any other bidders.  Major Deviations Include:   1. has been not properly signed; 2. is not accompanied by the bid security of required amount and manner; 3. stipulating price adjustment when fixed price bids were called for; 4. failing to respond to specifications; 5. failing to comply with Mile-stones/Critical dates provided in Bidding Documents; 6. sub-contracting contrary to the Conditions of Contract specified in Bidding Documents; 7. refusing to bear important responsibilities and liabilities allocated in the Bidding Documents, such as performance guarantees and insurance coverage; 8. taking exception to critical provisions such as applicable law, taxes and duties and dispute resolution procedures; 9. a material deviation or reservation is one :    1. which affect in any substantial way the scope, quality or performance of the works;    2. adoption/rectification whereof would affect unfairly the competitive position of other bidders presenting substantially responsive bids.   Minor Deviations:  Bids that offer deviations acceptable to the Procuring Agency and which can be assigned a monetary value may be considered substantially responsive at least as to the issue of fairness. This value would however be added as an adjustment for evaluation purposes only during the detailed evaluation process. |
|  |  | 16.7 | The Procuring Agency will evaluate and compare only the bids previously determined to be substantially responsive pursuant to IB.16.4 to 16.6 as per requirements given hereunder. Bids will be evaluated for complete scope of works. The prices will be compared on the basis of the Evaluated Bid Price pursuant to IB.16.8 herein below.  Technical Evaluation:  It will be examined in detail whether the works offered by the bidder complies with the Technical Provisions of the Bidding Documents. For this purpose, the bidder‘s data submitted with the bid in Schedule B to Bid will be compared with technical features/criteria of the works detailed in the Technical Provisions. Other technical information submitted with the bid regarding the Scope of Work will also be reviewed. |
|  |  | 16.8 | Evaluated Bid Price:  In evaluating the bids, the Engineer/Procuring Agency will determine for each bid in addition to the Bid Price, the following factors (adjustments) in the manner and to the extent indicated below to determine the Evaluated Bid Price:   1. making any correction for arithmetic errors pursuant to IB.16.4 hereof 2. Discount, if any, offered by the bidders as also read out and recorded at the time of bid opening. 3. excluding provisional sums and the provisions for contingencies in the Bill of Quantities if any, but including Day work, where priced competitively |
| **17** | Confidentiality | 17.1 | Subject to IB.16.3 heretofore, no bidder shall contact Engineer/Procuring Agency on any matter relating to its Bid from the time of the Bid opening to the time the bid evaluation result is announced by the Procuring Agency. The evaluation result shall be announced at least seven (07) days prior to award of Contract (SPP Rule 45). The announcement to all bidders will include table(s) comprising read out prices, discounted prices, price adjustments made, final evaluated prices and recommendations against all the bids evaluated |
|  |  | 17.2 | Any effort by a bidder to influence Engineer/Procuring Agency in the Bid evaluation, Bid comparison or Contract Award decisions may result in the rejection of his Bid. Whereas any bidder feeling aggrieved, may lodge a written complaint to Complaint Redress Committee as per terms and conditions mentioned in SPP Rules 31 & 32. However, mere fact of lodging a complaint shall not warrant suspension of procurement process. |
|  |  | 17.3 | Bidders may be excluded if involved in “Corrupt and Fraudulent Practices” means either one or any combination of the practices given below SPP Rule2(q):   1. “Coercive Practice” means any impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence the actions of a party to achieve a wrongful gain or to cause a wrongful loss to another party; 2. “Collusive Practice” means any arrangement between two or more parties to the procurement process or contract execution, designed to achieve with or without the knowledge of the procuring agency to establish prices at artificial, noncompetitive levels for any wrongful gain; 3. “Corrupt Practice” means the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence the acts of another party for wrongful gain; 4. “Fraudulent Practice” means any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation; 5. “Obstructive Practice” means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process, or affect the execution of a contract or deliberately destroying, falsifying, altering or concealing of evidence material to the investigation or making false statements before investigators in order to materially impede an investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation, or acts intended to materially impede the exercise of inspection and audit rights provided for under the Rules. |

## F. AWARD OF CONTRACT

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| **18** | Post Qualifications | 18.1 | The Procuring Agency, at any stage of the bid evaluation, having credible reasons for or prima facie evidence of any defect in contractor‘s capacities, may require the contractors to provide information concerning their professional, technical, financial, legal or managerial competence whether already pre-qualified or not:  Provided, that such qualification shall only be laid down after recording reasons therefore in writing. They shall form part of the records of that bid evaluation report. |
|  |  | 18.2 | The determination will take into account the bidder‘s financial and technical capabilities. It will be based upon an examination of the documentary evidence of the bidders ‘qualifications submitted under ITB.11, as well as such other information required in the Bidding Documents. |
| **19** | Award Criteria & Procuring Agency’s Rights | 19.1 | Subject to IB.19.2, the Procuring Agency will award the Contract to the bidder whose bid has been determined to be substantially responsive to the Bidding Documents and who has offered the lowest evaluated Bid Price, provided that such bidder has been determined to be qualified to satisfactory perform the Contract in accordance with the provisions of the IB.18. |
|  |  | 19.2 | Notwithstanding IB.19.1, the Procuring Agency reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids, at any time prior to award of Contract, without thereby incurring any liability to the affected bidders or any obligation to inform the affected bidders of the grounds for the Procuring Agency‘s action except that the grounds for its rejection of all bids shall upon request be communicated, to any bidder who submitted a bid, without justification of the grounds. Notice of the rejection of all the bids shall be given promptly to all the bidders (SPP Rule 25). |
| **20** | Notification of Award & Signing of Contract | 20.1 | Prior to expiration of the period of bid validity prescribed by the Procuring Agency, the Procuring Agency will notify the successful bidder in writing (Letter of Acceptance‖) that his bid has been accepted (SPP Rule 49). |
|  |  | 20.2 | Within seven (07) days from the date of furnishing of acceptable Performance Security under the Conditions of Contract, the Procuring Agency will send the successful bidder the Form of Contract Agreement provided in the Bidding Documents, incorporating all agreements between the parties. |
| **21** | Performance Security | 21.1 | The successful bidder shall furnish to the Procuring Agency a Performance Security in the form and the amount stipulated in the Conditions of Contract within a period of fourteen (14) days after the receipt of Letter of Acceptance (SPP 39). |
|  |  | 21.2 | Failure of the successful bidder to comply with the requirements of Sub-Clauses IB.20.2 & 20.3 or 21.1 or Clause IB.22 shall constitute sufficient grounds for the annulment of the award and forfeiture of the Bid Security. |
|  |  | 21.3 | Publication of Award of Contract: within seven days of the award of contract, the procuring shall publish on the website of the authority and on its own website, if such a website exists, the results of the bidding process, identifying the bid through procurement identifying Number if any and the following information:   1. Evaluation Report 2. Form of Contract and Letter of Award 3. Bill of Quantities |
| **22** | Integrity Pact | 22.1 | The Bidder shall sign and stamp the Form of Integrity Pact to Bid in the Bidding Document for all Sindh Government procurement contracts exceeding Rupees ten (10) million. Failure to provide such Integrity Pact shall make the bid nonresponsive (SPP Rule 89). |

# **BID DATA SHEET**

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| **SR.** | **CATEGORIES** | **DETAILS** |
| 01 | Procuring Agency | Sindh Police |
| 02 | Mode of Tendering | Request for Proposal (RFP) |
| 03 | Website | [www.sindhpolice.com.pk](http://www.sindhpolice.com.pk) |
| 04 | Tender Subject | Support & Maintenance of the Data Center Hardware Equipment of the Sindh Police |
| 05 | Method of Procurement | Single stage two envelope method of procurement would be followed as per the details mentioned in SPP Rules 2010 for said method |
| 06 | Cost of the Bidding Documents | Rs 2000/- Non Refundable |
| 07 | Address | Information Technology Block,  Central Police Office, I.I. Chundrigar Road,  Karachi |
| 08 | Language | English |
| 09 | Taxes | The quoted price shall be inclusive of all taxes and incidental services |
| 10 | Price | The price shall be fixed |
| 11 | Bid Security / Earnest Money | 05% of the Bid Price |
| 12 | Bid Validity | 90 Days after the submission of the proposal |
| 13 | Method of Submission | Two original envelopes marked Technical Proposal and Financial Proposals respectively and one copy of both (Technical and Financial Proposals) |
| 14 | Address for Submission | Information Technology Block,  Central Police Office, I.I. Chundrigar Road,  Karachi |
| 15 | Last date for collection of bidding documents | 03 – 04 - 2017 till 5:00 pm |
| 16 | Last Date and Time for Submission of Bidding Documents | 04 – 04 - 2017 at 2:00 pm  CPO conference room, ground floor , Central Police Office I.I. Chundrigar Road, Karachi. |
| 17 | Address, Date & Time for Opening of the bid | 04 – 04 - 2017 at 2:30 pm  CPO conference room, ground floor , Central Police Office I.I. Chundrigar Road, Karachi. |
| 18 | Evaluation Criteria | Single stage two envelope method of procurement as described in the SPP Rules 2010 shall be the evaluation method for the subject procurement.  The evaluation will be performed assuming the contract will be awarded to the bid conforming to evaluation criteria, other conditions specified in the bidding documents, and having the lowest evaluated cost.  The technical bids shall be evaluated on the basis of the parameters listed in the RFP for qualification in the technical evaluation.  Please refer to the Evaluation Criteria for complete parameters for qualifying technical proposal. |
| 19 | Evaluation Factors | The factors for successful evaluation of the bid are:   1. Eligibility Criteria provided in the RFP 2. Technical Qualifications 3. Lowest Evaluated Cost |
| 20 | Modification in the Scope of Work | Sindh Police reserves the right to increase / decrease the scope of work / number of units / items without assigning any reason. |

# CONDITIONS OF THE CONTRACT

Bids not conforming to the terms and conditions listed below and in other sections of this RFP will be rejected.

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| --- | --- | --- | --- |
| 1 | Definitions | 1.1 | In this Contract, the following terms shall be interpreted as indicated:   1. “Bid” means a tender, or an offer by a person, consultant, firm, company or an organization expressing willingness to undertake a specified task at a price, in response to an invitation by a Procuring Agency. 2. “Bidding Documents” means all documents provided to the interested bidders to facilitate them in preparation of their bids in uniform manner. 3. “Bidding Process” means the procurement procedure under which sealed bids are invited, received, opened, examined and evaluated for the purpose of awarding a contract. 4. “Contract” means an agreement enforceable by law and includes General and Special Conditions, Specifications, Drawings and Bill of Quantities. 5. “Contractor” means a person, firm, company or organization that undertakes to execute works including services related thereto, other than consulting services, incidental to or required for the contract being undertaken for the works; 6. “Government” means the Government of Sindh. 7. “Procuring Agency” means, Sindh Police. 8. “Supplier” means a person, firm, company or an organization that undertakes to supply goods and services related thereto, other than consulting services, required for the contract. 9. “Services” means any object of procurement other than goods or works, and includes consultancy services; 10. “Response Time” means, the period starting from the first date of issuance of bidding documents up to last date of issuance of bidding documents.” 11. **“**Lowest Evaluated Bid” means a bid most closely conforming to evaluation criteria and other conditions specified in the bidding document, having lowest evaluated cost; 12. “SPPR 2010” means Sindh Public Procumbent Rule 2010. |
| **2** | Late Bid | 2.1 | Proposal after due date and time will not be accepted for any reason. Proposals must not be sent by Facsimile or e-mail. Such submissions will not be accepted for any reason. |
| **3** | Format of the Bid | 3.1 | Bid/ Proposal shall comprise 2 packages (one in original & other in duplicate) for the “**Support & Maintenance of Data Center Equipment of Sindh Police**”,**”** containing two separate envelopes. Each package shall contain separately the financial proposal and the technical proposal;   1. Envelopes shall be marked as **“FINANCIAL PROPOSAL”** and **“TECHNICAL PROPOSAL”** in bold and legible letters to avoid confusion; 2. Initially, only the envelope marked **“TECHNICAL PROPOSAL”** shall be opened; 3. Envelope marked as “**FINANCIAL PROPOSAL”** shall be retained in the custody of the Sindh Police , Government of Sindh without being opened; 4. Procurement Committee shall evaluate the technical proposal in a manner prescribed in advance, without reference to the price and reject any proposal which does not conform to the specified requirements; 5. No amendments in the technical proposal shall be permitted during the technical evaluation; 6. Financial proposals of technically qualified bids shall be opened publicly at a time, date and venue announced and communicated to the bidders in advance; 7. Financial proposal of bids found technically non-responsive shall be returned un-opened to the respective bidders; and 8. Bid found to be the lowest evaluated or best evaluated bid shall be accepted. |
| **4** | Warranties | 4.1 | The vendor shall be responsible to provide warranties/support of equipment for at least 02 years with respect to the project **“Support & Maintenance of Data Center Equipment”** and also to ensure fulfillment of any unforeseen requirements during the said project period with same quoted cost. In addition to, during the implementation of the said project if any type of unforeseen works which is essential for the project so it is also responsibility of the successful bidder within the contract cost. |
| **5** | Selection Criteria | 5.1 | Final selection shall be based on the assessment of Technical and Financial proposals. |
|  |  | 5.2 | Bidders shall be required to obtain at least 80% Technical Marks to qualify for the evaluation of Financial Bids. |
| **6** | Duration of the Contract | 6.1 | The vendor shall be responsible to provide support/maintenance of software/customized software/ software acquired from vendor for at least 02 years with respect to the project **“Support & Maintenance of the Data Center Equipment”** and also to ensure fulfillment of any unforeseen requirements during the said project period with same quoted cost. In addition to, during the implementation of the said project if any type of unforeseen works which is essential for the project so it is also responsibility of the successful bidder within the contract cost. |
| **7** | Bid Security | 7.1 | A bid security, in the shape of a Bank Draft/Pay Order in favor of Director IT, Sindh Police, Government of Sindh, equivalent to 5% of the total cost of bid should be submitted along with the tender. |
|  |  | 7.2 | The bid security money of the successful bidder will be released after 90 days from the submission of completion certificate issued by the Sindh Police, Government of Sindh. |
| **8** | Performance Security | 8.1 | Performance Security in shape Bank Draft/Pay order/Bank Guarantee in favor of Director IT, CPO, Sindh, Government of Sindh at 10% of the total bid may be submitted by the successful bidder after issuance the work order. |
| **9** | Validity of the Proposal | 9.1 | All proposal and price shall remain valid for a period of 90 days from the closing date of the submission of the proposal. However, the responding organization is encouraged to state a longer period of validity for the proposal. |
| **10** | Currency | 10.1 | All currency in the proposal shall be quoted in Pakistani Rupees (PKR). The Bid prices and rates are fixed during currency of contract and under no circumstance shall any contractor be entitled to claim enhanced rates for any item in this contract. |
| **11** | Withholding Tax, Sales Tax and other Taxes | 11.1 | The responding organization is hereby informed that the Government shall deduct tax at the rate prescribed under the tax laws of Pakistan, from all payments for services rendered by any responding organization who signs a contract with the Government. The responding organization will be responsible for all taxes on transactions and/or income, which may be levied by government. If responding organization is exempted from any specific taxes, then it is requested to provide the relevant documents with the proposal. |
| **12** | Compliance to Specifications | 12.1 | The Responding Organization (RO) to provide information as per (Compliance sheet). RO may not propose any kind of refurbished Hardware/ components in their technical proposals. |
| **13** | Financial Capabilities | 13.1 | The Responding Organization RO(s) shall describe the financial position of its organization. Income Statement or Report should be included in the detailed Technical proposal. |
| **14** | Liquidated Damages | 14.1 | It is utmost importance that schedule to tender should be filled in very carefully and the instructions set forth above, scrupulously complied with failing which the offer will be ignored. Failure to Complete the Task within the stipulated time period will invoke penalty of 0.025% of the total cost per day up to 10%. In addition to that, Security Deposit (CDR) amount will be forfeited and the company will not be allowed to participate in future tenders as well. |
|  |  | 14.2 | An affidavit that the firm has not been entangled in litigation with any client during the last 5 years |
|  |  | 14.3 | An affidavit that the firm has never been blacklisted by any Government Department. |
| **15** | Delivery Times | 15.1 | RO should clearly indicate the duration of delivery of equipment after the award of contract. |
| **16** | Payment Method | 16.1 | The payment shall be released as per the invoice of actual work done(Completion of Component/Segment/Part) in accordance with the work plan submitted by the successful bidder and duly approved by the competent authority , submitted by the successful bidder, Which will be paid after completion of all cordial formalities. |

# **EVALUATION CRITERIA**

Initially Technical Proposals will be opened and evaluated by the Procurement Committee. Bidders who will be technically qualified will be eligible to open their Financial Bids, subsequently in accordance with rules and procedures laid down in SPP Rules, 2010 (Amended 2013).

The Purchaser will evaluate and compare the bids that have been determined to be substantially responsive. The evaluation will be performed assuming the Contract will be awarded to the Best Evaluated Bidder of the entire solution of **“Support & Maintenance of the Data Center Equipment of Sindh Police”** as per Single Stage Two Envelope Procedure as per SPP Rules, 2010 (Amended 2013).

In order to qualify for Financial Evaluations, the Bidder would require 80% Points in the Technical Evaluation Criteria.

## BASIS OF EVALUATION & COMPARISON OF BID

## The Technical Bid must score at least 80% marks overall to be considered a responsive bid. Financial bid for non-responsive bid will be returned unopened Evaluation shall be evaluated on the basis of following parameters:

## **MANDATORY QUALIFICATIONS (PRE-REQUISITE)**

|  |  |  |
| --- | --- | --- |
| 1. | Registration of National Tax Number (NTN) of the Company with Federal Board of Revenue (FBR) | Valid certificate from concerned regulator / authority required |
| 2. | Registration of General Sales Tax (GST) with Federal Board of Revenue (FBR) |
| 3. | Valid registration of the company with Sindh Revenue Board (SRB) |
| 4. | Affidavit That firm is not Blacklisted and involved in any active litigation in Pakistan |
| 5. | Authorization Certificate from the Principal to Provide Support and Maintenance to the Sindh Police for Data Center Hardware. |

## **TECHNICAL EVALUATION CRITERIA AND COMPARISON OF BID**

## The Technical and Financial Bid shall be evaluated on the basis of the following Parameters:

|  |  |  |  |
| --- | --- | --- | --- |
| Evaluation Criteria | | Documentary Evidence Attached | Marks |
| Section 1  Company Profile | | | | |
| 1.1 | Years of Establishment of firm to duly registered with the SECP or company ordinance 1984 (or latest) | The documentary evidence / proof should be attached in the Technical bid for verification | Max Marks = 50  above 10 Years = 50  above 8 - 10 Years = 40  above 5-8 Years = 30  Less than 5 Years = 0 |
| 1.2 | Financial Strength of the Firm | Capital employed in the business (PKR in Millions) | Max Marks = 50  20 Million or more = 50  16 – 20 Million = 40  10 – 15 Million = 30  Less than 10 Million = 0 |
| 1.3 | The Vendor should have major presence/ strengths / Skills across Nationwide in all provinces. | Address of offices / details of technical staff | All Provinces =50  3 Provinces = 40  2 Provinces = 30  Only 1 Province = 20 |
| Section 2  Financial Capability | | | | |
| 2.1 | Average annual turnover of the firm for the last 3 years | 1. Annual Audit Report 2. Registration Evidence | Max Marks = 50  Above60 Million = 50  Above 30–60 Million = 40  Above 20- 30 Million = 10  Less than 20 =0 |
| Section 3  Specialization | | | | |
| 3 | Expertise of Firm in term of specialization | Documentary evidence will be submitted for verification | Max Marks = 250 |
| 3.1 | The successful bidder should have the following certified experts | Certified from Authorized Partners | Max Marks = 100 |
| 3.1.1 | Blade Server Experts | Certified / Trained experts on IBM Blade server machines | Max Marks = 40  2 & Above = 40 1 = 20  Nil = 0 |
| 3.1.2 | Router/ Switched Experts | Certified / Trained experts from the principal manufacturer. | Max Marks = 20  2 & Above = 20 1 = 10 |
| 3.1.3 | Microsoft Certified Professionals | Trained and certified from the Principle | Max Marks = 20  2 & Above = 20 1 = 10  Nil = 0 |
| 3.1.4 | CCNP Certified Experts |  | Max Marks = 20  2 & Above = 20 1 = 10  Nil = 0 |
| 3.2 | The vendor should be an Authorized partner by Principle in Pakistan for the relevant product/services. | Authorization Letter (s)   * IBM * CISCO * HUAWEI * Microsoft | 100 Marks  IBM = 50  CISCO = 10  HUAWEI = 10  MICROSOFT = 30  Nil = 0 |
| 3.3 | ISO 9001:2008 Certified | Documentary evidence required | Yes = 50 Marks  No = 0 |
| Section 4  Relevant Experience | | | | |
| 4.1 | **Active** Service Level Agreement (SLA) of Hardware Equipment with Public or Private Organization must attach PO/Agreement. | Documentary evidence | 50 Marks  3 or above =50  2=25  1=10  Nil = 0 |
| 4.2 | No. of Projects of Data Center Support and Maintenance  (Minimum Rs. 10 Million worth each or above) | 1. Work Orders of Support & Maintenance 2. Related documents for verification   (Relevant filed projects will be preferred) | Max Marks = 50  More than 5 = 50  3 – 5 Projects = 40  1 – 2 Projects = 20  Nil = 0 |
|  |  | **TOTAL MARKS** | 550 Marks | |
| **NOTE: Minimum 80% Marks required to qualify** | | | | |

## 

## NOTE: Beside qualifying 80% marks, failing to comply with any section or sub section would result in disqualification in the entire bid.

# SAMPLE FORMS

## BID FORM

To,

Director IT, CPO,

Sindh Police

Karachi.

Sir:

Having examined the bidding documents, the receipt of which is hereby duly acknowledge, for the above Contract, we, the undersigned, offer to supply, deliver, test and impart training in conformity with the said bidding documents for the Total Bid Price.

Pak Rupees (in figures in words )

or such other sums as may be ascertained in accordance with the Price Schedule attached hereto and made part of this Bid.

We undertake, if our bid is accepted, to complete the works in accordance with the Contract Execution Schedule.

If our Bid is accepted, we will provide the performance security in the sum equivalent to equal to 10% of the Contract Price or the same will be deducted from the running bills.

We agree to abide by this Bid for the period of ninety (90) days from the date fixed for bid opening of the Instructions to Bidders, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof in your Notification of Contract Award, shall constitute a binding Contract between us.

We understand that you are not bound to accept the lowest-priced or any Bid that you may receive.

Dated this-------------day of ------------------2016

--------------------------------

**WITNESS BIDDER**

Signature: -------------------------- Signature ----------------------------

Name: --------------------------- Name ----------------------------

Title: --------------------------- Title ----------------------------

## Address: --------------------------- Address ----------------------------

## **BID SECURITY FORM**

**WHEREAS**----------------------------------------------------- (hereinafter called "**the Bidder**" has submitted its bid dated -------------for the “**DATA CENTER SERVICE LEVEL AGREEMENT”**, (hereinafter called "**the Bid**").

**KNOW ALL MEN** by these presents that We ------------------------------------(Name of Bidder) of ------------------(Name of Country) having our registered office at ---------------------------(address of Bidder) hereinafter called "the Bidder") are bound into the Sindh Police , Government of Sindh, Karachi, Pakistan (hereinafter called "the Purchaser") in the sum of ----------------------------------------------------, for which payment well and truly to be made to the said Purchaser, the Bank binds itself, its successors and assigns, by these presents.

Sealed with the Common Seal of the Bank this---------------day of-------, 2016.

**THE CONDITIONS** of this obligation are:

1. If the Bidder withdraws its Bid during the period of bid validity specified by the Bidder on the Bid Form; or

2. If the Bidder does not accept the corrections of his Total Bid Price; or

3. If the Bidder, having been notified of the acceptance of its Bid by the Purchaser during the period of bid validity:

(a) Fails or refuses to furnish the performance security, in accordance with the Instructions to Bidders; or

(b) Fails or refuses to execute the Contract Form, when requested; or

We undertake to pay to the Purchaser up to the above amount, according to, and upon receipt of, its first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed by it is due to it owing to the occurrence of one or both or all the three above stated conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to -----------------------------------2016, the period of bid validity, and any demand in respect thereof should reach the Bank not later than such date.

(NAME OF BANK)

By-----------------------------

(Title)

Authorized Representative

## **PERFORMANCE SECURITY FORM**

To,

Sindh Police,

Director IT, CPO, ,

Karachi.

**WHEREAS** (Name of the Contractor)

--------------------------------------------------------------------------------------------------

Hereinafter called "the Contractor" has undertaken, in pursuance of the bid for “**DATA CENTER SERVICE LEVEL AGREEMENT**”, dated\_\_\_\_\_\_\_\_\_\_2016, (hereinafter called “the Contract").

**AND WHEREAS** it has been stipulated by you in the Contract that the Contractor shall furnish you with a bank guarantee by a recognized bank for the sum specified therein as security for compliance with the Contractor's performance obligations in accordance with the Contract;

**AND WHEREAS** we have agreed to give the Contractor a Guarantee:

**THEREFORE WE** hereby affirm that we are Guarantor and responsible to you, on behalf of the Contractor, up to a total of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (Amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the Contractor to be in default under the Contract, and without cavil or argument, any sum or sums as specified by you, within the limits of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_(Amount of Guarantee) as aforesaid without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until \_\_\_\_\_\_\_\_ day of \_\_\_\_\_\_\_, 2016, or twenty-eight (28) days of the issue of the Defects Liability Expiry Certificate, whichever is later.

**[NAME OF GUARANTOR]**

Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Title \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Address \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Seal \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## **GENERAL INFORMATION OF THE COMPANY**

The Bidder should provide the information of the company in the following format

|  |  |
| --- | --- |
| Sr. No. | Description |
| A. GENERAL | |
| 1 | Name of the Bidder |
| 2 | No. of years in Business in Pakistan |
| 3 | No. of Offices location in Pakistan |
| 4 | Annual Turnover of the Company |
| 5 | Value of Projects in Hand (Details may be given) |
| 6 | Year of Incorporation |
| 7 | Status of the Bidder   1. Sole Proprietor 2. Partnership Firm 3. Private Limited Company 4. Public Limited Company 5. Entity Registered / Incorporated outside Pakistan (Give Details) 6. Others (Please Specify) |
| 8 | Name of Owner/ Partners/ Chief Executives/ Directors |
| 9 | Details of Registered Head Office (Address, Phone, Facsimile, Email and Website Information) |
| B. DETAILS OF TOTAL STAFF EMPLOYED | |
| 1 | No. of permanent staff employed: Technical / Managerial. |
| 2 | Cumulative Experience in Years |
| 3 | Total number of certified professionals in Technical Domain |
| C. EXPERIENCE OF IMPLEMENTATION OF PROPOSED SYSTEM | |
| 1 | No. of similar projects that have been completed successfully |
| 2 | No of government project completed |
| 3 | No of non-government project completed |
| D. SUPPORT CAPABILITIES | |
| 1 | Years in Business in Support area |
| 2 | No. of Staff employed: (Capable of providing Support) |
| 3 | Cumulative Experience (in years) |
| 4 | List of Customers of “Support” along with contact details |

## **INTEGRITY PACT**

Contract No \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Dated \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Contract Value: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Contract Title: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

………………………………… [name of Contractor] hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Sindh (GoS) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoS) through any corrupt business practice.

Without limiting the generality of the foregoing, [name of Contractor] represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder‘s fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from, from Procuring Agency (PA) except that which has been expressly declared pursuant hereto.

[name of Contractor] accepts full responsibility and strict liability that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with PA and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty. [name of Contractor] accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other rights and remedies available to PA under any law, contract or other instrument, be voidable at the option of PA.

Notwithstanding any rights and remedies exercised by PA in this regard, [name of Supplier/Contractor/Consultant] agrees to indemnify PA for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to PA in an amount equivalent to ten time the sum of any commission, gratification, bribe, finder‘s fee or kickback given by [name of Contractor] as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from PA.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## [Procuring Agency] [Contractor]

# FINANCIAL PROPOSAL

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Bidder’s Profile** | | | | | |
| Name | |  | | | |
| Official Address | |  | | | |
| Telephone(s) No. | |  | | | |
| Official Fax No. | |  | | | |
| GST Registration No. | |  | | | |
| Income Tax Reg. No. | |  | | | |
| No. of years in business | |  | | | |
| Sr. No. | Hardware/Software /Equipment/items/services | | Quantity | Unit Cost (Rs) | Total Cost (Rs) |
|  |  | |  |  |  |
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| **Total Cost in Pak Rupees** (in words.\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_) | | | | | |
|  | | | | | |

# **SCOPE OF WORK**

IT Branch of Sindh Police requires the Proposal from well-reputed expert firm in Data Center maintenance for the **“Support and Maintenance of the Data Center Equipment of the Sindh Police”**. The scope of this project is to provide extended warranties support and maintenance of the Hardware equipment installed in the Data Center and DR site of Sindh Police.

Through this RFP, the successful bidder would be responsible for the “Migration of the equipment from the current Data Center to the New Data Center” within the same premises. The distance between the New Data Center and Current Data Center is upto 60 Meters. Therefore, the bidder is advices to survey the site and submit the price on As Per Actual Basis.

The New Data Center has already been built, therefore the Scope the Work does not include works related to the environment of the Data Center. The following works have been done in the new Data Center:

* Fire Proofing
* Raised Flooring System
* Clean Agent Extinguishing System
* Complete Chiller System (precession cooling system)
* Electrical Works
* Grounding of the Access Flooring System
* Electrical Services have been upgraded to feed the new equipment
* UPS etc

The Scope of Work would include installation of a complete structured Communication Cabling System for Telephone and Data, Backbone Cabling up to the Racks, Enclosures and Extensive Cable Management during migration.

Bidders are requested to propose turnkey solution (With after sales service Warranty for 1Years), compliant with the requirements mentioned in this RFP.

One-year hardware operation, parts replacement under extended warranty will be the responsibility of the bidder. A dedicated expert resource will be deployed at the Data Center for Hardware management, installations and troubleshooting when ever required.

## **TECHNICAL SPECIFICATIONS OF HARDWARE FOR SUPPORT AND MAINTENANCE**

|  |  |  |
| --- | --- | --- |
| **DATA CENTER** | | |
| Sr. No. | Description | Quantity |
| 01 | IBM Server Machine   * x3650 M3,**2x** Xeon 6C E5649 80W 2.53 GHz / 133 Clipsal HZ / 12MB, 2U Rack * **12GB**(1Rx4, 1.35V) PC3L-10600 CL9 ECC DDR3 133ClipsalHz LP RDIMM * 3x IBM 500GB 2.5in SFF HS 7.2K 6Gbps NL SATA HDD * SR M5014 with ServeRAID-M5000 Series Battery Assembly * 2x IBM 460W Redundant Power Supply Unit * IBM UltraSlim Enhanced SATA Multi-Burner | 7 |
| 02 | IBM Blade Servers   * HS22, **2x** Xeon 6C E5649 80W 2.53GHz/133ClipsalHz/12MB,2.5in SAS * **12GB** (2Rx8, 1.35V) PC3L-10600 CL9 ECC DDR3 133ClipsalHz VLP RDIMM * IBM **2x** 50GB SATA 2.5in SFF Slim-HS High IOPS SSD * QLogic 8Gb Fiber Channel Expansion Card (CIOv) for IBM Blade Center * Emulex 10GbE Virtual Fabric Adapter Advanced II - IBM Blade Center | 14 |
| 03 | Main Blade Chassis   * IBM eServer Blade Center(tm) H Chassis with 3x2980W PSU * **2x** BNT Virtual Fabric 10Gb Switch Module for IBM Blade Center * **2x** BNT Layer 2/3 Copper Gb Ethernet Switch Module for IBM Blade Center * **4x** 10GbE 850 nm Fiber SFP+ Transceiver (SR) for IBM Blade Center * **2x** Brocade 20-port 8 Gb SAN Switch Module for IBM Blade Center * **4x** Brocade 8 Gb SFP+ SW Optical Transceiver * **2x** IBM Blade Center KVM/Advanced Management Module * IBM UltraSlim Enhanced SATA Multi-Burner * 4.Clipsal, 230V, Dual 32A IEC 309 P+N+G/16AIEC320-C20 | 1 |
| 04 | SAN 12TB   * IBM Storwize V7000 Disk Control Enclosure * 8x 8 Gbps FC, 4x 1 Gbps iSCSI * 12TB Useable Capacity with 4 additional Hot spare disks * Supporting RAID 0,1,3,5,6,10 * 5 m Fiber Optic Cable LC-LC * IBM System Storage Easy Tier, IBM Flash Copy, Thin Provisioning * 16GB Cache (Cache 8 GB Per Controller) * Power Cord - Pakistan South Africa * AC Power Supply | 1 |
| 5 | TS3200 Tape Library Express   * Rack Mounted Autoloader * LTO- 5 Ultrium * **2x** 1Clipsal LC/LC Fiber Channel Cable * Rack Mount Kit * Ultrium Cleaning Cartridge L1 UCC * **2x** 1 Ultrium 5 Half-High Fiber Drive * **4x** 1 Ultrium 5 Data Cartridge (5-pack) * 48 Slots * 2.8m Power Cord 250V * Rack to PDU Line Cord * Redundant Power Supply | 1 |
| 6 | Firewall   * Hauwei Eudemon 200E | 1 |
| 7 | Network Switch   * 48 Ports * Quidways – S6700 | 1 |
| 8 | KVM Switch 16 Ports   * IBM 1754-HC4 | 6 |
| 9 | IBM Console Display   * IBM MT\_MOD 1723-HC1 | 7 |
| 10 | Huawei Switch   * S1700-28GFR-4P-AC | 2 |
| 11 | Juniper Firewall SSG-05 | 2 |
| 12 | UPS   * UPS (G.E) 30 KVA * UPS (Makelson) 10 KVA * UPS (Makelson) 6 KVA | 1  4  3 |
| 13 | Fire Detection & Protection System   * Maintenance / Service of FM200 Fire Suppression System with reutilization. | 1 |
| 14 | IRIS (Eye Recognition Machine) | 1 |

|  |  |  |
| --- | --- | --- |
| DR SITE EQUIPMENT | | |
| Sr. No. | Description | Quantity |
| 01 | IBM Server Machine   * x3650 M3,**2x** Xeon 6C E5649 80W 2.53 GHz / 133 Clipsal HZ / 12MB, 2U Rack * **12GB**(1Rx4, 1.35V) PC3L-10600 CL9 ECC DDR3 133ClipsalHz LP RDIMM * 3x IBM 500GB 2.5in SFF HS 7.2K 6Gbps NL SATA HDD * SR M5014 with ServeRAID-M5000 Series Battery Assembly * 2x IBM 460W Redundant Power Supply Unit * IBM UltraSlim Enhanced SATA Multi-Burner | 7 |
| 02 | IBM Blade Servers   * HS22, **2x** Xeon 6C E5649 80W 2.53GHz/133ClipsalHz/12MB,2.5in SAS * **12GB** (2Rx8, 1.35V) PC3L-10600 CL9 ECC DDR3 133ClipsalHz VLP RDIMM * IBM **2x** 50GB SATA 2.5in SFF Slim-HS High IOPS SSD * QLogic 8Gb Fiber Channel Expansion Card (CIOv) for IBM Blade Center * Emulex 10GbE Virtual Fabric Adapter Advanced II - IBM Blade Center | 14 |
| 03 | Main Blade Chassis   * IBM eServer Blade Center(tm) H Chassis with 3x2980W PSU * **2x** BNT Virtual Fabric 10Gb Switch Module for IBM Blade Center * **2x** BNT Layer 2/3 Copper Gb Ethernet Switch Module for IBM Blade Center * **4x** 10GbE 850 nm Fiber SFP+ Transceiver (SR) for IBM Blade Center * **2x** Brocade 20-port 8 Gb SAN Switch Module for IBM Blade Center * **4x** Brocade 8 Gb SFP+ SW Optical Transceiver * **2x** IBM Blade Center KVM/Advanced Management Module * IBM UltraSlim Enhanced SATA Multi-Burner * 4.Clipsal, 230V, Dual 32A IEC 309 P+N+G/16AIEC320-C20 | 1 |
| 04 | SAN 12TB   * IBM Storwize V7000 Disk Control Enclosure * 8x 8 Gbps FC, 4x 1 Gbps iSCSI * 12TB Useable Capacity with 4 additional Hot spare disks * Supporting RAID 0,1,3,5,6,10 * 5 m Fiber Optic Cable LC-LC * IBM System Storage Easy Tier, IBM Flash Copy, Thin Provisioning * 16GB Cache (Cache 8 GB Per Controller) * Power Cord - Pakistan South Africa * AC Power Supply | 1 |
| 5 | TS3200 Tape Library Express   * Rack Mounted Autoloader * LTO- 5 Ultrium * **2x** 1Clipsal LC/LC Fiber Channel Cable * Rack Mount Kit * Ultrium Cleaning Cartridge L1 UCC * **2x** 1 Ultrium 5 Half-High Fiber Drive * **4x** 1 Ultrium 5 Data Cartridge (5-pack) * 48 Slots * 2.8m Power Cord 250V * Rack to PDU Line Cord * Redundant Power Supply |  |
| 6 | HUAWEI Router AR220 | 22 |
| 7 | Main Frame | 5 |
| 8 | Firewall EUDEMON 200E-X3 | 1 |

|  |  |  |  |
| --- | --- | --- | --- |
| **SOFTWARE REQUIREMENT** | | | |
| **S.No** | Item Description | Item Quantity | Clients |
| 1 | Windows Server 2008 R2 Enterprise Edition | 2 | - |
| 2 | Windows Server 2012 R2 Data Centre Edition | 16 | - |
| 3 | Microsoft Exchange Server Enterprise Edition 2016 or latest | 2 | 300 |
| 4 | Avast Endpoint Protection Suite Plus. For windows Server 2012 (up dated version ) | 36 | - |

**NEW PARTS UPGRADE / REQUIRED**

|  |  |  |
| --- | --- | --- |
| S.No | Parts detail | Qty |
| 1 | Fourteen (14) blade servers HDD 1 TB for Each Blade | 14\*4=56 |
| 2 | Fourteen (14) Blade Servers Memory 32 GB Each for one Blade | 14 X 2 = 28 |
| 3 | IBM Server M3 Parts which are required |  |
| 4 | Rack mount server IBM M3 3650 HDD for SAS/SATA / NLSAS 1 TB (or equivalent) X 4 for each server | 4 X 14 = 56 |

**C E R T I F I C A T E**

**This is to Certify that the RFP Document for Service Level Agreement for Support & Maintenance of Data Center Equipment of Sindh Police is duly vetted and approved by all committee members and the chairman committee.**

|  |  |
| --- | --- |
| **(KHALID KHOSO)**  V.C Engineer, IS&T Department,  Government of Sindh  **(Member)** | **(TABASUM ABBASI )**  Director I.T, CPO Sindh Karachi.  **(Secretary)** |
| **(QAMAR RAZA JISKANI), PSP**  AIGP Logistics, CPO, Sindh Karachi.  **(Member)** | **(AAMIR HASSAN)**  Representative of CPLC, Karachi.  **(Member)** |
| **(SOHAIL ANJUM JAFFRI)**  S.O Budget, Home Department,  Government of Sindh  **(Member)** | **(SULTAN ALI KHAWAJA), PSP**  DIGP/Information Technology, Sindh  **(Member)** |
| **(IMRAN YAQOOB MINHAS), PSP**  DIGP/Finance, Sindh  **(Chairman)** | |