

SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY

CONTRACT EVALUATION FORM

TO BE FILLED IN BY ALL PROCURING AGENCIES FOR PUBLIC CONTRACTS OF WORKS, SERVICES & GOODS

- 1) NAME OF THE ORGANIZATION / DEPTT. SINDH BANK LTD
- 2) PROVINCIAL / LOCAL GOVT./ OTHER Scheduled Bank
- 3) TITLE OF CONTRACT Maintenance & Support Services of Dell Servers
- 4) TENDER NUMBER SNDB/COK/ADMIN/TD/827/2017
- 5) BRIEF DESCRIPTION OF CONTRACT Maintenance & Support Services of Dell Servers
- 6) FORUM THAT APPROVED THE SCHEME Procurement Committee/ Competent Authority
- 7) TENDER ESTIMATED VALUE 980,000/-
- 8) ENGINEER'S ESTIMATE
(For civil works only) _____
- 9) ESTIMATED COMPLETION PERIOD (AS PER CONTRACT) One year
- 10) TENDER OPENED ON (DATE & TIME) Technical(31/10/2017at 1130)Financial(31/10/2017 1130am)
- 11) NUMBER OF TENDER DOCUMENTS SOLD 01
(Attach list of buyers)
- 12) NUMBER OF BIDS RECEIVED 01
- 13) NUMBER OF BIDDERS PRESENT AT THE TIME OF OPENING OF BIDS 01
- 14) BID EVALUATION REPORT
(Enclose a copy) _____
- 15) NAME AND ADDRESS OF THE SUCCESSFUL BIDDER M/s Micro Innovations & Technologies (Pvt) Ltd
- 16) CONTRACT AWARD PRICE Rs.690,483/-
- 17) RANKING OF SUCCESSFUL BIDDER IN EVALUATION REPORT
(i.e. 1st, 2nd, 3rd EVALUATION BID). M/s Micro Innovations & Technologies (Pvt) Ltd
- 18) METHOD OF PROCUREMENT USED : - (Tick one)
- a) SINGLE STAGE – ONE ENVELOPE PROCEDURE ☒ Domestic/ Local
- b) SINGLE STAGE – TWO ENVELOPE PROCEDURE ☐
- c) TWO STAGE BIDDING PROCEDURE ☐
- d) TWO STAGE – TWO ENVELOPE BIDDING PROCEDURE ☐

PLEASE SPECIFY IF ANY OTHER METHOD OF PROCUREMENT WAS ADOPTED i.e.
EMERGENCY, DIRECT CONTRACTING ETC. WITH BRIEF REASONS:

19) APPROVING AUTHORITY FOR AWARD OF CONTRACT _____

20) WHETHER THE PROCUREMENT WAS INCLUDED IN ANNUAL PROCUREMENT PLAN?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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21) ADVERTISEMENT :

i) SPPRA Website
(If yes, give date and SPPRA Identification No.)

Yes	SPPRA S.NO.34752
No	

ii) News Papers
(If yes, give names of newspapers and dates)

Yes	11-10-2017 on Website
No	

22) NATURE OF CONTRACT

Domestic/ Local	<input checked="" type="checkbox"/>	Int.	<input type="checkbox"/>
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23) WHETHER QUALIFICATION CRITERIA
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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24) WHETHER BID EVALUATION CRITERIA
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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25) WHETHER APPROVAL OF COMPETENT AUTHORITY WAS OBTAINED FOR USING A
METHOD OTHER THAN OPEN COMPETITIVE BIDDING?

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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26) WAS BID SECURITY OBTAINED FROM ALL THE BIDDERS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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27) WHETHER THE SUCCESSFUL BID WAS LOWEST EVALUATED
BID / BEST EVALUATED BID (in case of Consultancies)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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28) WHETHER THE SUCCESSFUL BIDDER WAS TECHNICALLY
COMPLIANT?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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29) WHETHER NAMES OF THE BIDDERS AND THEIR QUOTED PRICES WERE READ OUT AT
THE TIME OF OPENING OF BIDS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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30) WHETHER EVALUATION REPORT GIVEN TO BIDDERS BEFORE THE AWARD OF
CONTRACT?

(Attach copy of the bid evaluation report)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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31) ANY COMPLAINTS RECEIVED
(If yes, result thereof)

Yes	
No	No

32) ANY DEVIATION FROM SPECIFICATIONS GIVEN IN THE TENDER NOTICE / DOCUMENTS
(If yes, give details)

Yes	
No	No

33) WAS THE EXTENSION MADE IN RESPONSE TIME?
(If yes, give reasons)

Yes	
No	No

34) DEVIATION FROM QUALIFICATION CRITERIA
(If yes, give detailed reasons.)

Yes	
No	No

35) WAS IT ASSURED BY THE PROCURING AGENCY THAT THE SELECTED FIRM IS NOT BLACK LISTED?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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36) WAS A VISIT MADE BY ANY OFFICER/OFFICIAL OF THE PROCURING AGENCY TO THE SUPPLIER'S PREMISES IN CONNECTION WITH THE PROCUREMENT? IF SO, DETAILS TO BE ASCERTAINED REGARDING FINANCING OF VISIT, IF ABROAD:
(If yes, enclose a copy)

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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37) WERE PROPER SAFEGUARDS PROVIDED ON MOBILIZATION ADVANCE PAYMENT IN THE CONTRACT (BANK GUARANTEE ETC.)?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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38) SPECIAL CONDITIONS, IF ANY
(If yes, give Brief Description)

Yes	
No	No

39) Date of Award of Contract: 01-03-2018

Signature & Official Stamp of
Authorized Officer

M. Rashid Memon
M. RASHID MEMON
Vice President
I.T. Division
SINDH BANK LTD.
Head Office, Karachi.

FOR OFFICE USE ONLY

SPPRA, Block. No.8, Sindh Secretariat No.4-A, Court Road, Karachi
Tele: 021-9205356; 021-9205369 & Fax: 021-9206291

SINDH BANK

سندھ بینک

POWER TO THE PEOPLE

بالاختیار عوام

PURCHASE ORDER

PO No: 154

Date: 01-03-2018

M/s Micro Innovations & Technologies,
Four Square, 4th Floor,
Building #21-A, H.H. Farooqi Road,
Off Tariq Road, P.E.C.H.S.,
Block-II,
Karachi.

Subject: MAINTENANCE & SUPPORT SERVICES OF DELL SERVERS**Dear Sir,**

With reference to the Tender Bid SNDB/COK/ADMIN/TD/827/2017 dated 11-10-2017 for MAINTENANCE & SUPPORT SERVICES OF DELL SERVERS at Sindh Bank Ltd, submitted by you. After detail review the Sindh Bank Ltd management is pleased to inform that your Tender Bid is accepted.

Further detail is as follows.

S.No	Product	Quantity	Unit Price PKR	Total Price (PKR) (Including All Taxes)
1	Maintenance & Support Services of Dell Servers (Specification as per tender document)	10	69,048/-	690,483/-

Terms & Conditions

Payment Terms As per Agreement

Taxes/Deduction Above prices are inclusive of all taxes.

Thanks,



M. Rashid Memon
VP/I.T. Division



M Saeed Khan
SVP/I.T Division



Anis Iqbal
SEVP/Head of IT

SINDH BANK LIMITED

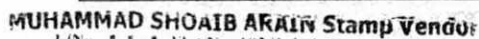
HEAD OFFICE:
3rd FLOOR, FEDERATION HOUSE,
ABDULLAH SHAH GHAZI ROAD,
CLIFTON, KARACHI-75600, PAKISTAN

UAN : +92-21-111-333-255
PHONE : +92-21-35829394
FAX : +92-21-35870543
WEB : www.sindhbankltd.com

یو اے این : +92-21-111-333-255
فون : +92-21-358 29394
فیکس : +92-21-358 40543

سندھ بینک لمیٹڈ
ہیڈ آفس: تیسری منزل، فیڈریشن ہاؤس،
عبداللہ شاہ غازی روڈ، کلٹن، کراچی۔ ۷۵۶۰۰۔ پاکستان





S. No. 12120 Date 24
 Issued to With Reference to **ZAFAR ALAM**
 Through With Address **Advocate**
 Purpose Sur **Ledger No. 7512/H.C**
 Value Rs. _____ Attached _____
 Stamp Vendor's Signature _____

24 OCT 2017

3. Location covered under SINDH BANK LTD's Agreement:

SINDH BANK LTD's Agreement covers units setup/installed at in the following locations.

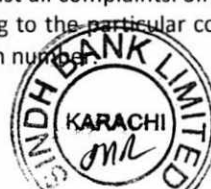
At "Sindh Bank Head Office Karachi and Sindh Bank DR Site Lahore".

4. Call Logging Procedure

SINDH BANK shall contact MIT Support Department 24/7 to make all Complaint Requests during working / Off Days & on Holidays. All Complaint Requests shall be entered via email or on phone using any one of the following methods

- **Monday to Sunday & During Holidays**
 - i. Via Phone No. + (92-21) 111-672-253 ext. 226 and logging the complaint with at MIT – Karachi
 - ii. Via email at: support.khi@mitpk.com.pk
 - iii. Manager Technical: Mr. Rafiq Ahmed (rafiq.ahmed@mitpk.com)
 - iv. Branch Manager: Mr. Atif Khan (atif@mitpk.com), Account Manager Amin Akbar (amin@mitpk.com)

A complain number or reply will be provided against all complaints. SINDH BANK LTD shall write these numbers for any future reference pertaining to the particular complain. MIT shall not be responsible for any calls logged without a complain number.



Escalation Matrix

		Karachi	Lahore
First Escalation Step	Name	Rafiq Ahmed	Navid Ahmed
	Phone	+92-21-111-672-253	+92-42-111-672-253
	Cell	0322-8211609	0322-8211749
	Email	rafiq.ahmed@mitpk.com	navid.ahmed@mitpk.com
	Designation	Business Development Manager	Business Development Manager
First Escalation Step	Name	Amin Akbar	Amin Akbar
Second Escalation Step	Phone	+92-21-111-672-253	+92-21-111-672-253
	Cell	0321-8201886 / 0333-2245594	0321-8201886 / 0333-2245594
	Email	amin@mitpk.com	amin@mitpk.com
	Designation	VP Sales -South	VP Sales -South
Third Escalation Step	Name	Atif Khan	Atif Khan
	Phone	+92-21-111-672-253	+92-21-111-672-253
	Cell	0322-8211764	0322-8211764
	Email	atif@mitpk.com	atif@mitpk.com

• Monday to Sunday (24/7)

MIT is responsible for running and uptime of Servers during the SLA tenure.

MIT shall perform the obligations, both in Lahore and in Karachi, at its own cost including parts, labor, transport, insurance etc.

With respect to defective, mal-functioning, non-functioning or other problems related to systems, backup part should be provided on immediate basis in order to keep the system up and running. MIT shall ensure that the response time of maximum 30 minutes (phone based support) & resolution time will not exceeds 6 hours at Sindh Bank's locations.

In case part is not available and the issue is not resolve in 6 hours. MIT will provide equivalent backup.

While attending complaint MIT will perform associated services at the premises of the Sindh Bank, however, in case of some major defects, hardware may be taken to vendor workshop/location for rectification after providing an equivalent backup.

MIT shall ensure that only genuine / approved parts of Manufacturer parts are being used during any replacement.

MIT will not pass on its responsibilities and job under this agreement to any one without prior approval of Sindh Bank Ltd.

5. Payments

The agreement has been entered into for the sum of PKRS. 690,483/= for a period of Twelve months, starting from 01-03-2018 payable in quarterly advance once the agreement is signed.

7. Closure / Reduction of Part of Services

SINDH BANK LTD may at 30 days prior written notice to MIT, to ask for closure of the service(s) to be provided under SINDH BANK LTD's agreement or for the reduction of the number of service(s), in which event (& in no other) the service (s) charges reserved in the agreement shall be proportionally reduced.

my



8. Termination

This service agreement become effective from the date of execution of SINDH BANK LTD's agreement and shall continue for one year until terminated by either party by 30 days prior written notice, delivered by registered mail at the address provided in the recital of SINDH BANK LTD's agreement. During such notice period MIT shall continue to act in the same manner as thereof and shall be entitled to payment for MIT services as defined above. However, any unutilized advance shall be refunded by MIT to SINDH BANK LTD at the time of termination of agreement.

Either party may immediately terminate this Agreement forthwith by notice in writing to the other if the other party is in material breach of any of the terms of this Agreement and, in the case of a breach, fails to remedy such breach within 10 days of receipt of written notice giving full particulars of the breach and of the steps required to remedy it or; passes a resolution for winding up (otherwise than for the purposes of a solvent amalgamation or reconstruction) or a court makes an order to that effect or; becomes or is declared insolvent or convenes a meeting of or makes or proposes to make any arrangement or composition with its creditors or; has a liquidator, receiver, administrator, administrative receiver, manager, trustee or similar officer appointed over any of its assets or; ceases, or threatens to cease, to carry on business. In such a case, any unutilized advance shall be refunded by MIT to SINDH BANK LTD at the time of termination of agreement.

The parties' rights, duties and responsibilities shall continue in full force during the agreed period of notice and whether or not there is a period of notice, the SINDH BANK LTD shall pay all sums due in respect of work done and expenditure committed by MIT.

Upon the termination of this Agreement and payment by SINDH BANK LTD of all items properly chargeable to SINDH BANK LTD hereunder, MIT will give SINDH BANK LTD all reasonable co-operation in transferring, subject to the approval of third parties where required, all reservations, contracts and arrangements, time or materials yet to be used all rights and claims thereto.

9. Penalty Clause:

Sindh Bank reserve the right to impose a penalty on MIT; if MIT is unable to resolve the prescribed hardware issue within the given timelines as mentioned in clause 4, which may be on per day basis of PAK Rupees 5,000/- (Five Thousands Rupees) and will be double (Ten Thousand Rupees/per day) after five days.

10. CONFIDENTIALITY

- i. **Confidential Information.** For the purposes of this Agreement, the term "Confidential Information" shall mean any information comes in possession of M/S MIT and its personnel during normal course of business / Services shall be the property of the SNDB at all times and / or any of the SNDB's communications, whether in oral, written, graphic, magnetic, electronic, or other form, that is either conspicuously marked "confidential" or "proprietary," or is known to be confidential or proprietary, or is of a confidential or proprietary nature, and that is made in the course of discussions, studies, or other work undertaken shall be kept confidential by M/S MIT.
- ii. M/S MIT acknowledges that the SNDB is under strict confidentiality obligations with regard to all the information and affairs of its Customers. Therefore, MIT shall not disclose any data, information or other affairs of SNDB's customers which may come to the knowledge of MIT in providing the above services. MIT undertakes to obtain from its employees involved in the Services to provide written undertakings to maintain the confidentiality obligations of M/S MIT under this Agreement.
- iii. In the event of breach of this clause, M/S MIT shall be liable to pay damages to the SNDB and indemnifies the SNDB against any injury arising out of any breach of this clause by the SNDB.
- iv. This clause shall survive termination of the Agreement.

11. INDEMNIFICATION.

- v. M/S MIT. (the "Indemnifier") agrees that it shall indemnify, defend, and hold harmless the SNDB and its parent, subsidiaries, affiliates, successors, and assigns and their respective



Handwritten signature

directors, officers, employees and agents (collectively, the "Indemnities") from and against any and all liabilities, claims, suits, actions, demands, settlements, losses, judgments, costs, damages and expenses (including, without limitation, reasonable attorneys', accountants' and experts' fees) arising out of or resulting from, in whole or in part: (i) any act, error or omission, whether intentional or unintentional, by the Indemnifier or its officers, directors, employees, or sub-administrators, related to or arising out of the business covered by this Agreement, or (ii) an actual or alleged breach by the Indemnifier of any of its representations, warranties or covenants contained in this Agreement (including, without limitation, any failure of Indemnifier to comply with applicable local, state, provincial or federal regulations concerning Indemnifier's performance under this Agreement).

i. This Article shall survive termination of this Agreement.

12. Ensuring Access to SBP

M/s MIT and SNDB will ensure that the State Bank of Pakistan is provided necessary access to the documentation and records in relation to the outsourced activities and right to conduct on-site to MIT, if required.

13. Evaluation

SINDH BANK LTD will conduct a full evaluation and review its relationship with MIT every 3 months (quarterly), including (without limitation) the performance of the Key individuals and other staff of MIT. Any resulting charges agreed to the Services, the remuneration or any other aspect of the Agreement shall be agreed in writing, failing which the arrangements in place at the time of the Evaluation, for instance as to MIT remuneration, will continue to apply.

The quality of the MIT's Services shall be of the highest standard and shall be subject to regular review by SINDH BANK LTD. MIT will receive guidelines time to time from SINDH BANK LTD with respect to the service quality. The decision of SINDH BANK LTD with respect to the quality of MIT's services shall be final.

14. Responsibility of MIT's Staff/Employee etc.

MIT shall supervise and deal with his staff directly and also ensure that all requirements of Various Labor laws of Pakistan as may be applicable to them (staff) or their establishment(s) are complied with under the Pakistani law.

As stated above the staff engaged by the MIT shall for all purpose is his own employees and under no circumstances would there be any employer/employee relationship between them and SINDH BANK LTD except to the extent that they may be issued ID cards for the purposes of security etc. In SINDH BANK LTD's respect MIT hereby undertakes to indemnify and hold SINDH BANK LTD harmless against any claims, demands or legal proceedings initiated by any persons employed by the MIT (or anyone appearing on behalf of MIT) in respect of unpaid wages, Workmen's Compensation claims or any other legal benefits and/or claims arising out of their relationship with MIT.

15. Unenforceable Provision

MIT shall not be entitled to assign its obligations under this Agreement without the prior written consent of SINDH BANK LTD. Moreover, MIT shall at all-time function and be regarded as an independent service provider upon the parties.

16. Governing Law

SINDH BANK LTD's Agreement shall be constructed in accordance with laws of Pakistan. In case of any dispute the parties will endeavor to resolve the same mutually otherwise the matter shall be forwarded to the Grievances Committee of the bank, thereafter may be dealt in accordance with the provisions of Arbitration Act 1940 and venue shall be at Karachi.



IN WITNESS WHEREOF, the undersigned, intending to be legally bound, have duly executed SINDH BANK LTD's Agreement to become effective as of the date first above written.



AG.

For Sindh Bank Ltd

ANIS IQBAL
EVP / Head of Information Technology
Name, Sign and Stamp
SINDH BANK LIMITED
Head Office, Karachi.


For Sindh Bank Ltd

M. SAFED KHAN
Name, Sign and Stamp *SVPCIT*

WITNESSES:-

1. _____



for Micro Innovation & Technologies.

Mashood Askari
Group CFO


for Micro Innovation & Technologies.

Amin Akbar
Business Development Executive

2. _____

Annexure "A"

Product/Description

Warranty Extension Model & Service Tags

Dell Power Edge

5swsq12

Dell Power Edge

JXswq12

Dell Power Edge

Hpswq12

Dell Power Edge

7mswq12

Dell Power Edge

Blswq12

Dell Power Edge

3qswq12

Dell Power Edge

Cqswq12

Dell Power Edge

Jqswq12

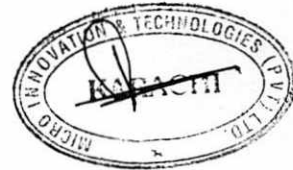
Dell Power Edge

6Yswq12

Dell Power Edge

5QSWQ12

Back to Back Dell Warranty



Technical & Financial Proposals Evaluation Report		
(Maintenance & Support Services of Dell Servers)		
1	Name of Procuring Agency	Sindh Bank Ltd.
2	Tender Reference No.	SNDB/COK/ADMIN/TD/827/2017
3	Tender Description	Maintenance & Support Services of Dell Servers
4	Method of Procurement	Single Stage One Envelop Bidding Procedure
5	Tender Published	SPPRA S. No.34752
6	Total Bid Documents Sold	01
7	Total Bids Received	01
8	Technical Bid Opening Date	31/10/2017
9	Financial Bid Opening Date	31/10/2017
10	No of Bid Technically Qualified	01
11	Bid(s) Rejected	0

S. No.	Name of Company	Cost Offered by Bidder	Ranking in Terms of Cost	Comparison with Estimated Cost (Rs. 980,000/-)	Reason for Acceptance/ Rejection	Remarks
0	1	2	3	4	5	6
1	M/s Micro Innovations & Technologies (Pvt) Ltd	Rs.690,483/-	Qualified	Rs.289,517/- below with the estimated cost	Accepted Being the Qualified bidder	Rule 48 has been Complied

Note: M/s s Micro Innovations & Technologies (Pvt) Ltd is selected for the Maintenance & Support Services of Dell Servers to Sindh Bank Limited being the Qualified Bidder.

Members – Procurement Committee

(Anis Iqbal)
Head of I. T. Division

(Saeed Jamal Tariq)
Chief Financial Officer

(Syed Muhammad Aqeel)
Chief Manager (IDBL) Karachi

Signature

AC.
S. I. Tariq
[Signature]

4 FINANCIAL PROPOSAL

PRICE SCHEDULE

(Applicable for the year 2017)

Name of Bidder Micro Innovations & Technologies.

S.No	Item	Unit Cost	Quantity	*Total Amount In Pak Rs.
01	Dell Servers	69,048	10	690,483.
	*Total Amount in Pak Rs.			690,483.

* This amount will be considered as only the "Bid Offered". Whereas be apprised that the successful bidder will be the one whose "Evaluated Bid" is the lowest. (For further clarification refer Note 6. below)

Note

1. If the item is not provided/installed after 10 days of issuance of Purchase Order, a fine of Rs.300/-per day will be deducted from the bill.
2. In case of over writing/cutting/use of Blanco is found in the Financial Bid document, the bid will be taken as null & void however if the figures are readable and are also duly signed only then, bid will be accepted.
3. The cost must include all applicable taxes, stamp duty (as applicable under Stamp Act 1989) duly stamped on the contract agreement, installation, commissioning, transportation and labour charges.
4. No advance payment for the supply of equipment will be made, bills are only be processed for necessary payment on receipt of certificate of delivery/satisfaction from the concerned officer.
5. **Calculation of bid security. 5% of the *(Total Amount)** will be submitted with the tender document as bid security in shape of Pay Order/Demand Draft /Bank Guarantee in favour of Sindh Bank Ltd.
6. Lowest Evaluated Bidder is going to be the criteria for award of contract rather than considering the lowest bid offered, encompassing the lowest whole sum cost which the Procuring Agency has to pay for the services/items during contract period. SPPRA Rule 49 may please be referred.
7. The tender will be considered cancelled if the contract agreement/performance security after due signature are not submitted with Admin Office after 5 days of completion of bid evaluation report hoisting period (3 days) on SPPRA website.
8. In case the lowest bid offered is the same in single stage one envelope procedure between two or more bidders, the successful bidder will be the one who has highest turnover for the last three years.
9. Pre Bid Meeting will be conducted at Sindh Bank Ltd, Head Office, Basement – 2, Federation House, Abdullah Shah Ghazi Road, Clifton, Karachi within a week time before opening of tender to further clarify the assignment/scope of work given in tender documents and at the same time, queries will be addressed if any by the interested bidder.

SIGNATURE MEMBERS PC-IT

We, hereby accept all the terms and conditions as given above

Head - Fin Div. [Signature]

Head - IT Div. [Signature]

Member-IDBL. [Signature]

Date:

(Signature of bidder with name, Designation and Company Seal)

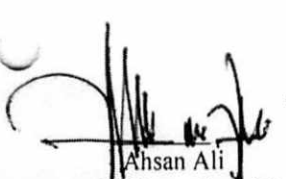
Dated: 30/10/2017.


Evaluation Performa For Maintenance of DELL Server


Tender Reference No: _____

Name of Bidder: M/S Micro Innovations & Technologies

S. No.	Requisite	*Evidence required to be attached	Compliance / Proof	
1	Minimum 03 Years in business in the relevant field	Letter of Incorporation / Company Registration Letter / Letter or Declaration of Commencement of Business / NTN. (attached as Annexure "1")	Yes ✓	No
2	Turn Over in last 3 Years should be at least 50 million	Audit Report / Tax Return (attach as Annexure "2")	Yes ✓	No
3	Registration with Income Tax and Sales Tax	NTN & GST Certificates (attach as Annexure "3")	Yes ✓	No
4	Offices in minimum 3 major cities i.e. Karachi, Lahore & Islamabad	Complete address along with PTCL landline numbers (attach as Annexure "4")	Yes ✓	No
5	Company must be Tier 1 partner of the Dell equipment manufacturer	Attach Certificate from Principal (Attach as Annexure "5")	Yes ✓	No
6	Company must provide SLA(Service Level Agreement) of at least one bank (other than Sindh Bank) in Pakistan	Attach Service Level Agreement (Attach as Annexure "6")	Yes ✓	No
✓ Qualified / Disqualified				


Ahsan Ali
VP/Operation Div.

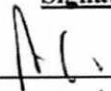
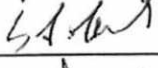


Dilshad Husain Khan
SVP/Finance Division


M. Saeed Khan
SVP/I.T. Division

Members - Procurement Committee

- 1 HEAD OF I.T
- 2 CHIEF FINANCIAL OFFICER
- 3 CHIEF MANAGER, IDBL

Signature

MINUTES OF THE OPENING OF THE TENDER (TECHNICAL/FINANCIAL PHASE)

TYPE OF PROCUREMENT

ADMIN / IT / CONSULTANT / MEDIA

TENDER NAME

Maintenance of Bell services

TYPE OF TENDER

SINGLE STAGE-ONE ENVELOPE / SINGLE STAGE-TWO ENVELOPE / TWO STAGE / TWO STAGE-TWO ENVELOPE

OPENING DATE

31/10/17

OPENING TIME

12:45

ATTENDANCE (MEMBER PC)

HEAD OF I.T. Division ✓

CFO ✓

Chief Manager, IDBL ✓

ATTENDANCE (REPS. OF BIDDERS)

NAME

BY DROP BOX

FIRM

m/s Micro Innovator & Technology
(Pvt) Ltd

TOTAL BIDS ACCEPTED FOR EVALUATION

①

TOTAL BIDS REJECTED

NIL

REMARKS

SIGNATURE

M Raul

DATE

31/10/2017

Members – Procurement Committee Signature

Head of I.T

Chief Financial Office

Chief Manager, IDBL

ATTENDANCE SHEET

BID OPENING -

FOR SELECTION OF Maintenance of Dell servers

Date: 31/10/17

S. No	Company Name	Name of Company Representative	Contact No.	Company Address	Signature
①	M/s Micro Innovations Technologies (Pvt) Ltd	—	84	Dargah Bazar	—

Signature –Procurement Committee Members for IT Infrastructure

Head of IT

[Signature]

Chief Financial Officer

[Signature]

Chief Manager (IDBL)

20-10-2017

Subject: Certificate
Compliance of SPPRA Rule 48
Tender- Maintenance & Support Services of Dell Servers
TENDER REF NO. SNDB/ADMIN/TD/827/2017

This is to certify that as only one bid was received against the tender, so Rule 48 has been complied. Detail is as follows.

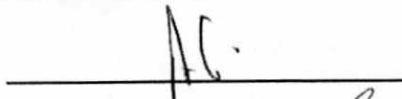
Market Price	Current tender Price
Rs.1,469,000/- (Quotation Attached)	Rs.690,483/-



M. Rashid Memon
VP/I.T. Division

Signature –Procurement Committee Members

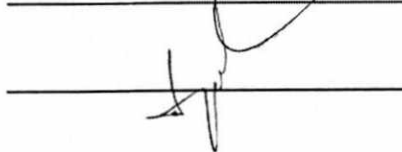
Head of IT



Chief Financial Officer



Chief Manager (IDBL)



3 SCOPE OF WORK / TECHNICAL SPECIFICATION

Maintenance and Support Services of Dell Servers at Sindh Bank Head Office Karachi and Sindh Bank DR Site Lahore

Sindh Bank desires to engage tier 1 partners of the Dell equipment manufacturers to provide maintenance and support (including Parts & Labour) for 10 Dell servers installed at Sindh Bank Karachi and Lahore data centres, as per the details given in this document and specification mentioned in Annexure-H.

The maintenance contract will be for one year period, and subsequently can be extended for further three years on mutual consent.

Vendor shall perform the obligations, both in Lahore and in Karachi, at its own cost including parts, labour, transport, insurance etc.

While attending to any complaint vendor will perform associated services at the premises of the Sindh Bank, however, in case of some major defects, replacement of the same must be provided at the site and hardware may be taken to vendor workshop/location for rectification.

With respect to defective, mal-functioning, non-functioning or other problems related to systems vendor must have 24X7 support. This is 24 hours a day, seven days a week including public holidays with 4-6 hours resolution time at Sindh Bank's locations.

Vendor shall ensure that only genuine / approved parts of Manufacturer are being used during any replacement. Vendor will provide backup equipment in order to keep the system up and running.

Maintenance will include One (1) Quarterly Preventive Maintenance of Equipment.

Sindh Bank will impose a penalty on vendor; if vendor is unable to resolve the prescribed hardware issue within the given timelines as agreed, which can be on per day basis of PAK Rupees 5,000/- (Five Thousands Rupees) and will be double (Ten Thousand Rupees) after five days.

The payment may be made in advance on quarterly basis and shall be made in PAK rupees.

Note

This is a Single Stage one envelop procedure, therefore 1st lowest bid will be evaluated first. If the 1st lowest bidder is disqualified in evaluation criteria or technical criteria, then next lowest bid will be evaluated.

Similarly if 2nd bidder is disqualified, then 3rd lowest bidder will be evaluated and so on.

On qualification of a bidder during this process no further evaluation will be done.

**Maintenance & Support Services of Dell
Servers**

S.No	Company Name	Amount
1	M/s Micro Innovations & Technologies (Pvt) Ltd	Rs 300/-
	Total	Rs 300/-

Date: 23-01-2018

From: Information Technology Division

To: Procurement Committee

SUBJECT: EXTENSION FOR BID VALIDITY PERIOD
Tender Ref. No. SNDB/COK/ADMIN/TD/827/2017

As per SPPRA Rule 38 (2), approval is solicited for further Ninety (90) days extension of "Bid Validity Period" for the tender **Maintenance and Support Services of Dell Servers** SPPRA S. No: 34752.

The reason for extension is due to delay of submission of agreement from bidder's end.



M. Rashid Memon
VP/I.T. Division

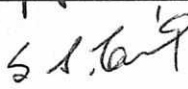
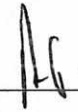
Members Signature- Procurement Committee

Mr. Anis Iqbal
Head of I.T. Division

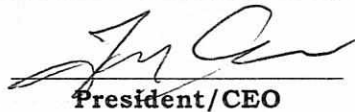
Mr. Saeed Jamal
Chief Financial Officer

Mr. Syed Muhammad Aqeel
Chief Manager, IDBL Karachi

Signature



Recommended for Approval, please



President/CEO

farhan.amir@sindhbankltd.com

From: <farhan.amir@sindhbankltd.com>
Date: Monday, March 05, 2018 2:50 PM
To: "SPPRA" <tenders@pprasindh.gov.pk>; <sheraz.riaz@sindhbankltd.com>
Cc: <ather.iqbal@sindhbankltd.com>; <hina.awan@sindhbankltd.com>; "moin" <moin.uddin@sndb.com>; "Shahzad Begg" <shahzad.begg@sindhbankltd.com>; "Rashid Memon" <rashid.memon@sindhbankltd.com>
Attach: Dell Servers.pdf
Subject: Rule 50 Compliance - Supply & Installation of Dell Servers

Dear Concern,

Please refer the attached mention documents of caption subject tender needs to be hoisted on SNDB and SPPRA websites as per SPPRA Rule # 50

1. Contract Evaluation Report
2. Form of Contract Award / Agreement
3. Letter of Award
4. Scope of work / Requirement

Kindly confirm once it is get hoisted on your respective websites.

Regards,

Farhan