



DIRECTOR RESCUE 1299
COMMISSIONER OFFICE KARACHI

(4, Club Road, Karachi. Tel: 021-99204730 Fax: 021-99204729)

No: Dir/Rescue1299/256/2017

Dated: 30/10/2017

The Director (CB),
Sindh Public Procurement Regulatory Authority,
Government of Sindh,
Karachi.

SUBJECT: OPERATION & MAINTENANCE WITH HR SERVICES OF RESCUE 1299 COMMISSIONER KARACHI DIVISION

Ref: NIT No.Dir/Rescue1299/178/2017 Dated: 18/08/2017

Enclosed please find herewith the Bid Evaluation Report, duly filled in for uploading at SPPRA Website.



(M. ABDUL NASIR)
Director (Rescue 1299), CKD

Enclosures:-

1. Bid Evaluation Report
2. Technical Evaluation Report
3. Comparative Statement
4. Minutes of the Meeting Technical & Financial
5. Press Clipping

C.C to:-

1. The Procurement Committee Members (All)
2. Sr. PS to Commissioner Karachi
3. Office file

Bid Evaluation Report

1. Name of Procuring Agency: Commissioner Karachi Division
2. Tender Reference No: CKD/Dir/Rescue 1299/2017-18/01
3. Tender Description/Name of work/item: Operation & Maintenance with HR Services of Rescue 1299 Commissioner Karachi Division
4. Method of Procurement: Single Stage Two Envelope
5. Tender Published: Daily The Age (English) dated 23.08.2017, Daily Nawa-e-Hazara (Urdu) dated 25.08.2017 & Daily Sindh Mehran (Sindhi) dated 27.08.2017 (SPPRA Sr. # 34243) Print & Electronic Media (SPPRA ID No. & News papers names with dates)
6. Total Bid documents Sold: (03) Three Nos.
7. Total Bids Received: (02) Two Nos.
8. Technical Bid Opening date: (if applicable) 26.09.2016 *(Detail attached)*
9. No. of Bid technically qualified (if applicable): (01) One No.
10. Bid(s) Rejected: (01) One No.
11. Financial Bid Opening date: 17.10.2017
12. Bid Evaluation Report:

S No	Name of Firm or Bidder	Cost offered by the Bidder	Ranking in terms of cost	Comparison with Estimated cost	Reasons for acceptance/rejection	Remarks
0	1	2	3	4	5	6
1.	M/s. H-Tech Solutions Pvt. Ltd	Rs.35,700,000/-	1 st Lowest	Offer Rate Basis	Compliance of Eligibility Criteria & Minimum Qualification Criteria	Recommended for award of work



(M. ABDUL NASIR)
Director (Rescue 1299), CKD
Member



(S.M SHAKAIB)
Director CM, KMC
Member



(DR. AFSHAN RUBAB SAYED)
Additional Commissioner-II,
Karachi
Chairperson

SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY

CONTRACT EVALUATION FORM

TO BE FILLED IN BY ALL PROCURING AGENCIES FOR PUBLIC CONTRACTS OF COMMISSIONER KARACHI DIVISION & GOODS.

1) NAME OF THE ORGANIZATION/DEPTT.	Commissioner Karachi Division
2) PROVINCIAL / LOCAL GOVT. / OTHERS	SGA&CD
3) TITLE OF ACCOUNTS	Operation & Maintenance with HR Services of Rescue 1299 Commissioner Karachi Division.
4) TENDER NUMBER	CKD/Dir/Rescue1299/2017-18/01
5) BRIEF DESCRIPTION OF CONTRACT	Operation & Maintenance with HR Services of Rescue 1299 Commissioner Karachi Division.
6) FORUM THAT APPROVED THE SCHEME	Commissioner Karachi Division
7) TENDER ESTIMATED VALUE	Offer Rate
8) ENGINEER 'S ESTIMATE (FOR CIVIL WORKS ONLY)	Not Applicable
9) ESTIMATED COMPLETION PERIOD (AS PER CONTRACT)	12 Months
10) TENDER OPENED ON (DATE & TIME)	26.09.2017 at (11:30 A.M)
11) NUMBER OF TENDER DOCUMENTS SOLD (ATTACH LIST OF BUYER)	03 Nos
12) NUMBER OF BIDS RECEIVED	02 Nos
13) NUMBER OF BIDDERS PRESENT AT THE TIME OF OPENING OF BIDS	02 Nos
14) BID EVALUATION REPORT (ENCLOSE A COPY)	Copy Attached
15) NAME AND ADDRESS OF THE SUCCESSFUL BIDDER	M/s. HTech Solutions (Pvt.) Ltd, 47/J Block-6 P.E.C.H.S, Karachi
16) DATE OF CONTRACT SIGNING (Attach copy of Agreement)	15.12.2017
17) CONTRACT AWARD PRICE	Rs.35,700,000/-
18) RANKING OF SUCCESSFUL BIDDER IN EVALUATION REPORT (i.e. 1 st , 2 nd , 3 rd EVALUATION BID)	1 st

19) METHOD OF PROCUREMENT USED (TICK ONE)

a) SINGLE STAGE – ONE ENVELOPE PROCEDURE	X
b) SINGLE STAGE – TWO ENVELOPE PROCEDURE	✓
c) TWO STAGE BIDDING PROCEDURE	X
d) TWO STAGE – TWO ENVELOPE BIDDING PROCEDURE	X
e) IN CASE OF CONSULTANCY	

Least Cost

- (i) QCBS _____
 (ii) QBC _____
 (iii) CQS _____

PLEASE SPECIFY IF ANY OTHER METHOD OF PROCUREMENT WAS ADOPTED I.E. EMERGENCY, DIRECT CONTRACTING / NEGOTIATION ETC. WITH BRIEF REASONS.

20) APPROVING AUTHORITY FOR AWARD OF CONTRACT

Commissioner Karachi Division

21) WHETHER THE PROCUREMENT WAS INCLUDED IN ANNUAL PROCUREMENT PLAN?

YES	✓	NO	
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22) ADVERTISEMENT:

SPPRA WEBSITE
 i) (IF YES, GIVE DATE & SPPRA IDENTIFICATION NO.)

YES ✓	Sr. # 34243
NO	

NEWS PAPER
 ii) (IF YES, GIVE NAMES OF NEWSPAPERS AND DATES.)

YES ✓	Daily The Age (English) dated 23.08.2017, Daily Nawa-e-Hazara (Urdu) dated 25.08.2017 & Daily Sindh Mehran (Sindhi) dated 27.08.2017
NO	

23) NATURE OF CONTRACT

Domestic/ Local	Local ✓	Int.	No
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24) WHETHER QUALIFICATION CRITERIA WAS INCLUDED IN BIDDING / TENDER DOCUMENTS? (IF YES, ENCLOSE A COPY)

YES	✓	NO	
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25) WHETHER BID EVALUATION CRITERIA WAS INCLUDED IN BIDDING / TENDER DOCUMENTS? (IF YES, ENCLOSE A COPY)

YES	✓	NO	
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26) WHETHER APPROVAL OF COMPETENT AUTHORITY WAS OBTAINED FOR USING A AMTHOD OTHER THAN OPEN COMPETITIVE BIDDING?

YES		NO	✓ NA
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27) WAS BID SECURITY OBTAINED FROM ALL THE BIDDERS?

YES	✓	NO	
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28) WHETHER THE SUCCESSFUL BID WAS LOWEST EVALUATED BID / BEST EVALUATED BID(IN CASE OF CONSULTANCIES)

YES	✓	NO	
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29) WHETHER THE SUCCESSFUL BIDDER WAS TECHNICALLY COMPLIED?

YES	✓	NO	
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30) WHETHER INTEGRITY PACT WAS SIGNED (If yes, enclose a copy)

Yes	✓	No	
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- | | | | | |
|---|-------|--|----|------|
| 31) WHETHER NAMES OF THE BIDDERS AND THEIR QUOTED PRICES WERE READ OUT AT THE TIME OF OPENING OF BIDS? | YES | ✓ | NO | |
| 32) WHETHER EVALUATED REPORT GIVEN TO BIDDERS BEFORE THE AWARD OF CONTRACT? (ATTACH COPY OF THE BID EVALUATION REPORT) | YES | ✓ | NO | |
| 33) ANY COMPLAINT RECEIVED
IF YES, RESULT THEREOF) | YES | | | |
| | NO | | ✓ | |
| 34) ANY DEVIATION FROM SPECIFICATION GIVEN IN THE TENDER NOTICE / DOCUMENTS (IF YES, RESULT DETAILS) | YES | | | |
| | NO | | ✓ | |
| 35) WAS THE EXTENSION MADE IN RESPONSE TIME?
(IF YES, GIVE REASONS) | YES ✓ | Yes due to heavy Rains & Eid holidays, no tenders were received on 1 st given tender opening date (i.e. 08.09.2017). Therefore the next given Tender opening date was followed (i.e. 26.09.2017), as per the attached "Notice". | | |
| | NO | | | |
| 36) DEVIATION FROM QUALIFICATION CRITERIA (IF YES, GIVE DETAILED REASONS) | YES | | | |
| | NO | No Deviation | | |
| 37) WAS IT ASSURED BY THE PROCURING AGENCY THAT THE SELECTED FIRM IS NOT BLACK LISTED? | YES | ✓ | NO | |
| 38) WAS A VISIT MADE BY ANY OFFICER / OFFICIAL OF THE PROCURING AGENCY TO THE SUPPLIER'S PREMISES IN CONNECTION WITH THE PROCUREMENT? IF SO, DETAILS TO BE ASCERTAINED REGARDING FINANCING OF VISIT, IF ABROAD:
(IF YES, ENCLOSE A COPY) | YES | | NO | ✓ |
| | | | | |
| 39) WERE PROPER SAFEGAURDS PROVIDING ON MOBILIZATION ADVANCE PAYMENT IN THE CONTRACT (BANK GUARENTEE ETC)? | YES | | NO | ✓ NA |
| | | | | |
| 40) SPECIAL CONDITIONS, IF ANY
(IF YES, GIVE BRIEF DESCRIPTION) | YES | | | |
| | NO | | ✓ | |

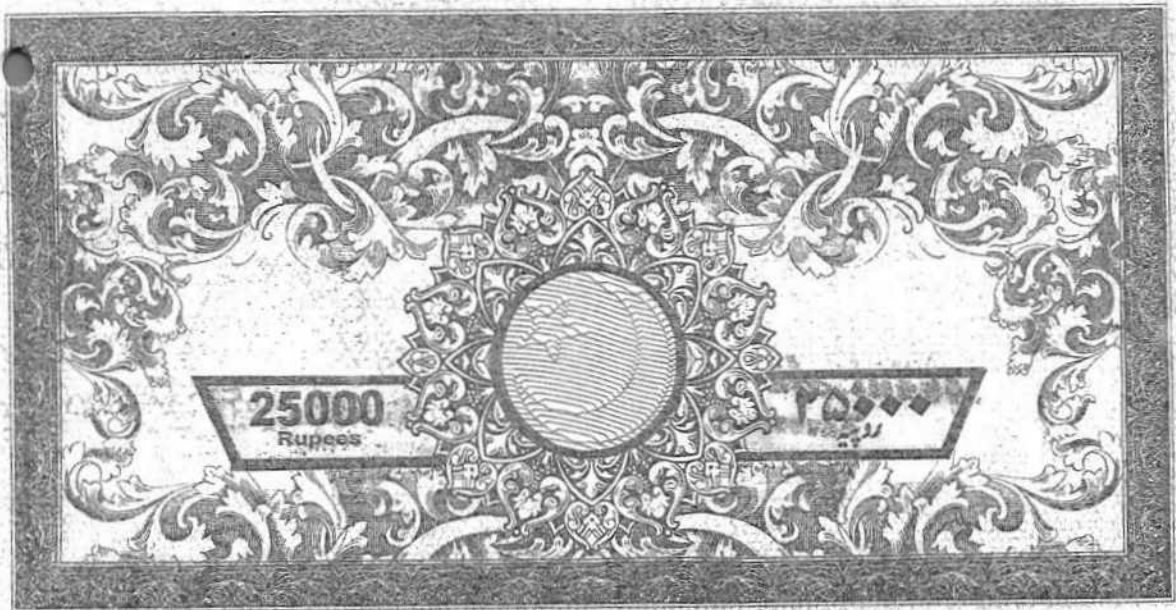
Signature & Official Stamp of
Authorized Officer

Director Rescue-1299
Commissioner Office
Karachi Division

FOR OFFICE USE ONLY

SPPRA, Block. No.8, Sindh Secretariat No.4-A, Court Road, Karachi.

Tele: 021-99205356; 021-99205369 & Fax: 021-99206291



STAMP OFFICE CITY COURT, KARACHI

Issued to Waleed Aziz
 CNIC No. ADWAL
 Via D.R. No. 32 Dt. 29/11/17
 Original of Chalan No. 40 Dt. 29/11/17
 for the purpose of _____
 Entry No. 32 Dt. 29/11/17

En. Officer
29/11/17

Stamp Value Rs. 107,200/-

AGREEMENT

PROJECT: OPERATION & MAINTENANCE WITH HR SERVICES OF RESCUE 1299 COMMISSIONER KARACHI DIVISION.

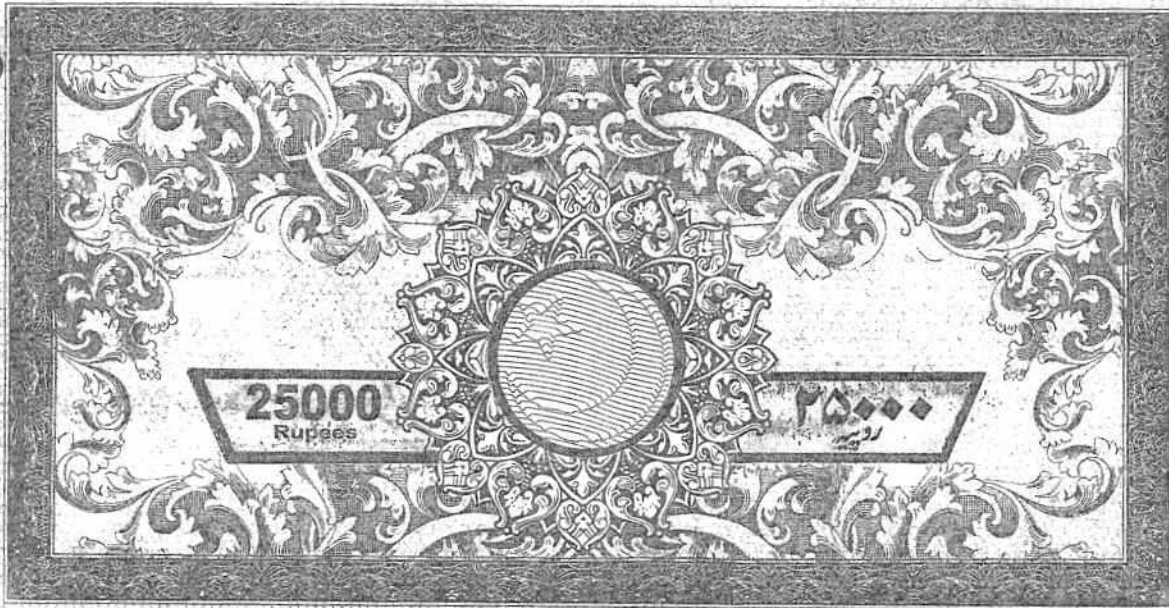
Completion Time: 12 Months

Penalty: Rs. 20,000/- per day of any breach of clause / absentee of HR plus the deduction as per actual {for the day(s)} of absentee HR at the rate as quoted in optional bid.

[Signature]
**ADDITIONAL COMMISSIONER-II
 KARACHI DIVISION**

This Agreement is made on this 15th day of **December, 2017** at Karachi between the Commissioner Karachi Division hereinafter called the "CKD", (which expression shall mean and include his successors) on the One Part and **M/s. HTech Solutions (Pvt.) Ltd.** having their office at **47/J Block-6, PECHS, Karachi** through their authorized representative, hereinafter called the "Contractor" (which expression shall mean and include his successors, heirs, executors, administrator and assignees) on the Other Part.

[Signature]



STAMP OFFICE CITY COURT, KARACHI

Issued to Abdul Aziz
 CNIC No. Adnan
 Vide O.S.R.No. 32 Dt. 29/11/17
 On behalf of Challan No. 48 Dt. 29/11/17
 for the purpose of _____
 Entry No. 32 Dt. 29/11/17

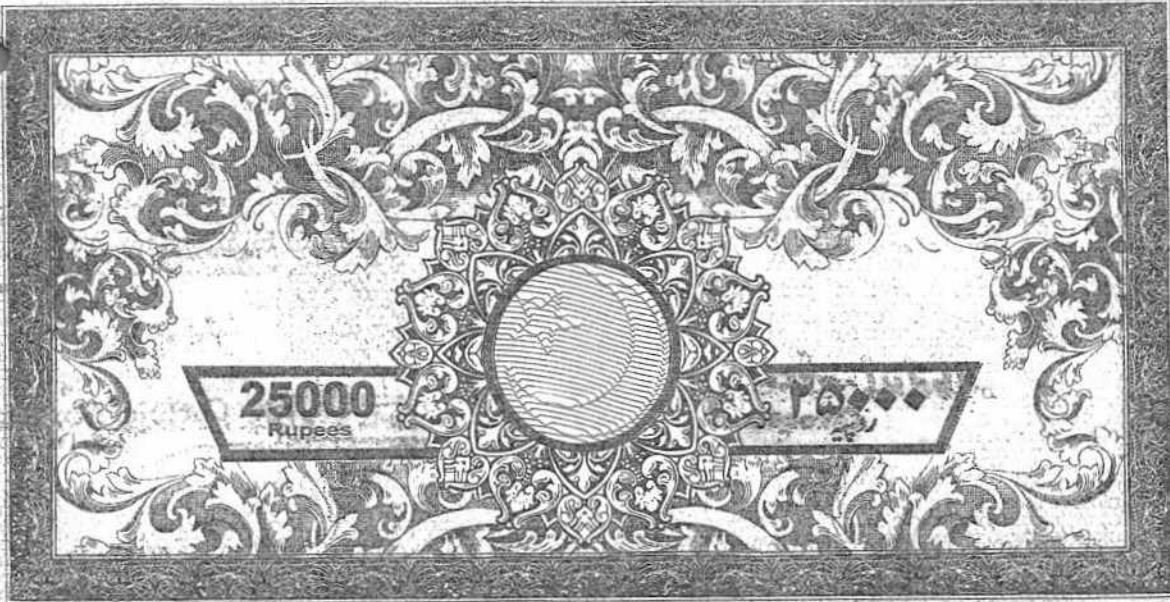
Signature
 29/11/17

Whereas the Executing Agency has accepted the tender of the Contractor dated **26.09.2017** on Offer Rate Basis consisting main offer as well as optional offer for completion of the work namely **OPERATION & MAINTENANCE WITH HR SERVICES OF RESCUE 1299 COMMISSIONER KARACHI DIVISION** and agreed to enter into agreement for the main offer costing **Rs. 35,700,000/- (Rupees Three Crore Fifty Seven Lacs Only)** within a period of **12 month (w.e.f 29.09.2017)** and as per Terms & Conditions attached herewith, which are part & parcel of the agreement. Penalty as per clause Contract Data 7.4 **is amount payable due to failure to complete any part(s) of Scope of work shall be Rs. 20,000 per day up to a maximum of (10%) of sum stated in the Letter of Acceptance for breach of any clause of the contract** according to the scope of work mentioned in tender documents and general conditions of the contract signed by the Contractor after having made himself fully acquainted with their meaning.

AND WHEREAS the Contractor has already furnished with the Executing Agency along with the tender cost of **Rs. 3,000/- (Rupees Three Thousand Only)** Vide Pay Order No. **103947412** dated **24.08.2017** from Bank **MCB Bank Limited Bahadurabad Branch,**

Signature
 ADDITIONAL COMMISSIONER-II
 KARACHI





STAMP OFFICE CITY COURT, KARACHI

Issued to Atadul Aziz
 CNIC No. 1420101010101
 Vide D.S.R.No. 32 Dt. 29/11/19
 On behalf of Challan No. 48 Dt. 29/11/19
 for the purpose of 29/11/19
 Entry No. 32 Dt. 29/11/19

In Witness Whereof
29/11/19

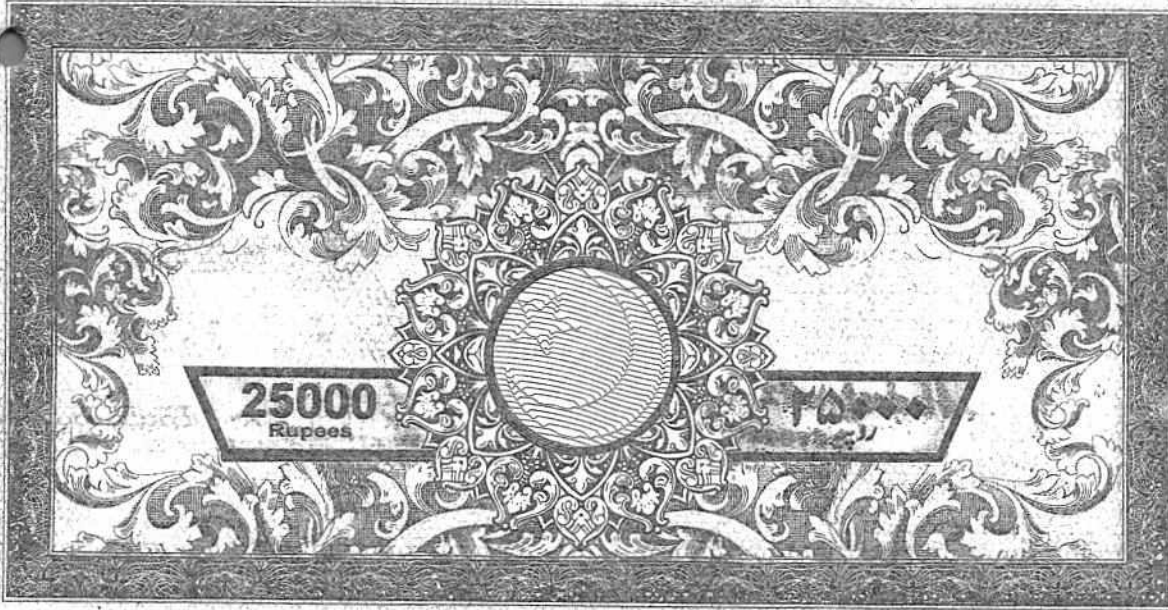
Karachi & Bid Security **Rs. 200,000/- (Rupees Two Lacs Only)** Vide Pay Order No. **103947567** dated **25.09.2017** from Bank **MCB Bank Limited Bahadurabad Branch, Karachi** on account of Bid Security for the said contract.

AND WHEREAS the Contractor has also furnished / deposited a Pay order amounting Rs. **1,585,000/-** as mentioned below as part of Performance Security, to meet equal to 5% of the contract value, in place / addition of above referred Pay Order of Bid Security for due performance of the contract and 5% Security Deposit to be deducted from running bills.

[Signature]
 ADDITIONAL COMMISSIONER
 KARACHI DIVISION

AND WHEREAS the Contractor has given a lien to the Executing Agency over the Security and Performance Bond for due fulfillment of the contract and does hereby bind himself, his heirs, successors legal representative and assignee to pay to the Executing Agency, penalty through forfeiture of the said Security and the Performance Bond in case of breach of any condition of the contract without prejudice to the right of Executing Agency to recover the damages from the Contractor for any such breach as per condition of the contract.

[Signature]
 CIP Solutions
 KARACHI



STAMP OFFICE CITY COURT, KARACHI

Issued to Abdul Aziz
 CNIC No. 1700000000000
 Vide D.S.R. No. 32 Dt. 29/11/17
 On behalf of Challan No. 48 Dt. 29/11/17
 for the purpose of
 Entry No. 32 Dt. 29/11/17

Signature
 29/11/17

AND WHEREAS the following documents shall be deemed to form and be read and construed as part of this Agreement.

- I. Notice inviting tenders.
- II. Tender documents marked **01/02** and **dated 26.09.2017** including terms and conditions, BOQ / scope of work, & specifications.
- III. Performance Guarantee as follows: (which will be retained till completion of the project and will be released along with the final bill / completion certificate on the request of the bidders)
 - 1) Pay order No. **103947567** amount to **Rs. 200,000/-**.
 - 2) Pay order No. **103947566** dated **25.09.2017** Rs. **1,585,000/-**
- IV. All correspondence in respect of the contract and the work alongwith undertaking.

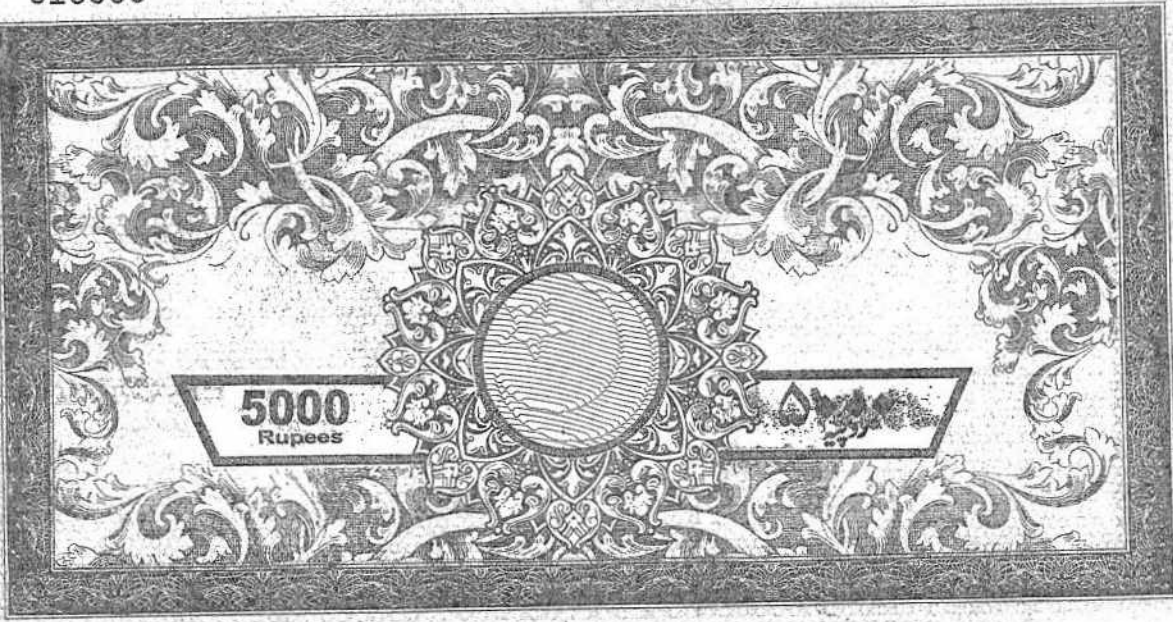
Signature
 ADDITIONAL COMMISSIONER-II
 KARACHI DIVISION

AND WHEREAS in consideration of the payments to be made by the Executing Agency to the Contractor as hereinafter mentioned the Contractor



Signature

018330



STAMP OFFICE CITY COURT, KARACHI

Issued to _____
 CNIC No. _____
 Vidar C.S.R.No. 32
 On behalf of Challan No. 48 Dt. 29/11/19
 for the purpose of _____
 Entry No. 32 Dt. 29/11/19

[Handwritten signature]

hereby covenants with the Executing Agency to execute and complete the work and remedy the defects therein in all respect in conformity with the provision of the contract.

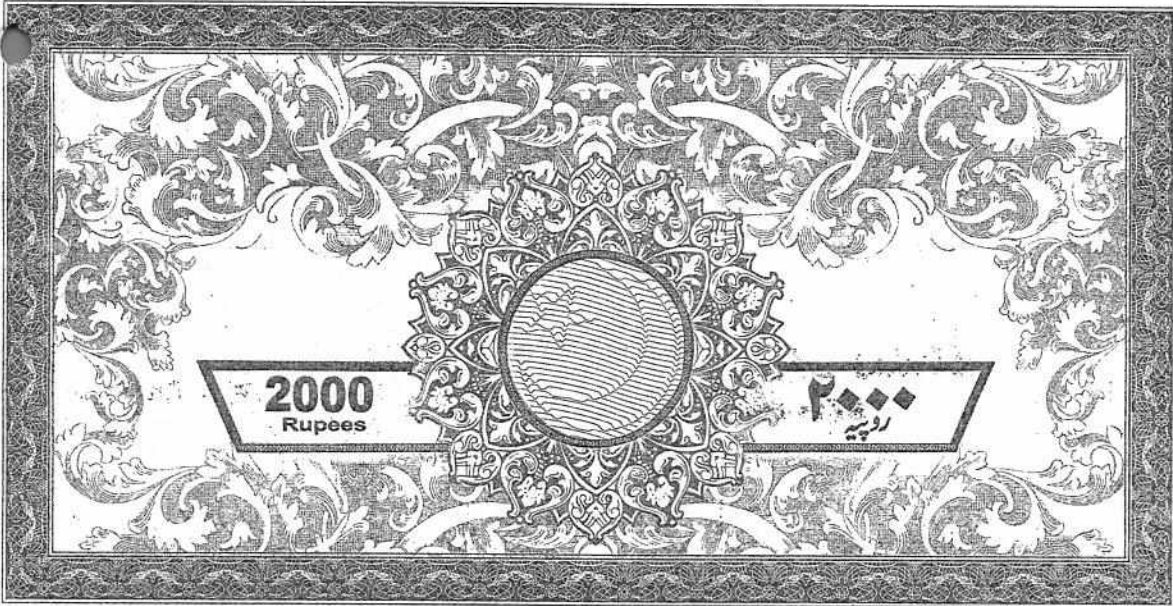
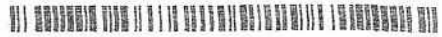
AND WHEREAS the Executing Agency hereby covenants to pay to the Contractor in consideration of execution and completion of the work and remedy of defects therein, contract price of such other sum as may become payable under provision of the contract.

AND WHEREAS the Contractor binds himself to execute and complete the work according to specification and to pay to the Executing Agency, compensation for delay as per relevant clause of the conditions of contracts in case he does not perform under this contract and fails to complete the work within the specified time. It does not include any delays caused due to unavoidable reason these will be coordinated by the contractor with the Executing Agency and same will be agreed upon. On calculating the delays the Forced Majeure will be considered.

[Handwritten signature]
ADDITIONAL COMMISSIONER-II
KARACHI DIVISION

AND WHEREAS in case of any disagreement / dispute on technical matters and those relating to execution of project the decision of the Executing Agency, will be final conclusive and binding on the Contractor.

[Handwritten signature]
TECH SOLUTIONS CENTRE
KARACHI



IMRAN-UDDIN STAMP -VENDOR

Licence No. 170
 City Karachi (Pakistan)
 No. Date 29 Nov 2017
 Issued To With Address Asif Arshad
 Through With Address Asif Arshad
 PURPOSE

29 NOV 2017

Value Rs. Attested 9
 Stamp Vendor Signature.....

NOW THEREFORE THIS AGREEMENT WITNESSETH that the Executing Agency and the Contractor shall respectively and well truly carry out and fulfill the contract and abide by all terms and conditions and specifications thereof.

IN WITNESS WHEREOF the said parties have set their respective hands on this 15th of **December, 2017.**

[Signature]
 ADDITIONAL COMMISSIONER-II
 KARACHI DIVISION



Chief Financial Officer
For M/s. HTECH SOLUTIONS (Pvt.) Ltd.

[Signature]
 15/12/17

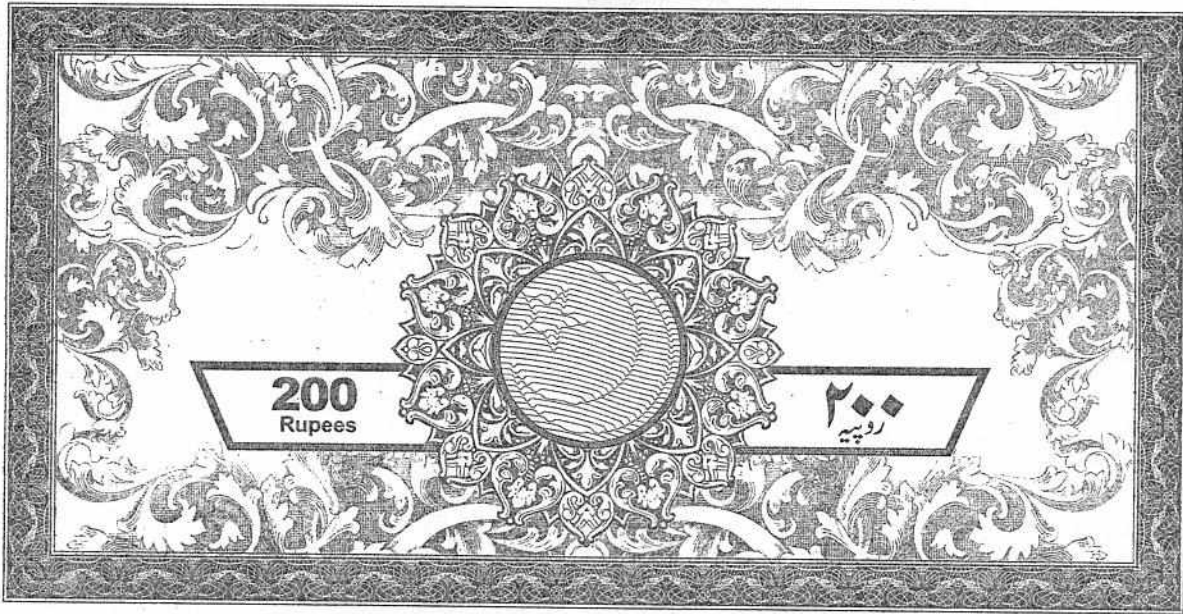
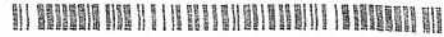
Additional Commissioner-II
For Commissioner Karachi Division
 ADDITIONAL COMMISSIONER-II
 KARACHI DIVISION

WITNESSES:-

1. *[Signature]*
ASIF ARSHAD

WITNESSES:-

1. *[Signature]*
M. A. Nasir



EMRAN-UDDIN STAMP -VENDOR
 Licence No. 170.
 Karachi (Pakistan)
 Issued To With Address: *Abdul Aziz*
 Through With Address: *Advocate*
 PURPOSE:
 Value Rs. Attested.....
 Stamp Vendor Signature.....

29 NOV 2017

Stamp Value Rs. 107,200/-

AGREEMENT

PROJECT: OPERATION & MAINTENANCE WITH HR SERVICES OF RESCUE 1299 COMMISSIONER KARACHI DIVISION.

Completion Time: 12 Months

INTEGRAL PART OF AGREEMENT

[Signature]
 ADDITIONAL COMMISSIONER
 KARACHI DIVISION





DIRECTOR RESCUE 1299
COMMISSIONER OFFICE KARACHI

(4, Club Road, Karachi. Tel: 021-99204730 Fax: 021-99204729)

No: Dir/Rescue1299/308/2017

Dated: 18/12/2017

M/s. HTech Solutions (Pvt.) Ltd,
47/J, Block-6, P.E.C.H.S,
Karachi.

WORK ORDER

SUBJECT: OPERATION & MAINTENANCE WITH HR SERVICES OF RESCUE 1299 COMMISSIONER KARACHI DIVISION.

Reference: Agreement executed on 15.12.2017

The Competent Authority has been pleased to award you a contract for the above mentioned work at a cost **Rs. 35,700,000/- (Rupees Thirty Five Million Seven Hundred Thousand Only)**, as you have accepted the contractual responsibility.

Please note that the work should be carried out strictly according to scope and conditions of the agreement and as per directives of the Director, Rescue 1299, CKD throughout the maximum contractual period i.e 12 months as per agreement.

In case you failed to commence the work within 02 (two) days positively after the receipt of Work Order a penalty **amount payable due to failure to complete any part(s) of Scope of work shall be Rs.20,000/- per day up to a maximum of (10%) of sum stated in the letter of Acceptance for breach of any clause of the contract / absentee of HR plus the deduction as per actual [for the day(s)] of absentee HR at the rate as quoted in optional bid** will be charged and action will be taken against you as per terms & conditions of the agreement.


(M. ABDUL NASIR)

Director (Rescue 1299)

C.C to:-

1. The Addl. Commissioner-II, Karachi
2. Sr. PS to Commissioner Karachi
3. Office File.

Receiving
Asif A


(INTEGRITY PACT)

DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC.
PAYABLE BY THE SUPPLIERS OF GOODS, SERVICES & WORKS IN
CONTRACTS WORTH RS. 10.00 MILLION OR MORE.

Contract No. Dir/Rescue1299/178/2017 Dated: 18/08/2017

Contract value: **Rs. 35,700,000/-** Contract Title: **Operation & Maintenance with HR Services of Rescue 1299 Commissioner Karachi Division.**

M/s. Htech Solution (Pvt) Ltd hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Commissioner Karachi Division or any subdivision or agency thereof or any other entity owned or controlled by CKD through any corrupt business practice.

Without limiting the generality of the foregoing, **M/s. Htech Solution (Pvt) Ltd** represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kick back, whether described as consultation fee or otherwise, with object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from CKD, except that which has been expressly declared pursuant hereto.

M/s. Htech Solution (Pvt) Ltd certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with CKD and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

M/s. Htech Solution (Pvt) Ltd accept full responsibility and strict liabilities for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other rights and remedies available to CKD under any law, contract or other instruction, be voidable at the option of CKD.

Not with standing any rights and remedies exercised by CKD in this regards, **M/s. Htech Solution (Pvt) Ltd** agrees to indemnify CKD for any loss or damage incurred by it on account of its corrupt business practice and further pay compensation to CKD in an amount equivalent to ten time the sum of any commission, gratification, bribe, finder's fee or kickback given by **M/s. Htech Solution (Pvt) Ltd** as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from CKD.

Contractor:

Signature:



For Commissioner Karachi:

Signature:

(Seal)
15/12/2017
Director Rescue-1299
Commissioner Office
Karachi Division



DIRECTOR RESCUE 1299
COMMISSIONER OFFICE KARACHI

(4, Club Road, Karachi. Tel: 021-99204730 Fax: 021-99204729)

No: Dir/Rescue1299/202/2017

Dated: 07/09/2017

NOTICE

Due to the heavy Rains in the city & Eid Holidays, it is to bring in your kind notice that the tender submission and opening date has been extended till 26th September, 2017 as per the provision in tender document - (Annexure "A") as well as the NIT Clause 2.

Next date of submission and opening will be 26th September, 2017. And the tender document will also be available for sale up to 25th September, 2017. Time and venue will remain same.

Director, Rescue 1299
Commissioner Office Karachi

**OPERATION & MAINTENANCE WITH HR SERVICES OF RESCUE
1299 COMMISSIONER KARACHI DIVISION**

**Eligibility Criteria
&
Minimum Qualification Criteria**

I. ELIGIBILITY CRITERIA

1. NTN Certificate
2. Valid Professional Tax
3. GST Certificate
4. Registered with PSEB (Pakistan Software Export Board).
5. Registered with SRB

II. MINIMUM QUALIFICATION CRITERIA

A -Establishment of the Firm

Minimum Five years of establishment

B -Minimum Competency

Delivery & maintenance of similar kind for of project for last 3 consecutive years

C -Experience

Currently providing Services (at least as mentioned in scope of work attached at Annexure "G") for minimum THREE years to any Government organization or any chamber / association running under Ministry of Sindh / Pakistan

D -Financial Management (Annual Turn Over of the Firm for the past five years in relevant field) Minimum Rs. 100 Million

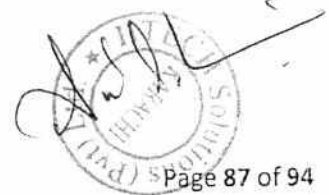
E -Work Force (Pay Roll skilled Employees of the firm since last two years)

Minimum 50 employed staff having working of similar experience on a one place

III.Applicable Working Methodology against our proposal (not more than 2,000 words) (Please refer schedule E to Bid)

Note:-

1. The bidder shall comply each & every Minimum Eligibility & Qualification Criteria mentioned above otherwise their bid will be rejected.
2. Those bids which declared eligible / responsive shall be further financially evaluated
3. The bidder is solely responsible to satisfy procurement agency through their authenticated documents against each eligibility & qualification criteria.





**DIRECTOR RESCUE 1299
COMMISSIONER OFFICE KARACHI**

(4, Club Road, Karachi. Tel: 021-99204730 Fax: 021-99204729)

**OPERATION & MAINTENANCE WITH HR
SERVICES OF RESCUE 1299 COMMISSIONER
KARACHI DIVISION
SINGLE STAGE - TWO (2) ENVELOPE PROCEDURE of SPPRA
(PART "B" FINANCIAL OFFER)**

**NOTE: THE TECHNICAL & FINANCIAL BID SHOULD BE DROPPED IN SEPARATELY SEALED MARKED ENVELOPES.
(along with Bid Security as mentioned in the NIT)**

Tender Ref No: CKD/Dir/Rescue 1299/2017-18/01

Estimated Cost:-	Offer Rate	Tender Cost:	Rs. 3,000/-
Time Limit:-	12 Months	Penalty	As per clause 7.4 of Condition of Contract
To be Opened on:-	As per NIT	Validity of Tender:	90 Days extendable further 90 days as SPP Rule

Note: 1. This document is made as per SPPRA Standardized Bidding Document
2. This Document can also be downloaded and directly dropped in the tender box along with Mandatory Tender cost fee as mentioned in the NIT.

(Tender Issuing Authority)

**Tender Issued:
No:**

Issued to M/s HTECH Solutions
PVT Ltd.
Pay Order # 103947412

Pay Order No
Dated
Bank:

- 1) As mentioned in the NIT.
- 2) To be enclosed with tender, as Mandatory, at the time of dropping in tender box.

*Dir CM / 10
(KMC)*

[Handwritten signature]
17/10/2017



Signature & Seal of Issuing Authority



FORM OF BID
(LETTER OF OFFER)

Bid Reference No. CKD/DIR/RESUE
1299/2017-18/01

(Name of Works)

To:
DIRECTOR RESCUE 1299
COMMISSIONER OFFICE
KARACHI

Gentlemen,

1. Having examined the Bidding Documents including Instructions to Bidders, Bidding Data, Conditions of Contract, Contract Data, Specifications, Drawings, if any, Schedule of Prices and Addenda Nos. _____ for the execution of the above-named works, we, the undersigned, being a company doing business under the name of and address HTECH SOLUTIONS PVT LTD - SUITE #2
47 J. PECHS BLOCK 6, KARACHI and being duly incorporated under the laws of Pakistan hereby offer to execute and complete such works and remedy any defects therein in conformity with the said Documents including Addenda thereto for the Total Bid Price of Rs 35,700,000/- (Rupees THIRTY FIVE MILLION SEVEN HUNDRED THOUSAND ONLY) or such other sum as may be ascertained in accordance with the said Documents.
2. We understand that all the Schedules attached hereto form part of this Bid.
3. As security for due performance of the undertakings and obligations of this Bid, we submit herewith a Bid Security in the amount of Rs 1,785,000/- drawn in your favor or made payable to you and valid for a period of twenty eight (28) days beyond the period of validity of Bid. In addition, we attached the Tender Cost of Rs 3,000/= in the shape as mentioned in the NIT.
4. We undertake, if our Bid is accepted, to commence the Works and to deliver and complete the Works comprised in the Contract within the time(s) stated in Contract Data.

[Signature]
HTECH SOLUTIONS (PVT) LTD.
KARACHI



[Signature]
17/10
DIR. EM (MME)
17/10

5. We agree to abide by this Bid for the period of 90 days from the date fixed for receiving the same and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
6. Unless and until a formal Agreement is prepared and executed, this Bid, together with your written acceptance thereof, shall constitute a binding contract between us.
7. We undertake, if our Bid is accepted, to execute the Performance Security referred to in Conditions of Contract for the due performance of the Contract.
8. We understand that you are not bound to accept the lowest or any bid you may receive.
9. We do hereby declare that the Bid is made without any collusion, comparison of figures or arrangement with any other person or persons making a bid for the Works.

Dated this 26 day of SEP, 2017

Signature [Handwritten Signature]

in the capacity of _____ duly authorized to sign bid for and on behalf of

HTECH SOLUTIONS PVT LTD

(Name of Bidder in Block Capitals)

(Seal)

Address Suite # 2, 47 J Block 6 PECHS KARACHI

Witness:

(Signature) [Handwritten Signature]

Name: OVAIS RASHEED KHAN

Address: B 239 BLOCK A, NORTH NAZIMABAD KARACHI.



SCHEDULE OF REQUIREMENT

(Scope of Bid)

**OPERATION & MAINTENANCE WITH HR SERVICES OF
RESCUE 1299 COMMISSIONER KARACHI DIVISION**

1) Bidders shall provide manpower service for operational activities for

Working Strength		Day off / Leave Replacement	
Post	Number	Post	Number
Agents in Morning Shift	06	Agents	03
Agents in Evening	04		
Agents in Night Shift	03		
Floor Manager Operation	02	Floor Manager Operation	01
Quality Control Supervisor	03	Quality Control Supervisor	01
IT Infra Structure	02	IT Infra Structure Maintenance	01
Maintenance Staff		Staff	
Sweepers	02	Sweeper	01
Peon / Office Boy	04	Peon / Office Boy	01
Admin Support Staff	02	Admin Support Staff	01
Drivers	04		
Coordination Manager	01		
Chief Coordinating Officer	01		
Control Room Manager (CRM)	03	Control Room Manager (CRM)	01
Computer Operator	03	Computer Operator	01
Total	40	Total	11

- 2) Bidder should provide the required services 24 x 7 x 365 including weekend and other public holidays as part of the Rescue 1299 Operational Plan.
- 3) Bidder should be able to maintain the operation and modification of the software installed for the data collection and business intelligence system as & when it was needed periodically or directed by the CKD's Authority.



- 4) Bidder should provide within the proposed bid amount the monthly recurring operational cost including but not limited to Tonners, stationary and other printing and related operational and maintenance cost.
- 5) Bidder should provide within the proposed bid amount the monthly recurring operational cost including but not limited to maintenance of equipment's and related operational and maintenance cost. (list of equipment's is attached)
- 6) Bidder should provide within the proposed amount the monthly recurring operation cost including fuel for Generators (15 KVA) as standby Arrangement in case of Power Failure by K-Electric & vehicles (2 Suzuki Hi-Roof)

Note: The Job Description of each working staff is attached at Annexure "I"

Source of Fund

Government of Sindh Allocated fund to Commissionerate Karachi Division



**OPERATION & MAINTENANCE WITH HR SERVICES OF
RESCUE 1299 COMMISSIONER KARACHI DIVISION**

PRICE / RATE SCHEDULE

S.NO	DESCRIPTION	QTY	RATE PER Month (IN RS.)	TOTAL BID AMOUNT FOR 12 MONTHS (IN RS.)
1.	Operation & Maintenance With HR Services of Rescue 1299 Commissioner Karachi Division (As per the scope of work attached as Annexure B)	Lump sum as per the scope of work (Annexure B)		

Total Bid Amount in Words: Rs. _____

OPTIONAL [FOR DEDUCTION / ADDITION PURPOSE (if any)] at the discretion of CKD.

S #	Description	Unit Rate per Month (in Rupees)	
		In Figure	In Words
1.	Agent	-	-
2.	Floor Manager Operation	-	-
3.	Quality Control Operation	-	-
4.	IT Infrastructure Maintenance Staff	-	-
5.	Sweeper	-	-
6.	Peons / Office Boy	-	-
7.	Admin Support Staff	-	-
8.	Driver	-	-
9.	Coordination Manager	-	-



Filled IN ADDENDUM

S #	Description	Unit Rate per Month (in Rupees)	
		In Figure	In Words
10.	Chief Coordinating Officer		
11.	Control Room Manager (CRM)		
12.	Computer Operator		

Note: For Day work calculation, 30 days will be assumed.

I / We quoted the price schedule and bind ourselves to comply all terms and conditions of this Contract including Additional Conditions (as attached at Annexure 'G') with all the rules and regulations of Commissioner Office Karachi Division and have attached and Bid Security in shape of _____ No. _____
(Pay Order /Bank Guarantee)

dated _____ issued from _____
(Name of Bank)

amounting Rs. _____ in favor of Commissionerate Karachi Division, in addition to Rs _____ which was attached with the technical offer.

Penalty:

Rs. 20,000/- per day of any breach of clause / absentee of HR plus the deduction as per actual {for the day(s)} of absentee HR at the rate as quoted in optional bid.



Signature of the bidder with stamp



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Fill in ADDENDUM

EQUIPMENT / ACCESSORIES FOR MAINTENANCE

DESCRIPTION	MODEL / BRAND	QTY
Computer System	HP MT6300	25
LCD Screens	HP LV2011	25
Computer Servers	IBM X 2650 M4	3
Cisco Firewall Hardware SSL certificate	Cisco ASA 5520 Series	1
Network Rack with KVM		1
Head Gears	Plantronics HW121N-USB	25
Cisco Switch	Cisco	1
Network Printer	HP PRO 400	2
Fax machines	Panasonic KX-FP701	1
Scanner	HP Scan jet G3110	1
Bio Metric Machine	Anviz	1
BCMR Server	HP MT6300	1
Avaya Recording Server	HP MT6300	1
PABX Recording Server	Unbranded	1
Avaya Contact Center	(EM200, G430)	1
Panasonic Hybrid System	Panasonic KX- TES824	1
Switches	Tplink TL-SF1008D	2
Switches	Tenda S-108	1
TP Link Access Point	TPLink TL-WN821N	1
UPS 30 KVA	Elen	2
UPS 10 KVA	Elen	2
DVR	H.264	2
Camera Units	Fixed	10
Phone Sets		9
Generator	15 KVA	1

APPLICATION SOFTWARE DETAILS

DESCRIPTION	PRODUCT
Application Software Middle tier and Data Base for contact center	Customized
Business Intelligence and Analysis. The Statistics and Exclusive Dash Board	Customized
Server Operating System	Windows
Web Portal	Customized
End User OS Desktop	Windows
Call user license	Windows
Server Base Antivirus with 20 Clients	MacAfee



**OPERATION & MAINTENANCE WITH HR SERVICES OF
RESCUE 1299 COMMISSIONER KARACHI DIVISION
PRICE / RATE SCHEDULE (MODIFIED)**

(To be replaced in Technical & Financial Offer)

S.NO	DESCRIPTION	QTY	RATE PER Month (IN RS.)	TOTAL BID AMOUNT FOR 12 MONTHS (IN RS.)
1.	Operation & Maintenance With HR Services of Rescue 1299 Commissioner Karachi Division (As per the scope of work attached as Annexure B)	Lump sum as per the scope of work (Annexure B)	2,975,000/-	35,700,000/-

Total Bid Amount in Words: Rs. THIRTY FIVE MILLION SEVEN HUNDRED THOUSAND ONLY ——— 1 ———

OPTIONAL [FOR DEDUCTION / ADDITION PURPOSE (if any)] at the discretion of CKD.

S #	Description	Unit Rate per Month (in Rupees)	
		In Figure	In Words
1.	Agent	35,300/-	THIRTY FIVE THOUSAND THREE HUNDRED ONLY
2.	Team Lead/Supervisor	46,800/-	Forty six thousand FIVE HUNDRED ONLY
3.	Group Operation Supervisor	54,500/-	FIFTY FOUR THOUSAND FIVE HUNDRED ONLY
4.	Floor Manager Operation	65,500/-	SIXTY FIVE THOUSAND FIVE HUNDRED ONLY
5.	QCA	47,000/-	Forty seven thousand ONLY
6.	IT Support (IT Infra Structure Maintenance Staff)	51,500/-	FIFTY ONE THOUSAND FIVE HUNDRED ONLY
7.	Sweeper	18,700/-	EIGHTEEN THOUSAND SEVEN HUNDRED ONLY
8.	Peons / Office Boy	27,500/-	TWENTY SEVEN THOUSAND FIVE HUNDRED ONLY
9.	Admin Support Staff	40,100/-	Forty thousand ONE HUNDRED ONLY
10.	Driver	38,800/-	THIRTY THOUSAND EIGHT HUNDRED ONLY



S #	Description	Unit Rate per Month (in Rupees)	
		In Figure	In Words
11.	Coordination Manager	₹ 1,07,000/-	ONE HUNDRED SEVEN THOUSAND ONLY
12.	Chief Coordinating Officer	₹ 1,07,000/-	ONE HUNDRED SEVEN THOUSAND ONLY
13.	Control Room Manager (CRM)	₹ 31,500/-	THIRTY ONE THOUSAND FIVE HUNDRED ONLY
14.	Computer Operator	₹ 50,500/-	FIFTY THOUSAND FIVE HUNDRED ONLY

Note: For Day work calculation, 30 days will be assumed

I / We quoted the price schedule and bind ourselves to comply all terms and conditions of this

Contract including Additional Conditions (as attached at Annexure 'G') with all the rules and regulations of Commissioner Office Karachi Division and have attached and Bid Security in

shape of PAY ORDER No. 103947567

(Pay Order / Bank Guarantee)

dated 25-09-2017 issued from MCB
(Name of Bank)

amounting Rs. 1,585,000/- in favor of Commissionerate Karachi Division, in addition to Rs. 200,000/- which was attached with the technical offer.

Penalty:

Rs. 20,000/- per day of any breach of clause / absentee of HR plus the deduction as per actual {for the day(s)} of absentee HR at the rate as quoted in optional bid.



Signature of the bidder with stamp

[Handwritten signature]
17/10