

REFORM SUPPORT UNIT

SCHOOL EDUCATION DEPARTMENT GOVERNMENT OF SINDH



Notification of Award

PROC/RSU-GS-2017

Dated:24th March, 2017

To M/s Mobilink Microfinance Bank Limited 3-A/2, Kaghan Road, F-8 Markaz Islamabad-Pakistan

Subject: Disbursement of Girls Stipend (IFB No.PROC/RSU-GS/2016)

This is to notify that your bid for the captioned procurement has been accepted at a contract price of Rs.18,000,000/-(Rupees eighteen million) for estimated 600,000 students inclusive of all taxes. The payment to the firm shall be made at per actual. Terms and conditions of contract shall be in accordance to bidding documents.

Pursuant to Special Conditions of contract, you are hereby requested to furnish performance security@ 5% of contract price amounting Rs.900,000/- in shape of Bank Guarantee within 7 days of this notification of Award.

Jamshed Alam

Procurement & Contract Management Specialist School Education Department

Government of Sindh

SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY

CONTRACT EVALUATION FORM

TO BE FILLED IN BY ALL PROCURING AGENCIES FOR PUBLIC CONTRACTS OF WORKS, SERVICES & GOODS

	NAME OF THE ORGANIZATION (PROPER	Reform Support Unit School Education Department	
1)	NAME OF THE ORGANIZATION / DEPTT.	Provincial Community	
2)	PROVINCIAL / LOCAL GOVT./ OTHER	Provincial Government	
3)	TITLE OF CONTRACT	Disbursement of Girls Stipend	
4)	TENDER NUMBER	PC/RSU/Proc-GS/2016	
5)	BRIEF DESCRIPTION OF CONTRACT	Hiring a Firm for Disbursing the Stipend of the Girls Students	
6)	FORUM THAT APPROVED THE SCHEME	Secretary School Education Department	
7)	TENDER ESTIMATED VALUE		
8)	ENGINEER'S ESTIMATE (For civil works only)		
9)	ESTIMATED COMPLETION PERIOD (AS P	ER CONTRACT) One Year	
10)) TENDER OPENED ON (DATE & TIME) 21 November 2016 12;30		
11)	NUMBER OF TENDER DOCUMENTS SOLI (Attach list of buyers)) Two	
12)	NUMBER OF BIDS RECEIVED	Two	
13)	NUMBER OF BIDDERS PRESENT AT THE	TIME OF OPENING OF BIDS Two	
	BID EVALUATION REPORT (Enclose a copy)		
15)	NAME AND ADDRESS OF THE SUCCESSE	FUL BIDDER Plot 3-A/2, Kaghan Road F-8 Markaz Islamabad	
16)	CONTRACT AWARD PRICE	18,000,000/- Rupees Eghteen Million	
17)	RANKING OF SUCCESSFUL BIDDER IN E (i.e. 1 st , 2 nd , 3 rd EVALUATION BID).	VALUATION REPORT 1st	
18)	METHOD OF PROCUREMENT USED : - (T	ick one)	
	a) SINGLE STAGE – ONE ENVELOPE	E PROCEDURE Domestic/ Local	
	b) SINGLE STAGE – TWO ENVELOP	E PROCEDURE B	
	c) TWO STAGE BIDDING PROCEDU	RE	
	d) TWO STAGE – TWO ENVELOPE B	BIDDING PROCEDURE	
	PLEASE SPECIFY IF ANY OTHER EMERGENCY, DIRECT CONTRACTION	METHOD OF PROCUREMENT WAS ADOPTED i.e. IG ETC. WITH BRIEF REASONS:	

		2	S	Secretary School Education Department
19)	APPRO	OVING AUTHORITY FOR AWARD OF CONTRA	ACT_	
20)	WHET	HER THE PROCUREMENT WAS INCLUDED IN	N ANN	Yes V No
21)	ADVE	RTISEMENT:		
	i)	SPPRA Website (If yes, give date and SPPRA Identification No.)	Yes	04-Nov-2016, 2147483647SPPRA
			No	
	ii)	News Papers (If yes, give names of newspapers and dates)	Yes	JANG 3-NOV-16, AWAMI AWAZ 8-NOV-16, THE EXPRESS 6-NOV-16
			No	
22)	NATUI	RE OF CONTRACT		Domestic/ Local
23)	WASI	HER QUALIFICATION CRITERIA NCLUDED IN BIDDING / TENDER DOCUMEN enclose a copy)	TS?	Yes No
24)	WASI	HER BID EVALUATION CRITERIA NCLUDED IN BIDDING / TENDER DOCUMEN enclose a copy)	TS?	Yes V No
25)		HER APPROVAL OF COMPETENT AUTHORIT OD OTHER THAN OPEN COMPETITIVE BIDD		AS OBTAINED FOR USING A Yes No
26)	WAS E	BID SECURITY OBTAINED FROM ALL THE BI	DDER	Yes / No
27)		HER THE SUCCESSFUL BID WAS LOWEST E BEST EVALUATED BID (in case of Consultancies		ATED Yes / No
28)		HER THE SUCCESSFUL BIDDER WAS TECHN LIANT?	NICAL	LY Yes / No
29)	WHET THE T	HER NAMES OF THE BIDDERS AND THEIR IME OF OPENING OF BIDS?	QUOT	TED PRICES WERE READ OUT AT Yes
30)		HER EVALUATION REPORT GIVEN TO	BIDD	ERS BEFORE THE AWARD OF
		copy of the bid evaluation report)		Yes ✓ No

2			
	ANY COMPLAINTS RECEIVED (If yes, result thereof)	Yes	
		No	No
	ANY DEVIATION FROM SPECIFICATIONS GIVEN IN T	THE TE	ENDER NOTICE / DOCUMENTS
	(If yes, give details)	Yes	
		No	No
	WAS THE EXTENSION MADE IN RESPONSE TIME? (If yes, give reasons)	Yes	
		No	No
24)	DEVIATION FROM QUALIFICATION CRITERIA	110	
	DEVIATION FROM QUALIFICATION CRITERIA (If yes, give detailed reasons.)	Yes	
		No	No
35)	WAS IT ASSURED BY THE PROCURING AGENCY BLACK LISTED?	ГНАТ	THE SELECTED FIRM IS NOT Yes No
36)	WAS A VISIT MADE BY ANY OFFICER/OFFICIAL OF SUPPLIER'S PREMISES IN CONNECTION WITH THE BE ASCERTAINED REGARDING FINANCING OF VISIT (If yes, enclose a copy)	PROC	UREMENT? IF SO, DETAILS TO
37)	WERE PROPER SAFEGUARDS PROVIDED ON MOB THE CONTRACT (BANK GUARANTEE ETC.)?	ILIZA	TION ADVANCE PAYMENT IN Yes No
38)	SPECIAL CONDITIONS, IF ANY (If yes, give Brief Description)	Yes	
	Procurement Section Reform Support Unit Equipment & Literacy Department Government of Sindh	No	No
	re & Official Stamp of horized Officer		
OR OFFIC	CE USE ONLY		
		0 75	

<u>SPPRA, Block. No.8, Sindh Secretariat No.4-A, Court Road, Karachi</u> Tele: 021-9205356; 021-9205369 & Fax: 021-9206291

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CONTRACT AGREEMENTContract for Non-Consulting Services

Between

Reform Support Unit, School Education Department, Government of Sindh

And

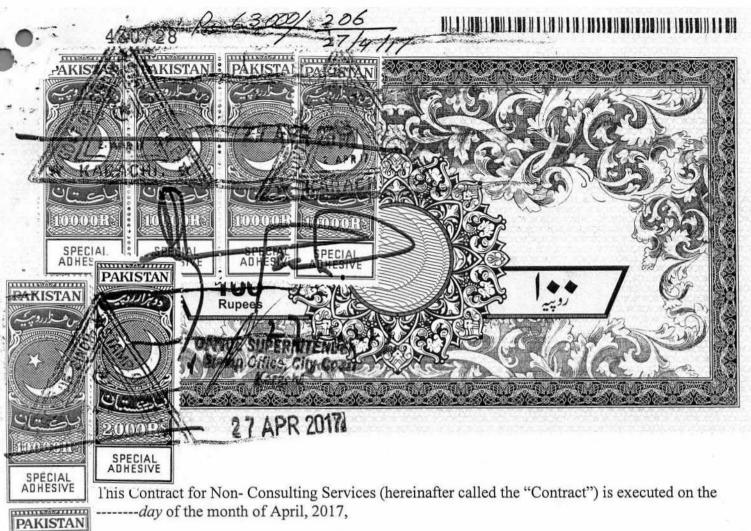
M/S Mobilink Microfinance Bank Limited

For

Disbursement of Girls' Stipend

Contract No. PROC/RSU/GS/2016





By and Between,

Reform Support Unit, School Education Department, Government of Sindh having its registered office at _______ (hereinafter called the "Procuring Agency") which expression shall where the context so admits mean and include its successors in interest and assigns) of the One Part;

And,

Mobilink Microfinance Bank Limited (formerly known as Waseela Microfinance Bank Limited), a microfinance bank incorporated under the Companies Ordinance, 1984 and duly dicensed by the State Bank of Pakistan under the Microfinance Institutions Ordinance, 2001 of Pakistan; having its registered office at Plot No.3-A/2, Kaghan Road, F-8 Markaz, Islamabad (hereinafter called the "Service Provider") which expression shall where the context so admits mean and include its successors-in-interest and assigns) of the Other Part.

PAKISTAN

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(The Company and MMBL shall hereinafter be collectively referred to as the "Parties" and individually also referred to as a "Party").

WHEREAS

- (a) Whereas MMBL is engaged in the business, inter alia, of providing Branchless Banking services to customers for which purpose MMBL has a strategic alliance with Pakistan Mobile Communications Limited ("PMCL") under the brand name "JazzCash".
- (b) Whereas Procuring Agency is engaged in the business of providing welfare and community building services.
- (c) the Procuring Agency has requested the Service Provider to provide certain Services as defined in the General Conditions of Contract attached to this Contract (hereinafter called the "Services");

the Service Provider, having represented to the Procuring Agency that they have

with Pakistan Mobile Communications Limited ("PMCL") under the brand name "JazzCash".

- (b) Whereas Procuring Agency is engaged in the business of providing welfare and community building services.
- (c) the Procuring Agency has requested the Service Provider to provide certain Services as defined in the General Conditions of Contract attached to this Contract (hereinafter called the "Services");
- (b) the Service Provider, having represented to the Procuring Agency that they have the required professional skills, and personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this Contract at a contract price of Rs.18,000,000/-(Rupees eighteen million) for estimated 600,000 students inclusive of all taxes. This may increase if the primary mode of disbursement is any other mode except for CNIC based disbursements. In this case the charges mentioned in Appendix-B point 4 will apply. The payment to MMBL shall be made as per actual successful transaction. Per transaction rates will be applicable as per Appendix-B (Price Schedule/Financial bid of MMBL)
- (c) Total number of transactions shall be ranging from 400,000 to 600,000 and total estimated number mentioned in clause (b) above may vary accordingly.

NOW THEREFORE the Parties hereto hereby agree as follows:

- The following documents shall be deemed to form and be read and construed as part of this Agreement.
 - (a) General Conditions of Contract
 - (b) Special Conditions of Contract;
 - (c) Following appendices:

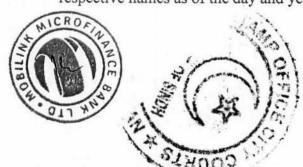
Appendix-A: Description of Services (TORs)

Appendix-B: Price Schedule/Financial Bid

Appendix-C: Disbursement of Funds – Roles & Obligations of Procuring Agency & Service Provider

- The mutual rights and obligations of the Procuring Agency and the Service Provider shall be as set forth in the Contract, in particular:
 - the Service Provider shall carry out the Services in accordance with the provisions of the Contract; and
 - (b) the Procuring Agency shall make payments to the Service Provider in accordance with the provisions of the Contract.

IN WITNESS WHEREOF, the Parties hereto have caused this Contract to be signed in their respective names as of the day and year first above written.



For and on be	half of Reform Support Unit
· dar	65
Faisal Ahmea	
	n Manager, Reform Support Unit,
School Educa	tion Department-Sindh
For and on be	Procurement Section Reform Support Unit half of Dilineral Justification of Lineral Justification of Lineral Justification of Singh
	Je Miller
Name: Ghaza	ntar Azzam CEO & RIKKSIDENT
Jesignation.	CEO & RICKSIDENT
Witnesses:	
1	mut.
Name:	Shadab Loomro
CNIC No.:	45203-9650512-4
2	
Name: _	
CNIC No.:	

II. General Conditions of Contract



1. GENERAL PROVISIONS

1.1. Definitions	Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings: a) "Applicable Law "means the Sindh Public Procurement Act, thereunder Rules 2010. b) "Procuring Agency PA" means the implementing department which signs the Contract. c) "Service Provider" means the firm which will provide services under this Contract and which signs the Contract. d) "Contract" means the Contract signed by the Parties and all the attached documents listed in its Clause 1 that is General Conditions (GC), the Special Conditions (SC), and the Appendices. e) "Contract Price" means the price to be paid for the performance of the Services, in accordance with Clause 6; f) "Effective Date" means the date on which this Contract comes into force and effect pursuant to Clause GC 2.1. g) "Foreign Currency" means any currency other than the currency of the PA's country. h) "GC" means these General Conditions of Contract. i) "Government" means the Government of Sindh. j) "Local Currency" means Pak Rupees. k) "Member" means any of the entities that make up the joint venture/consortium / association, and "Members" means all these entities. l) "Party" means the PA or the Service Provider, as the case may be, and "Parties" means both of them. m) Personnel" means persons hired by the Service Provider or by any Sub- Consultants and assigned to the performance of the Services or any part thereof. n) "SC" means the Special Conditions of Contract by which the GC may be amended or supplemented. o) "Services" means the Special Conditions of Pontract by the Service Provider or by any Sub- Consultants and assigned to the performance of the Services or any part thereof. n) "Sc" means the Special Conditions of Pontract by which the GC may be amended or supplemented. o) "Services" means any person or entity to whom/which the Service Provider subcontracts any part of the Services. p) "Affiliates" means any person or entity to whom/which the Service Provider in the system and intimation is
	"In writing" means communicated in written form with proof of receipt
1.2 Law of	This Contract, its meaning and interpretation, and the relation
Governing Contract	between the Parties shall be governed by the applicable laws of Pakistan.

1.3 Language	This Contract is executed in the language specified in the SC, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.
1.4 Notices	1.4.1 Any notice, request or consent required or permitted to be given or made pursuant to this Contract shall be in writing. Any such notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent to such Party at the address specified in the SC
	1.4.2 A Party may change its address for notice hereunder by giving the other Party notice in writing of such change to the address specified in the SC.
1.5 Location	The Services shall be performed at such locations as are specified in SC of the Contract and, where the location of a particular task is not so specified, at such locations, whether in the Government's country or elsewhere, as the PA may approve.
1.6 Authority of Member in Charge	In case the Service Provider consists of a joint venture/ consortium association of more than one individual firms, the Members hereby authorize the individual firms or specified in the SC to act on their behalf in exercising all the Service Provider's rights and obligations towards the PA under this Contract, including without limitation the receiving of instructions and payments from the PA.
1.7 Authorized Representatives	Any action required or permitted to be taken, and any documen required or permitted to be executed under this Contract by the PA of the Service Provider may be taken or executed by the officials specified in the SC.
1.8 Taxes and Duties	The Service Provider, Affiliates, and their Personnel shall pay such direct or indirect taxes, duties, fees, and other impositions levied unde the Applicable Law as specified in the SC, the amount of which is deemed to have been included in the Contract Price.
1.9 Fraud and Corruption	(A) If the PA determines, in mutual coordination and agreement with the service provider, (in accordance with the SPPR 2010) that the Service Provider and/or its Personnel, sub-contractors, Affiliates services providers and suppliers has engaged in corrupt, fraudulent collusive, coercive, or obstructive practices, in competing for or in executing the Contract, then the PA may, after giving 14 days' notice to the Service Provider, terminate the Service Provider's engagement under the Contract, and may resort to other remedies including blacklisting/disqualification as provided in SPPR 2010. Any personnel of the Service Provider who engages in corrupt, fraudulent collusive, coercive, or obstructive practice during the execution of the Contract, shall be removed in accordance with Sub-Clause 4.2 Integrity Pact.



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 (B) If the Service Provider or any of its Affiliates, agents or servants is found to have violated or involved in violation of the Integrity Pact signed by the Service Provider as to this Form of Contract, then the PA may be entitled to: (a) recover from the Service Provider an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by the Service Provider or any of his Affiliate, agents or servants; (b) terminate the Contract; and (c) Recover from the Service Provider any loss or damage to the PA as a result of such termination or of any other corrupt business practices of the Service Provider or any of his Affiliate, agents or servants. On termination of the Contract under Sub-Para (b) of this Sub-Clause, the Service Provider shall proceed in accordance with Sub-Clause 1.9 A. Payment upon such termination shall be made under Sub-Clause 1.9 A after having deducted the amounts due to the PA under 19 B Sub-Para (a) and (c).

2. COMMENCEMENT, COMPLETION, MODIFICATION & TERMINATION OF CONTRACT

2.1 Effectiveness of Contract	This Contract shall come into effect on the date the Contract is signed by both Parties and such other later date as may be stated in the SC. The date the Contract comes into effect is defined as the Effective Date.
2.2 Commencement of Services	The Service Provider shall begin carrying out the Services not later than the number of days after the Effective Date specified in the SC.
2.3 Expiration of Contract	Unless terminated earlier pursuant to Clause GC 2.6 hereof, this Contract shall expire at the end of such time period after the Effective Date as specified in the SC.
2.4 Modifications Or Variations	Any modification or variation of the terms and conditions of this Contract, including any modification or variation of the scope of the Services, may only be made by written agreement between the Parties. However, each Party shall give due consideration to any proposals for modification or variation made by the other Party.
2.5 Force Majeure	The failure on the part of the Parties to perform their obligation under the Contract will not be considered a default if such failure is the result of natural calamities, disasters and circumstances beyond the control of the Parties.
2.5.2 No Breach of Contract	The failure of a Party to fulfill any of its obligations under the Contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures

	in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.
2.5.3 Extension of Time	Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure
2.5.4 Payments	During the period of their inability to perform the Services as a result of an event of Force Majeure, the Service Provider shall be entitled to continue to be paid under the terms of this Contract, as well as to be reimbursed for additional costs reasonably and necessarily incurred by them during such period for the purposes of the Services and in reactivating the Service after the end of such period.
2.6 Termination	2.6.1 By the PA
	The PA may terminate this Contract in case of the occurrence of any of the events specified in paragraphs (a) through (f) of this Clause GC 2.6.1. In such an occurrence the PA shall give a not less than thirty (30) days' written notice of termination to the Service Provider, and sixty (60) days' in the case of the event referred to in (e): (a) If the Service Provider does not remedy the failure in the performance of their obligations under the Contract, within thirty (30) days after being notified or within any further period as the PA may have subsequently approved in writing. (b) If the Service Provider becomes insolvent or bankrupt. (c) If the Service Provider, in the judgment of the PA has engaged in corrupt or fraudulent practices in competing for or in executing the Contract. (d) If, as the result of Force Majeure, the Service Provider(s) are unable to perform a material portion of the Services for a period of not less than sixty (60) days. (e) If the PA, in its sole discretion and for any reason whatsoever decides to terminate this Contract. (f) If the Service Provider fails to comply with any final decision reached as a result of arbitration proceedings pursuant to Clause GC 8 hereof.
	2.6.2 By the Service Provider The Service Provider may terminate this Contract, by not less than thirty (30) days' written notice to the PA, such notice to be given after the occurrence of any of the events specified in paragraphs (a) through
ROFIN	(c) of this Clause GC 2.6.2:(a) If the PA fails to pay any money due to the Service Provider pursuant to this Contract without Service Providers fault.



- (b) Pursuant to Clause GC 7 hereof within forty-five (45) days after receiving written notice from the Service Provider that such payment is overdue.
- (c) If, as the result of Force Majeure, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days.
- (d) If the PA fails to comply with any final decision reached as a result of arbitration pursuant to Clause GC 8 hereof.
- (e) If the Service Provider, in its sole discretion and for any reason whatsoever, decides to terminate this Contract, by serving 30 days written notice to the PA.

2.6.3Payment upon Termination

Upon termination of this Contract pursuant to Clauses GC 2.6.1 or GC 2.6.2, the PA shall make the following payments to the Service Provider

(a) payment pursuant to Clause GC 6 for Services satisfactorily performed prior to the effective date of termination;

except in the case of termination pursuant to paragraphs (a) through (c), and (f) of Clause GC 2.6.1, reimbursement of any reasonable cost incident to the prompt and orderly termination of the Contract, including the cost of the return travel of the Personnel and their eligible dependents.

3. OBLIGATIONS OF THE SERVICE PROVIDER

3.1 General

3.1.1 Standard of Performance

The Service Provider shall perform the Services and carry out their obligations hereunder with all due diligence, efficiency and economy, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology and safe and effective equipment, machinery, materials and methods. The Service Provider shall always act, in respect of any matter relating to this Contract or to the Services, as faithful advisers to the PA, and shall at all times support and safeguard the PA's legitimate interests in any dealings with Sub-Service Providers or third Parties.

3.2 Conflict of Interests

The Service Provider shall hold the PA's interests paramount, without any consideration for future work, and strictly avoid conflict with other assignments or their own corporate interests.

3.2.1 Service Provider not to Benefit from Commissions, Discounts, etc.





	The payment of the Service Provider pursuant to Clause GC 6 shall constitute the Service Provider's only payment in connection with this Contract or the Services, and the Service Provider shall not accept for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of their obligations under the Contract, and the Service Provider shall use their best efforts to ensure that the
	Personnel, any Affiliates, and agents of either of them similarly shall not receive any such additional payment. 3.2.2 Service Provider and Affiliates not to be Otherwise Interested in Project The Service Provider agrees that, during the term of this Contract and after its termination, the Service Provider and any entity affiliated with the Service Provider as well as any Affiliates and any entity affiliated with such Sub- Consultants, shall be disqualified from providing goods, works or services (other than consulting services) resulting from or directly related to the Service Provider's Services for the preparation or implementation of the project.
	3.2.3 Prohibition of Conflicting Activities The Service Provider shall not engage, and shall cause their Personnel as well as their Affiliates and their Personnel not to engage, either directly or indirectly, in any business or professional activities which would conflict with the activities assigned to them under this Contract.
3.3 Confidentiality	Except with the prior written consent of the Either party, the Service Provider/PA and the Personnel shall not at any time communicate to any person or entity any confidential information acquired in the course of the Services, nor shall the Service Provider/PA and the Personnel make public the recommendations formulated in the course of, or as a result of, the Services.
3.5 Service Provider's	The Service Provider shall obtain the PA's prior approval in writing
Actions Requiring PA's Prior	before taking any of the following actions: (a) entering into a subcontract for the performance of any part of the Services,
Approval	(b) appointing such members of the Personnel not listed by name in Appendix C, and,(c) any other action that may be specified in the SC.
3.6 Reporting Obligations	(a) The Service Provider shall submit to the PA the reports and documents specified in (PA may insert appendix) hereto, in the form, in the numbers and within the time periods set forth in the said Appendix.
3.8 Accounting, Inspection & Auditing	3.8.1The Service Provider shall keep, and shall cause its sub-service provider to keep, accurate and systematic accounts and records in respect of the Contract, in accordance with internationally



accepted accounting principles and in such form and detail as will clearly identify relevant time changes and costs

3.8.2 The Service Provider shall permit, and shall cause its Sub consultants to permit, the PA and/or persons appointed by the PA to inspect its accounts and records relating to the performance of the Contract and the submission of the Proposal to provide the Services, and to have such accounts and records audited by auditors appointed by the PA if requested by the PA. The Service Provider's attention is drawn to Clause 1.9.1 which provides, inter alia, that acts intended to materially impede the exercise of the PA's inspection and audit rights provided for under Clause 3.8 constitute a prohibited practice subject to contract termination (as well as to a determination of ineligibility pursuant to the PA's prevailing sanctions procedures.)

4. SERVICE PROVIDER'S PERSONNEL

4.1 Distribution of Personnel				
4.2 Removal and/or Replacement of Personnel	 (a) Except as the PA may otherwise agree, no changes shall be made in the Key Personnel. If, for any reason beyond the reasonable control of the Service Provider, such as retirement, death, medical incapacity, among others, it becomes necessary to replace any of the Key Personnel, the Service Provider shall provide as a replacement a person of equivalent or better qualifications (b) If the PA finds that any of the Personnel have (i) committed serious misconduct or have been charged with having committed a criminal action, or (ii) have reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Service Provider shall, at the PA's written request specifying the grounds thereof, provide as a replacement a person with qualifications and experience acceptable to the PA. (c) The Service Provider shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel. 			

5. OBLIGATIONS OF THE PA

5.1 Assistance and Exemptions	The PA shall use its best efforts to ensure that the Government shall provide the Service Provider such assistance and exemptions as specified in the SC.
5.2 Change in the Applicable Law Related to Taxes & Duties	If, after the date of this Contract, there is any change in the Applicable Law with respect to taxes and duties which increases or decreases the cost incurred by the Service Provider in performing the Services, then the remuneration and reimbursable expenses otherwise payable to the Service Provider under this Contract shall be increased or decreased accordingly by agreement between the Parties, and corresponding adjustments shall be made to the amounts referred to in Clauses GC 6.2 (a) or (b), as the case may be.

6. PAYMENT OF THE SERVICE PROVIDER

6.1 Security	The Service Provider has to submit bid security and the performance security at the rate mention in SC.	
6.2 Lump-Sum Payment	The total payment due to the Service Provider shall not exceed the Contract Price which is an all-inclusive fixed lump-sum covering all costs required to carry out the Services described in Appendix A. Except as provided in Clause 5.2, the Contract Price may only be increased above the amounts stated in Clause 6.2 if the Parties have agreed to additional payments in accordance with Clause 2.4.	
6.3 Contract Price	The price payable in Pak Rupees/foreign currency/ is set forth in the SC.	
6.4 Payment for Additional Services	For the purpose of determining the remuneration due for additional services as may be agreed under Clause 2.4, a breakdown of the lump-sum price is provided in Appendices D and E.	
6.5 Terms & Conditions of Payment	Payments will be made to the account of the Service Provider and according to the payment schedule stated in the SC. Unless otherwise stated in the SC, the first payment shall be made against the provision by the Service Provider of an advance payment guarantee for the same amount, and shall be valid for the period stated in the SC. Such guarantee shall be in the form set forth in Appendix G hereto or in such other form, as the PA shall have approved in writing. Any other payment shall be made after the conditions listed in the SC for such payment have been met, and the Service Provider has submitted an invoice to the PA specifying the amount due.	



7. GOOD FAITH

7.1 Good Faith	The Parties undertake to act in good faith with respect to each other's		
•	rights under this Contract and to adopt all reasonable measures to ensure the realization of the objectives of this Contract.		

8. SETTLEMENT OF DISPUTES

8.1 Amicable Settlement	The Parties agree that the avoidance or early resolution of disputes is crucial for a smooth execution of the Contract and the success of the assignment. The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this Contract or its interpretation
8.2 Dispute Resolution	Any dispute between the Parties as to matters arising pursuant to this Contract that cannot be settled amicably within thirty (30) days after receipt by one Party of the other Party's request for such amicable settlement may be submitted by either Party for settlement in accordance with the provisions specified in the SC.

III. Special Conditions of Contract

Number of GC ClauseAmendments of, and Supplements to, Clauses in the General Conditions of Contract

- 1.1 Sindh Public Procurement Act and Sindh Public Procurement Rules 2010.
- 1.3 The language is English.
- 1.4 The addresses are:

Procuring Agency: Reform Support Unit, School Education

Department, Government of Sindh-Karachi

Attention: Chief Program Manager

Facsimile: +92-21-34320251

E-mail: jamshedalam48@yahoo.com

Shadab soomro110@yahoo.com

Service Provider: Mobilink Microfinance Bank Limited





E-mail:	
E-mail:	

1.6 N.A

1.7 The Authorized Representatives are:

For the PA: Hamid Mehmood & Shadab Kanwal Soomro,

Program Officer (Girls Stipend)

For the Service Provider: -----

1.8 All relevant taxes including stamp duty and service charges to be borne by the Service Provider. In case there is exemption from any rates, taxes, the same shall be mentioned here.

The PA warrants that the Service Provider, the Affiliates and the Personnel shall be exempt from (or that the PA shall pay on behalf of the Service Provider, the Affiliates and the Personnel, or shall reimburse the Service Provider, the Affiliates and the Personnel for) any indirect taxes, duties, fees, levies and other impositions imposed, under the Applicable Law, on the Service Provider, the Affiliates and the Personnel in respect of:

- (a) Any payments what so ever made to the Service Provider, Affiliates and the Personnel (other than nationals or permanent residents of Pakistan), in connection with the carrying out of the Services;
- (b) Any equipment, materials and supplies brought into the Government's country by the Service Provider or Affiliates for the purpose of carrying out the Services and which, after having been brought into such territories, will be subsequently with drawn there from by them;
- (c) Any equipment imported for the purpose of carrying out the Services and paid for out of funds provided by the PA and which is treated as property of the PA;
- (d) Any property brought into the province by the international Service Provider, any Affiliates or the Personnel or the eligible dependents of such Personnel for their personal use and which will subsequently be withdrawn there from by them upon the irrespective departure from the Government's country, provided that:
- (e) The Service Provider, Affiliate sand Personnel, and their eligible dependents, shall follow the usual customs procedures of the Government's country in importing property into the Government's country; and
- (f) If the Service Provider, Affiliates or Personnel, or their eligible dependents, do not withdraw but dispose of any property in the Pakistan



for which customs duties and taxes have been exempted, the Service Provider, Affiliates or Personnel, as the case may be,

- (i) shall be a such customs duties and taxes in conformity with the regulations of the Government's country, or
- (ii) shall reimburse them to the PA if they were paid by the PA at the time the property in question was brought into the Government's country.
- 2.2 The date for the commencement of Services is -----, April, 2017.
- 2.3 The entire job shall be completed within 1 year or as per project duration, however Contract shall be valid till 27/14/2018
- 6.1 Performance guarantee shall be 5% of contractual amount in shape of bank guarantee valid till the expiry of Contract.
- 6.3 The Contract amount in Pak Rupees is Rs. 18,000,000/-(Rupees Eighteen million) for estimated 600,000 students inclusive of all taxes. This may increase if the primary mode of disbursement is any other mode except for CNIC based disbursements. In this case the charges mentioned in Appendix-B point 4 will apply. The payment to the Service Provider shall be made at per actual successful transactions. Per transaction rates will be applicable as per Appendix-B (Price Schedule/Financial bid of MMBL). Total number of transactions shall be ranging from 400,000 to 600,000 and total estimated number may vary accordingly.
- 6.5 Payments of charges out of total Contract amount shall be made according to the number of transactions successfully carried out within 30 calendar days of the invoice by Service Provider.

All the payments will be made upon endorsement and recommendation of the concerned section PoC's (i.e. Girls Stipend Portfolio, RSU).

8.2 Disputes shall be settled by complaint redressal committee defined in SPPRA 2010or througharbitrationActof1940 as amended. The place of arbitration shall be Islamabad, Pakistan.



INTEGRITYPACT

Contract No. RSU/PROC/SAT-V/2016

Dated: 12th April 2017

Contract Value: PKR 180,000/-

Contract Title: HIRING OF FIRM FOR DISBURSEMENT OF

GIRLS STIPEND

M/S Mobilink Microfinance Bank Limited hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Sindh (GoS) or any administrative sub division or agency thereof or any other entity owned or controlled by GoS through any corrupt business practice.

Without limiting the generality of the foregoing, M/S Mobilink Microfinance Bank represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to any one and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or judicial person, including its affiliate, agent, associate, broker, Service Provider, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kick back, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in what so ever form from GoS, except that which has been expressly declared pursuant here to.

M/S Mobilink Microfinance Bank certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with GoS and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

M/S Mobilink Microfinance Bank accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting factor taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other rights and remedies available to Go Sunder any law, contractor other instrument, be voidable at the option of GoS.

Notwithstanding any rights and remedies exercised by Go Sin this regard, M/S Mobilink Microfinance Bank agrees to indemnify GoS for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to GoS in an amount equivalent to ten time the sum of any commission, gratification, bribe, finder's fee or kick back given by [name of Supplier] as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in what so ever form from GoS.

Faisal Ahmed Uqaili Program Manager Reform Support Unit Mobilink Microfthance Bank Chief





APPENDIX-A

Description of Services for Disbursement of Girls Stipend

Scope of job:

PA provides stipend to its girls students (Class VI-X) to overcome the loss of economic activity and to increase transition rate from Primary to Secondary schools

A student receives a stipend of PKR: 3500 per annum in 45 differential Talukas of Sindh (as per attached list) and PKR 2500/- per annum in remaining talukas of Sindh.

The activity is initiated to achieve a paper trail and timely payment to the girl students.

Terms of References / Deliverables:

The Service Provider will disburse stipend to girl students in transactions, this part of work includes but not limited to:

- i. Opening of main PA account for funds disbursement in Mobilink Microfinance Bank Limited.
- ii. The disbursement to girls students will be carried out through following solutions in preferential order:
 - a. CNIC based disbursement (Guardian CNIC) solutions with transaction ID and pass code sent to the beneficiary through SMS
 - b. ATM card based disbursement solution.
 - c. PIN Mailer based disbursement with biometric solution at outlets
 - d. Biometric based disbursement solution.
- In case of the failure of cash out /stipend out by the beneficiaries through SMS, the Service Provider will then make at least 5 attempts again via SMS disbursement process on the given data but shall not charge additionally
- iii. In case still the beneficiary didn't cash out the stipend amount via SMS, it will be converted into ATM or pin mailer (s) but charges for said ATM / pin mailer (s) preparation and its distribution through the firm field team shall not be charged by the firm additionally.
- iv. In such cases where ATM disbursement process is engaged, its code will not be delivered physically, whereas the beneficiary will call the Service Providers helpline to receive it from there, after following due verification process.
 - Provision of location mapping of branches, franchise and retailers details (mentioning their valid Cell No., landline No. Postal Address and email ID, District and City wise) to PA
- Availability of Online reporting portal and submission of reports during and after completion of disbursement of funds.
- vii. Customer services on helpline number which will be operative 24/7.
- viii. The firm and its field teams will be required to visit all the respective schools for the distribution of ATM / PIN Mailers at least 4 times (if and where required). However no additional charges shall be claimed for any additional visits/attempts.



- ix. And still, if a situations arises where the beneficiaries couldn't cash out /stipend out through any form of disbursement process despite of multiple/alternative attempts, such said amount shall be returned back in to that exclusive disbursement bank account.
 - x. Provision of dedicated staff for liaison with PA.
- xi. Formulate and present different types of customized reports for PA management in addition to financial & performance based reports.
- xii. Complete the transaction (receiving of data from PA and disbursement to student) within given timeline.
- xiii. Provision of an efficient complaint management system for PA and also setting up desk at District level for redressal of complains in minimum possible time.
- xiv. Providing daily cash out reports carried out via SMS, ATM cards. Pin mailers and biometric solutions (whichever is applicable) to RSU.
- xv. Funds disbursement, collected, uncollected report will be shared with PA on daily basis.

Note: Payment of stipend disbursement service charges will be made to the Service Provider in no more than 30 calendar days after the completion of cash out transaction.

APPENDIX-B

Price Schedule in Pak .Rupees/Financial Bid of MMBL

Name of Bidder . Mobilink Microfinance Bank Limited.

Description	Quantity
Disbursement of stipend to girls students all over the Sindh province	*600,000(Estimated)

^{*}Stipend shall be paid to around 250,000 for AY 2015-16 and approximately 350,000 girls student for AY 2016-17 in FY 2016-17.

Note:

- The stipend amount shall be deposited in the RSU/Firm Bank account open exclusively for disbursement purpose and funds shall be transferred in phases to be decided by School Education Department. However firm would have to park the cheque amount on the given beneficiaries data in 15 working days from the date of respective amount credited in the said exclusive bank account of disbursement purpose.
- 2. Besides other factors regarding technical acceptance of the offer (as referred in TORs / technical requirement), the determination of lowest offer shall be considered on the quoted service charges (Per Transaction) through CNIC based SMS disbursement by the firm. Whereas, the quoted service charges per transaction of selected firm through ATM card based disbursement, PIN Mailer based disbursement and Biometric based disbursement, shall be applicable only in those cases where data required for CNIC based.





All prices stated below are inclusive of all taxes/FED

3. If first disbursement of the beneficiary is instructed to be processed on CNIC of the beneficiary then the following transaction charges will apply (If CNIC disbursement remains uncollected, client will not be charged additionally for disbursement made on any Instrument mentioned below:

Mode/Instrument	Per Transaction Charges
CNIC based SMS disbursement charges (Per Transaction)	RS.30/-
ATM card based disbursement charges (Per Transaction)	RS. 0/-
PIN Mailer based biometric disbursement charges (Per Transaction)	RS. 0/-
Biometric based disbursement charges (Per Transaction)	RS. 0/-

4. If first disbursement of the beneficiary is not instructed to be disbursed on CNIC and if client instructs MMBL to disburse funds to any instrument mentioned below then following charges will apply

ATM card based disbursement charges (Per Transaction): RS.38/-

PIN Mailer based biometric disbursement charges (Per Transaction): RS.42/-

Biometric based disbursement charges (Per Transaction):

RS.42/-

Special Offer for RSU

- 1st 1000 transactions will be processed free of cost
- ATM will be provided absolutely free of cost
- 1st 1-Link withdrawal will be waived for the beneficiary
- Mobilink sim can be given free of cost if required
- The above charges will apply on any transaction amount between Rs.2500 to Rs.3500

Signature of Bidder	
Note: In case of discrepancy between unit price a	and total, the will price shall prevail
	X,

APPENDEX -C

Disbursement of Funds - Roles, Responsibilities & Obligations of PA & Service Provider

1. Definitions

"Branchless Banking" means alternative to conventional branch-based banking that allows financial institutions to offer financial services outside traditional bank premises by using delivery channels like retail agents, mobile phone etc. as per the Branchless Banking Regulations.

"Branchless Banking Regulations" or "BBR" means the Branchless Banking Regulations issued by the Banking Policy & Regulations Department of the SBP, dated March 31, 2008, and any other rules, regulations or laws applicable to Branchless Banking, as may be amended from time to time.

"Business Day" means a day on which banks are open for business.

"Charges" is defined as amount given to Service Provider in accordance to the APPENDIX B "CNIC" means computerized national identity card.

"Reform Support Unit (RSU) Bank Account" Means the account maintained by RSU opened and maintained with MMBL for disbursement of Girls Stipend transactions, and is of not any other use.

"JazzCash Outlets" outlets of certain PMCL franchisees or retailers ("JazzCash Outlets") who have been appointed as MMBL agents/sub-agents or any such locations as mutually agreed by the Parties; whereby beneficiaries can collect their amount in cash.

"Launch Date" means the date on which the Services are commenced.

"Services" is defined in the Recitals.

"SBP" means the State Bank of Pakistan.

"SMS" means short messaging service.

"Automated Teller Machine (ATM) Card" means any card for use at any ATM to initiate Electronic Fund Transfers.

2. Scope of Agreement

This Agreement contains the terms and conditions upon which SERVICE PROVIDER shall provide the Services to the PA (PA) whereby amounts payable by the PA (PA) to certain beneficiaries will be deposited by the PA (PA) into the PA (PA) Bank Account and the beneficiaries shall be provided the facility to receive the amounts payable to them through the modes covered in Clause 3 below.

- 3. Services
- In order to avail the Services the PA (PA) shall be required to open and maintain the PA (PA) Bank Account, which will be a branch banking account, with SERVICE PROVIDER. All charges levied by SERVICE PROVIDER in connection with the opening and maintenance of the PA (PA) Bank Account shall be borne by the PA (PA). PA will deposit funds 15 working days prior to intended disbursement date

- (ii) All relevant data of beneficiaries including names, CNIC numbers, , mobile phone numbers, and amounts to be disbursed to each beneficiary; and any other information as deemed necessary;
- (iii) The PA (PA) shall communicate to SERVICE PROVIDER through any of the options mentioned below whereby SERVICE PROVIDER shall be authorized and instructed to transfer an amount of funds to be disbursed on the amount disbursement dates from the PA (PA) Bank Account into beneficiaries account in accordance with the information provided by the PA (PA)
 - a) Original Letter on letter headed paper of the PA (PA) signed by Authorized Signatory(s) will be provided to SERVICE PROVIDER, prior to amount Disbursement or
 - b) Disbursement shall be made based on the receipt of scanned copy of letter of authorization as mentioned in (a) above through an authorized email address to be communicated in advance by the PA (PA) subject to the condition that the original authorization letter shall be received by SERVICE PROVIDER not later than three working days Or
 - c) Disbursement instructions shall be made through an authorized e-mail address which shall be duly authorized by the Board of Directors of the PA (PA) through a Board Resolution which shall be provided to SERVICE PROVIDER in original in advance.
- 3.2 Disbursement on CNIC and Biometric
- 3.3 SERVICE PROVIDER shall provide a transaction ID and pass code, in respect of each beneficiary, in any of the following modes as instructed by the PA (PA):
 - (a) Directly to the beneficiaries by sending SMS on their mobile numbers provided by the PA (PA).
 - (b) Provided to the RSU (RSU) for its onward sharing with the beneficiaries, in case of biometric based disbursement and through Pin Mailer. In this case, RSU (RSU) shall be solely responsible for the confidentiality and secrecy of the Transaction ID & Pass code. In case LSU/field formations distributes such, MMBL has to bear such schools visit and related costs.
- 3.3.1 Thereafter, each beneficiary can collect his amount in the following mode:
 - (a) Beneficiary may visit a Jazz Cash Outlet and upon showing original CNIC and providing CNIC copy to the retailer, providing his or her transaction ID and entering pass code in the mobile phone of the operator of the Jazz Cash Outlet, the beneficiary shall collect the amount from such operator. Upon receipt of the amount from the operator, an SMS confirmation shall be sent to the beneficiary;
 - (b) Beneficiary may visit any selected biometric enabled JazzCash Outlet and upon successful verification of his/her thumb impression through biometric machines, the beneficiary shall collect the amount from such operator. Upon receipt of the amount from the operator, an SMS confirmation shall be sent to the beneficiary.
- 3.4 Disbursement on ATM Cards:
- (i) Each beneficiary shall be disbursed through ATM card, PIN Code will be generated by the beneficiary by calling on helpline number provided by Service Provider. Beneficiary would then be able to cash out his amount from any

authorized POC of PA in the form of email to the authorized POC of Service Provider. Replacement card will be delivered to PA against acknowledgement in writing.

- 4. Role and Responsibilities of Service Provider
- 4.1 In order to provide the Services, Service Provider shall:
 - (A) Disbursement on ATM Cards:
 - i. Provide ATM Cards and to the authorized person of the PA or directly handover to beneficiaries; In case If it is distributed by PA/LSU, then SERVICE PROVIDER will bear such cost for visiting schools
 - ii. Transfer funds from the PA Bank Account to the ATM Card accounts in accordance with the instructions of the PA;
 - iii. Generate and send confirmation SMSs to the beneficiaries;

Preferred Mode of Transactions

Our preferred mode of transaction will be as following

- 1. CNIC based disbursement
- 2. Biometric based disbursement
- 3. ATM card
- 4. Pin Mailer

In case of the failure of cash out by beneficiaries through CNIC based disbursements, the beneficiary will be converted into Biometric based disbursement mode /ATM/Pin Mailer, without any additional charges.

Five transaction SMS will be sent to the beneficiary. In case the beneficiary fails to cash out within 15 working days of the last SMS, the transaction will be reversed and will be sent to the beneficiary again through any modes of payment as instructed by PA.

In case PA instructs Service provider to disburse funds to the beneficiary in any other mode except for CNIC based disbursements, and this disbursement is the 1st attempt of disbursement to that beneficiary, then the charges for that mode of payment will be charged to PA as per Appendix-B, point 4 of this agreement

Only three transactions will be considered for giving stipend via SMS on a single Mobile number provided by RSU of Parent/Guardian, if number of transactions exceeds more than three on the same cell number, remaining such beneficiaries will automatically be converted into any other mode of transaction

OBLIGATIONS FOR SERVICE PROVIDER:

Following are the roles and obligations for Service Provider

1. SERVICE PROVIDER is bound to ensure disbursement of each phase is completed within fifteen working days, in case of the failure of Service Provider to disburse transactions within stipulated timelines, penalty of 0.30% of the undisbursed amount of that respective phase will be lavied on MMBL (GCC Clause 23 (Liquidated damages in Bid document)

2. SERVICE PROVIDER is bound to avoid any duplication of transaction per person /per transaction (except in SMS mode), like it does not exceed single transaction cap/Limit as Rs: 2500/-, and Rs: 3500/- (List of DSP, and Standard Talukas- Annexure A) under no circumstances. In case of detection of any duplication or excess of cap amount, SERVICE

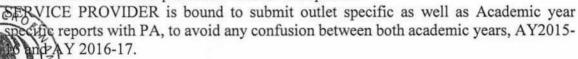
- SERVICE PROVIDER against their failure to meet deadlines of disbursements. This refund amount shall be in the form of a Bank Pay order in the name of "PA" only.
- 4. PA account to be opened with SERVICE PROVIDER shall be restricted to disbursement of Girls Stipend only, and account shall not be used for any other purposes.
- 5. SERVICE PROVIDER is bound to provide PA, complete transaction report every fortnight and the report should be comprehensive, while covering phase wise total number of transactions disbursed /executed, total number of collections /receipts by endusers/Girls (Parents/Guardians), and finally it should give a detail of transactions executed by each of the SERVICE PROVIDER outlet. In case any kind of misappropriation reported against any retailer, SERVICE PROVIDER is bound to compensate/refund the amount within 20 working days of detection /reporting of any such fraud case by their disbursing outlet(s)

 Retailer will be bound to provide copy of Payment receipt and copy of CNIC of Parent/Guardian for cashed out beneficiaries. This will be done only in case of investigation of any transaction for fraudulent activity

SERVICE PROVIDER is bound to provide an efficient Complaint Management system
at Tehsil level through JazzCash Franchises to SERVICE PROVIDER and at District
level through LSUs through coordination with GS section at PA office.

8. A dedicated helpline must be provided by SERVICE PROVIDER to end

Users/Beneficiaries for quick resolution of Complaints.







Mobilink Microfinance Bank Limited 3-A/2, Kaghan Road, F-8 Markaz, Islamabad - Pakistan T: +92-51-2817070-77 F: +92-51-2817539

Price Schedule in Pak. Rupees

Name of Bidder: Mobilink Microfinance Bank Limited

Description

Disbursement of stipend to girls students all over the Sindh province

Quantity *600,000 30/1

*Stipend shall be paid to around 250,000 for AY 2015-16 and approximately 350,000 girls student for AY 2016-17 in FY 2016-17.

NB:

1.The stipend amount shall be deposited in the Reform Support Unit/Firm Bank account open exclusively for disbursement purpose and funds shall be transferred in phases to be decided by School Education Department.

However firm would have to park the cheque amount on the given beneficiaries data in 15 working days from the date of respective amount credited in the said exclusive bank account of disbursement purpose.

2. Besides other factors regarding technical acceptance of the offer (as referred in TORs / technical requirement), the determination of lowest offer shall be considered on the quoted service charges (Per Transaction) through CNIC based SMS disbursement by the firm. Whereas, the quoted service charges per transaction of selected firm through ATM card based disbursement, PIN Mailer based disbursement and Biometric based disbursement, shall be applicable only in those cases where data required for CNIC based.

(All prices stated below are inclusive of all applicable taxes/FED)

If 1st disbursement of the beneficiary is instructed to be processed on CNIC of the beneficiary then the following transaction charges will apply (If CNIC disbursement remains uncollected, client will not be charged additionally for disbursement made on any Instrument mentioned below):

CNIC based SMS disbursement charges (Per Transaction):

ATM card based disbursement charges (Per Transaction):

PIN Mailer based biometric disbursement charges (Per Transaction):

Biometric based disbursement charges (Per Transaction):

Rs.0/
Rs.0/-

If 1st disbursement of beneficiary is not instructed to be disbursed on CNIC and if client Instructs MMBL to disburse funds to any Instrument mentioned below then following charges will apply

ATM card based disbursement charges (Per Transaction):

PIN Mailer based biometric disbursement charges (Per Transaction):

Rs.38/Rs.42

Biometric based disbursement charges (Per Transaction):

Rs.42

Special Offer for RSU:

- 1st 1,000 transactions will be processed absolutely free of cost
- ATM card will be provided absolutely free of cost
- 1st 1-link withdrawal will be waived for the beneficiary
- · Mobilink SIM can be given free of cost if required
- The above charges will apply on any transaction amount between Rs.2,500 to Rs.3,500

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Mobilink Microfinance Bank Limited 3-A/2, Kaghan Road, F-8 Markaz, Islamabad - Pakistan

T: +92-51-2817070-77 F: +92-51-2817539

Signature of Bidder

Note: In case of discrepancy between unit price and total, the unit price shall prevail.

30. H. 2016

July 2015

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30 ×1 2016