

SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY

CONTRACT EVALUATION FORM

TO BE FILLED IN BY ALL PROCURING AGENCIES FOR PUBLIC CONTRACTS OF WORKS, SERVICES & GOODS

- 1) NAME OF THE ORGANIZATION / DEPTT. THIRD WORLD CENTER FOR CHEMICAL SCIENCES
- 2) PROVINCIAL / LOCAL GOVT./ OTHER PROVINCIAL GOVERNMENT (AUTONOMOUS BODY)
- 3) TITLE OF CONTRACT PURCHASE OF IT EQUIPMENTS
- 4) TENDER NUMBER ICCBS/TWC/PRF_26075/COMPVL-170418 (2nd Time)
- 5) BRIEF DESCRIPTION OF CONTRACT PURCHASE ONLY
- 6) FORUM THAT APPROVED THE SCHEME DIRECTOR, T.W.C
- 7) TENDER ESTIMATED VALUE Above 1,000,000.00
- 8) ENGINEER'S ESTIMATE (For civil works only) N.A
- 9) ESTIMATED COMPLETION PERIOD (AS PER CONTRACT) PURCHASE ONLY
- 10) TENDER OPENED ON (DATE & TIME) 17/04/18 ON 3:00 P.M
- 11) NUMBER OF TENDER DOCUMENTS SOLD (Attach list of buyers) THREE (03) Nos.
- 12) NUMBER OF BIDS RECEIVED THREE (03) Nos.
- 13) NUMBER OF BIDDERS PRESENT AT THE TIME OF OPENING OF BIDS THREE (03) Nos.
- 14) BID EVALUATION REPORT (Enclose a copy) SELECT ON LOWEST EVALUATED BASIS
- 15) NAME AND ADDRESS OF THE SUCCESSFUL BIDDER M/s. SYSCON TECHNOLOGIES
- 16) CONTRACT AWARD PRICE 1,752,812.00
- 17) RANKING OF SUCCESSFUL BIDDER IN EVALUATION REPORT (i.e. 1st, 2nd, 3rd EVALUATION BID). 1ST EVALUATED LOWEST

18) METHOD OF PROCUREMENT USED : - (Tick one)

- a) SINGLE STAGE – ONE ENVELOPE PROCEDURE YES Domestic/ Local
- b) SINGLE STAGE – TWO ENVELOPE PROCEDURE
- c) TWO STAGE BIDDING PROCEDURE
- d) TWO STAGE – TWO ENVELOPE BIDDING PROCEDURE

PLEASE SPECIFY IF ANY OTHER METHOD OF PROCUREMENT WAS ADOPTED i.e. EMERGENCY, DIRECT CONTRACTING ETC. WITH BRIEF REASONS:

19) APPROVING AUTHORITY FOR AWARD OF CONTRACT _____

20) WHETHER THE PROCUREMENT WAS INCLUDED IN ANNUAL PROCUREMENT PLAN?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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21) ADVERTISEMENT :

i) SPPRA Website
(If yes, give date and SPPRA Identification No.)

Yes	SPPRA S. No. 36858
No	

ii) News Papers
(If yes, give names of newspapers and dates)

Yes	The Daily Jang dt. 15.02.2018
No	

22) NATURE OF CONTRACT

Domestic/ Local	<input checked="" type="checkbox"/>	Int.	<input type="checkbox"/>
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23) WHETHER QUALIFICATION CRITERIA WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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24) WHETHER BID EVALUATION CRITERIA WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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25) WHETHER APPROVAL OF COMPETENT AUTHORITY WAS OBTAINED FOR USING A METHOD OTHER THAN OPEN COMPETITIVE BIDDING?

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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26) WAS BID SECURITY OBTAINED FROM ALL THE BIDDERS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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27) WHETHER THE SUCCESSFUL BID WAS LOWEST EVALUATED BID / BEST EVALUATED BID (in case of Consultancies)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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28) WHETHER THE SUCCESSFUL BIDDER WAS TECHNICALLY COMPLIANT?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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29) WHETHER NAMES OF THE BIDDERS AND THEIR QUOTED PRICES WERE READ OUT AT THE TIME OF OPENING OF BIDS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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30) WHETHER EVALUATION REPORT GIVEN TO BIDDERS BEFORE THE AWARD OF CONTRACT?
(Attach copy of the bid evaluation report)

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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31) ANY COMPLAINTS RECEIVED
(If yes, result thereof)

Yes	
No	No.

32) ANY DEVIATION FROM SPECIFICATIONS GIVEN IN THE TENDER NOTICE / DOCUMENTS
(If yes, give details)

Yes	
No	No.

33) WAS THE EXTENSION MADE IN RESPONSE TIME?
(If yes, give reasons)

Yes	
No	No.

34) DEVIATION FROM QUALIFICATION CRITERIA
(If yes, give detailed reasons.)

Yes	
No	No.

35) WAS IT ASSURED BY THE PROCURING AGENCY THAT THE SELECTED FIRM IS NOT
BLACK LISTED?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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36) WAS A VISIT MADE BY ANY OFFICER/OFFICIAL OF THE PROCURING AGENCY TO THE
SUPPLIER'S PREMISES IN CONNECTION WITH THE PROCUREMENT? IF SO, DETAILS TO
BE ASCERTAINED REGARDING FINANCING OF VISIT, IF ABROAD:
(If yes, enclose a copy)

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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37) WERE PROPER SAFEGUARDS PROVIDED ON MOBILIZATION ADVANCE PAYMENT IN
THE CONTRACT (BANK GUARANTEE ETC.)?

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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38) SPECIAL CONDITIONS, IF ANY
(If yes, give Brief Description)

Yes	
No	No.

Signature & Official Stamp of
Authorized Officer



Sr. Professor
ICCBS

Third World Center for
Chemical Sciences
University of Karachi

FOR OFFICE USE ONLY

SPPRA, Block. No.8, Sindh Secretariat No.4-A, Court Road, Karachi
Tele: 021-9205356; 021-9205369 & Fax: 021-9206291

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Third World Center for Chemical Sciences
International Center for Chemical and Biological Sciences
 University of Karachi, Karachi-75270, Pakistan

PURCHASE ORDER / WORK ORDER

J. No. 26075Date: 26.09.2018Lessors: Syscon TechnologiesRef: Your Quotation No. LEJ-RWS-160518-00Subject: Supply of I.T Equipment (Lejsnic) - Tender No. ICCBS/TWC/PRF 26075/COMPCVL-170418(2nd Time). ||

Please supply the following articles to the institute.

S. No.	PARTICULARS	QUANTITY	RATE	Amount	
				Rs.	Ps.
1.	ZoneFlex R610, Model: 901-R610-WW00,	8			490,000.00
2.	ZoneFlex R710 dual-band 802.11abgn/ac Wireless Access Point, Model: 901-R710-WW00, 4x4:4,	4			330,000.00
3.	Secure Mounting Bracket for ZoneFlex R720, R710. Model: 902-0120-000,	8			31,000.00
4.	ZoneFlex R500 dual-band 802.11abgn/ac wireless point 2x2:2, Model: 901-R500-WW00,	3			156,255.00
5.	Power Oven Ethernet (PoE) Adapter, Model: 902-0162-EU00,	15			75,000.00
6.	ZoneDirect 1200, Licensed for upto 5 Zoneflex points, Model: 901-1205-WW00,	1			91,150.00
7.	Partner WatchDog Support, 802-1201-1L00,	1			27,500.00
8.	ZoneDirect 1200 Single AP License Upgrade SKU, Model: 909-0001-ZD12,	10			85,000.00
9.	WatchDog ZD1200 Redundant Controller support, Model: 803-1200-1RDY,	1			29,950.00
10.	Work Including wiring/cabliging per running feet, Model: SMT-FL,	3000			138,000.00
11.	Rucks Wireless solutions deployment,	1			46,000.00
	General Sales Tax in PKR				199,478.55
	Sindh Sales Tax 19% on data communication services in PKR				34,960.00
	Sindh Sales Tax 13% on License in PKR				18,518.50
	E. & O.E.				
	TOTAL				1,752,812.00

(Rupees) One Million Seven Hundred Fifty Two Thousand Eight Hundred Twelve Only

Please submit your bill in duplicate for payment.

Please Note: Kindly supply the goods within **05 weeks** (FOR Order) from the date of receipt of this P.O., if you fail to supply the goods within given time period, a penalty @ 0.5% per day on the total order amount will be imposed.

Note: Kindly acknowledge the receipt of P.O. within 24 hours post receipt.



PURCHASE OFFICER

Summary Sheet

RE-TENDER NOTICE NO. ICCBS/TWC/PRF 26075/COMPCVL-170418(2nd Time).

The tender will liable to be rejected, if this Summary sheet utterly filled does not accompany the tender bid / quote

Serial No. with Item's Name	Make & Country of Origin	Model No. / CAT No.	Bid Value	Foreign Currency (If applicable)	Conversion Rate (If applicable)	Price in PKR	Warranty Period	Freight Charges (If applicable)
01/02 Ruckus	United State	ZD-1200 R-710	1752812.35	—	—	1752812.35	1 year Standard	—
03/04 Ruckus	United state	R-500 R-610						

Bid Value in PKR		14,99,855.00
GST applicable in PKR		199,487 1,99,478.85
SRB applicable in PKR		53,478.50
Total Bid Value in PKR		17,52,812.35
Earnest Money @ 2% of Total Bid Value in PKR		35,057/-
Pay Order/ Demand Draft No:	50617754	Date: 17-04-2018
Signature:	Seal:	

Note: Delivery time for items quoted in FOR is Five (5) weeks and C&F is Twelve (12) weeks. This condition over rules any excessive delivery time mentioned in the bid.

The soft copy of this summary sheet is available on:

URL Address: goo.gl/eZJAex

N505758

6/00/



SUED BY AND IN ALL INTERESTS VENDOR
 Licence No.53, Shop No.1-A, Karim
 Gulshan-e-Iqbal, Block-14, Karachi
 SMO

054548
 DATE 26 JUN 2013

Shahid Muhammad Nizam
 Advocate L.C. No. 12563

RUPEES FIFTY ONLY

ISSUED TO WITH ADDRESS _____
 RECEIVED WITH ADDRESS _____
 DATE _____
 SIGNATURE _____

Overview

This service level agreement is made between "Syscon Technologies (Pvt.) Ltd.(Syscon)", hereinafter called the *vendor* and "ICCBS Karachi University" hereinafter called the *customer*. This agreement and its Annexure-A, constitute the complete and exclusive statement of the agreement of both the parties with respect to the subject matter of this agreement, and supersedes all prior oral and written agreements, understandings, and communications between the parties regarding such subject matter. Now, therefore, this agreement is witnessed and both the parties further agree as under.

Purpose

In support of the Ruckus WiFi troubleshooting tasks, Syscon Technologies will provide service where it will be responsible for on call with remote access or on site support for any troubleshooting tasks and configuration, security policy, and rule-set in accordance to this Service Level Agreement (SLA). Syscon Technologies has dedicated staff that will work with authorized departmental IT personal as needed.

Scope of Work

This document is designed on the base of installed Ruckus wireless solution and agreed by the customer for their Requirement, the scope of work is mentioned in the below of this document and both the parties are committed to follow the Scope of work.

Duration of Agreement:

The Contract will be valid from the signing date till next year same date. This shall be renewed from year to year subject to rendering of satisfactory services & fulfilling the term & conditions. After successful year of services, renewal of this agreement shall be based on the separate terms and condition of that current year.

Service Responsibilities:

For the charges stated herein, Syscon Technologies shall provide the on call services to furnish on-call maintenance service during the Call Window (8 hours) Monday through Saturday. Customer shall be requested to generate an email stated with the complaint or problem.

On call, remedial maintenance as required by the customer notification that the equipment is inoperative or any change is required, Syscon will try its best to support on call or taking remote access to solve the issues on urgent basis and if needed engineer will be on site within (2) working hours of the complaint and provide services.

Syscon is responsible to inform regarding the renewal of the Ruckus Wi-Fi devices before the 2 months from the date of the devices renewal.

During the scheduled visits engineer will check and go through with the device configuration and will insure that the device is running smoothly and will take a device configuration backup for customer and bring a copy to Syscon.

On every visit engineer will inform to the immediate manager or representative assigned by the customer and after all corrective steps engineer will show the filled customer visit form to take signature by the representative or manager.

Support:

1years local + Principal support in all respect as required.

Monthly scheduled visits 9am to 5pm call Window in a year	01
Additional un-scheduled yearly visits (If required) 9am to 5pm. In a month	01
On call support (8/6) or remote	Unlimited
Email support (24/7)	Unlimited
Total number of scheduled support in a month	02

Corporate WiFi Solution

The Bidder/Supplier (Syscon) will primarily follow the instructions as already mentioned in initial Tender document on which they won tender bid submitted to ICCBS, Points of focus briefly are:

Deployment: Complete deployment in all respect as per visits and discussions held with both parties, includes "Physical till Application Layer "with one SSID in the whole region with password base authentication access, with Beam Transformation facility. Centralized controlling and other features as discussed in both parties.

Licensing: Controller (10 additional controller Licenses and Redundant controller license and support (for 1 year))

Warranty:

Warranty 1 year complete hardware and software as per Tender initial agreement. *Replacement of hardware in case of failure and malfunctioning.*

Service Charges:

Free of cost. Do not include any charges on this SLA Services.

Scope of Services:

Un-Scheduled, on calls remote access corrective and remedial support will be provided subjected to unlimited in numbers immediately, if deemed necessary Syscon will reach customer site within above mentioned working hours.

Client Responsibilities:

- Reporting errors and connectivity or performance problems between systems with traffic traversing the firewall, including performance issues detected at the application level.
- Notifying Syscon Technologies of changes through email in requirement needs with sufficient time to allow for adequate planning.
- Notifying Syscon Technologies through email of any changes in network or server infrastructure that has dependency on Ruckus WiFi Solution unit (Syscon will not be responsible for service delays caused by changing in infrastructure without prior information / discussion with Syscon).
- All changes to controller/API configuration must be requested via email. Syscon Technologies will make every effort to meet or exceed the times for changes once all required information has been submitted through an email. Services are for Main campus, Karachi .
- To facilitate Syscon's performance of maintenance services, Customer agrees to provide a designated work area (if required) with adequate heat and light, and access to a local telephone line; these facilities are to be provided upon request and at no charge to SYSCON.
- Syscon will not be responsible for any configuration changes made by client without discussion with Syscon Team. Hence, will not be liable for downtime or service delays when occurred.
- It is compulsory for the client to renew their Subscription earlier one month before the expiry date.
- Customer should be signed the customer visit form and mention the time of our Engineer comes and how long he/she stay in and for what reason including conclusion of the visit.

Changes to the SLA:

- I. No modification of this agreement will be effective unless it is in writing and signed by authorized representatives of both the customer and the vendor.
- II. All notices will be in writing and will be given by personal delivery, certified or registered mail addressed as follows:

Change Requests:

Initial point of contact for all configuration changes will be via email request to Syscon given below contact:

support@syscontech.net.pk

Or on following contact numbers:

First Contact

Muhammad Umer 0300-8506419
Designation: Assistant Manager Network
Email: umer@syscontech.net.pk

Muhammad Haider 0300-8506817
Designation: Infrastructure Engineer
Email: sheeraz@syscontech.net.pk

Zulnorain 0312-7661616
Designation: Network Engineer
Email: zulnorain@syscontech.net.pk

Second Contact

Siraj Ahmed Awan 0300-8504895
Designation: Head of Networks & Infrastructure
Email: siraj@syscontech.net.pk

Tertiary Contact

Muhammad Ilyas 0300 826 1315
Designation: CEO
Email: ilyas@syscontech.net.pk

Scope of Work

Our support timings are 9:00 AM to 5:00 PM, 6 days in a week. Un-Scheduled, on Calls remote access corrective and remedial support will be provided immediately, if deemed necessary Syscon will reach customer site within reasonable working hours.

Wireless APs/ Equipments Service Limitation

The following are examples of causes other than normal wear and tear that are out of scope of this agreement:

- Unauthorized attempts by other than SYSCON personnel to repair, maintain or modify the equipment;
- Failure of equipment not maintained by SYSCON;
- Fault, improper use or misuse of the equipment;
- Fluctuations of humidity or temperature or voltage.

This Maintenance service does not include,

- Guyed Mast Tower/Pole or accessories.
- Electrical work external to equipments or maintenance of accessories, alterations, attachments or other devices not furnished by SYSCON unless specifically noted herein.
- In case of device burn and physical damages in equipments. Customer will bear the cost of repair/supply.



Annexure A

Corporate WiFi Solution Extension		
No.	Specifications	Quantity
1	ZoneFlex R610 dual-band 802.11abgn/ac (802.11ac Wave 2) indoor Wireless Access Point, 3x3:3 streams, MU-MIMO, Beam Flex+, dual ports, 802.3af/at PoE support. Part Number:901-R610-WW00.	08
2	ZoneFlex R500 dual-band 802.11abgn/ac Wireless Access Point, 2x2:2 streams, Beam Flex+, dual ports, 802.3af PoE support. Does not include power adapter or PoE injector. Includes Limited Lifetime Warranty. Part Number:901-R500-WW00.	03
3	ZoneFlex R710 dual-band 802.11abgn/ac Indoor Wireless Access Point , 4x4:4 streams, MU-MIMO, Beam Flex+, dual ports, 802.3af/at PoE support. Does not include power adapter or PoE injector. Includes Limited Lifetime Warranty. Part Number:901-R710-WW00	04
4	ZoneDirector 1200, licensed for up to 5 ZoneFlex Access Points. ZD1200 can be upgraded to support up to 75 APs with AP license upgrades if using software release pre ZD10.0 . If using software ZD10.0 and above, ZD1200 can be upgraded to support up to 150 APs with license upgrades. Part Number: 901-1205-WW00.	01
5	Watchdog ZD1200 Redundant Controller support, 1 year. Includes Support & License upgrades to bring the redundant ZD to the same level as Primary ZD. Must purchase with ZD 1205 (PN # 901-1205-xx00) or use with existing redundant ZD 1200. Part Number: 803-1200-1RDY	01
6	ZoneDirector 1200 Single AP License Upgrade SKU. Max orderable upgrade license quantity is 70 if using software pre ZD10.0 . If using release ZD10.0 and above, max orderable upgrade license quantity is 145. Part Number: 909-0001-ZD12	10



Signed on Behalf of
Syscon Technologies (Pvt.) Ltd.

Name: Syed Zubair Ahmad

Designation: C.M. Products

Date: 6/12/2018

Signature: [Signature]

Witness

Name: M. WASEM

Signature: [Signature]

Signed on Behalf of
ICCBS Karachi University

Name: Shamshad Shaikh

Designation: Network Assistant

Date: 11-12-18

Signature: [Signature]

DIRECTOR
Third World Center for Chemical Sciences
I.C.C.B.S
University of Karachi

Witness:

Name: Muhammad Junaid-ichan

Signature: [Signature]

