

Tender Ref No: SNDB/ADMIN/TD/286/2018

Dated: 31.05.2018

From	Administration Division
To	Deputy Director, SPPRA

Subject: Submission of Documents for Rule 50 Compliance -
Supply of ATM Receipt Rolls and ATM Journal Printer Rolls

Dear Sir,

Enclosed please find following documents & CD for submission to SPPRA for hoisting of Rule 50 documents.

S.No	Documents Attached	SPPRA Sr.#
01	1. Contract Evaluation Form 2. Letter of Award 3. Agreement 4. Buyers Record 5. BER 6. Financial Proposal 7. Minutes of Bid 8. Scope of Work 9. Email Copy	36810

Kindly confirm once it is get hoisted on your respective websites.

Regards,



Farhan A. Siddiqui
 AIP-Administration Division

SPPRA INWARD DIARY
 NO : 9510
 DATED : 01-06-2018

SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY

CONTRACT EVALUATION FORM

TO BE FILLED IN BY ALL PROCURING AGENCIES FOR PUBLIC CONTRACTS OF WORKS, SERVICES & GOODS

- 1) NAME OF THE ORGANIZATION / DEPTT. SINDH BANK LTD
- 2) PROVINCIAL / LOCAL GOVT./ OTHER Scheduled Bank
- 3) TITLE OF CONTRACT Supply of ATM Receipt Rolls & ATM Journal Printer Rolls
- 4) TENDER NUMBER SNDB/COK/ADMIN/TD/886/2018
- 5) BRIEF DESCRIPTION OF CONTRACT Supply of ATM Receipt Rolls & ATM Journal Printer Rolls
- 6) FORUM THAT APPROVED THE SCHEME Procurement Committee/ Competent Authority
- 7) TENDER ESTIMATED VALUE 3,925,000/-
- 8) ENGINEER'S ESTIMATE
(For civil works only) _____
- 9) ESTIMATED COMPLETION PERIOD (AS PER CONTRACT) One year
- 10) TENDER OPENED ON (DATE & TIME) Technical(02/03/2018at 1200)Financial(02/03/2018 1200pm)
- 11) NUMBER OF TENDER DOCUMENTS SOLD 01
(Attach list of buyers)
- 12) NUMBER OF BIDS RECEIVED 01
- 13) NUMBER OF BIDDERS PRESENT AT THE TIME OF OPENING OF BIDS 01
- 14) BID EVALUATION REPORT
(Enclose a copy) _____
- 15) NAME AND ADDRESS OF THE SUCCESSFUL BIDDER M/s SyanTech, 12A, 1st Floor, NAZ
- 16) CONTRACT AWARD PRICE Rs.4,050,000/-
- 17) RANKING OF SUCCESSFUL BIDDER IN EVALUATION REPORT
(i.e. 1st, 2nd, 3rd EVALUATION BID). M/s SyanTech
- 18) METHOD OF PROCUREMENT USED : - (Tick one)

- a) SINGLE STAGE – ONE ENVELOPE PROCEDURE ☒ Domestic/ Local
- b) SINGLE STAGE – TWO ENVELOPE PROCEDURE ☐
- c) TWO STAGE BIDDING PROCEDURE ☐
- d) TWO STAGE – TWO ENVELOPE BIDDING PROCEDURE ☐

PLEASE SPECIFY IF ANY OTHER METHOD OF PROCUREMENT WAS ADOPTED i.e.
EMERGENCY, DIRECT CONTRACTING ETC. WITH BRIEF REASONS:

Competent Authority

19) APPROVING AUTHORITY FOR AWARD OF CONTRACT _____

20) WHETHER THE PROCUREMENT WAS INCLUDED IN ANNUAL PROCUREMENT PLAN?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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21) ADVERTISEMENT :

i) SPPRA Website
(If yes, give date and SPPRA Identification No.)

Yes	SPPRA S.NO.36810
No	

ii) News Papers
(If yes, give names of newspapers and dates)

Yes	Express Tribune, Daily Express on Dated 14-02-2018
No	

22) NATURE OF CONTRACT

Domestic/ Local	<input checked="" type="checkbox"/>	Int.	<input type="checkbox"/>
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23) WHETHER QUALIFICATION CRITERIA
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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24) WHETHER BID EVALUATION CRITERIA
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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25) WHETHER APPROVAL OF COMPETENT AUTHORITY WAS OBTAINED FOR USING A
METHOD OTHER THAN OPEN COMPETITIVE BIDDING?

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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26) WAS BID SECURITY OBTAINED FROM ALL THE BIDDERS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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27) WHETHER THE SUCCESSFUL BID WAS LOWEST EVALUATED
BID / BEST EVALUATED BID (in case of Consultancies)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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28) WHETHER THE SUCCESSFUL BIDDER WAS TECHNICALLY
COMPLIANT?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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29) WHETHER NAMES OF THE BIDDERS AND THEIR QUOTED PRICES WERE READ OUT AT
THE TIME OF OPENING OF BIDS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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30) WHETHER EVALUATION REPORT GIVEN TO BIDDERS BEFORE THE AWARD OF
CONTRACT?
(Attach copy of the bid evaluation report)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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31) ANY COMPLAINTS RECEIVED
(If yes, result thereof)

Yes	
No	No

32) ANY DEVIATION FROM SPECIFICATIONS GIVEN IN THE TENDER NOTICE / DOCUMENTS
(If yes, give details)

Yes	
No	No

33) WAS THE EXTENSION MADE IN RESPONSE TIME?
(If yes, give reasons)

Yes	
No	No

34) DEVIATION FROM QUALIFICATION CRITERIA
(If yes, give detailed reasons.)

Yes	
No	No

35) WAS IT ASSURED BY THE PROCURING AGENCY THAT THE SELECTED FIRM IS NOT
BLACK LISTED?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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36) WAS A VISIT MADE BY ANY OFFICER/OFFICIAL OF THE PROCURING AGENCY TO THE
SUPPLIER'S PREMISES IN CONNECTION WITH THE PROCUREMENT? IF SO, DETAILS TO
BE ASCERTAINED REGARDING FINANCING OF VISIT, IF ABROAD:
(If yes, enclose a copy)

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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37) WERE PROPER SAFEGUARDS PROVIDED ON MOBILIZATION ADVANCE PAYMENT IN
THE CONTRACT (BANK GUARANTEE ETC.)?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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38) SPECIAL CONDITIONS, IF ANY
(If yes, give Brief Description)

Yes	
No	

39) Date of Award of Contract: 29/05/18

Signature & Official Stamp of
Authorized Officer  Mohammad Saleem
Chief Engineer & Vice President
SINDH BANK LTD.
Head Office Karachi.

FOR OFFICE USE ONLY

SPPRA, Block. No.8, Sindh Secretariat No.4-A, Court Road, Karachi
Tele: 021-9205356; 021-9205369 & Fax: 021-9206291

Print

Save

Reset

Technical & Financial Proposals Evaluation Report		
(Supply of ATM Receipt Rolls & ATM Journal Printer Rolls)		
1	Name of Procuring Agency	Sindh Bank Ltd.
2	Tender Reference No.	SNDB/COK/ADMIN/TD/886/2018
3	Tender Description	Supply of ATM Receipt Rolls & ATM Journal Printer Roll
4	Method of Procurement	Single Stage One Envelop Bidding Procedure
5	Tender Published	SPPRA S. No.36810
6	Total Bid Documents Sold	01
7	Total Bids Received	01
8	Technical Bid Opening Date	02/03/2018
9	Financial Bid Opening Date	02/03/2018
10	No of Bid Technically Qualified	01
11	Bid(s) Rejected	0

S. No.	Name of Company	Cost Offered by Bidder	Ranking in Terms of Cost	Comparison with Estimated Cost (Rs. 3,925,000/-)	Reason for Acceptance/ Rejection	Remarks
0	1	2	3	4	5	6
1	M/s Syan Tech	Rs.4,050,000 /-	Qualified Bidder	Rs.125,000/- above with the estimated cost	Accepted being the qualified bidder	Rule 48 has been complied

Note: M/s. Syan Tech is selected for the Supply of ATM Receipt Rolls & ATM Journal Printer Rolls to Sindh Bank Limited being the only Qualified Bidder.

Members – Procurement Committee

(Kh. Tajammul Hussain)
Head of HR. Division

(Saeed Jamal Tariq)
Chief Financial Officer

(Syed Muhammad Aqel)
Chief Manager (IDBL) Karachi

Signature


Date: 09-04-2018

Subject:


Certificate
Compliance of SPPRA Rule 48
TENDER REF NO. SNDB/ADMIN/TD/ 886 /2018

This is to certify that as only one bid was received against the tender, so Rule 48 has been complied with detail as follows.

Market Price	Current tender Price
Rs.5,770,075/- (Quotation Attached)	Rs.4,050,000 /- (BER Attached)



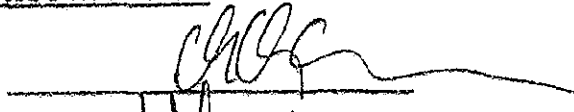
M. Rashid Memon
VP/I.T. Division



Anis Iqbal
SEVP/I.T. Division

Signature -Procurement Committee Members

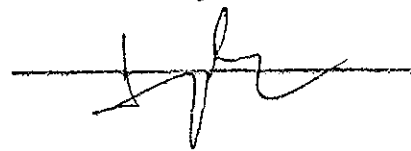
Head of HR-Division



Chief Financial Officer



Chief Manager (IDBL)



DELTACOM

Commercial Quotation

CUSTOMER

Sindh Bank Limited
Information Technology Division
3rd Floor, Federation House,
Abdullah Shah Ghazi Road, Clifton, Karachi.

VENDOR

Deltacom Technologies & Services
B-95 Block 13 D/2 Gulshan-e-Iqbal, Karachi
Mr. Syed Ahmed Reza
Tel No. 021-34832038
Mobile: 0321-3816022
Email: reza@deltacom-is.com

Quotation No: SBL/140318/001		Date March 14, 2018	Valid till or before: 30 Days	
S. No.	Name of Item	Specifications	Qty	Unit Price PKR
1.	Thermal Receipt Rolls for NCR ATMs	Plain ATM Receipt Rolls with sensor marks Size: 80mm width Length: 1010 ft Core: Plastic Printing: Only Sensor Paper thickness: 55GSM	1,000	1144.00 = 1,144,000/-
2.	Thermal Receipt Rolls for Wincor ATMs	Plain ATM Receipt Rolls with sensor marks Size: 80mm width Length: 1010 ft Core: Plastic Printing: Only Sensor Paper thickness: 55GSM	500	996.75 = 498,375/-
3.	Thermal Journal Rolls for NCR ATMs	Plain ATM Journal Rolls Size: 80mm width Length: 250 ft Core: Plastic Paper thickness: 55GSM	10,000	276.35 = 2,763,500/-
4.	Thermal Journal Rolls for WINCOR ATMs	Plain ATM Journal Rolls Size: 76mm width Length: 220 ft Core: Plastic Paper thickness: 55GSM	5,000	272.84 = 1,364,200/-

Payment Terms:

- All prices are quoted in PKR and delivered inclusive of all taxes, duties, freight and local transportation with delivery at your Head office/Warehouse in Karachi, Pakistan.
- 100% with-in 15 days after Invoicing.
- Delivery time is after the approval and issuance of PO.

Regards,



Total = 5,770,075/-

Syed Ahmed Reza
Managing Director - MEP and Scandinavia
Deltacom Technologies & Services
Telephone: 021-34832038
Mobile: 0321-3816022 & 0313-1116362
Email: reza@deltacom-is.com

Evaluation Performa For ATM Receipt Rolls & ATM Journal Print


Tender Reference No: SWBB/COE/ADMIN/TP/006/2010


Name of Bidder: M/S SYAN TECH

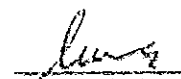
S. No.	Requisite	*Evidence required to be attached	Compliance / Proof	
1 ^x	Minimum 03 Years in business in the relevant field	Letter of Incorporation / Company Registration Letter / Letter or Declaration of Commencement of Business / NTN. (attach as Annexure "1")	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
2 ^x	Turn Over in last 3 Years should be atleast 12 million	Audit Report / Tax Return (attach as Annexure "2")	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
3 ^x	Registration with Income Tax and Sales Tax	NTN & GST Certificates (attach as Annexure "3")	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
4 ^p	Office in Karachi is mandatory	Complete address along with PTCL landline numbers (attach as Annexure "4")	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
5	The Offered Product in the bid must be currently used by at least one Bank in Pakistan. (Other than Sindh Bank)	Attach Documentary Evidence or Attach Purchase Order with Sample (Attach as Annexure "5")	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Qualified / Disqualified				

RESULT

Members Signatures- Evaluation Committee

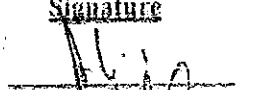
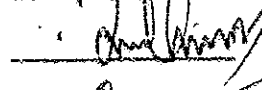


Ihsan Ali
V/Operations Div.


Dilshad Husain Khan
SVP/Finance Division


M. Saeed Khan
SVP/I.T. Division

Members - Procurement Committee

- 1 HEAD OF IT
- 2 CHIEF FINANCIAL OFFICER
- 3 CHIEF MANAGER, IDBL

Signature




Sindh Bank Limited
Tender Document - Supply of ATM Receipt and ATM Journal Printer Rolls

Contract agreement is extendable / renewable up to 3 years only on mutual understanding on same terms & conditions and rates.

4 FINANCIAL PROPOSAL

PRICE SCHEDULE

(Applicable for the year 2018-2019)

Name of Bidder

SYAN TECH

SIGNATURE MEMBERS
Head - Fin Div. _____
Head - IT Div. *For M. N.* _____
Member-IDBL. _____
Date: _____

S.NO	Item	Unit Price	Quantity	Total Amount
1	ATM Receipt Plain Censor Thermal Paper Rolls (NCR ATM Machines)	900	1,000	900,000
2	ATM Journal Printer Thermal Paper Rolls (NCR ATM Machines)	180	10,000	1,800,000
3	ATM Receipt Plain Censor Thermal Paper Rolls (Wincor ATM Machines)	900	500	450,000
4	ATM Journal Printer Thermal Paper Rolls (Wincor ATM Machines)	180	5,000	900,000
	*Total Amount			4,050,000

*This total amount will be taken as price offered by the vendor.

Notes

- The company will be considered disqualified from the very outset, if not GST registered.
- The cost must include all taxes, installation & delivery charges upto Sindh Bank Ltd Head Office & branches countrywide
- The cost must include stamp duty (as applicable under Stamp Act 1989) duly stamped on the contract agreement, installation, commissioning, transportation and labour charges.
- No advance payment for the supply of equipment will be made, bills are only be processed for necessary payment on receipt of certificate of delivery/satisfaction from the concerned officer.
- Calculation of bid security: 5% of the *Total Amount will be submitted with the tender document as bid security in shape of Pay Order /Bank Guarantee in favour of Sindh Bank Ltd.
- In case it is revoked at any stage after installation of the equipment that the asked specification of the tender have not been met, the amount of the total installation of that specific equipment will be fined to the vendor with appropriate action as deemed necessary by the procurement committee
- The successful bidder will be the one whose total sum of cost is the lowest. As it is package tender, so no partial lowest cost will be considered for award of any work.
- Qualified company will also be bound to sign a bond/undertaking that in case of any observation arising in respect of quality of the equipment within the warranty period, the company will be liable to address it at his own cost, non-compliance of the same will result into initiation of a case against the company for non-commitment.
- All conditions in the contract agreement attached as Annexure G are part of this tender document.
- The tender will be considered cancelled if the contract agreement after due signature is not submitted with Admin Office after 5 days of completion of bid evaluation report hoisting period (7 days) on SPPRA website.
- The tender will stand cancelled if any of the given condition of the tender is not met in strictly as per the requisite of the tender document.
- In case the financial bids are the same, the successful bidder will be the one who has the highest turnover of the two bidders.
- Pre Bid Meeting: Within one week (For Any Clarification)**
Note: There can be subsequent modification or amendment to this specific tender for which it is advised to keep yourself abreast with the notification being hoisted on Sindh Bank Ltd. & SPPRA website regularly.

Signature & Stamp of Bidder



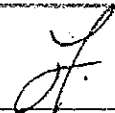
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ATTENDANCE SHEET

BID OPENING -

FOR SELECTION OF Supply of ATM Receipt Rolls and ATM Journal Paper Rolls

Date: 02/03/2018

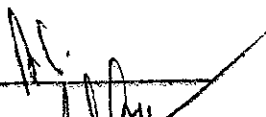
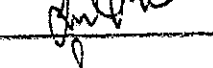

S. No	Company Name	Name of Company Representative	Contact No.	Company Address	Signature
①	SWAN Tech	JOHAI B	0343 2401641	HAZLEHMBAR 12-A NEW CHALI KHI	

Signature -Procurement Committee Members for IT Infrastructure

Head of IT

Chief Financial Officer

Chief Manager (IDBL)

MINUTES OF THE OPENING OF THE TENDER (TECHNICAL/FINANCIAL PHASE)

TYPE OF PROCUREMENT

ADMIN / IT / CONSULTANT / MEDIA

TENDER NAME

Supply of ATM Receipt Rolls and ATM Journal Printer Rolls

TYPE OF TENDER

SINGLE STAGE-ONE ENVELOPE / SINGLE STAGE-TWO ENVELOPE / TWO STAGE / TWO STAGE-TWO ENVELOPE

OPENING DATE

02/03/2018

OPENING TIME

11:45 AM

ATTENDANCE (MEMBER OF)

HEAD OF I.T. Division

CFO

Chief Manager, IDBL

NAME

FIRM

ATTENDANCE (REPS. OF BIDDERS)

① Mr. Zohra

M/S. Eminent

TOTAL BIDS ACCEPTED FOR EVALUATION

①

TOTAL BIDS REJECTED

NIL

REMARKS

SIGNATURE

DATE

M. Zohra

2/3/2018

Members - Procurement Committee Signature

Head of I.T.

Chief Financial Officer

Chief Manager, IDBL

[Signatures of Committee Members]

BUYER RECORD
ATM Receipt Roll

S.No.	TENDER NAME	AMOUNT
1	Syan Tech	300
Total		300/-

3. SCOPE OF WORK

Sindh Bank requires supply of ATM Receipt and ATM Journal Printer Rolls on need basis. The actual quantity may be less or more than estimated quantity depending on the requirement of the bank, accordingly bank will not be responsible if the quantity asked is not as per scope of work below and in this context no claim will be entertained. Payment will be done on supply of actual numbers of ATM Receipt and ATM Journal Printer Rolls.

ATM Receipt Roll and ATM Journal Printer Roll

SPECIFICATION (FOR NCR ATM Machines)

	<u>Estimated QTY</u>
<p style="text-align: center;"><u>ATM Receipt Roll</u></p> <p><u>Description</u> ATM Receipt Plain Sensor Thermal Paper Rolls With Dust Free Particles For NCR ATM Machine ISO 9001-2000 Certified Quality Size: 80mm Width Length: 1010 Feet's Paper Quality: Thermal Paper 58gsm NPI (Japan) (With Moisture and Dust Free Packing) Delivery : Within 4 weeks (Delivery in Sindh Bank branches countrywide)</p>	1,000
<p style="text-align: center;"><u>ATM Journal Printer</u></p> <p><u>Description</u> Plain Paper ATM Journal Printer Thermal Paper Rolls With Dust Free Particles For NCR ATM Machine ISO 9001-2000 Certified Quality Size: 80mm Width Length: 250 Feet's Paper Quality: Thermal Paper 50-55gsm Hansool Paper (Korea) (With Moisture and Dust Free Packing) Delivery : Within 4 weeks (Delivery in Sindh Bank branches countrywide)</p>	10,000

SPECIFICATION (FOR WINCOR ATM Machines)

	<u>Estimated Qty</u>
<p style="text-align: center;"><u>ATM Receipt Rolls</u></p> <p>Description ATM Receipt Plain Censor Thermal Paper Rolls With Dust Free Particles For Wincor ATM Machines ISO 9001-2000 Certified Quality Size: 80mm width Length: 1010 Feet's Paper Quality: Thermal Paper 58gsm NPI (Japan) (With Moisture and Dust Free Packing)</p> <p>Delivery : Within 4 weeks (Delivery in Sindh Bank branches countrywide)</p>	500
<p style="text-align: center;"><u>ATM Journal Printer Rolls</u></p> <p>Description Plain Paper ATM Journal Printer Thermal Paper Rolls With Dust Free Particles For Wincor ATM Machine ISO 9001-2000 Certified Quality Size: 76mm Width Length: 220 Feet's Paper Quality: Thermal Paper 50-55gsm Hansool Paper (Korea) (With Moisture and Dust Free Packing)</p> <p>Delivery : Within 4 weeks (Delivery in Sindh Bank branches countrywide)</p>	5,000

Note

This is a Single Stage one envelop procedure, therefore 1st lowest bid will be evaluated first. If the 1st lowest bidder is disqualified evaluation criteria, then next lowest bid will be evaluated.

Similarly if 2nd bidder is disqualified, then 3rd lowest bidder will be evaluated and so on.

On qualification of a bidder during this process no further evaluation will be done. Selected bidder must provide a demo/sample unit immediately (within two working days) for necessary inspection/verification of the specifications.

PURCHASE ORDER

PO No: 152

Date: 29-05-2018

M/s Syan Tech.
 1st Floor, Naz Chamber,
 New Chilli,
 Karachi.

Subject: Supply of ATM Receipt & ATM Journal Printer Rolls

Dear Sir,

With reference to the Tender Bid SNDB/COK/ADMIN/TD/886/2018 dated 14/02/2018 for Supply of ATM Receipt Rolls & ATM Journal Printer Rolls (Specification as per tender document) submitted by you at Sindh Bank Ltd. After detail review the Sindh Bank Ltd Management is pleased to inform that your Tender Bid is accepted.

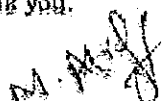
Further detail is as follows.

Sl. No.	Description	Quantity	Unit Price	Total Price
1	ATM Receipt Plain Censor Thermal Paper Rolls (NCR ATM Machines)	1,000	900/-	900,000/-
2	ATM Journal Printer Thermal Paper Rolls (NCR ATM Machines)	10,000	180/-	1,800,000/-
3	ATM Receipt Plain Censor Thermal Paper Rolls (Wincor ATM Machines)	500	900/-	450,000/-
4	ATM Journal Printer Thermal Paper Rolls (Wincor ATM Machines)	5000	180/-	900,000/-
Total (Including All Taxes)				4,050,000/-

Terms & Conditions

Payment Terms: 100% upon delivery.
 Delivery: Within 4 weeks.
 Taxes/Deduction: Above prices are inclusive of all taxes

Thank you.


 Anis Ali
 AVP-IT/IT Division


 M Saeed Khan
 SVP/IT Division


 Anis Iqbal
 SEVP/Head of IT

Ch 3/8 14200
D. 15/18




100

AGREEMENT

And

AND WHEREAS the Bank is inclined to purchase the Goods as detailed below on
The terms and conditions laid down hereinafter for the supply of Equipments for the BANK of total
Sum Amounting Rs. 4,050,000/-



S.No	Product	QTY	Unit Price PKR	Total Price (PKR)
01	ATM Receipt Plain Censor Thermal Paper Rolls (NCR ATM Machines)	1000	900/-	900,000/-
02	ATM Journal Printer Thermal Paper Rolls (NCR ATM Machines)	10000	180/-	1,800,000/-
03	ATM Receipt Plain Censor Thermal Paper Rolls (Wincor ATM Machines)	500	900/-	450,000/-
04		5000		

S.No.	Product	QTY	Unit Price	Total Price (Rs.)
04	ATM Journal Printer Thermal Paper Rolls (Wincor ATM Machines)	5000	180/-	900,000/-

Terms & Conditions:

1. The vendor will provide the performance security in the form acceptable to the Bank, for the 10% of the order value for the period of 90 days from the date of Submission of performance Security. In case Vendor does not fulfil its commitments the bank reserves the right to enforce the performance security. All terms & condition of the tender documents are part of this agreement

2. The vendor shall supply Goods as per specifications and upon the recommendations of the Technical / Standardized Committee appointed by the Bank within 4 weeks from the date of receipt of Purchase Order.

3. The bank will have the option to enforce the performance bond on happening of any one or all the following events.

- If the vendor fails to deliver the Goods as per agreed Schedule (already mentioned in Tender Documents).
- If the vendor fails to get the Goods inspected by the Technical Committee of the Bank.
- If the Goods supplied by the vendor fails to perform as per Banks requirement.

In addition the Bank will have the option to cancel the order and offer the same to the next lowest bidder

4. The Vendor is obliged and bound to replace any or all parts broken or damaged in transit at his own cost and risk and shall deliver all the equipments in good and sound condition.

5. The vendor also undertakes to bear all kind of taxes i.e. Stamp duty/ Services Charges/ Professional Tax / Sales Tax Invoice, Income Tax, Zila / Octroi Tax (if any) and all other incidental charges etc. up to the place of destination.

6. The Bank reserves the right to Test/Check the equipment to ensure that it is provided as per specification in the tender document. For any discrepancies, the Bank reserve the right to forfeit full security deposit/ cancel the order for the supply and bring the vendor on black list of the Bank forever. The decision of the Bank shall be final and binding upon the vendor.

7. In the event of the default on the part of the vendor, in the performance of any condition of the contract and if such default is not remedied within 3 days it shall be lawful for the Bank to enforce full or part of the Earnest money / Performance Security and or cancel the whole part of the supply order with vendor and the decision of the the Bank will be the final and legally binding on the vendor.

8. Proportionate payments against supply of equipment will be made within Thirty days from the equipment delivery date subject to the confirmation certificate from concerned Area Manager of the bank.

9. In case of any dispute at any point the matter will be settled amicably. If the parties do not reach a settlement the dispute will be referred to the Complaint Redressal Committee for Dispute Resolution of the Bank.

10. Delivery will be made by the vendor at different locations prescribed by the Bank.

11. In case of failure to supply the requisite within 7 working days after the delivery time, as described under clause no 2 of this agreement, Rs. 1,000/- per day may be charged.

12. The term of this agreement shall be for the period of 01 year, commencing from the date of signing of this agreement. Extendable up to three years.



- i. **Confidential Information.** For the purposes of this Agreement, the term "Confidential Information" shall mean any information comes in possession of M/S SYAN TECH on and its personnel during normal course of business / Services shall be the property of the SNDB

at all times and / or any of the SNDB's communications, whether in oral, written, graphic, magnetic, electronic, or other form, that is either conspicuously marked "confidential" or "proprietary," or is known to be confidential or proprietary, or is of a confidential or proprietary nature, and that is made in the course of discussions, studies, or other work undertaken shall be kept confidential by M/S SYAN TECH

- ii. M/S SYAN TECH Acknowledges that the SNDB is under strict confidentiality obligations with regard to all the information and affairs of its Customers. Therefore, SYAN TECH shall not disclose any data, information or other affairs of SNDB's customers which may come to the knowledge of
- iii. M/s SYAN TECH in providing the above services SYAN TECH undertakes to obtain from its employees involved in the Services to provide written undertakings to maintain the confidentiality obligations of M/S SYAN TECH under this Agreement.
- iv. In the event of breach of this clause, M/S SYAN TECH shall be liable to pay damages to the SNDB and indemnifies the SNDB against any injury arising out of any breach of this clause by the SNDB.
- v. This clause shall survive termination of the Agreement.

14. INDEMNIFICATION.

- vi. M/S SYAN TECH (the "Indemnifier") agrees that it shall indemnify, defend, and hold harmless the SNDB and its parent, subsidiaries, affiliates, successors, and assigns and their respective directors, officers, employees and agents (collectively, the "Indemnitees") from and against any and all liabilities, claims, suits, actions, demands, settlements, losses, judgments, costs, damages and expenses (including, without limitation, reasonable attorneys', accountants' and experts' fees) arising out of or resulting from, in whole or in part: (i) any act, error or omission, whether intentional or unintentional, by the Indemnifier or its officers, directors, employees, or sub-administrators, related to or arising out of the business covered by this Agreement, or (ii) an actual or alleged breach by the Indemnifier of any of its representations, warranties or covenants contained in this Agreement (including, without limitation, any failure of Indemnifier to comply with applicable local, state, provincial or federal regulations concerning Indemnifier's performance under this Agreement).
- i. This Article shall survive termination of this Agreement.

15. Ensuring Access to SBP

M/S SYAN TECH and SNDB will ensure that the State Bank of Pakistan is provided necessary access to the documentation and records in relation to the outsourced activities and right to conduct on-site to SNDB, if required.

In witnesses hereunder both the parties have set their hands on the day and year above first mentioned.

Termination of Agreement by the Bank:

- If the Supplier, in the judgment of the Bank has engaged in corrupt or fraudulent practices in competing for or in executing the Agreement.
- If, as the result of Force Majeure, the Supplier is unable to perform a material portion of the Services for a period of not less than thirty (30) days; and
- If the Bank, in its sole discretion and for any reason whatsoever, decided to terminate this Agreement.
- If issued two (2) warning letter/emails by Sindh Bank Ltd for its unsatisfactory current performance by the Sindh Bank Ltd to the bidder.



Support Escalation Matrix:

For timely addressing of complaints given support escalation matrix will be utilized/followed:-

LEVEL-1	Name/Designation (support staff)	
First complain if the call is not resolved "within specified response time" (24 hours)	Landline Phone	
	Email	
	Cell	
LEVEL-2	Name/Designation (Regional Head/Manager/GM)	
Second complain. if the call is attended within "Specified Response Time" and not attended / or the problem still unresolved even after complaining at Level-1 (48 hours)	Landline Phone	
	Email	
	Cell	
LEVEL-3	Name/Designation (CEO of the firm)	S.Younus Ahmer
Third complain. if the call is attended within "Specified Response Time" and not attended / or the problem still unresolved even after complaining at Level-2	Landline Phone	021-32424110
	Email	support@syangroup.com.pk
	Cell	03212423377
Note: Ensure that no column above is left blank		

In witness whereof, this agreement is executed on the date mentioned above between the parties.

Sindh Bank Limited

Company Name: **SYAN TECH**

Registered Address:

Registered Address: Room # 12A,
1st Floor, Naz Chamber New Chall
Sh, Liaquat, Karachi.



Name: ANIS IQBAL

Name: Syed Younus Ahmer

Signature: ANIS IQBAL
Title: SEVP / Head of Information Technology
Date: SINDH BANK LIMITED
Head Office, Karachi.

Signature: [Signature]
Title: C.E.O
Date: _____

Witness:

Witness:

Name: M. SAEED KHAN

Name: RODAN

Signature: [Signature]

Signature: [Signature]

Title: SUPCIT Sindh Bank

Title: Marketing Executive

Date: _____

Date: _____

farhan.amir@sindhbankltd.com

From: <farhan.amir@sindhbankltd.com>
Date: Thursday, May 31, 2018 11:24 AM
To: "SPPRA" <tenders@pprasindh.gov.pk>; <shernaz.riaz@sindhbankltd.com>
Cc: <ather.iqbal@sindhbankltd.com>; <hina.awan@sindhbankltd.com>; "Rashid Memon" <rashid.memon@sindhbankltd.com>; "Atif Alvi" <atif.alvi@sindhbankltd.com>
Attach: 05312018112144.pdf
Subject: Rule 50 Compliance :Supply of ATM Receipt Rolls & ATM Journal Printer Rolls

Dear Concern,

Please refer the attached mention documents of caption subject tender needs to be hoisted on SNDB and SPPRA websites as per SPPRA Rule # 50

1. Contract Evaluation Report
2. Form of Contract Award / Agreement
3. Letter of Award
4. Scope of work / Requirement

Kindly confirm once it is get hoisted on your respective websites.

Regards,

Farhan A Siddiqui

5/31/2018



No. A.D.(CB)/SPPRA/36810/18-19 3279
SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY
GOVERNMENT OF SINDH
Karachi, dated the 7th June, 2018

To,

The Head of Administration Division,
Sindh Bank Limited.
Federation House, Basement-2Floor,
Abdullah Shah Gazi Road, Clifton.
Karachi.

Subject: NIT NO. SNDB/ADMIN/TD/885-886/2018, Dated 14.02.2018.

The undersigned is directed to refer to your Bid Evaluation Report received vide your letter No. SNDB/COK/ADMIN/TD/886/2018, Dated 12.04.2018 and to state that the bids were opened on 02.03.2018, accordingly 90 days bid validity period has been expired on 31.05.2018, whereas contract documents is received in this Authority on 01.06.2018 after expiry of bid validity period.

2. Procuring Agency is therefore advised to furnish extension in Bid Validity Period for further process of the case.


(AIJAZ ALI LAGHARI)
Assistant Director (CB)

Note:- "SPPRA has developed and launched new website 'Procurement Performance Management System(PPMS)'. All Procuring Agency are advised to use this website for uploading their NIT, BER and contract documents by themselves. For any query please contact at 021-99205356-99203287.



IN MEMORY OF SHAHED MOHTARMA BENAZIR BHUTTO

شہید محترمہ بینظیر بھٹو کی یاد میں

SINDH BANK

سندھ بینک
POWER TO THE PEOPLE
بیاختیار عوام

SNDB/COK/ADMIN/TD/199/2018
June 19, 2018

Mr. Aijaz Ali Laghari
Assistant Director (CB)
Sindh Public Procurement Regulatory Authority,
Barrack 8, Secretariat 4-A, Court Road
Karachi.

Subject: NIT NO.SNDB/COK/ADMIN/TD/885-886/2018 DATED 14.02.2018

SPPRA Letter No. A.D (C.B) / SPPRA/36810/18-19 / 3279 dated 07th June, 2018
Refers,

Dear Sir,

We refer to your above mentioned letter and our reply on the matter is as under:

The tender of "Supply of ATM Receipt Rolls & ATM Journal Printer Roll" was opened on 02-03-2018 and agreement was signed on 29-05-2018 (Copy of agreement attached) which is executed well within the bid validity period of 90 days. However, it was submitted to SPPRA on 01-06-2018

You are therefore, requested to kindly waive our above mentioned query and complete the tender process as per SPPRA Rules.

Regards

Muhammad Ather Iqbal

Incharge Procurement

SINDH BANK LIMITED
HEAD OFFICE
3RD FLOOR, FEDERATION HOUSE
ABDULLAH SHAH GHAZI ROAD
CLIFTON KARACHI-75600.

UAN : +92-111-333-225
PHONE : +92-21-35829320
+92-21-35829394
FAX : +92-21-35870543
WEB : www.sindhbankltd.com

پاکستان : +92 11 333 225
فون : +92 21 35829320
+92 21 35829394
فیکس : +92 21 35870543

سندھ بینک لمیٹڈ
ہیڈ آفس، تیسری منزل، فیڈریشن ہاؤس،
عبداللہ شاہ غازی روڈ، کلفٹن، کراچی۔ ۷۵۶۰۰۔ پاکستان

SPPRA INWARD DIARY
NO: 5922
DATED 20-06-2018

20/6
Put up in file
20/6
Assistant



No. A.D.(CB)/SPPRA/36810/18-19 3279
SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY
GOVERNMENT OF SINDH
Karachi, dated the 7th June, 2018

To,

The Head of Administration Division,
Sindh Bank Limited.
Federation House, Basement-2Floor,
Abdullah Shah Gazi Road, Clifton.
Karachi.

Subject: NIT NO. SNDB/ADMIN/TD/885-886/2018, Dated 14.02.2018.

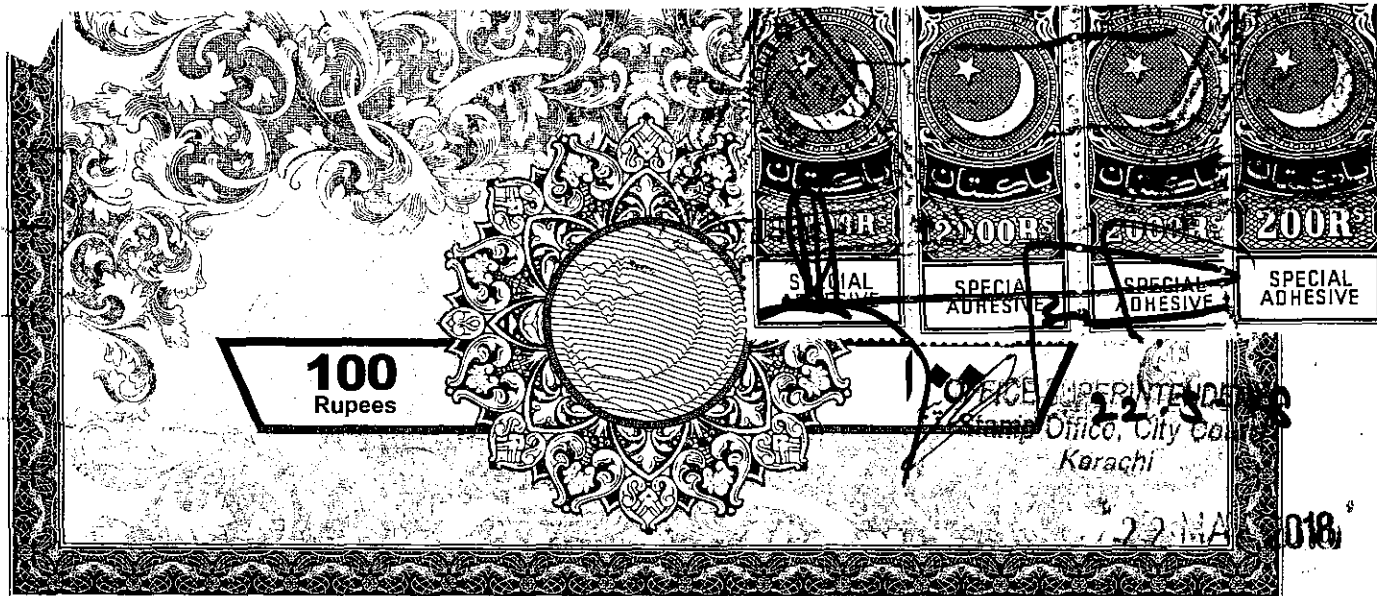
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(AIJAZ ALI LAGHARI)
Assistant Director (CB)

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11
ATTN: RECEIPT



ARFAN HUSSAIN SHAH Stamp Vendor

License No. 21, Office No. 500, 5th Floor,
Al-Banadir Trade Centre, Opp. City Court Karachi

S.N.O. 25894. DATE

IS TO WITH ADDRESS

THROUGH WITH ADDRESS

PURPOSE

VALUES ATTACHED

STAMP VENDOR'S SIGNATURE

IRFAN ALI SHAIKH

Advocate

Leg # 445 KBA

AGREEMENT

This Agreement is made on this 29th May day of 2018,
Between Sindh Bank Limited having its head office at 3rd Floor, Federation House, Clifton,
Karachi (hereinafter called the Purchaser)

And

M/S. SYAN TECH having its registered office at Room # 12-A, 1st Floor, Naz Chamber New Chali,
Sh. Liaquat Karachi.

(Here in after called the Vendor).

WHEREAS the Vendor is the dealer/supplier of ATM Machine Rolls
(Goods).

AND WHEREAS the Bank is inclined to purchase the Goods as detailed below on
The terms and conditions laid down hereinafter for the supply of Equipments for the BANK of total
Sum Amounting Rs. 4,050,000/-

Detail of Equipment is as follows.

S.No	Product	QTY	Unit Price PKR	Total Price (PKR)
01	ATM Receipt Plain Censor Thermal Paper Rolls (NCR ATM Machines)	1000	900/-	900,000/-
02	ATM Journal Printer Thermal Paper Rolls (NCR ATM Machines)	10000	180/-	1,800,000/-
03	ATM Receipt Plain Censor Thermal Paper Rolls (Wincor ATM Machines)	500	900/-	450,000/-
04		5000		



S.No	Product	QTY	Unit Price PKR	Total Price (PKR)
04	ATM Journal Printer Thermal Paper Rolls (Wincor ATM Machines)	5000	180/-	900,000/-

Terms & Conditions:

1. The vendor will provide the performance security in the form acceptable to the Bank, for the 10% of the order value for the period of 90 days from the date of Submission of performance Security. In case Vendor does not fulfil its commitments the bank reserves the right to enforce the performance security. All terms & condition of the tender documents are part of this agreement

2. The vendor shall supply Goods as per specifications and upon the recommendations of the Technical / Standardized Committee appointed by the Bank within 4 weeks from the date of receipt of Purchase Order.

3. The bank will have the option to enforce the performance bond on happening of any one or all the following events.

- If the vendor fails to deliver the Goods as per agreed Schedule (already mentioned in Tender Documents).
- If the vendor fails to get the Goods inspected by the Technical Committee of the Bank.
- If the Goods supplied by the vendor fails to perform as per Banks requirement.

In addition the Bank will have the option to cancel the order and offer the same to the next lowest bidder.

4. The Vendor is obliged and bound to replace any or all parts broken or damaged in transit at his own cost and risk and shall deliver all the equipments in good and sound condition.

5. The vendor also undertakes to bear all kind of taxes i.e. Stamp duty/ Services Charges/Professional Tax / Sales Tax Invoice, Income Tax, Zila / Octroi Tax (if any) and all other incidental charges etc, up to the place of destination.

6. The Bank reserves the right to Test/Check the equipment to ensure that it is provided as per specification in the tender document. For any discrepancies, the Bank reserve the right to forfeit full security deposit/ cancel the order for the supply and bring the vendor on black list of the Bank forever. The decision of the Bank shall be final and binding upon the vendor.

7. In the event of the default on the part of the vendor, in the performance of any condition of the contract and if such default is not remedied within 3 days it shall be lawful for the Bank to enforces full or part of the Earnest money / Performance Security and or cancel the whole part of the supply order with vendor and the decision of the the Bank will be the final and legally binding on the vendor.

8. Proportionate payments against supply of equipment will be made within Thirty days from the equipment delivery date subject to the confirmation certificate from concerned Area Manager of the bank.

9. In case of any dispute at any point the matter will be settled amicably. If the parties do not reach a settlement the dispute will be referred to the Complaint Redressal Committee for Dispute Resolution of the Bank.

10. Delivery will be made by the vendor at different locations prescribed by the Bank.

11. In case of failure to supply the requisite within 7 working days after the delivery time, as described under clause no 2 of this agreement, Rs.1,000/- per day may be charged.

12. The term of this agreement shall be for the period of 01 year, commencing from the date of signing of this agreement. Extendable up to three years.



- i. **Confidential Information.** For the purposes of this Agreement, the term "Confidential Information" shall mean any information comes in possession of M/S SYAN TECH on and its personnel during normal course of business / Services shall be the property of the SNDB

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- iii. M/s SYAN TECH in providing the above services SYAN TECH undertakes to obtain from its employees involved in the Services to provide written undertakings to maintain the confidentiality obligations of M/S SYAN TECH under this Agreement.
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- v. This clause shall survive termination of the Agreement.

14. INDEMNIFICATION.

- vi. M/S SYAN TECH. (the "Indemnifier") agrees that it shall indemnify, defend, and hold harmless the SNDB and its parent, subsidiaries, affiliates, successors, and assigns and their respective directors, officers, employees and agents (collectively, the "Indemnities") from and against any and all liabilities, claims, suits, actions, demands, settlements, losses, judgments, costs, damages and expenses (including, without limitation, reasonable attorneys', accountants' and experts' fees) arising out of or resulting from, in whole or in part: (i) any act, error or omission, whether intentional or unintentional, by the Indemnifier or its officers, directors, employees, or sub-administrators, related to or arising out of the business covered by this Agreement, or (ii) an actual or alleged breach by the Indemnifier of any of its representations, warranties or covenants contained in this Agreement (including, without limitation, any failure of Indemnifier to comply with applicable local, state, provincial or federal regulations concerning Indemnifier's performance under this Agreement).

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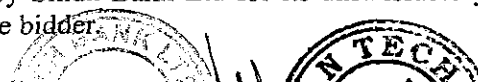
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- If issued two (2) warning letter/emails by Sindh Bank Ltd for its unsatisfactory current performance by the Sindh Bank Ltd to the bidder



Support Escalation Matrix:

For timely addressing of complaints given support escalation matrix will be utilized/followed:-

LEVEL-1	Name/Designation (support staff)	
First complain if the call is not resolved "within specified response time" (24 hours)	Landline Phone	
	Email	
	Cell	
LEVEL-2	Name/Designation (Regional Head/Manager/GM)	
Second complain, if the call is attended within "Specified Response Time" and not attended / or the problem still unresolved even after complaining at Level-1 (48 hours)	Landline Phone	
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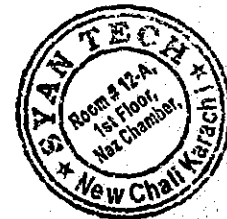
In witness whereof, this agreement is executed on the date mentioned above between the parties.

Sindh Bank Limited

Company Name: **SYAN TECH**

Registered Address:

Registered Address: Room # 12A,
1st Floor, Naz Chamber New Chali
Sh, Liaquat, Karachi.



Name: AC.

Name: Syed Younus Ahmer

Signature: ANIS IQBAL
SEVP / Head of Information Technology
Title: SINDH BANK LIMITED
Date: Head Office, Karachi.

Signature: [Signature]
Title: C.E.O
Date: _____

Witness:

Witness:

Name: M. SAEED KHAN

Name: ADNAN

Signature: [Signature]

Signature: [Signature]

Title: SUPCIT Sindh Bank

Title: Marketing Executive

Date: _____

Date: _____