

# OFFICE OF THE DEPUTY INSPECTOR GENERAL OF POLICE, SPECIAL BRANCH, KARACHI.

NO./DIGP/SB/RDR/16/ 1950 /2016 KARACHI, DATED /6 - 12 -2016.

The Director (Advertisement)
Public Relation Department
Government of Sindh
Block-96, Sindh Secretariat Karachi.

Subject:

**CORRIGENDUM** 

In continuation of this office letter No. DIGP/SB/RDR/1825 dated 28-11-2016, regarding Automation/creation of data centre for Special Branch.

- 2/- In this regard, a letter bearing No. 1949 dated 16-12-16 is attached herewith for publishing in the leading Newspapers immediately.
  - 1. Daily Urdu (Jung)
  - 2. Daily English (Dawn)
  - 3. Daily Sindhi (Kawish)

my

(DR. AFTAB AHMED PATHAN)PSP, Deputy Inspector General of Police, Special Branch, <u>Karachi</u>.

Copy to:

- The Secretary to Government of Sindh Information Technology Department alongwith copy of tender notice for placing on website of Government of Sindh www.Sindh.govt.pk.
- The Director A & F SPPRA Government of Sindh alongwith copy of tender notice for placing on website of Government of Sindh.
  - 3. The Director I.T Sindh Police CPO Karachi alongwith copy of tender for placing on website of Police Department <a href="https://www.sindhpolice.govt.pk">www.sindhpolice.govt.pk</a>.

260/ 20-12-14



# OFFICE OF THE DEPUTY INSPECTOR GENERAL OF POLICE, SPECIAL BRANCH, KARACHI.

NO./DIGP/SB/RDR/16/ 1949 /2016 KARACHI, DATED 16 - 12 -2016.

Subject:

CORRIGENDUM

Please refer to this office letter bearing No.DIGP/SB/RDR/1825 dated 28-11-

2016, regarding Automation/creation of data centre for Special Branch.

2/-

In this connection, the date of tender opening is on o6 -01-2017 instead 20-12-

2016.

(DR. AFTAB AHMED PATHAN)PSP, Deputy Inspector General of Police,

Special Branch, Karachi.

# Copy to:

1. The Secretary to Government of Sindh Information Technology Department alongwith copy of tender notice for placing on website of Government of Sindh www.Sindh.govt.pk.

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placing on website of Government of Sindh.

3. The Director I.T Sindh Police CPO Karachi alongwith copy of tender for placing on website of Police Department www.sindhpolice.govt.pk.

# (AUTOMATION OF SINDH POLICE SPECIAL BRANCH SINDH) (ON TRUNKEY BASIS) ANNUAL PROCUREMENT PLAN

# OFFICE OF THE DEPUTY INSPECTOR GENERAL OF POLICE SPECIAL BRANCH, KARACHI.

Domarke	Notifians	٠
of ents	3 <sup>rd</sup> Qtrs.	
Timing of procurements	2 <sup>nd</sup> Qtrs.	2 <sup>nd</sup> Qtrs.
T pro	1 <sup>st</sup> Qtr	
Proposed	method	Single stage Two envelops
Source of	Tunds (ADP/ Non ADP)	Non ADP
Funds	otal Cost allocated	50 Million
Estimated	Total Cost	50 Million
Estimated Unit Cost	(Where applicable)	١
Quantity	(wnere applicable)	1
Description of	Procurement	Automation / Creation of data Centre for Special Branch Sindh
S)	#	<u>~</u>

(TABASUM ABBASI)
DIRECTOR I.T CPO SINDH. (MEMBER)

SSP/SECURITY, SPECIAL BRANCH

KARACHI.

(SECRETARY)

(TANVEER ALAM ODHO)PSP,

REP. OF INFORMATION SCIENCE & TECHNOLOGY, (KHALID HUSSAIN KHOSO)

(MEMBER)

(SOHAIL ANJUM JAFERI) SO (Budget) HOME DEPARTMENT (MEMBER)

DIGP/SPECIAL BRANCH SINDH, KARACHI. (DR. AFTAB AHMED PATHAN)PSP

(CHAIRMAN)



# OFFICE OF THE DEPUTY INSPECTOR GENERAL OF POLICE, SPECIAL BRANCH, KARACHI.

NO./DIGP/SB/RDR/16/ 1825 /2016 KARACHI, DATED 28 - 11 -2016.

The Director (Advertisement)
Public Relation Department
Government of Sindh
Block-96, Sindh Secretariat Karachi.

Subject:

# PUBLICATION OF TENDER NOTICE

Enclosed please find herewith Tender Notice (seven copies) for publication in the leading Newspapers on 30-11-2016.

- 1. Daily Urdu (Jung)
- 2. Daily English (Dawn)
- 3. Daily Sindhi (Kawish)

2/- One copy each of the Newspaper containing the advertisement in question may please be sent to this office for record.

(DR. AFTAB AHMED PATHAN)PSP, Deputy Inspector General of Police, Special Branch, Karachi.

Copy to:

1. The Secretary to Government of Sindh Information Technology Department alongwith copy of tender notice for placing on website of Government of Sindh www.Sindh.govt.pk.

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 The Director I.T Sindh Police CPO Karachi alongwith copy of tender for placing on website of Police Department <a href="https://www.sindhpolice.govt.pk">www.sindhpolice.govt.pk</a>.

# POLICE DEPARTMENT GOVERNMENT OF SINDH

www.sindhpolice.gov.pk

### TENDER NOTICE

In accordance with Sindh Public Procurement Rules, 2010, (Amended 2013), the Police Department, Government of Sindh, invites tenders from well reputed Firm registered with FBR for Sales Tax, Income Tax & Other related Taxes for the automation/creation of data centre for Special Branch Sindh.

### INSTRUCTION:

- 1. SINGLE STAGE TWO ENVELOPES procedure will be adopted for the tender process. Bids shall comprise of a single package containing two separate envelopes. Each envelope shall contain separately sealed financial proposal and technical proposal. Envelopes shall be marked as "FINANCIAL PROPOSAL" and "TECHNICAL PROPOSAL" in bold and legible letters to avoid confusion.
- Intrusted Firms may obtained the tender documents alongwith tender fees (Rs:1000/-) for the above project from the Office of DIGP Special Branch, Karachi Central Police Office, I.I Chundrigar Road, Karachi by submitting an application on their letter head along with tender fees from the date of publication of the tender upto 19-12-2016 during office hours on working days.
- Sealed Tenders on prescribed performa in duplicate alongwith 2.5% earnest money of the total bid in the form of pay order (payee's A/C in favour of DIGP Special Branch, Karachi) should be dropped in the tender box kept in the office of DIGP Special Branch, Karachi 5th Floor Central Police Office I.I Chundrigar Road, Karachi on 20-12-2016 at 1430 hours.
- The tender shall be opened on same date at 1500 hours in presence of procurement committee & in the presence of representatives of bidders who chose to the present on the occasion, in the committee Room of Central Police Office 5th Floor I. I Chundrigar Road, Karachi.
- Only well reputed firms registered with income tax & sales tax department are eligible to participate in the tenders (Documentary proof required).
- 6. Only bids offered on the prescribed tender form issued by the Police Department shall be accepted. However, additional sheet may be attached, if required.
- 7. Conditional tender / application will not be entertained.
- Competent authority can cancel/delay/postponed the bidding process at any time prior to the acceptance of proposal as per provision of Rule-25 (1) of SPPRA Rules 2010 (Amended 2013).

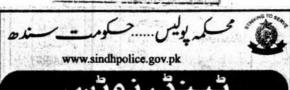
### INFORMATION & PROCEDURE:

Complete set of bidding documents containing the scope of work and relevant details along-with specification can be obtained by the interested Contractors/Contracting Firms from the reception counter of Central Police Office contact Mr. Kazim Mehdi, Senior Clerk of Special Branch, CPO, Karachi, Cell No. 0331-3902299 & Office No.021-99212666, I. I. Chundrigar Road, Karachi of DIGP Special Branch, Karachi, during working hours up to 19th December 2016 on payment of tender fee (non refundable). Method of Procurement will be single stage two envelope.

> DIGP/SPECIAL BRANCH, Central Police Office Karachi.

Tel: 021-99212666

روز نامد جنگ كراچى بغته 3 رومبر 2016ء



ٹینڈرنوٹس

محکہ پولیس، حکومت سندھ کو سندھ پبلک پروکیورمنٹ رواز 2010 (ترمیم شدہ 2013) کے مطابق اسٹیش برائج سندھ کیلئے ڈیٹا سینٹر کی آٹومیشن/ قیام کیلئے مشہور ومعروف فرمز ہے جو FBR برائے سیاز لیکس، اتم لیکس اور دیگر متعلقہ ٹیکسز کے پاس رجسٹرڈ ہوں، سربمبر ٹیمیٹر رمطلوب ہیں:

1) نمينْر كاردوائي كيليِّ سنگل التي \_ دولغافه طريق كارافتيار كيا جانيًا \_ بليكش دوجدا گانه غانول يرمشتل سنكل يكيج يرجن موكى- مرلفاف عليحده سربمبر فافض يرويوزل اور يكنيكل روبوزل کا حال ہوگا۔لفانوں پرالجھاؤ ہے بیچنے کیلیے''فافٹل پروبوزل'' اور''فیکینکل يرويوزل" على اور واضح الفاظ من تحرير مونا جايئ (2) ولچيى ريكنے والى فرمز ثينار وستاویزات اینے لیٹر ہیڈیر ایک درخواست مع فینڈ رفیس -/1000 روپے جمع کرانے پر وفتر DIGF (اليش براغ) كرائي سينزل وليس أفس، آني آني چدر مكر دوا كرائي عاري شاعت سے مورند 2016-12-19 دوران وفتری اوقات ایام کاریش عاصل كرسكتی یں۔ (3) مقررہ ٹینڈر پروفارہا پر سربمبر ٹینڈر دونقول میں مع مجموی پیکش کا %2.5 ربيعانه بعكل ية آرور (يدايز اكاؤن عن DIGP (المثل براغ) كراي DIGP (اَ يُشْرِ رَاجُ ) كُرا في سينزل يوليس إفس آئي آئي چندريگر رود كرا في بي ريخ موت فينزر يس ش 2016-12-20 كوس يمبر 2:30 يج تك وال وي (4) نيندراي تاريخ كوس پر 3:00 یج پرو کیورمنٹ میٹی اور موقع پر حاضری کے خواہشند باللکش وہندگان کے ہائندوں کی موجود کی میں سینٹرل پولیس آفس ہائج میں منزل آئی آئی چندر میکرروڈ کرا ہی کے کیٹی روم میں کھولے جا تنتیجے (5) صرف مشہور ومعروف فرعز جواکھ فیس اور تیلز فیس کے باس جسرة ال فيذر عل شرك كرا كرال إلى (وستاديدى فحت دركار ب)(6) كل میں سے جاری کردہ مقررہ نمینڈر فارم پر پیکشش کردہ پیکشیں ہی قبول کی جائیگی تاہم اگر نرورت ہوتو اضافی هیٹس منسلک کی جائیں (7) مشروط ٹینڈر/ورخواشیں ( برغورٹییں لائی یا کینگی \_(8) انسری از SPP رواز 2010 (ترمیم شده 2013) کے رول (1) 25 کے مطابق کی بھی پرویوزل کی تبولیت ہے بل کی بھی وقت پانگلش کی کارروائی منسوخ کر سکتے ہیں۔

معلومات اور طریقه کار (1) و پی کے حال کئیریگر کئیر گئیگ فرم کام کے اسکوپ اور متعلقہ تصیلات مع تقریحات پر مشتل پیکش دستاویزات کا تعمل میدے سینٹرل پولیس آفس کے رسپیشن کاؤئٹر رابط مسٹر کاظم مہدی سینئر کلرک آئیش برائح CPO کراچی میل نمبر کاؤئٹر رابط مسٹر کاظم مہدی سینئر کلرک آئیش برائح 2016 کراچی میل نمبر روؤ کراچی، DIGP آئیش برائح سے دوران دفتری اوقات مورفد 19 دمبر 2016 تک ٹینڈرفیس (نا قابل واپسی) کی ادا کیگی پر حاصل کرسکتی ہیں۔ پروکیورمنٹ کا طر وقت کارسنگل آئیج دولفاف ہوگا۔

DIGP/اسپیشلبرانچ

سينزل پوليس اسس كراچى

فيليفون 021-99212666

INF/KRY-4566/1





Sindh Police, Special Branch

# REQUEST FOR PROPOSAL

# For the

# "AUTOMATION OF SINDH POLICE SPECIAL BRANCH"

(On Turnkey Basis)

www.sindhpolice.gov.pk

November 2016

Note:

The bidder is expected to examine the Bidding Documents, including all instructions, forms, terms, specifications and charts/drawings. Failure to furnish all information required by the Bidding documents or submission of a Bid not substantially responsive to the Bidding Documents in every respect would result in the rejection of the Bid.

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# Article I.DEFINITIONS

In this Contract, the following terms shall be interpreted as indicated:

"Bid" means a tender, or an offer by a person, consultant, firm, company or an organization expressing willingness to undertake a specified task at a price, in response to an invitation by a Procuring Agency.

"Bidding Documents" means all documents provided to the interested bidders to facilitate them in preparation of their bids in uniform manner.

"Bidding Process" means the procurement procedure under which sealed bids are invited, received, opened, examined and evaluated for the purpose of awarding a contract.

"Contract" means an agreement enforceable by law and includes General and Special Conditions, Specifications, Drawings and Bill of Quantities

"Contractor" means a person, firm, company or organization that undertakes to execute works including services related thereto, other than consulting services, incidental to or required for the contract being undertaken for the works;

"Government" means the Government of Sindh.

"Procuring Agency" means, Special Branch Sindh Police.

"Supplier" means a person, firm, company or an organization that undertakes to supply goods and services related thereto, other than consulting services, required for the contract.

"Services" means any object of procurement other than goods or works, and includes consultancy services;

"Response Time" means, the period starting from the first date of issuance of bidding documents up to last date of issuance of bidding documents."

"Lowest Evaluated Bid" means a bid most closely conforming to evaluation criteria and other conditions specified in the bidding document, having lowest evaluated cost;

"SPPR 2010" means Sindh Public Procumbent Rule 2010 (Amended 2013).

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# Article II. INVITATION TO BID

Special Branch of the Sindh Police (hereinafter referred to as Purchaser), invites sealed bids from eligible bidders for "AUTOMATION OF SINDH POLICE SPECIAL BRANCH".

- Tender Bids in sealed envelopes as per information are required. Proponents applying
  for bids should submit duplicate Financial Proposal and Technical Proposal in two
  separate envelopes with clear marking of "Technical Proposal" and "Financial
  Proposal" as per Single Stage Two Envelope process of SPPRA rules 2010
  (Amended 2013) .The interested bidder must have valid NTN, GST, SRB, PST
  registration, professional tax certificates as a precondition for their eligibility for
  participation in the bidding process.
- The bidder must quote for the complete scope of work. The bid offering partial scope of work shall be rejected as non-responsive.
- The bidder must quote for the complete specification. The uncompleted bid will be rejected as non-responsive.
- Interested eligible bidders may obtain further information on the bid and inspect the bidding documents at the Central Police Office I.I Chundrigar Road Karachi,
- All bids must be accompanied by an earnest money 2.5% of total bid amount, and must be accompanied with the financial offer. Bid without bid security of required amount and prescribed form shall be rejected.
- Special Branch Sindh of the Sindh will not be responsible for any costs or expenses incurred by bidders in connection with the preparation or delivery of bids.
- 7. The Bid prices and rates are fixed during currency of contract and under no circumstance shall any contractor be entitled to claim enhanced rates for any item in this contract.

- The Special Branch Sindh, (Procurement Agency) Sindh Police may reject any tender as per provision of SPP Rules 2010 (Amended 2013).
- All prices quoted must include any Taxes applicable, such as Income Tax, etc. If not
  specifically mentioned in the quotation, then it will be presumed that the prices
  include all the taxes.
- 10. Failure to Complete the Task within the stipulated time period will invoke penalty of 0.025% of the total cost per day. In addition to that, Security Deposit (CDR) amount will be forfeited and the company will not be allowed to participate in future tenders as well.

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SPECIAL BRANCH SINDH POLICE

### Article III. BID FORM

То,	
Special Branch Sindh Police Karachi.	
Sir: Having examined the bidding documents, the receipt of Contract, we, the undersigned, offer to supply, deliver, to bidding documents for the Total Bid Price.	
Pak Rupees (in figures in words	
or such other sums as may be ascertained in accordance part of this Bid.	with the Price Schedule attached hereto and made
We undertake, if our bid is accepted, to complete the vischedule.	works in accordance with the Contract Execution
If our Bid is accepted, we will provide the performance the Contract Price or the same will be deducted from the	
We agree to abide by this Bid for the period of ninety (9) Instructions to Bidders, and it shall remain binding upon expiration of that period.	
Until a formal Contract is prepared and executed, this in your Notification of Contract Award, shall constitute	
We understand that you are not bound to accept the low	vest-priced or any Bid that you may receive.
Dated thisday of2016	
WITNESS	BIDDER
Signature	Signature
Name	Name
Title:	Title
Address	Address
nevar finder	6   Page

# Article IV. BID SECURITY FORM

WHEREAS		(hereinafter called "the Bidder" has
submitted its b	oid dated	ter called "the Bid").
KNOW ALL	MEN I	by these presents that We(Name of Bidder)
		me of Country) having our registered office at
(address of Bi	dder) he	reinafter called "the Bidder") are bound into the Sindh Police, Government
		stan (hereinafter called "the Purchaser") in the sum of
		, for which payment well and truly to be made to the said Purchaser, the uccessors and assigns, by these presents.
Sealed with th	e Comn	non Seal of the Bank thisday of, 2016.
THE CONDI	TIONS	of this obligation are:
1.		Bidder withdraws its Bid during the period of bid validity specified by the on the Bid Form; or
2.	If the I	Bidder does not accept the corrections of his Total Bid Price; or
3.		Bidder, having been notified of the acceptance of its Bid by the Purchaser the period of bid validity:
	(a)	Fails or refuses to furnish the performance security, in accordance with the Instructions to Bidders; or
	(b)	Fails or refuses to execute the Contract Form, when requested; or
its first writte in its demand	n demar the Pu f one or	to the Purchaser up to the above amount, according to, and upon receipt of, and, without the Purchaser having to substantiate its demand, provided that rehaser will note that the amount claimed by it is due to it owing to the both or all the three above stated conditions, specifying the occurred as.
		emain in force up to2016, the period of bid and in respect thereof should reach the Bank not later than such date.
		(NAME OF BANK)
		By (Title) Authorized Representative

henar. July.

# Article V. PERFORMANCE SECURITY FORM

То,	
Sindh Police, Special Branch, Karachi.	
WHEREAS	(Name of the Contractor)
	ne Contractor" has undertaken, in pursuance of the bid for "AUTOMATION OF PECIAL BRANCH", dated2016, (hereinafter called "the Contract").
a bank guarantee by	has been stipulated by you in the Contract that the Contractor shall furnish you with a recognized bank for the sum specified therein as security for compliance with the ance obligations in accordance with the Contract;
AND WHEREAS W	ve have agreed to give the Contractor a Guarantee:
Contractor, up to a figures), and we und default under the Cothe limits of to prove or to show a This guarantee is val Defects Liability Ex	hereby affirm that we are Guarantor and responsible to you, on behalf of the total of
[NAME OF GUAR	ANTOR]
Signature _	
Name _	-
Title _	
Address	
Seal	
P	A Ma Color

# Article VI. GENERAL TERMS & CONDITIONS

- Bids not confirming to the terms, conditions and specifications stipulated in this RFP will be rejected.
- Special Branch Sindh, Government of Sindh invites this tender under <u>Single stage-twoenvelope procedures</u>, <u>under SPPR Rules</u>, <u>2010 (Amended 2013)</u> from all interested companies to implement this component on TURN-KEY basis.
- Proposal after due date and time will not be accepted for any reason. Proposals must not be sent by Facsimile or e-mail. Such submissions will not be accepted for any reason.
- Bid/ Proposal shall comprise 2 packages (one in original & other in duplicate) for the
  "AUTOMATION OF SINDH POLICE SPECIAL BRANCH"," containing two
  separate envelopes. Each package shall contain separately the financial proposal and the
  technical proposal;
  - a) Envelopes shall be marked as "FINANCIAL PROPOSAL" and "TECHNICAL PROPOSAL" in bold and legible letters to avoid confusion;
  - b) Initially, only the envelope marked "TECHNICAL PROPOSAL" shall be opened;
  - c) Envelope marked as "FINANCIAL PROPOSAL" shall be retained in the custody
    of the Sindh Police, Government of Sindh without being opened;
  - d) Procurement Committee shall evaluate the technical proposal in a manner prescribed in advance, without reference to the price and reject any proposal which does not conform to the specified requirements;
  - e) No amendments in the technical proposal shall be permitted during the technical evaluation;
  - f) Financial proposals of technically qualified bids shall be opened publicly at a time, date and venue announced and communicated to the bidders in advance;
  - g) Financial proposal of bids found technically non-responsive shall be returned unopened to the respective bidders; and
  - h) Bid found to be the lowest evaluated or best evaluated bid shall be accepted.

(A)

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- The vendor shall be responsible to provide warranties/support of equipment for at least 02 years with respect to the project "AUTOMATION OF SINDH POLICE SPECIAL BRANCH" and also to ensure fulfillment of any unforeseen requirements during the said project period with same quoted cost. In addition to, during the implementation of the said project if any type of unforeseen works which is essential for the project so it is also responsibility of the successful bidder within the contract cost.
- Final selection shall be based on the assessment of Technical and Financial proposals.
- The vendor shall be responsible to provide support/maintenance of software/customized software/ software acquired from vendor for at least 1 year renewable for 5 years with respect to the project "AUTOMATION OF SINDH POLICE SPECIAL BRANCH" and also to ensure fulfillment of any unforeseen requirements during the said project period with same quoted cost. In addition to, during the implementation of the said project if any type of unforeseen works which is essential for the project so it is also responsibility of the successful bidder within the contract cost.
- Bidders shall be required to obtain at least 85% Technical Marks to qualify for the evaluation of Financial Bids.
- The bid security money of the successful bidder will be released after 90 days from the submission of completion certificate issued by the Sindh Police, Government of Sindh.
- All/any terms and conditions not specified here shall be dealt under the provision of SPP Rules, 2010 (Amended 2013).

# **Bid Security**

A bid security, in the shape of a Bank Draft/Pay Order in favor of AIGP/ Logistic Police Dept, Government of Sindh, equivalent to 2.5% of the total cost of bid should be submitted along with the tender.

# Performance Security

Performance Security in shape Bank Draft/Pay order/Bank Guarantee in favor of Special Branch Sindh, Government of Sindh at 10% of the total bid may be submitted by the successful bidder after issuance the work order.

# Validity of the proposal

All proposal and price shall remain valid for a period of 90 days from the closing date of the submission of the proposal. However, the responding organization is encouraged to state a longer period of validity for the proposal.

# Currency

All currency in the proposal shall be quoted in Pakistani Rupees (PKR). The Bid prices and rates are fixed during currency of contract and under no circumstance shall any contractor be entitled to claim enhanced rates for any item in this contract.

# Withholding Tax, Sales Tax and other Taxes

The responding organization is hereby informed that the Government shall deduct tax at the rate prescribed under the tax laws of Pakistan, from all payments for services rendered by any responding organization who signs a contract with the Government. The responding organization will be responsible for all taxes on transactions and/or income, which may be levied by government. If responding organization is exempted from any specific taxes, then it is requested to provide the relevant documents with the proposal.

# Compliance to Specifications

The Responding Organization (RO) to provide information as per (Compliance sheet). RO may not propose any kind of refurbished Hardware/ components in their technical proposals.

# **Financial Capabilities**

The Responding Organization RO(s) shall describe the financial position of its organization. Income Statement or Report should be included in the detailed Technical Alla: Lity proposal.

# **Penalty Clause**

- 11. It is utmost importance that schedule to tender should be filled in very carefully and the instructions set forth above, scrupulously complied with failing which the offer will be ignored. Failure to Complete the Task within the stipulated time period will invoke penalty of 0.025% of the total cost per day. In addition to that, Security Deposit (CDR) amount will be forfeited and the company will not be allowed to participate in future tenders as well.
- An affidavit that the firm has not been entangled in litigation with any client during the last 5 years.
- An affidavit that the firm has never been blacklisted by any Government Department.

# Article VII. DELIVERY TIME AND PAYMENT MODE

- RO should clearly indicate the duration of delivery and completion time of the project within the technical proposal.
- The payment shall be released as per the invoice of actual work done(Completion of Component/Segment/Part) in accordance with the work plan submitted by the successful bidder and duly approved by the competent authority, submitted by the successful bidder, Which will be paid after completion of all codal formalities.

# ARTICLEVIII. INSTRUCTIONS FOR RESPONDING ORGANIZATIONS

# Communication

Enquiries regarding this RFP shall be submitted in writing / email to:

DIGP Special Branch Sindh

Central Police Office I.I Chundrigar Road Karachi

ditcpo@gmail.com

# Mode of Delivery & Address

Bid / Proposal shall comprise 2 packages (one in original & other in duplicate) for the "AUTOMATION OF SINDH POLICE SPECIAL BRANCH" containing two separate envelopes. Each package shall contain separately the "Financial Proposal" and the

"Technical Proposal"; envelopes shall be marked as "FINANCIAL PROPOSAL" and "TECHNICAL PROPOSAL" in bold and legible letters to avoid confusion, should be submitted by hand or courier on or before 20 December 2016 at 2:00pm at address given below:-

DIGP SPECIAL BRANCH
CENTRAL POLICE OFFICE
I.I. CHUNDRIGAR ROAD, KARACHI.

Proposal after due date and time will not be accepted for any reason. Proposals must not be sent by Facsimile or email. Such submissions will not be accepted for any reason.

# **Pre-Bid Meeting**

Pre-Bid meeting would be held on 72th December, 2016 at 2:30 pm at the Committee Room of the Sindh Police in the presence of the Procurement Committee of "AUTOMATION OF SINDH POLICE SPECIAL BRANCH", in order to address the queries of the participating firm / organization if any, in respect of this RFP and which will be clarified during the prebid meeting.

# Submission of Proposal

The complete proposals both (Technical and Financial) should be submitted by 2:00pm on 2cth December, 2016 at the address given above.

# **Opening of Proposals**

Technical Proposals of the participating bidders will be opened in the same day 2.30 pm on 200 th December, 2016 in front of Procurement Committee of "AUTOMATION OF SINDH POLICE SPECIAL BRANCH" and in presence of intending bidders or their authorized representatives who may like to be present in the Committee Room of Special Branch Sindh, Central Police Office I.I Chundrigar Road Karachi

The Bank Draft for Bid Bond to be enclosed in a separate envelope, labeled as "Bank Draft (Bid Bond)", and which should be sealed. Proof of Sales Tax and NTN numbers should also be provided. (Please provide photocopies of relevant documents).

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# ARTICLE IX. EVALUATION AND COMPARISON OF TECHNICAL AND FINANCIALS BIDS

Initially Technical Proposals will be opened and evaluated by the Procurement Committee. Bidders who will be technically qualified will be eligible to open their Financial Bids, subsequently in accordance with rules and procedures laid down in SPP Rules, 2010 (Amended 2013).

The Purchaser will evaluate and compare the bids that have been determined to be substantially responsive. The evaluation will be performed assuming the Contract will be awarded to the Best Evaluated Bidder of the entire solution of "AUTOMATION OF SPECIAL BRANCH, SINDH" as per Single Stage Two Envelope Procedure as per SPP Rules, 2010 (Amended 2013).

# **Description Weights**

Technical Evaluation Qualification = 85%

# Basis of Evaluation and Comparison of Bid

The Technical Bid must score at least 85% marks overall to be considered a responsive bid. Financial bid for non-responsive bid will be returned unopened Evaluation shall be evaluated on the basis of following parameters

# Pre-requisites (Mandatory)

1.	Registration from Security Exchange Commission Pakistan (SECP)	
2.	Registration of National Tax Number (NTN) of the Company with Federal Board of Revenue (FBR)	Valid certificate from
3.	Registration of General Sales Tax (GST) with Federal Board of Revenue (FBR)	concerned regulator /
4.	Valid registration of the company with Sindh Revenue Board (SRB)	authority required
5.	Affidavit That firm is not Blacklisted and involved in any active litigation in Pakistan	

# **Evaluation Criteria and Comparison of Bid**

The Technical and Financial Bids shall be evaluated on the basis of following parameters.

SR#	Evaluation Co	riteria	В	reakup of Marks
Mag	D.	2,1	/ *	14   P a g e

<b>海州</b> 村村	(Parameters)	是大声。		Tracker.	<b>基础的</b>	chille.
11/1/	Company Profile	A A SHARE	William I		ataly and William	STATE OF THE PARTY.
1.1	Company Experience from Operations  Marks: 30	Date	of	b. 05 to 1	nan 15 years (30 points) 5 years(15 points) an 05 years (0 points)	
1.2	Annual Turnover of the Company of	f last 3		a Annual	audit report	
	Years  Marks: 20			b. Registr c. Annual - abov (20 ] - PKR (10 ] - belo	ation evidence	-
1.2	Similar Projects Experience (Turnkey Project with Servers, Hard Software & network etc Marks: 20	dware,		contact do a. Over 5 b. 3-5pro	e list of Clients with etails Projects - (20 point jects - (10 points) 3 projects -(0 points	
2 2	Technical Team	22620	9,553	表別類似是以		CORNER OF THE PERSON
2.1	Specialization, Qualification And	Evne	rion	oo of Kox	Personnel – 50	nointe
	Competence Of The Key Staff Assigned To The Project	max The Humas we availarefere for. follow for ea R R C T For ea the I criter	section Rell as able ence When wing ach melevation total levalures are with the section of the section of the section with the section of the	ion will esource p the quali Human to the assen Select should be member:- ant Experingainst relectations Experience	evaluate the re otential of the con ty and experience Resource with s signment being ten ting a team m the considered and tence evant experience the translate the following towed:	quired mpany of the special ndered ember stated
		I	Busin		Well Qualified/ Graduate with Domain Expert Training and experience Well Qualified/	5
		2	Sr. Pr Mana	roject nger	Graduate with Domain Expert Training and experience	5

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		3	Project Manager	Well Qualified/ Graduate with Domain Expert Training and experience	5
		4	Data centre Expert	Well Qualified/ Graduate with Domain Expert Training and experience	5
		5	Sr. Software Engineer	Well Qualified/ Graduate with Domain Expert Training and experience	5
		6	Sr. Data base Admin	Well Qualified/ Graduate with Domain Expert Training and experience	5
		7	Application .Developer	Well Qualified/ Graduate with Domain Expert Training and experience	5
		8	SAN server Expert	Well Qualified/ Graduate with Domain Expert Training and experience	10
		9	Network/Hardw are Engineer	Well Qualified/ Graduate with Domain Expert Training and experience	5
3.	Technology Infrastructure	100	NAME OF STREET	Circle Line	14.19
3.1	Datacenter	- U	ndertaking of pr	oviding physical ins	pection
	Experience of establishing or maintaining the Datacenters	of	f Datacenter dep		
	Marks : 20	1	b. Tier 1 Datac	ove Datacenter -(20 p enter - (10 points) r Datacenter - (0 poi	
3.2	SAN Server Implementation		d. 5 or above	(20 Points)	
	project		e. Between 3-5		
			f. Below 3	(0 Points)	
3.3	Application development  Experience  Experience in development of enterprise level applications		g. 8-10 or abov h. Between 3-8 a. Below 3		
3.4	enterprise level applications  Compliance with the Hardware Specifications  Compliance with required specifications mentioned in the RFP, Attach brochure of quoted Models. (Computers, SAN Storage, Enterprise Chassis, Compute Node,)	Belo Poir	ow Specification	00 Points) ns in any Hardwa	are (0
3.5	Compliance with the Software Requirement Specifications			50 points) (20 Points)	

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		Partial Compliance (0 Points)
3.6	Compliance with the Network requirements Compliance with required specifications mentioned in the RFP, Attach Brochure of quoted Models. (Switches, Firewalls, patch panels etc)	Compliance (50 Points) Below Specifications in any Hardware (0 Points)
3.7	Project Concept Demo/ presentation with Proposed Methodology Methodology proposed by the bidder shall be evaluated for its innovativeness and soundness and would be graded subjectively along with presentation by vendors on complete scope of the work.	Good Solution (100 points) Average Solution (50 Points) Poor Solution (0 Points)

# **IMPORTANT:**

- Failing to qualify any section and sub section will be disqualification in entire evaluation.

# INFORMATION REQUIRED IN TECHNICAL PROPOSAL

The following will be required as part of Technical Project details by all bidders in the following order.

# General

- 1. Name of Bidder
- 2. No. of Years of in Business in Pakistan
- 3. No. of Office Locations in Pakistan and Out of Pakistan
- 4. Year of Incorporation
- 5. Entity Registered / incorporated outside of Pakistan (Please provide details)
- 6. Annual Turnover
- 7. Name of Owner / Partners / Chief Executive / Directors
- 8. Details of Registered Head Office (Address, Phone, Fax, Email and Website)
- 9. Details of Total Staff Employed

10. Organization Chart

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- 11. Experience of similar scale projects that have been completed successfully.
- 12. No. of Government projects completed
- 13. No. of NON Government projects completed

# INFORMATION REQUIRED

The following will be required as part of technical project details by all bidders in following order.

# a) General

- Name of Bidder
- 2. No. of Years in business in Pakistan
- No of Offices locations in Pakistan
- Annual Turnover
- 5. Value of projects in hand (details May be given)
- 6. Year of Incorporation
- 7. Status of the Bidder
  - a) Sole Proprietor
  - b) Partnership Firm
  - c) Private Limited Company
  - d) Public Limited Company
  - e) Entity registered / incorporated outside Pakistan (Give details)
  - f) Other (Please specify)
- 8. Names of Owner / Partners / Chief Executive / Directors
- Details of Registered Head Office (Address, Phone, Facsimile, Email and Website information)

# b) Details of total staff employed

- 1 No of permanent staff employed: Technical /Managerial
- 2 Cumulative Experience (in years)
- 3 Total No of certified professionals in Technical Domain

# c) Experience of Implementation of proposed systems

1 No. of similar projects that have been completed successfully

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- 2 No of government project completed
- No of non-government project completed

# d) Support Capabilities

- Years in Business in Support area
- No. of Staff employed: (Capable of providing Support)
- 3 Cumulative Experience (in years)
- List of Customers of "Support" along with contact details

# Special Instructions

- 1. Incomplete applications will not be considered.
- 2. Any firm, which furnishes wrong information, will be liable for legal proceeding and if any contract is awarded, the same will be cancelled.
- 3. The tender must be filled on prescribed form without any alteration / over writing.
- Conditional tenders / bids will not be acceptable.
- 5. Only Firms / Organization registered with Sales Tax and Income Tax Departments shall be eligible to participate in the tender (proof of registration is required).
- 6. Every page of this tender document should be signed and sealed by the bidder.
- 7. Any effort by a bidder to influence the Purchaser in the Purchaser's decisions in respect of bid evaluation, or Contract Award will result in the rejection of the bidder's bid.
- 8. Bids having joint venture will be treated as disqualified.

# To be included in the Bid

In order to be eligible the Bidder shall meet the Eligibility Criteria laid out below in the RFP.

# **Profile**

The Bidders must comply with the following requirements evidenced by submission of documentation in this bid:

- o The bidder must have the required experience and technical know-how for the project's scope of work as mentioned in Qualification Criteria
- The Bidder must have proven experience/portfolio of developing software for international/national companies.
- The Bidder must be in similar business for at least 5 years

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- The Bidder must have revenue of at least PKR 150 Million rupees in the past 3 years.
- The Bidder must have experience working atleast3Datacenters and should have completed at least10enterprise levels projects in local/international cliental over the past 5 years.
- o Failing to qualify any section will be disqualification in entire evaluation.

# Special Conditions (IMPORTANT)

- a. The firm should clearly submit the annual service level agreement cost in financial proposal. The SLA shall come into force and effective for Twelve (12) months after successful completion of project on annual renewable bases and/or mutually extended for another 4 years which will be renewable on the basis of satisfactory performance by the bidder.
- b. The cost of SLA should not exceed 15% 0f the total cost of the software.

c.

d. This SLA agreement will be valid for 12 months extendable for next year with maximum increase of 10 % with mutual consent. The O&M period will start from the date of the final acceptance letter by the client after satisfactory inspection by the inspection committee constituted by the client. The renewal of next year O&M agreement will be done with the mutual consent of both parties on the satisfactory performance of the contractor during first year.

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f. All documentary evidence must be submitted along with the bids; no document will be acceptable after bid submission.

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# ARTICLE X SCOPE OF WORK

# **Project Objectives:**

Special branch of Sindh Police requires the Proposal from well reputed firms for the automation of the special branch and its attached offices in Sindh. The scope of the project is to Install Data Center Hardware, Hardware at sites, networking and software application development to achieve following benefits.

- Keeping of records is too much easy and user friendly.
- Proper flow of data for each section.
- It takes less efforts and less physical space just need to place the computers and a centralized server.
- Reports regarding any section can easily be generated in no time.
- Retrieval of data is very fast, searched take no time as the data is placed in a centralized location.
- · Higher officials directly can access the system via their user name and password.

# Benefits:

- Less security issues as the data can be accessed against a specific user and password.
- Via user management, we easily allow and disallow data against each user.
- Backup procedure in case of database crash to avoid of loss of data.
- Risk of errors is much less than in old system.
- Various validations applied to less the human typing errors.

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Consistency in data entry.

Bidders are requested to propose a turnkey solution (with 3 years hardware warranty), compliant with the requirements mentioned in this RFP.

# ARTICLEXI.DETAILED SPECIFICATION

Note: All Specifications higher and equivalent may also be considered.

Successful Bidder/Firm will be responsible to perform the scope of work specified in the phases. The firm shall be specifically responsible for the following tasks and scope of work.

# 1. Data Center/Office Equipment:

Branded servers & hardware/ central repository plus accessories for data center and user

terminals for Special Branch Sindh.

.No.		Item /Hardware	Qty
	SAN Storage (50T)		
	SAN Storage	Offered Equipment must be of Enterprise Level Storage	
	Controller	<ul> <li>Dual active/active controller with 4-core processor (2 per controller)</li> </ul>	
	Cache/Memory	<ul> <li>Total 32 GB (16 GB cache per controller)</li> <li>SSD will not be considered as cache</li> </ul>	
	Storage Capacity	<ul> <li>The Storage array shall be offered with 50TB         Useable</li> <li>Minimum 10% RI SSDs and remaining should be         10K RPM SAS Drives</li> </ul>	
	Scalability	<ul> <li>System supports up to 192 or more drives</li> <li>Expansion enclosures must be attached using at least</li> <li>6GB SAS</li> </ul>	
	Disk Drive / RAID Support	<ul> <li>Offered Storage shall support SAS and NL-SAS Drives, different drives types, transfer rates and rotational speeds can be mixed in the same system</li> <li>Supported RAID should be 0, 1, 5, 6 RAID 10, and RAID 10 DM (Dual Mirror)</li> <li>Any combination of RAID levels can exist on a single storage array</li> </ul>	2
	Auto-Tiering Method	<ul> <li>Policy based date movement on real time data usage, customizable 512KB-4MB page size</li> </ul>	
	RAID Tiering	<ul> <li>Auto-provisions and dynamically restripes multiple RAID levels on the same tier, no pre-allocated RAID groups</li> </ul>	
	Deduplication and Compression	<ul> <li>Should support selectable per volume on SSD and/or HDD Tiers</li> <li>Should also support compression only option</li> </ul>	
	No Single point of Failure	Offered storage must be configured with redundant Controllers, Power supplies etc.	
	Protocols	Offered Storage shall support standard (10GB) iSCSI	
	Performance	Industry standard SPC benchmark results must be available	
	Thin Provisioning	Should support thin provisioning	
	Replication	<ul> <li>Supports both synchronous and asynchronous replication capabilities</li> </ul>	
	Management Software	Vendor shall provide Storage Array configuration and Management software	,

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	Operating System Support	<ul> <li>Proposed storage must support leading operating systems including Microsoft Windows Server®, Oracle® Solaris, HP®-UX, Oracle Enterprise Linux, IBM® AIX®, Novell® NetWare®, SUSE® Enterprise Linux®, Apple®, HPTru64, VMware, Citrix® XenServer®, RedHat®</li> </ul>	
	Third Party Application Integration	<ul> <li>Should support VMware, Oracle, Microsoft, IBM, OpenStack™, Symantec™, CommVault®, Foglight™, Docker™</li> </ul>	
	Software Licenses	Perpetual software license. Customer is entitled for latest software release with valid warranty contract without paying additional software cost.	
	Warranty:	Three years comprehensive parts replacement warranty on all equipment	
2.	Blade Chassis		
3.	<ul> <li>Must support upt</li> <li>Should support 1</li> <li>Should have at le</li> <li>Should support N</li> <li>Must have redund</li> <li>Chassis Should s</li> <li>Must have redund</li> <li>system</li> <li>Should have reducted</li> <li>External and 8 In</li> </ul>	N+1 Power Redundancy options dant Chassis Management Module upport PCIe (Expansion) Slots dant fans providing cooling to the I/O components to the undant I/O Modules 4 Ports 10GB Base-T Module, 4 nternal Ports Min. 1600W or higher AC in 1+1 Redundant	1
	<ul> <li>Should support I</li> <li>2 x Xeon 8C E5</li> <li>Memory should</li> <li>Should have Hot data protection a</li> <li>2 x 300 GB 15K</li> <li>Should support 2</li> <li>Should have at leteration in the should have at leteration in the should have Pre F (such as processed standard threshould failure which should have the should</li></ul>	2 x PCIe 3.0 (x8) expansion slots east 24 DIMM Slots with 12 DIMMS Per Processor ould Support be able to support 10 Gb Ethernet, Fibre future requirement ailure Feature which detects when system components ors, memory, and hard disk drives) operate outside of lds and generates pro-active alerts in advance of possible ould help in increasing uptime of standard environment. ment Module should continuously monitors system gers alerts, and performs recovering actions if there is a ize downtime.	3

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	Layer 3 Managed	Gigabit Ethernet Switch		
	Interface	24x 10GbE RJ45 auto-sensing (10Gb/1Gb) fixed ports 1x 10GB FCoEhot swap expansion module bay per switch		
	Standards	Flow based port mirroring, Broadcast storm control, Energy Efficient Ethernet per Port Setting, Dual Firmware Images on Board		
	Packet Buffered Memory	9MB at least		
	Flash Memory	256 GB		
	RAM	2 GB		
4.	VLANs Supported	4,094	2	
	VLANs routing Interface	128		
	Standards	Flow based port mirroring, Broadcast storm control, Energy Efficient Ethernet per Port Setting, Dual Firmware Images on Board		
	Power Supply	2x redundant 460W PSU		
	Mounting	Hardware to be included		
	Form Factor	1U form factor		
	Warranty	Three-years		
		y Firewall for Data Center		
	CPU	6 x 800 GHz		
	Memory (RAM)	2.0 GB or Higher		
	Interfaces Required: 2 x 10 GbE SFP+ interfaces			
	4 x 1 GbE SFP in			
	12 x 1 GbE Copp			
	* *	r Management interfaces		
	Required Throug			
	Full DPI through			
6.	Application inspection throughput 1.1 Gbps		1	
	IPS throughput 1.1 Gbps			
	Anti-malware inspection throughput 600 Mbps			
	IMIX throughput 900 Mbps SSL Inspection and Decryption (DPI SSL) 300 Mbps			
	VPN throughput 1.5 Gbps			
	Connections per second 20,000/sec			
	Maximum connections (SPI) 325,000			
	Maximum connections (DPI) 175,000			
	Single Sign On (SSO) Users 40,000 VLAN interfaces 256		1	





	IPSec VPN clients (	[10.11년 : 12.11년 : 1		
	SSL VPN licenses (Maximum) 2 (350)			
	Encryption/Authentication  DES 2DES AES (128, 102, 256 bit) AES SHA 1			
		DES, 3DES, AES (128, 192, 256-bit)/MD5, SHA-1 Key exchange Diffie Hellman Groups 1, 2, 5, 14		
	Route-based VPN			
	Route-based VPN RIP, OSPF IP address assignment Static, (DHCP PPPoE, L2TP and PPTP			
	client), Internal DHCP server, DHCP Relay			
		many:1, 1:many, flexible NAT (overlapping IPS), PAT,		
	Routing protocols	BGP, OSPF, RIPv1/v2, static routes, policy-based		
	routing, multicast QoS Bandwidth priority, max bandwidth, guaranteed bandwidth, DSCP			
	marking, 802.1p	monty, max bandwidth, guaranteed bandwidth, Doer		
		JTH/RADIUS, Active Directory, SSO, LDAP, Novell,		
		se, Terminal Services, Citrix		
*	Licenses	oc, reminal services, civin		
		ve gateway security suit include Gateway Anti-Virus,		
		ion prevention, app control, app visualization, DPI		
		L VPN, VPN, Global VPN Client and content filtering,		
	etc. with at least 03			
	Desktop Computer	rs		
	TPM Enabled			
	Intel Core i7 3.0 Ghz 6th Generation			
	Mini Tower with 240W Standard Power Supply (APFC)			
	DVD+/-RW Bezel			
	4GB (1x4G) 1600MHz DDR3L Memory,			
	3.5 inch 500GB 7200rpm Hard Disk Drive			
_	Mini Tower Processor Heatsink 65 Watt			
7.	Tray load DVD Drive (Reads and Writes to DVD/CD)  55			
	Intel Core 17 Processor Label			
	Intel Integrated Graphics,			
	Optical Mouse - Black			
	Wired Keyboard Black 18.5" LED monitor			
	Windows 10 Professional 64Bit with media			
	Antivirus with updates			
	3Years warranty with parts and service			
	3 Tears warranty w	tui parts and service		
0	Patch Panel	24Port Patch Panel with cable organizer	15	
8.		Installation per proper port tagging	13	
	6U Data Cabinets	Network switch wall mount cabinet		
0	Glass front with proper lock & key mechanism Air flow - perforated side ways		17	
9.			] 17	
	Single power strip enclose			
	Nodes	Provision connectivity using CAT 6 - twisted pair	17	
10.	Configuration	cable included face plate I/O, Drop Cord, Patch cord,	5.5	
		ducting channels		

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11.	20 nodes at 1 location 10 Nodes at 5 location 5 nodes at 6 locations 2 nodes 5 locations Cabling per running ft as per actual  Printers Print Speed Letter: Up to 40 ppm black Print Resolution Black: 600 x 600 dpi, Up to 4800 x 600 enhanced dpi Print Technology Laser  Standard Competitivity: 1 His Speed USB 2.0; 1 Heat USB;	17
	Standard Connectivity 1 Hi-Speed USB 2.0; 1 Host USB; 1 Gigabit Ethernet 10/100/1000T network Memory Standard: 128 MB; Maximum: 128 MB	
12.	ADF Scanners Scan Technology Scan Type Colour Scanning: Scan Speed colour, 300 dpi)  CMOS CIS (Contact Image Sensor) Flatbed, ADF; Yes Up to 20 ppm/40 ipm (black & white, grey and	02
13.	Flatbed Scanner Scan Technology Scan Type Colour Scanning: Scan Resolution:  CMOS CIS (Contact Image Sensor) Flatbed Yes Up to 2400 x 4800 dpi	17
14.	Digital Cameras  Effective Pixels (Megapixels) Sensor Size Monitor Size Monitor Type 5-level brightness adjustment Tripod Stand  20.1 million 1 / 2.3 in. 3.0 in. diagonal TFT-LCD with Anti-reflection coating	17
15.	Tripod Stand  Laptops Intel Core i7-6th Generation Processor, Integrated HD Graphics 520 Energy Star 6.1 , TPM enabled 35.6cm (14.0") HD (1920x1080) Non-Touch Anti-Glare LCD with Camera and Mic Smart Card Reader only Palmrest (Single Pointing) 8GB (1x8GB) 2133MHz DDR4 Memory 1TB SATA Hard Disk Intel Rapid Storage Technology 65 Watt AC Adaptor Primary 4-cell 62W/HR Battery ( 8 -10 Hours backup time) original carrying case Intel Core i7 Label Intel Dual Band Wireless 8260 (802.11ac) W/ Bluetooth Internal US English Qwerty Non-backlit Keyboard Windows 10 Pro English 64bit Windows 10 Pro OS Recovery 64bit – DVD , Antivirus with updates	

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	3Yr Warranty	
	UPS 10KVA	
	RATING: 10KVA	
	WATT: 9000W	
	TRUE ONLINE DOUBLE CONVERSION	
	POWER FACTOR: 0.9	
	Backup time: 10-15 MINTS	
	rating: 12v/7Ah 20	1
	Input Voltage: 160 ~ 280Vac	
	Frequency: 50Hz ~ 60Hz	
	Pure Sine Wave	
2	Output Voltage: 200/220/230/240Vac	
*/		
16.	LEAD ACID MAINTENANCE FREE DRY BATTERY	
	Current Crest Ratio 3:1	
	Transfer Time: 0ms	
	Efficiency: UPTO 90%	
	Display: LCD	
	Short Circuit: Inverter Off Immediately	
	Alarms: Line Failure, Battery Low, Overload, System Fault Conditions	
	Dimension: 290 x 645 x 748 mm	
	Weight (KGS): 96kgs	
	OUTLET: (6) 10A,IEC 320-C13	
	Communication (optional): Dry contact, SNMP/Web Card, etc	
	Interface Type: Standard: RS232 / Communication Slot,	
	Option: USB	+
	1 KV UPS	
17	RATING: 1KVA LINE INTERATIVE UPS	55
17	POWER FACTOR: 0.6	55
	Backup time: 10-15 MINUTES	
	rating: 12v/7Ah x 2	
	Firewall for Locations	
	Security Processor 2 x 400 MHz	
	Memory (RAM) 512 MB	
	1 GbE Copper interfaces 5	
	Expansion USB	
	Firewall inspection throughput 300 Mbps	
	Full DPI throughput 50 Mbps	
	IPS throughput 100 Mbps	
	Anti-malware inspection throughput 50 Mbps	
18	IMIX throughput 60 Mbps	17
	SSL inspection and decryption throughput (DPI SSL) 15 Mbps	
	IP Sec. VPN throughput 100 Mbps	
	Connections per second 1,800/sec Maximum connections (SPI) 10,000	
	Maximum connections (SPI) 10,000  Maximum connections (DPI) 10,000	
	Single Sign On (SSO) Users 250	
	VLAN interfaces 25	
	Site-to-Site VPN Tunnels 10	
	IPSec VPN clients (Maximum) 1 (5)	
	SSL VPN licenses (Maximum) 1 (10)	1

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	Encryption/Authentication DES, 3DES, AES (128, 192, 256-bit)/MD5, SHA-1, Suite B Cryptography Key exchange Diffie Hellman Groups 1, 2, 5, 14 Route-based VPN RIP, OSPF Licenses CGSS-comprehensive gateway security suit include Gateway Anti-Virus, anti-spyware, intrusion prevention, app control, app visualization, BOTNET, SSL VPN, VPN, Global VPN Client and content filtering etc. with at least 01 years license		
	Layer 2 Managed Gigabit Ethernet	ing etc. with at least of years needse	
	Switch Interface	24 port 10/100/1000 managed Gigabit Ethernet switch with RJ-45 connection RS232 DB9 pin, male port	
	Port Performance	Wire speed switching on all Ethernet ports, up to 1000Mbps throughput 14,880pps for 10Mbps Ethernet, 148,800pps for 100Mbps Fast Ethernet, 1,488,000pps for 1000Mbps Gigabit Ethernet	
	Throughput	Up to 35.7Mpps throughput	
	Switching capacity	48Gbps	
19	RAM	20MB divided into: 4MB image storage memory, 16MB dynamic memory, Packet buffer memory: 2Mbit	
	VLANs	up to 255 VLANs	
	Management Standards	Web interface – multiple sessions can be supported at the same time Console Command Line Interface SNMP compatibility Telnet remote login – multiple sessions can be supported at the same time Port mirroring  Dual software images	
	Power Supply	Internal Power Supply, 100- 240V AC	
	Mounting	19" rack-mountable hardware included	
	Form Factor	2U form factor	
	Warranty	Three-year	
20	Finger Print Reader Optical Fingerprint Sensor SDU03PTM		55
21	License OS Windows Server 2012 Stand		3
21	CAL's Windows Server 2012 CAL	s	55
22	Application Customized application .p.	lease see Annex-A for detail	01

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**APPLICATION/DEVELOPER REQUIREMENT:** 

Developer Profile	Vender or Software Developer must have reputed profile and working experience with public and private sector	
Case Study	MySQL Applications Integration with Sindh Police Special Branch Automation	
System Details	MySQL PHP or other based Front End Application Suggest Other solution	
Process	Understand integration requirements. Pilot Project to do sample Interfaces Interface testing and finalization Schedule Plan Development & testing User Acceptance Testing Go Live End User Training & Support	
Details of Job Done	Interfaces Design, Development & testing Mapping the current Work processes, Legacy Data Structures and Requirements with MySQL Applications Mentor & Train our technical staff and Concern Branch Team	

# **SOFTWARE MODULES REQUIREMENTS:**

# Foreigner Registration Office (FRO):

# Information to be stored:

- · Personal Information of foreigner
- · Disembarkation detail
- Embarkation detail
- · Missing foreigner information
- · Banned (Black Listed) foreigner information
- Attachments:
  - o Foreigner pictures (Via live cams)
  - o Documents (Passport, CNIC etc)
  - o Thumb impressions (Via biometric device)

System generated reports:

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- Foreigner Statement Report Yearly/Monthly/Daily on the basis of:
  - Nationality
- Generate list of foreigners having expired passport
- · Generate list of foreigners having expired visa
- · Generate list of foreigners on the basis of:
  - Foreigner name
  - Passport number
  - o Nationality
  - Registration date
  - Registration year
  - o Age
  - o Gender
  - Current status (Registered, Disembarked, Embarked, Missing, Banned etc)
- · Generate residential permit
- Generate travel permit
- Generate visa extensions detail
- · Generate number of visits detail

# Visitor Management System:

# Information to be stored:

- Basic Information of person (out sider)
- Information of special branch staff member (having meeting or visit)
- · Attachments:
  - o Out sider picture (Via live cam)

# System generated reports:

- · Generate visitors detail report on the basis of:
  - Visitor name
  - Visitor CNIC
  - Visit date
  - Staff member (having meeting / visit)
  - Scheduled / Non-scheduled meetings

# Joint Interrogation Team (JIT):

# Information to be stored:

- Basic Information of suspect (to be investigated)
- Suspect family tree
- Investigation detail
- Investigation team detail
- Attachments:
  - Suspect pictures
  - o Documents (CNIC etc)
  - Thumb impressions

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#### System generated reports:

- · Generate suspect detail report on the basis of:
  - o Sent by agency
  - Suspect Name
  - o Suspect CNIC
  - o Investigation date
  - o Cast
  - o Sect
  - o Religion
  - o Nationality
  - o Age
  - o Current status (Black, White, Grey)

#### **DSR Section:**

#### Information to be stored:

- · Information Report category wise:
  - o Gathering/meeting
  - o Procession/protest
  - o Terrorism
  - Kidnapping
  - o Other etc
- Source Report
- · Special Report
- Daily Situation Report
- Terrorism Cases
- Kidnapping
- Extortion
- Law & Order
- CM Points
- Attachments

#### System generated reports:

- · Generate source report summary year-wise/date-wise on the basis of:
  - o Ago office
  - Report date
  - o District
  - o Source/Threat/Receiver
- Generate source report statistics year-wise/date-wise on the basis of:
  - o Report date
  - o District
  - o Source/Threat/Receiver
- Generate information report summary/statistics year-wise/date-wise on the basis of:

Report date

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- o District
- o Report category
- o Report priority (A, B, C)
- Police station
- Generate special report summary on the basis of:
  - o Report date
  - o District
  - Police station
- · Generate extortion report the basis of:
  - Incident date
  - o District
  - o Police station
  - o Extortion (paid/not paid)
  - o IED (yes/no)
- Generate reports regarding terrorism cases on the basis of:
  - o Nature of incident (Vbied, Time device, Suicide etc)
  - o Target (Civilian, Army, Fc, Police etc)
  - o Planted by (Terrorist, Unknown etc)
  - o District
  - o Police station
  - o Extortion (paid/not paid)
  - o IED (yes/no)
  - o Year wise
  - Month wise
  - Date wise
- Statistics of killed persons.
- · Statistics of injured persons.
- Generate reports and after approval forwarded to the concerning officers

#### Assistant Security Branch (ASB): (Up from districts)

#### Information to be stored:

- · Security Orders
- Verification Orders
- · Verification answers entered into the system directly from district offices
- Person Verification
- CNIC Verification
- · Filed staff against verification
- Attachments

#### System generated reports:

- Generate verification order detail report on the basis of:
  - Verification type (Invitees, newly staff)
  - Verification date
  - Individual name

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#### Secret Assistant Branch (SAB):

#### Information to be stored:

- Enter Security Requirement
  - · Security type: VIPs or VVIPs
- Enter Security Order against security requirement.
  - · All security order details
  - Attachments (if any)
- Enter Instructions against Security Order.
- Enter security staff detail for several security area.
- Forward security order details to the concerns officers.
- Person verification of invitees and newly appointed staff.

#### Store Of Equipment (KOT): (Weapons, Bullets etc)

#### Information to be stored:

- · Issuance of items
- · Return of items
- Maintain listing of issued items
- · Category wise available stock quantity
- Attachments

#### Centralized Inventory (CI): (Electronics, Furniture etc)

#### Information to be stored:

- · Place orders for purchasing equipment
- Issuance of equipment
- · Return of items
- · Maintain listing of issued items
- Maintain list of condemn items
- Category wise available stock quantity
- Attachments

#### Stationary Inventory: (Stationary etc)

#### Information to be stored:

- · Place orders for purchasing stationary
- Issuance of stationary
- Maintain listing of issued items
- · Category wise available stock quantity
- Attachments

#### Survey:

#### Information to be stored:

- Key Points
- Survey Team

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- Surveys
- Attachments

#### System generated reports:

- Generate survey key points report on the basis of:
  - o Category (IA, IB, IC, II)
- · Generate previous survey and resurvey dates against each key point:
- · Survey statistics reports on the basis of:
  - o Category (IA, IB, IC, II)
  - o Current status (Pending, Done, Due)
- Survey key points approval report for conducting survey

#### Political Section: (Up from districts)

#### Information to be stored:

- Political Groups
- Persons detail (affiliated with any group)
- · Political Personalities
- Madrassa's
- Madrassa staff detail
- Madrassa student detail
- · Good governance report
- Pulse Report
- News Papers Information
- Attachments

#### System generated reports:

- · Generate Individual detail list report on the basis of:
  - o Person name
  - Gender
  - o CNIC
  - o Cast
  - o Address district
  - o DOB
  - o Category (A, B, C)
  - o Affiliation with group (if any)
- Generate group detail list report on the basis of:
  - o Group name
  - o Founder name
  - Inception date
  - o Affiliation with other group (if any)
  - Group scope (Central level, Provisional level, District level, local level)
- Generate madrassa detail list report on the basis of:
  - o Madrassa name

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- Date of establishment
- o Maslak
- o District
- o City
- o Registered (yes, no)
- o Involved in militancy (yes, no)
- Current status (active, inactive, black listed, destroyed etc)

#### Bomb Disposal Unit (BDU):

#### Information to be stored:

- Post Blast Information
- Foiled Blast Information
- · Remarks of AIG against the incident
- Attachments

#### System generated reports:

- · Generate Incident detail report on the basis of:
  - o Incident type (post blast, foiled)
  - o Incident location (district, city)
  - o IED type (VBIED, Suicide, Time device etc)
  - o IED quantity (below 5kg, 6-11kg, etc)
  - o Target (Civilian, Army, Fc, Police etc)
  - Incident date
- Generate Incident statistics report yearly, date wise on the basis of:
  - o Incident type (post blast, foiled)
  - o Incident location (district)
  - o IED type (VBIED, Suicide, Time device etc)
- Statistics of killed persons.
- · Statistics of injured persons.

#### Alien:

#### Information to be stored:

- · Verification of foreigners
- Verification before extension
- Maintain the record of foreigners engaged in various projects/Hotels/Business etc
- Security personnel's
- · Records of students
- Ngo's
- Prisoners Deportation
- Attachments

#### System generated reports:

- Generate list of verifications of foreigners on the basis of:
  - o Foreigner name
  - Passport number
  - Nationality
  - o Age

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- Gender
- Verification date
- Current status (Pending, Verified)
- Generate report of Chinese engaged in various projects and detail of security personnel's deployed.
- Generate report of all foreigners engaged in various projects and detail of security personnel's deployed.

#### Accounts:

#### Information to be stored:

- · Account Heads
- Budget
- Adjust budget
- Transactions

#### **Automation of Counter Terrorism Department (CTD)**

#### Establishment (HR):

- · Personal information
- Postings
- · Promotion/Demotion
- Trainings
- Awards
- Education
- Skills
- Inquiries
- Explanations
- Punishments
- · Leaves information
- Banks information
- Evaluation
- Duty roster
- Attachments:
  - o Employees pictures
  - o Documents

#### System generated reports:

- · Generate employees detail list reports on the basis of:
  - o Designation (AIG, Dig, SSP, SP, SI, Inspector, HC, C)
  - o Section (HR, Bdu, alien, froetc)
  - Current Status (serving, retired, terminated, suspended, deceased etc)
  - Gender
  - o CNIC

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- o Employee name
- o Employee number / Belt number
- Posting station
- o Superannuation (60 Years)
- o Course/Training
- o District
- o Date of Appointment
- Employee Leave History Report (Yearly)
- · Generate list of employees having due promotion

#### Terrorist group profiling:

- · Group basic information
- · Affiliation of group
- Founder
- Inception date
- Scope of group (Central, provisional, district, local)
- · Activities of group
- Linkage with NGO's
- · Active and inactive members detail
- Training camps
- · Source of funds
- Area of operation

#### Person profiling:

- · Person basic information
- Relative tree
- Friends tree
- Assets detail
- Personnel vehicle details
- · Affiliation with any group
- · Affiliation with any madrassa
- · Any type of trainings
- · Normal activities detail
- · Crime activities detail
- · Fir detail against each case
- Status of each case
- Involved in terrorism

#### Madrassa:

- Madrassa name
- Date of establishment
- Maslak
- District
- City
- · Registered (yes, no)
- Involved in militancy (yes, no)
- Madrassa members detail
- Affiliation with any group

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- · Activities on daily basis
- Current status (active, inactive, black listed, destroyed etc)

#### Interrogation:

- Event detail
- Person brief detail (to be interrogated)
- Fir detail

#### **Terrorism Cases:**

- · Incident detail
- Nature of incident (Vbied, Time device, Suicide etc)
- Target (Civilian, Army, Fc, Police etc)
- Planted by (Terrorist, Unknown etc)
- Location of Incident (district)
- · Police station
- Extortion (paid/not paid)
- IED (yes/no)
- · Detail and statistics of killed persons.
- · Detail and statistics of injured persons.
- · Complainant detail
- · Accused persons detail
- · Vehicle used detail
- · Weapons used detail
- Responsibility claim

· Investigation status

## **Technical Proposal Form**

	TO THE THE RESIDENCE OF THE STATE OF THE STA	Bidder's Profile	的基本可能是可能是在一个人,但是
Name			
Official Addre	ess		
Telephone(s)	No.		
Official Fax N	o.		
GST Registrat	ion No.		
Income Tax R	eg. No.		
Sr. No.	Quoted Hardward /Equipment/item		Supply Duration (in weeks/Months)
1			
	read carefully the who	ole document and	rovide all necessary details with
	read carefully the who	ole document and p	rovide all necessary details with p

(Form is compulsory and must be filled carefully filled in original with technical proposal)

## Financial Proposal Form

	Bidder's	Profile:	HT (BERLEY)	HET COMMON
Name				
Official Address				
Telephone(s) No.				
Official Fax No.				
GST Registration No.				
Income Tax Reg. No.				
No. of years in business				
Sr. Hardware/S No. /Equipment/ite		Quantity	Unit Cost (Rs)	Total Cost (Rs)
	Total Cost in	Pak Rupees	1	
(in words				

**Note**: Earnest money will be equivalent to 2.5% of the total bid cost.Only Pay Order/Bank Draft for earnest money will be acceptable in favor of AIGP/Logistics, Sindh, Karachi.

BIDDER (Sign + Seal)

(Form is compulsory and must be filled carefully filled in original with financial proposal)

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## LOCATION ADDRESS OF SPECIAL BRANCH OFFICES IN SINDH

S.#	NAME OF OFFICE/ Site	PHYSICAL LOCATION	LOCATION WITHIN SAME AREA
1	Data Center	Ground Floor Central Police Office, I.I Chundrigar Road, Karachi.	Nil
			DIGP/S.B. Karachi
	Addl. IGP/S.B. Sindh,	5th Floor Central Police Office, l.lChundrigar	AIGP/S.B. Karachi
2	Karachi	Road, Karachi.	Control Room, SB (Reporting Centre)
3	SSP/Technical, S.B, Karachi	6th Floor Central Police Office, l.lChundrigar Road, Kyc.	DSP/DSR, SB Karachi
			DSP/West, SB Karachi
			DSP/South,SB Karachi
4	SSP/Intelligence, Karachi	Jamshaid Police Complex Muslim Abad near Dawood Engineering University New	DSP/Law & Order, SB Karachi
+	Karacm	M.AJinnah Road, Karachi.	DSP/Labour SB
			DSP/Student SB
			DSP/Record SB Karachi
5	SSP/Security, S.B, Karachi	Ground Floor Aram Bagh Police Complex, near Haqqn! Chowk Karachi.	DSP/Security, SB Karachi
	SSP/Survey, S.B,	1st Floor Aram Bagh Police Complex near	DSP/Survey, SB Karachi
6	Karachi	Haqqni Chowk Karachi.	DSP/FSC, SB Karachi
			DSP/S.B, Hyderabad City
7	SSP/Hyderabad S.B	Near Rani BaghThandiSarak Hyderabad.	DSP/S.B, Security Hyderabad
			DSP/S.B, HQs. Hyderabad
8	SSP/Mirpurkhas S.B	Soldier Phatak Police Line Mirpurkhas.	DSP/S.B, Mirpurkhas
9	SSP/Sakhar S.B	Eidgah Road near Sakkhar Blood Bank Sakkhar.	DSP/S.B, Sakhar
10	SSP/Larkana S.B	Waggan Road Behind SachalPoice Station Larkana	DSP/S.B, Larkana
11	DSP/Foreigners Registration Section, SB Karachi	Airport Police Station Foreign Registration Office Shahrah e Faisal Karachi.	DSP/Malir, SB Karachi
12	DSP/East, SB Karachi	1st Floor PS. Shahrah e Faisal Karachi.	DSP/Korangi, SB Karachi
13	DSP/K-9 Unit, SB Karachi	HQ Garden Near Makki Masjid Karachi.	-
14	Airport Watch	Room No. 1045 Domistic Arrival Jinnah International Airport Karachi.	
15	DSP/Central, SB Karachi	Taimoria Police Complex North Nazimabad Karachi.	
16	DSP/S.B, Sanghar	SSP Sanghar Office Complex, Sanghar.	-
17	DSP/S.B, Dadu	PHQ Dadu, near WAPDA grid Station Dadu.	

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## **SAMPLE**

# CONTRACTAGREEMENT OF IMPLEMENTATION FOR THE PROJECT "AUTOMATION OF SINDH POLICE SPECIAL BRANCH"

This	agreement is signed on	<b>2016</b> , and is
	greed and the respective agreement is effective with immediate effective	
	BETWEEN	
Sindh Polic	ice (hereinafter referred to as the "CLIENT" which expression	shall, unless
repugnant	to the context, mean and include its successors, admini	strators, legal
representati	ives and assigns), party of the one part.	
	AND	
M/s	having their of	ffice at
	(Hereinafter referred to as the "Con	tractor" which
expression	shall, unless repugnant to the context, mean and include	its successors,
administrate	tors, legal representatives and assigns), party of the other part.	
THE PRI	NCIPAL AGREEMENT IS AGREED BETWEEN THE "C	LIENT" AND
THE "CO	ONTRACTOR" as per proposal submitted by the "Contractor	" whereas the
"Client" r	requires agreement for their equipment/software's/services hav	ing terms and
conditions	as agreed in this contract.	
1. <u>MA</u>	AIN SCOPE OF WORK	
	e main scope of the project covers the following major IATION OF SINDH POLICE SPECIAL BRANCH" project,	tasks under
b. c. d. e.	Supply of Servers, Hardware, network equipment and its is configuration at the sites as mentioned in the RFP and Technical Proposed Development of customized software its installation at all sites. Configuration of the VPN over the network Software administration and end user Trainings to the staff of Spect Technical Support and maintenance of the software Complete Turnkey project with 3 Years Comprehensive warranty	roposal.
TERMS A	AND CONDITIONS	
1. Agreer	ment Period:	
1.1	The project will be completed in months.	
1.2	The O&M contract period will be started after completion	of project work
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after due inspection by the inspection committee and project signoff.

1.3 This O&M of agreement the software is valid for 12 months after completion of project (completed and handed over by the Contractor to the satisfactory inspection of the Client) extendable for next 4 years O & M agreement with increase of 10% of the total cost of O & M only with mutual consent. The O&M period of 12 months will start from the date of the final acceptance letter by the client (with in 2 week)and after satisfactory inspection by the Inspection Committee constituted by the client. The renewal of next year O&M agreement will be done with the mutual consent of both parties on the satisfactory performance of the contractor during first year.

2. Agreement Date	S	t	a	Da	t	n	e	m	ee	gr	A	2.
-------------------	---	---	---	----	---	---	---	---	----	----	---	----

2.1 Agreement Commencement Date.	2.1	Agreement Commencement Date:	
----------------------------------	-----	------------------------------	--

- 2.2 The Operation and Maintenance period of 12 months will be started after the completion of the project, on the basis of the completion certificate issued by the client within 2week time after completion of the job by the contractor provided that the Contractor will inform at least 7 days prior to completion through a notice in writing about the tentative date when the project will be offered for inspection.
- 3. No change, alteration or modification in the AGREEMENT will be admissible until mutually agreed by the authorized representative of both the parties i.e. the "CONTRACTOR" and the "CLIENT".
- Contractor would maintain a telephone/email support help desk on the bases to expedite
  the fault isolation procedures.
- 5. Contractor shall be responsible to maintain a logbook for each work done at each visit and get it verified by the Client. All defects, repair/replacement of parts, work done etc. shall be recorded in the logbook and system maintenance /functioning log report will be maintained on daily basis.

#### 6. Responsibilities of the "CONTRACTOR":

a. Complete the project as per the scope of work defined in the RFP and the Technical proposal.

b. MAINTENANCE of hardware includes repair and/or replacement for the equipment

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- handed over under this project to the "CONTRACTOR" during 3 years warranty period.
- c. Assurance will be provided by the Contractor" to the satisfaction of the Client that trained field engineers are available to perform corrective maintenance. The qualified Resident Engineer(s) will be dedicated for project execution during the project implementation time.
- d. The Contractor will do troubleshooting of equipment.

#### 7. Responsibilities of the CLIENT:

- a. Provision of a landline/telephone facility/ Remote access at their location to troubleshoot equipment remotely if possible.
- b. Maintenance of electrical infrastructure and electric bills.
- c. Security of the equipment from theft, processions physical damages.
- d. Human resource for project operation.
- 8. SERVICE to be rendered hereunder shall conform to the highest industry standards and conformity with RFP and proposal submitted by the Contractor at the bidding stage.

#### **Exclusions:**

- a. Parts required due to damages caused by fire, water, riots, act of war, accidents, negligence (with proof thereof), electrical current fluctuations, thefts, physical damages or any force of nature.
- Electrical works external to the equipment or the Service of accessories, attachments, machines or other devices not specified in the schedule.
- c. Repairs, labor or materials required as a result of failure to maintain the recommended installation environment.
- d. Equipment not listed in in the project scope.
- e. Damages due to improper interfacing with other peripherals or devices by staff other than "CONTRACTOR".
- f. Services involved relocating the equipment other than the contract.
- g. Salaries and other expenses related to the employees of the Client.
- 9. The "CONTRACTOR" shall not be responsible for failures to render SERVICE (S) accessioned by any circumstances beyond their reasonable control, such as stoppage of work, strikes, labor unrest, and delays ascribable to supplies, floods, fire, accidents, force majeure or acts of God. For the Service of the equipment at customer premises,

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"CONTRACTOR" representative may use materials belonging to customer for tests or final inspections.

- 10. Both parties will maintain the confidentiality of all information and data etc. of each other, which would come to their and / or their employee/workers knowledge.
- 11. The 12 months Software Service rate shall be invoiced at the time when both the parties signed the agreement after deduction of necessary tax, if applicable as per government rules. The payment will be based on the rates quoted in the financial, the invoice will be made on quarterly basis.

#### 12. INDEMNITY:

The Client shall indemnify the "CONTRACTOR" against all damages, liabilities, costs, and expenses (including but not limited to damage to or loss of property or injury to persons which may be suffered or incurred by the "CONTRACTOR") arising out of or in connection with any service or repairs carried out by the "CONTRACTOR" pursuant to the agreement provided that such damages, liabilities, costs and expenses are not caused by the negligence of the "CONTRACTOR" or the its representative.

#### 13. Change Request:

Any changes required to be carried out in the solution has to be approved by the competent authority (Inspector General of Police, Sindh) or IT Department of the Client.

## 14. <u>COMMENCEMENT</u>, <u>COMPLETION</u>, <u>MODIFICATION AND TERMINATION</u> <u>OF CONTRACT</u>.

#### 14.1 Support and Maintenance of Services of the Sindh Police

The Contractor has provisioned and deployed services for the client's "AUTOMATION OF SINDH POLICE SPECIAL BRANCH" project including computer hardware, Servers, Storage, Network equipment, UPS and software etc. The Contractor shall provide operation & maintenance services as per the terms of this contract.

#### 14.2 Hardware

The Contractor shall provide operational support for equipment installed under this contract physically; the list of equipment, which is covered under this agreement, is attached as an Annexure "A" of this agreement.

#### 15. GENERAL PROVISION

#### 15.1 Relation between the parties

- 15.1.1 Nothing contained herein shall construe as establishing a relation or of agent and principal as between the client and the Contractor. The Contractor subject to this Contract has complete charge of personnel performing the services and shall be fully responsible for the services performed by them or on their behalf hereunder.
- **15.1.2** The contractor will provide comprehensive 3 years warranty for the hardware under this contract.
- 15.1.3 Contractor shall make sure that all supplies/installations will be of the same brand, specifications and equivalent to Industry Standards with the prior approval of the CLIENT.

#### 16. Law Governing Contract

This contract, it's meaning and its interpretation, and the relation between the parties shall be governed by the applicable laws of the Islamic Republic of Pakistan, which are in force for the time being.

#### 17. Language

This contract has been executed in the English language, which shall be the binding and controlling language for all the matters relating to the meaning or interpretation of this contract.

#### 18. Headings

The headings shall not limit or affect the meaning of this contract.

#### 19. Notices

Any notice, request or consent required or permission to be given or made pursuant to this contract shall be in writing. Any such notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the party to whom the communication is addressed, or when sent by registered mail, telex, telegram or facsimile to such party at the following address:

For the Client

For the Contractor

**DIGP Special Branch** 

The Manager Key Account

In the

Sindh Police

Karachi

II Chundrigar Road

Karachi

- 19.1 Notice will be deemed to be effective as follows:
- (a) In the case of personal delivery or registered mail, on delivery
- (b) In the case of facsimiles, within 24 hours following confirmed transmission
- 19.2 A party may change its address for notice hereunder by giving the other party notice of such change pursuant to this clause.

#### 20. Location

The services shall be performed at such locations as are specified in the RFP and list attached as Appendix-I or informed by client within the Karachi City premises.

#### 21. Authorized Representatives

- (i) On behalf of the client , CPO Sindh
- (ii) On behalf of the contractor \_\_\_\_\_\_ or his nominated person

## 22. COMMENCEMENTS, COMPLETION, MODIFICATION AND TERMINATION OF CONTRACT

#### 22.1 Effectiveness of contract

This contract shall come into force and effective for \_\_\_\_\_ months, The Software Support and maintenance for 12 Months will be started after completion of project i-e \_ months. However, the SLA contract is extendable for another 4 years, if mutually agreed.

#### 22.2 Commencement of Services

The contractor shall begin to carry out all services from the date of signing the contract.

#### 22.3 Expiration of Contract

Unless terminated earlier pursuant to this contract shall terminate when pursuant to the provisions hereof, the services have been completed and payments thereof have been made.

#### 22.4 Entire Agreement

This contract contains all covenants, stipulations and provisions agreed by the parties. No agent or representative of either party has authority to make, and the parties shall not be bound by or be liable for, any statement, representation, promise or agreement not set forth herein.

#### 22.5 Modification

Modification of the terms and conditions of this contract, including any modification of the scope of the services, may only be made by written agreement between the

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parties and shall not be effective until the consent of the Associations has been obtained, However each party shall give due consideration to any proposals for modification made by the other party.

#### 22.6 Force Majeure

#### Definition:

- (a) For the purpose of this contract, "Force Majeure" means an event which is beyond the reasonable control of a party, and which makes a Party's performance of its obligations hereunder impossible or so impractical as reasonably to be considered impossible in the circumstances, and includes, but is not limited to, war, riots, civil disorder, earthquake, fire, explosion, storm, flood or other adverse weather conditions, strikes, lockdown, or other industrial action (Except where such strike, lockdowns or other industrial actions are within the power of the party invoking Force Majeure to prevent), confiscation or any other action by the government agencies.
- (b) Force Majeure shall not include (i) any event which is caused by the negligence or intentional action of a party or such party's sub contractor or agent or employees nor (ii) any event which a diligent party could reasonable have been expected to both (a) take into account at the time of the conclusion of this contract and (b) avoid or overcome in the carrying out of its obligation hereunder.
- (c) Force Majeure shall not include insufficiency of funds or failure to make any payment required hereunder.

#### 22.7 No Breach of contract

The failure of Party to fulfill any of its obligations hereunder shall not be considered to be breach of, or default under this contract insofar as such inability arises from an event of Force Majeure, provided that the party affected by such an event taken all reasonable precautions, due care and reasonable alternative measures, all with the objective of carrying out the terms and conditions of this contract.

#### 22.8 Measures to be taken

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- (a) A party affected by an event of Force Majeure shall take all reasonable measures to remove such party's inability to fulfill its obligations hereunder with minimum delay.
- (b) A party affected by an event of Force Majeure shall notify the other party of such event as soon as possible, and in any event not later than thirty (30) days

following the occurrence of such event, providing evidence of the nature and cause of such event, and shall similarly give notice of the restoration of normal condition as soon as possible.

(c) The parties shall take all reasonable measures to minimize the consequences of any event of Force Majeure.

#### 22.9 Extension of Time

Any period within which a party shall, pursuant to this contract, complete any action or task, shall be extended for a period equal to the time during which such party was unable to perform such action as result of Force Majeure.

#### 22.10 Consultation

Not later than Sixty (60) days after the contractor, as a result of an event of Force Majeure, have become unable to perform a material portion of the services the parties shall consult with each other with a view to agreeing an appropriate measures to be taken in the circumstances.

#### 22.11 Suspension

The client may, by written notice of suspension to the contractor, suspend all payments to the contractor hereunder if the contractor fails to perform any of their obligations under this contract, including the carrying out of the services provided that such notice of suspension (i) shall specify the nature of the failure and (ii) shall request the contractor to remedy such failure within a period not exceeding thirty days (30) days after receipt by the contractor of such notice of suspension.

#### 22.12 Termination

#### 22.12.1 By the Client

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The Client may, by not less than thirty (30) days written notice of termination to the contractor terminates this contract if:

(a) The contractor fails to remedy a failure in the performance of their obligation hereunder, as specified in a notice of suspension or within such further period as the client may have subsequently approved in writing.

- (b) If the contractor become insolvent or bankrupt or enter into any agreements with their creditors for relief of debt or take advantage of any law for the benefit of debtors or go into liquidation or receivership whether compulsory or voluntary.
- (c) If, as a result of Force Majeure, the contractor are unable to perform a material portion of the services for a period of not less than sixty (60) days, or,
- (d) If the client, for any valid reason whatsoever, decides to terminate the contract.
- (e) In case of termination, the client will release all due payments for the equipment/services delivered or in transit to be delivered in 60days from the date of termination.

#### 22.12.2 By the Contractor

The contractor may, by not less than Thirty (30) days notice to the client, such notice to be given after the occurrence of any of the events specified in following.

- (a) If the client fails to pay any money due to the contractor pursuant in this contract and not subject to dispute to pursuant to within forty-five (45) days after receiving written notice from the contractor that such payment is overdue.
- (b) If the client is in material breach of its obligation pursuant to this contract and has no remedied the same within forty-five (45) days (or such longer period as the contractor may have subsequently approved in writing) following the receipt by the client of the contractor notice specification such breach;
- (c) If, as a result of Force Majeure, the contractor are unable to perform a material portion of the services for a period of not less than Ninety (90) days

#### 23. Cessation of Rights and Obligations

Upon termination of this contract pursuant to termination clause hereof, or upon expiration of the contract, all rights and obligation of the parties hereunder shall cease except (i) such right and obligation as may have accrued on the date of termination or expiration (ii) the obligation of confidentiality.

#### 24. Payment upon termination

Upon termination of this contract hereof, the client shall make the following payments to the contractor

(i) For equipment/services satisfactorily performed prior to the effective date of

termination

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- (ii) Reimbursable expenses pursuant for expenditures actually incurred prior to the date of termination; and
- (iii) Except in the case of termination pursuant to paragraph, reimbursement of any reasonable cost incident to the prompt and orderly termination of the contract.
- (iv) The customer will release all due payments for the equipment/services delivered or in transit to be delivered in 60days from the date of termination

#### 25. Disputes about event of termination

If either party disputes whether an event specified in agreement has occurred such party may, within forty five (45) days after receipt of notice of termination from the other party, refer the matter to arbitration and this contract shall not be terminated on account of such event except or in accordance with the terms of any resulting arbitral award.

#### 26. PAYMENTS TO THE CONTRACTOR

26.1	Pay	ments for t	he "A	utomatio	n of Sind	h Po	lice	Special	Bra	nch'	' Proje	ct:
The	Client	undertakes	to pa	y against	Contract	for	the	project	for	the	amount.	. of
Rs			-		inc	lusi	ve o	f taxes.				

#### 26.2 Mode of Billing and Payment

Billing and payment in respect of the jobs shall be made as follows:

- (a) 10 % payment of the project as mobility advance against 10 percent of the security deposit.
- (b) 90% on completion of work as per schedule attached.
- (c) All payments under this contract shall be made in local currency, i.e., Pak Rupees, to account of the contractor or their nominee on their written request.

The contractor will apply taxes in the invoice as per the prevailing government rules and regulations on invoice to client.

The Contactor will submit 10% of the Repair Cost as a performance security in shape of Pay order/Bank Guarantee till the 100% completion of the repair/maintenance job after due verification and approval.

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The "CONTRACTOR" will get deliverable inspected by authorized representative of the Client on regular basis which will be final document will attach all such sign-offs with invoice for billing purposes.

#### 26.3 Currency of Payment

Except as may be otherwise agreed between the client and the contractor, payments in local currency shall be made in the currency of Government.

The taxation for deliveries and services will be as per ITO.

#### 27. FAIRNESS AND GOOD FAITH

#### **Good Faith**

The parties undertake to act in good faith with respect to each other rights under this contract and to adopt all reasonable measures to ensure the realization of the objectives of this contract.

#### 28. SETTLEMENT OF DISPUTES

#### Amicable Settlement

The parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this contract or the interpretation thereof

#### Right to Arbitration

Any disputes between the parties as to matter arising pursuant to this contract which cannot be settled amicably with in thirty (30) days after receipt by one party of the other party's request for such amicable settlement may be submitted by either party to arbitration in accordance with the provision of contract agreement.

#### Selection of Arbitrators

Each dispute arising out of this contract and submitted by a party to arbitration shall be submitted for arbitration to a committee of three (3) members. One member shall be designated by client, the second by contractor and a third by mutual agreement of the parties

#### Rules of Procedures

The arbitration proceedings shall be conducted in accordance with the provision of Pakistan Arbitration Act (Act of 1940) as in force on the date of this contract.

#### Performance Security / Guarantee

The "CONTRACTOR" will provide the respective performance security / Guarantee in the sum equivalent to 10% per cent at the beginning of work of the Contract Price for the due performance of the Contract.

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#### Miscellaneous

In any arbitration proceeding hereunder:

- (a) Proceedings shall, unless otherwise agreed by the parties, be held in Karachi, Pakistan,
- (b) The English language shall be the official language for all purposes; and
- (c) The decision of the sole arbitrator or majority of the arbitrator (or of the third arbitrator if there is no such majority) shall be final and binding and shall be enforceable in any court of competent jurisdiction, and the parties hereby waive any objections to the claims of immunity in respect of such enforcement.
- (d) Partial payments will be allowed as per the milestones mentioned at clause \_\_\_\_ of this agreement.
- (e) Client having the authority to drop the items or change the quantities.
- (f) Any delay occurred due to any local / state / Federal Government agencies or their departments including any Arm forces or a private company interference or involvement that causes to stop performance contractor work or making the involvement that causes to stop performing contractor work or making the progress slow it will not count against contractor performance or any clause mention in whole contract and it is Sindh Police responsibility to resolved problem with assistance of contractor.
- (g) Any additional work request by client or required by the project which is not part of the agreement has to bear the expenditure for that through change request procedure.
- (h) Sindh Police Department will not be responsible for any past liabilities incurred by the firm for any services / network or otherwise.
- (i) At the expiry of the agreement the equipment will be handed over to the Police Department in working condition.
- (j) At the time of inspection of each stage all the equipment should be on working condition.
- (k) Inspection committee after intimation of job mention by the contractor to start inspection shall complete the task within 2 Weeks. It shall be the responsibility of the contractor to get the system ready for timely inspection. However, where required IT Department of Client shall provide due assistance.

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#### 29. DELAYS IN PERFORMANCE

- Delivery of the services/goods shall be made by the Contractor in accordance with the time schedule specified in the Contract.
- Failure to complete the task within the stipulated time period will invoke penalty of 0.025% of the total cost per day up to 10% of the delayed portion/services.

#### 30. HANDING OVER TAKING OVER

After completion of the project, the Joint verification and handing /taking over of the equipment list will be prepared by the Technical Committee of Police and the authorized staff of "CONTRACTOR". The list will be maintained for the purpose of the stock taking and the operation and maintenance purpose in future as well.

IN WITNESS WHEREOF this agreement has been executed by authorized representatives of the Parties to be effective on the day and year first above written.

For and on behalf of Sindh Police	For and on behalf of M/s
In witness From Police Department	In witness From contractor
1.	1.
2.	2.

Note.

The terms and conditions will be finalized at the time of signing of agreement with mutual consent of both parties.

Alk:

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### OFFICE OF THE DEPUTY INSPECTOR GENERAL OF POLICE, SPECIAL BRANCH, SINDH, KARACHI.

NO	1808	_ /DIGP/	SB/RDR/2016
KARA	CHI, DATED	21	-11-2016.

### ORDER

The Committees consisting the following officers are hereby constituted to monitor the Automation of Data Centre of Special Branch for the year 2016-17:-

#### **Procurement Committee**

01	DIGP/Special Branch Sindh Karachi	Chairman
02	SSP/Security, Special Branch Karachi	Secretary
03	Director I. T, Sindh Karachi	Member
04	Rep. of Home Department Sindh	Member
05	Rep. of Information, Science & Technology Sindh	Member
06	AIGP/Logistics, CPO Sindh	Co-Opted Member
07	AIGP/Legal, CPO Sindh	Co-Opted Member

#### **Technical/Specification Committee**

1	Director I.T Sindh Karachi.
2	SP/Technical, Special Branch, Karachi.
3	Rep. of Information, Science & Technology.

#### **Inspection Committee**

01	DIGP I.T Sindh Karachi	Chairman
02	SSP/Intelligence, Special Branch Karachi	Secretary
03	AIGP/Finance, CPO Sindh Karachi	Member
04	Dr. Shoaib Zaidi, Dean of Habib University (I.T Department) Sindh	Member
05	Rep. of Industries Department Sindh	Member

#### Redressal of Grievances & Settlement of Dispute Committee

01	Additional IGP CTD Sindh	Chairman
02	AIGP Admn, Special Branch Sindh	Secretary
03	SP/Survey & FSC, Special Branch Karachi	Member
04	Rep. of Accountant General Sindh Karachi	Member
05	Rep. of Sindh Technical Education & Vocational Training Authority (STEVTA) Sindh	Member

Sd/(ALLAH DINO KHOWAJA) PSP,
Inspector General of Police,
Sindh, Karachi.

Copy forwarded to the following for information and necessary action :-

- The Addl: IGP/CTD Sindh.
- 2. The Secretary, Government of Sindh, Home Department with the request to nominate an officer to participate in the process.
- The Secretary, Government of Sindh, Information, Science & Technology with the request to nominate an officer to participate in the process.
- 4. The Secretary, Government of Sindh, Civil Defense with the request to nominate an officer to participate in the process.
- 5. The Secretary, Government of Sindh, Works & Services Department with the request to nominate an officer to participate in the process.
- The Secretary, Industries Government of Sindh with the request to nominate an officer to participate in the process.
- The Secretary, Government of Sindh, Education Works Department with the request to nominate an officer to participate in the process.
- 8. The Managing Director, Sindh Technical Education & Vocational Training Authority (STEVTA) Sindh with the request to nominate an officer to participate in the process,
- 9. The DIGP Headquarters CPO Sindh, Karachi.
- 10. The DIGP I. T Sindh, Karachi.
- 11. The AIsGP Logistics/Legal & Finance CPO Sindh.
- 12. The AIGP/Admn. Special Branch, Sindh Karachi.
- 13. SSP/Security, Technical, Intelligence Special Branch Karachi.
- 14. The Director I. T Sindh Karachi.
- Dr. Shoaib Zaidi, Dean of Habib University (I.T Department) with the request to participate in the process.
- 16. The PS to IGP Sindh.

(DR. AFTAB AHMED PATHAN)PSP,

Deputy Inspector General of Police, Special Branch, Sindh, **Karachi**.