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KARACHI METROPOLITAN CORPORATION
OFFICE OF THE PROJECT DIRECTOR CCIS - 1339
INFORMATION TECHNOLOGY DEPARTMENT

Second Floor, Front Right Wing, Civic Center, Gulshan-e-Iqbal, Karachi

No: KMC/DIR/IT/PD (CCIS)/ 41

Dated: 29/03/2013

Manager (CB)
Sindh Public Procurement Regulatory Authority (SPPRA),
Govt. of Sindh,
Barrack # 8, Sindh Secretariat No. 4-A, Court Road,
Karachi

Sub: Financial BID Evaluation REPORT of the Tender "Hiring of Consultant / Consultancy Services for the Implementation & Maintenance of ISO-9001:2008 Certification"

With reference to above mentioned subject, you are requested to place the "Financial BID Evaluation Report" on SPPRA Website at the earliest.

Muhammad Abdul Nasir
Director-IT / PD C.C.I.S
K.M.C

Encl:

1. Clarification Document
2. Financial BID Evaluation Report

Copy for information to the:

1. Sr. Director (IT), KMC
2. M.D SPPRA, GOS
3. PS to Administrator, KMC
4. PS to Chief Officer, KMC
5. All Concerned Director of I.T
6. Addl. Director, Quality Control Section
7. Addl. Director, Web Section.
8. Master File

SPPRA INWARD DIARY DDL

No: 9418

Dated: 3/4/13



KARACHI METROPOLITAN CORPORATION
OFFICE OF THE PROJECT DIRECTOR CCIS - 1339
INFORMATION TECHNOLOGY DEPARTMENT
Second Floor, Front Right Wing, Civic Center Tel: 021-99230679, 99231305

No: KMC/DIR/IT /PD (CCIS)/ 568/2013

Dated: 28/01/2013


The Manager (CB),
Sindh Public Procurement Regulatory Authority,
Government of Sindh,
Barrack No 8 Sindh Secretariat No 4-A, Court Road
Karachi.

Sub: Re-issuance of R.F.P. documents to pre-qualified firms for "Hiring a Consultant/ Consultancy firm for Implementation & Maintenance of ISO-9001:2008 Certification under the project "Citizen Complaint & Information System" (CCIS) of KMC.

I am directed to inform you that the subject captioned tender was published in leading newspapers on 04/06/2012 as well as on SPPRA website with SPPRA Tender ID 8655/2012, to pre-qualify consultants/consultancy firms (as per SPPRA Rule-73). Four (04) consultants/consultancy firms were pre-qualified in the first stage. Evaluation Report of Pre-Qualification of Consultants/Consultancy firms of this office vide No. KMC/DIR/IT/PD CCIS/430/2012 dated 04/07/2012 was sent to the SPPRA authorities accordingly. (Copy enclosed)

In the next stage, R.F.P documents were given to the pre-qualified firms but due to some technical difficulties, the hiring process kept in pending after technical evaluation of the pre-qualified firms. However, the matter is resolved and permission is now granted by the Administrator to continue the hiring process.

In view of above position it is requested/enquired that can this department re-issue R.F.P. documents to the pre-qualified firms for hiring the consultant/consultancy firm as per SPPRA Rule 75. Your valued guidance is sought in this matter ASAP please.


Muhammad Abdul Nasir
Director-IT / P.D CCIS
KMC

Encl: Copy of Evaluation Report of Pre-Qualification of Consultants/Consultancy firms

Copy for information to the:

- MD SPPRA, GOS
- Sr. Director (IT), KMC
- Master File

Out word
Information to
Karachi East
Duty No
Dated: 19/03/2013
Signature



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KARACHI METROPOLITAN CORPORATION
OFFICE OF THE SENIOR DIRECTOR
INFORMATION TECHNOLOGY DEPARTMENT

Second Floor, Front Right Wing, Civic Center, Gulshan-e-Iqbal, Karachi

No:


Dated: 19/03/2013

Mr. Sami Iqbal
Operation Manager,
M/s Applus Velosi (Pvt) Ltd,
Karachi

Sub: Clarification of the Financial Proposal for the Tender "Hiring of Consultant / Consultancy Services for the Implementation & Maintenance of ISO-9001:2008 Certification"

With reference to above mentioned subject and in compliance with SPPRA Rule No. 43 (1 & 2), you are hereby directed to clarify the queries raised in your financial proposal submitted on 01/03/2013 in comparison to technical document (RFP).

Kindly fill out the attached Pro forma and submit it by Thursday, 21-03-13 to expedite the process of hiring.


Senior Director - IT, KMC
19/3/13




Questionnaire for Applus Velosi

1. It is mentioned in your proposal that Field Logistics are KMC responsibilities, however, it was clearly mentioned in the RFP that final cost should include transportation expenses (frequent visits to all Complaint Centers in 18 Towns, KW&SB and Sr. Directors Offices for at least quarterly basis, which is equals to 132 visits in a year). Does the costing in Financial Proposal include transportation services? If No, kindly declare the cost for the above mentioned services below.

Transportation Covered for maximum of 60 visits according to our work plan. However any visit beyond 60 visits need to be discussed and agreed mutually. Traveling cost of each visit would be 3000 per visit. (Security will be provided by KMC-where applicable)

2. Will all the key staff offered in the proposal be available for this job?

- a. Yes
 b. No

3. In the proposal it is mentioned that documentation is KMC responsibility. However, it was clearly mentioned in the RFP that final cost should include all documentation, printing for all 18 Towns, KW&SB and 14 Sr. Directors Offices. Does the costing in the Financial Proposal include all expenses of documentation & printing services? If No, kindly mention the costing below.

Printing of 01 hard copy is included in our offer, however since it is out of RFP scope therefore there would be a price impact of Rs. 4000 per additional set.



4. Will the cost increase if KMC prefer 5 visits in a week at the rate of 8 hours per day? If yes, kindly mention the costing below as well as his/her qualification with experience.

our planning has already fulfilled the requirement of RFP, however if KMC which to extend the scope/time then it could be agreed mutually, and price impact due to scope revision would be PKR, 150,000/= per month, with minimum qualification of Graduation and 03 years of relevant experience.

5. Will you be able to actively involve in CCIS 2nd Surveillance scheduled on 1st and 2nd April? If yes, will there be any additional cost involve?

(Please note that the above mentioned date is already been extended and we can request the certification body to extend the date for further 20 days. Additionally, we can only share last Audit Report etc after the award of contract.)

Velosi can advice after reviewing the last audit report.

Signature





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OFFICE OF THE PROJECT DIRECTOR CCIS - 1339
INFORMATION TECHNOLOGY DEPARTMENT

Second Floor, Front Right Wing, Civic Center, Gulshan-e-Iqbal, Karachi

No: KMC/DIR/IT/PD (CCIS)/

Dated: 29/03/2013

BID EVALUATION REPORT

(In Compliance of Clause 45 SPPRA Rules 2010)

1. Name of Procuring Agency: Information Technology Department, KMC. ✓
2. Tender Reference No.: KMC/DIR/IT/PD (CCIS)/568/2013
3. Tender Description/Name of work/item: "Hiring of Consultant / Consultancy Services for the Implementation & Maintenance of ISO-9001:2008 Certification" ✓
4. Method of Procurement: Single Stage (Two envelope)
5. Tender Published: 29/05/12
6. Total BID Document Sold: 02
7. Total Bid Received: 02
8. Technical Opening date: 01/03/2013
9. NO. of Bid technically qualified: 02
10. Financial Bid Opening date: 12/03/2013
11. Bid (s) Rejected: 01
12. Bid Evaluation Report: (On next page)



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KARACHI METROPOLITAN CORPORATION

OFFICE OF THE PROJECT DIRECTOR CCIS - 1339

INFORMATION TECHNOLOGY DEPARTMENT

Second Floor, Front Right Wing, Civic Center, Gulshan-e-Iqbal, Karachi

S. No.	Name of Firm or Bidder	Cost offered at the time of Bid	Additional Cost after Clarification	Ranking in terms of Cost	Remarks
1.	M/s. Applus Velosi (Pvt) Ltd.	1,199,000/-			Lowest submitted cost but not lowest evaluated cost.
			216,000/-		After the clarification as per SPPRA Rule No. 43 (1 & 2), it was mentioned by the bidder that only 60 visits are covered and they'll charge Rs. 3,000/- per visit for remaining 72 visits.
			196,000/-		After the clarification as per SPPRA Rule No. 43 (1 & 2), it was mentioned by the bidder that printing of only 1 hard copy is included and they'll charge Rs. 4,000/- per additional set for remaining 49 sets.
			1,800,000/-		After the clarification as per SPPRA Rule No. 43 (1 & 2), it was mentioned by the bidder that the final costing only covers 2 visits in a week at the rate of 8 hours per day and they'll charge Rs. 150,000/- per month for additional 3 visits in a week at the rate of 8 hours per day.
	Grand Total	3,411,000/-		2nd	As per SPPRA Rule No. 2 (1e, 1v, 1j), 46 (2b) iv & 49, and after the clarification by M/s Applus Velosi as per SPPRA Rule No. 43 (1 & 2) M/s Applus Velosi has been rejected by the I.T Department of K.M.C.
2.	M/s. MASC	1,769,000	None		M/s MASC Financial Proposal includes all cost for transportation, printing for all Towns, Departments and KW&SB, as well as for Resident Internal Auditor for 5 working days per week.
	Grand Total	1,769,000/-		1st	As per SPPRA Rule No. 2 (1e, 1v, 1j), 46 (2b) iv & 49, M/s MASC has been selected by the I.T Department of K.M.C.

Note: Bid of M/s Applus Velosi was incomplete with respect to above mentioned table, hence, the same was non responsive. Besides, after clarification received from the bidder their bid amount exceeds and they become the second lowest bidder.



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OFFICE OF THE PROJECT DIRECTOR CCIS - 1339

INFORMATION TECHNOLOGY DEPARTMENT

Second Floor, Front Right Wing, Civic Center, Gulshan-e-Iqbal, Karachi

Name of Work "Hiring of Consultant / Consultancy Services for the Implementation & Maintenance of ISO-9001:2008 Certification"

This issued with the approval of the members of the procurement committee.

Deputy Director (I.A.)
Finance & Planning, KMC

Director Web
Administrator Secretariat, KMC

Director IT (DAD)

Director IT (SWD)

Sr. Director IT
Department, KMC



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INFORMATION TECHNOLOGY DEPARTMENT

Second Floor, Front Right Wing, Civic Center, Gulshan-e-Iqbal, Karachi

No: KMC/DIR/IT/PD (CCIS)/ 41

Dated: 29/03/2013

Manager (CB)
Sindh Public Procurement Regulatory Authority (SPPRA),
Govt. of Sindh,
Barrack # 8, Sindh Secretariat No. 4-A, Court Road,
Karachi

**Sub: Financial BID Evaluation REPORT of the Tender "Hiring of
Consultant / Consultancy Services for the Implementation &
Maintenance of ISO-9001:2008 Certification"**

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"Financial BID Evaluation Report" on SPPRA Website at the earliest.

Muhammad Abdul Nasir
Director-IT / PD C.C.I.S
K.M.C

Encl:

1. Clarification Document
2. Financial BID Evaluation Report

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Sub: Re-issuance of R.F.P. documents to pre-qualified firms for "Hiring a Consultant/
Consultancy firm for Implementation & Maintenance of ISO-9001:2008 Certification under
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Muhammad Abdul Nasir
Director-IT / P.D CCIS
KMC

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Copy for information to the:

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OFFICE OF THE SENIOR DIRECTOR
INFORMATION TECHNOLOGY DEPARTMENT

Second Floor, Front Right Wing, Civic Center, Gulshan-e-Iqbal, Karachi

No:

Dated: 19/03/2013

Mr. Sami Iqbal
Operation Manager,
M/s Applus Velosi (Pvt) Ltd,
Karachi

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1/1 Page

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INFORMATION TECHNOLOGY DEPARTMENT

Second Floor, Front Right Wing, Civic Center, Gulshan-e-Iqbal, Karachi

No: KMC/DIR/IT/PD (CCIS)/

Dated: 29/03/2013

BID EVALUATION REPORT

(In Compliance of Clause 45 SPPRA Rules 2010)

1. Name of Procuring Agency: Information Technology Department, KMC.
2. Tender Reference No.: KMC/DIR/IT/PD (CCIS)/568/2013
3. Tender Description/Name of work/item: **"Hiring of Consultant / Consultancy Services for the Implementation & Maintenance of ISO-9001:2008 Certification"**
4. Method of Procurement: Single Stage (Two envelope)
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	Grand Total	3,411,000/-		2nd	As per SPPRA Rule No. 2 (1e, 1v, 1j), 46 (2b) iv & 49, and after the clarification by M/s Applus Velosi as per SPPRA Rule No. 43 (1 & 2) M/s Applus Velosi has been rejected by the I.T Department of K.M.C.
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Note: Bid of M/s Applus Velosi was incomplete with respect to above mentioned table, hence, the same was non responsive. Besides, after clarification received from the bidder their bid amount exceeds and they become the second lowest bidder.



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OFFICE OF THE PROJECT DIRECTOR CCIS - 1339

INFORMATION TECHNOLOGY DEPARTMENT

Second Floor, Front Right Wing, Civic Center, Gulshan-e-Iqbal, Karachi

Name of Work "Hiring of Consultant / Consultancy Services for the Implementation & Maintenance of ISO-9001:2008 Certification"

This issued with the approval of the members of the procurement committee.


Deputy Director (I.A.)
Finance & Planning, KMC


Director Web
Administrator Secretariat, KMC


Director IT (DAD)


Director IT (SWD)


Sr. Director IT
Department, KMC

Pre-Qualification Report of Consultancy Services for implementation of ISO-9001: 2008 Quality Mangement System for the Project: "Citizen Complaint Information System (CCIS)" of KMC.

SR#	COMPANY NAME	I-Profile of Consultant/Consultancy 15 Points	II-Financial Capability 05 Points	III-Annual Turn over 05 Points	IV-Methodology for Financing 10 Points	V-Management Capability 15 Points	VI-Technical Capability 20 Points	VII-Experience of Similar Projects 20 Points	VIII-Vision of Projects 10 Points	TOTAL 100 Points
1	MASC	15	5	5	10	10	15	15	10	85
2	VELOSI	15	5	5	5	15	20	10	10	85
3	QUALITY MANAGEMENT SYSTEM	10	5	5	10	10	10	10	10	70
4	FUTURE TECH	10	10	5	5	10	5	10	10	65

Committee Members:-

1 Mr. Asad

2 Mr. Jahangir Khan

3 Mr. Majid Ali

4 Mr. Nadeem Ghaznavi

Asad
Jahangir Khan
Majid Ali
Nadeem Ghaznavi

Signature

Pre-Qualification Report of Consultancy Services for implementation of ISO-9001: 2008 Quality Management System for the Project: "Citizen Complaint Information System (CCIS)" of KMC.

SR#	COMPANY NAME	I-Profile of Consultant/Consultancy 15 Points	II-Financial Capability 05 Points	III-Annual Turn over 05 Points	IV-Methodology for Financing 10 Points	V-Management Capability 15 Points	VI-Technical Capability 20 Points	VII-Experience of Similar Projects 20 Points	VIII-Vision of Projects 10 Points	TOTAL
										100 Points
1	MASC	15	5	5	10	10	15	15	10	85
2	VELOSI	15	5	5	5	15	20	10	10	85
3	QUALITY MANAGEMENT SYSTEM	10	5	5	10	10	10	10	10	70
4	FUTURE TECH	10	10	5	5	10	5	10	10	65

Committee Members:-

1 Mr. Asad

2 Mr. Jahangir Khan

3 Mr. Majid Ali

4 Mr. Nadeem Ghaznavi

Signature

