

M/s. Curve Technologies Pvt. Ltd,
203-204, Japan Plaza, Muhammad Ali Jinnah Road, Karachi

SUBJECT: **LETTER OF AWARD**

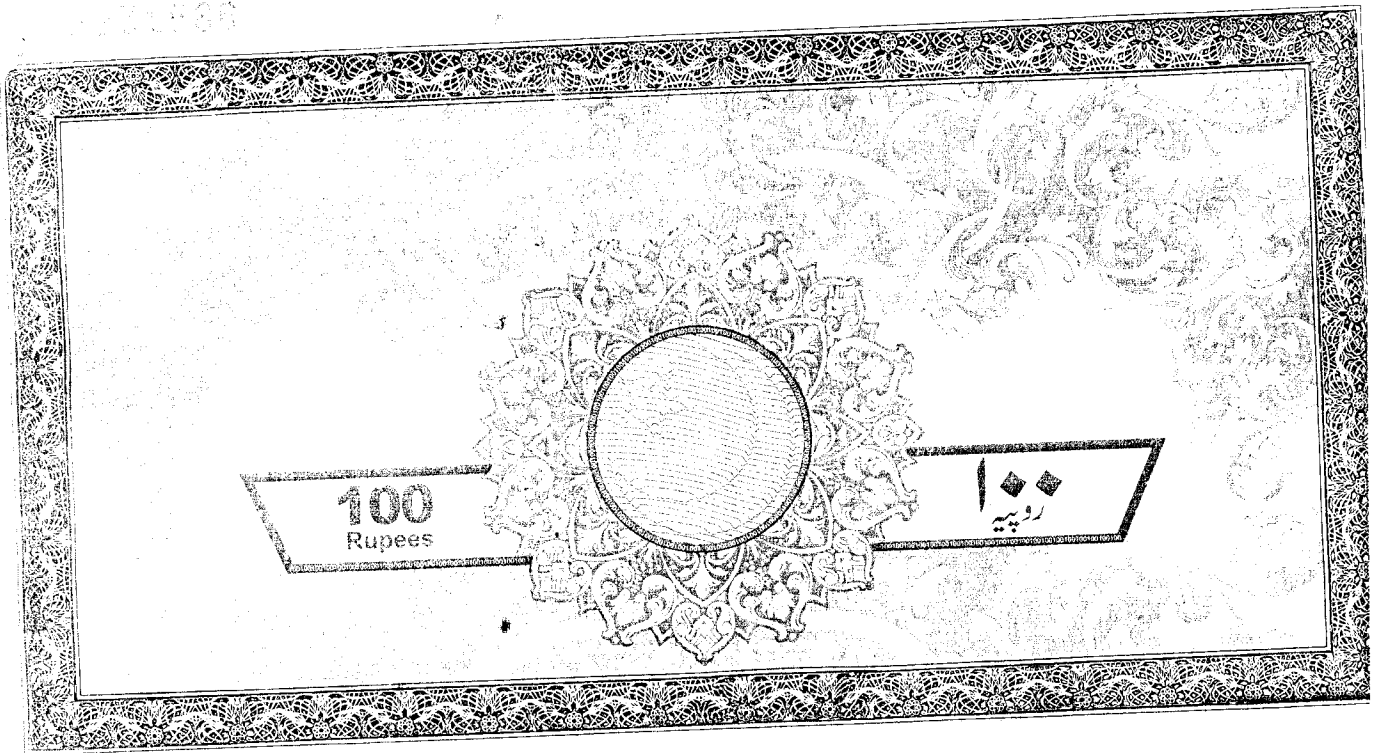
I am directed to to notify that your bid dated 17-09-2015 for **"SUPPLY, INSTALLATION AND COMMISSIONING OF HARDWARE & SERVICES FOR ESTABLISHMENT OF CALL CENTER ALONGWITH UNIVERSAL ACCESS NUMBER (UAN) AND SMS SERVICES FOR COMPUTERIZED LAND RECORDS FACILITY" UNDER THE SCHEME LARMIS** at bid price of Rs. 19,938,679/- (Rupees Nineteen Million, Nine Hundred thirty eight Thousand and Six Seventy Nine Only) as per BOQ items specified in the RFP/bid document, list of which is given below, is hereby awarded to your firm.

S.no	Item	Description	Qty	Unit Price Inclusive of All Taxes	Total Price Inclusive of All Taxes
1	Experience Center Solution	<ul style="list-style-type: none"> • Fully inbound/outbound Contact Center • Support SIP/H.323 Protocol • VM supported • Web chat, SMS, video calling. • Real time, historical and customized reporting. • CTI connectivity with CRM for Popups and also integrate with backhand data base. • Customized Wall Board • Call Recording • Third Party integration through CTI and Web services. • Detailed IVR functionality. 	1 SOL	PKR 9,760,243/=	PKR 9,760,243/=
2	Complaint Management System (CMS) / Customer Resource Management (CRM)	<ul style="list-style-type: none"> • Agent Complaint management system Portal • Administration module • Agent handling Interface for logging, KPI and administration etc. • Reporting Module • Detailed CRM application have capability of integration through third party services, Email Server, SMS Gateway, API integration with Google Map. • Mobile device interface • Central reporting Interface • All standard and enterprise modules • Enterprise Architecture complaint and standard maintenance 	1 SOL	PKR 7,312,646/=	PKR 7,312,646/=
3	Glass Portions	Glass Portions in Room	1 Job	PKR 103,925/=	PKR 103,925/=
4	Training	Local Training for 12 Persons	1 Job	PKR 50,605/=	PKR 607,265/=
5	Support & Maintenance	One Year Support, Warranty & Maintenance for One Year	1 Job	PKR 179,550/=	PKR 2,154,600/=
Grand Total of Above Inclusive of All Taxes				PKR 19,938,679/=	

You are accordingly requested to carry out the assignment as per the agreed terms of contract.

Assistant Director P/CM
Board of Revenue, Sindh

Office Address: ST-04, Revenue House, Adjacent Dr. Ziauddin Hospital Clifton, Karachi
Ph: 021-99251368-7, Fax: 021-35824065, www.borsindh.gov.pk



11788
MILITARY POLICE
80th Anniversary
2007-2017

CONTRACT AGREEMENT



This Agreement for “SUPPLY, INSTALLATION AND COMMISSIONING OF HARDWARE & SERVICES FOR ESTABLISHMENT OF CALL CENTER ALONGWITH UNIVERSAL ACCESS NUMBER (UAN) AND SMS SERVICES FOR COMPUTERIZED LAND RECORDS FACILITY UNDER THE SCHEME “LARMIS” is entered into at Karachi on the 27 day of November 2015.

By and Between

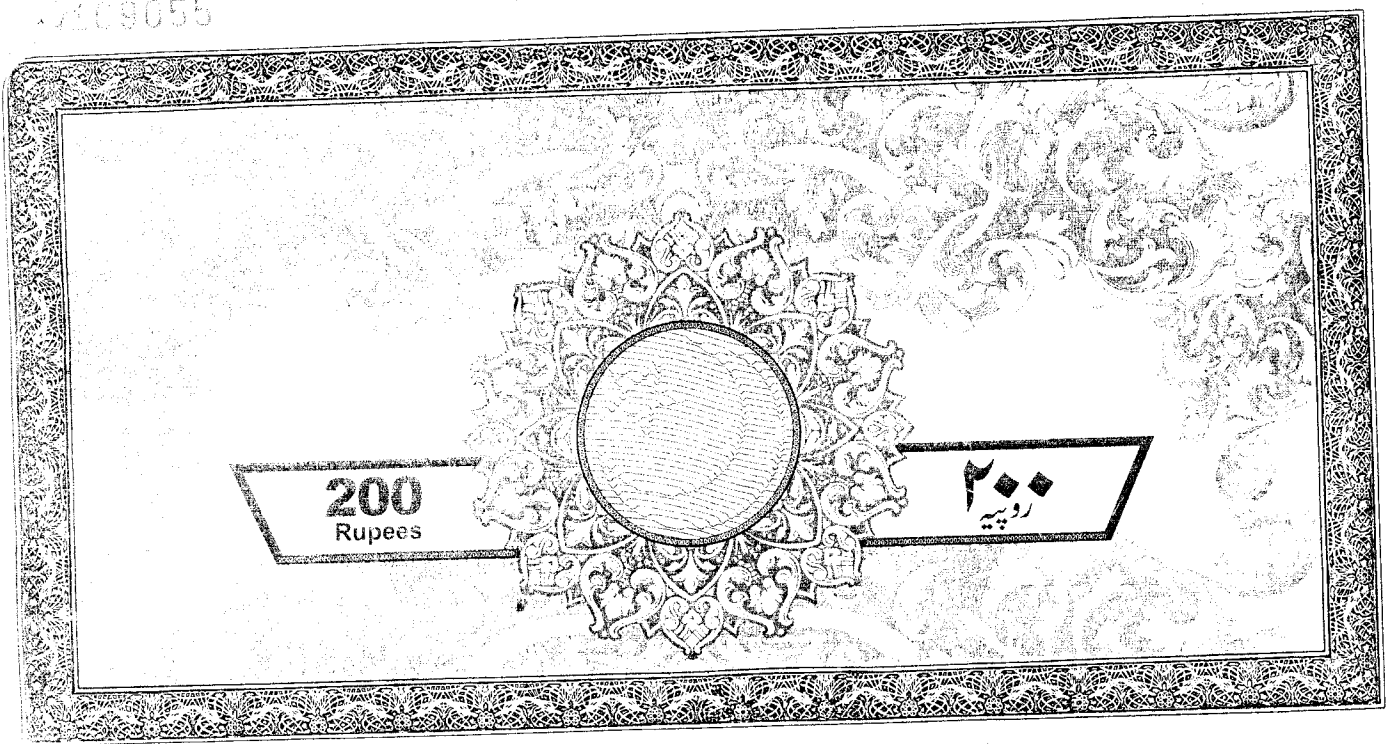
Governor of Sindh through its duly authorized representative, Project Director, Project Management Unit, Board of Revenue Sindh, having premises at St-04-Shireen Jinnah Colony, Clifton Block 6, Adj. Dr. Ziauddin Hospital, Karachi hereinafter referred to as the “Purchaser” of the One Part

AND

M/s. Curve Technologies Pvt. Ltd., Karachi, through its duly authorized representative, Wajahat Khan, Director Sales, holding CNIC 42101-2612221-7 having office 203-204, Japan Plaza, Muhammad Ali Jinnah Road, Karachi, hereinafter referred to as the “Contractor” of the Other Part



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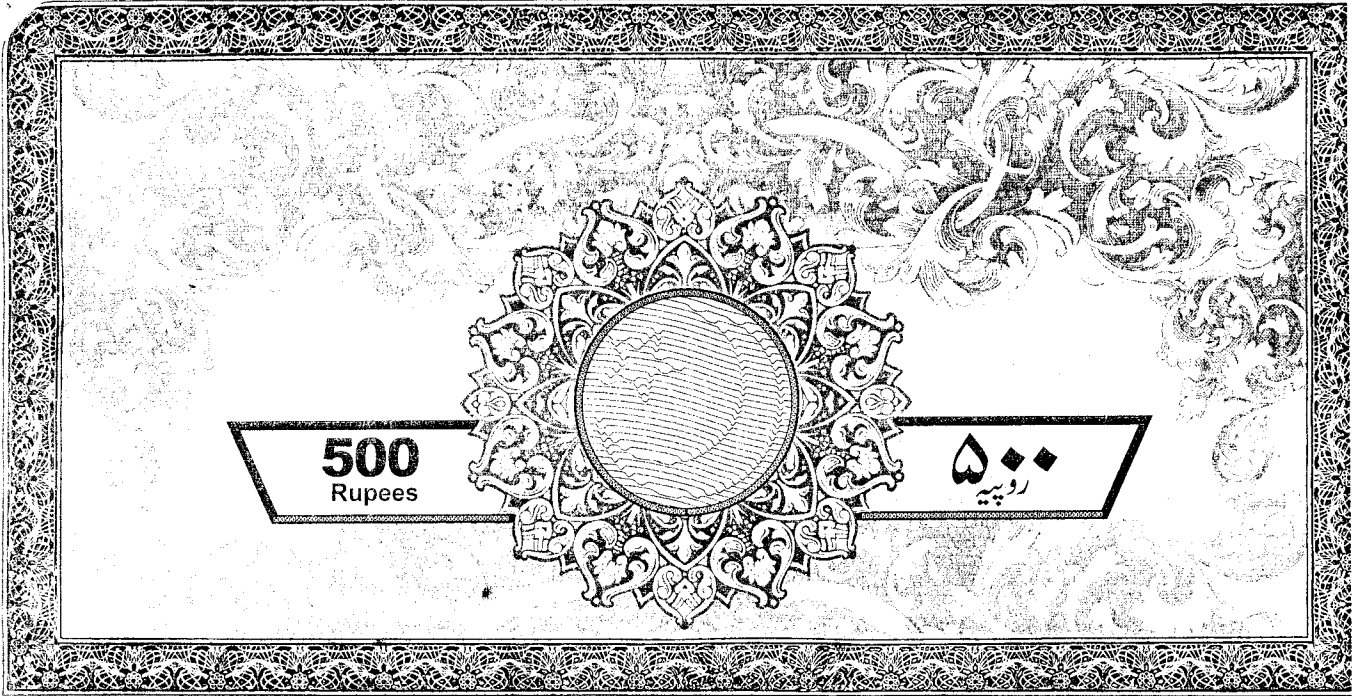
WHEREAS The Project Director, Project Management Unit, BOR under Senior Member, Board of Revenue, Sindh, conducted bidding process for "Supply, Installation and Commissioning of Hardware & Services for Establishment of Call Center along with Universal Access Number (UAN) And SMS Services for Computerized Land Records Facility" under the scheme "LARMIS" at total cost of **Rs.19,938,679/- (Rupees Nineteen Million, Nine Hundred Thirty Eight Thousand and Six Seventy Nine Only)** at Project Management Unit, Shireen Jinnah Colony, Clifton, Karachi" through National competitive bidding, under Sindh Public Procurement Rules, 2010.

AND WHEREAS the Purchaser has evaluated and awarded the Contract to the Contractor, whose bid has been determined to be substantially responsive and the Best Evaluated Bid, AND WHEREAS the PURCHASER has agreed to award the contract to the CONTRACTOR upon terms and conditions contained hereunder **NOW THEREFORE THIS AGREEMENT WITNESSETH** and it is hereby agreed

by and between the parties as follows:-



- Payment : Payment will be released on actual work done basis subject to report of inspection committee.
- Material : The contractor shall use brand new Material.



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Force Majeure : This contract is subject to force majeure conditions such as.

1. Act of Enemy or God.
2. Lock out, Strikes, or Go-slow tactics adopted by the labors.
3. Restriction imposed by the Govt. in the matter of Import / Export.
4. Injunction granted by lawful court restraining execution of the contract.

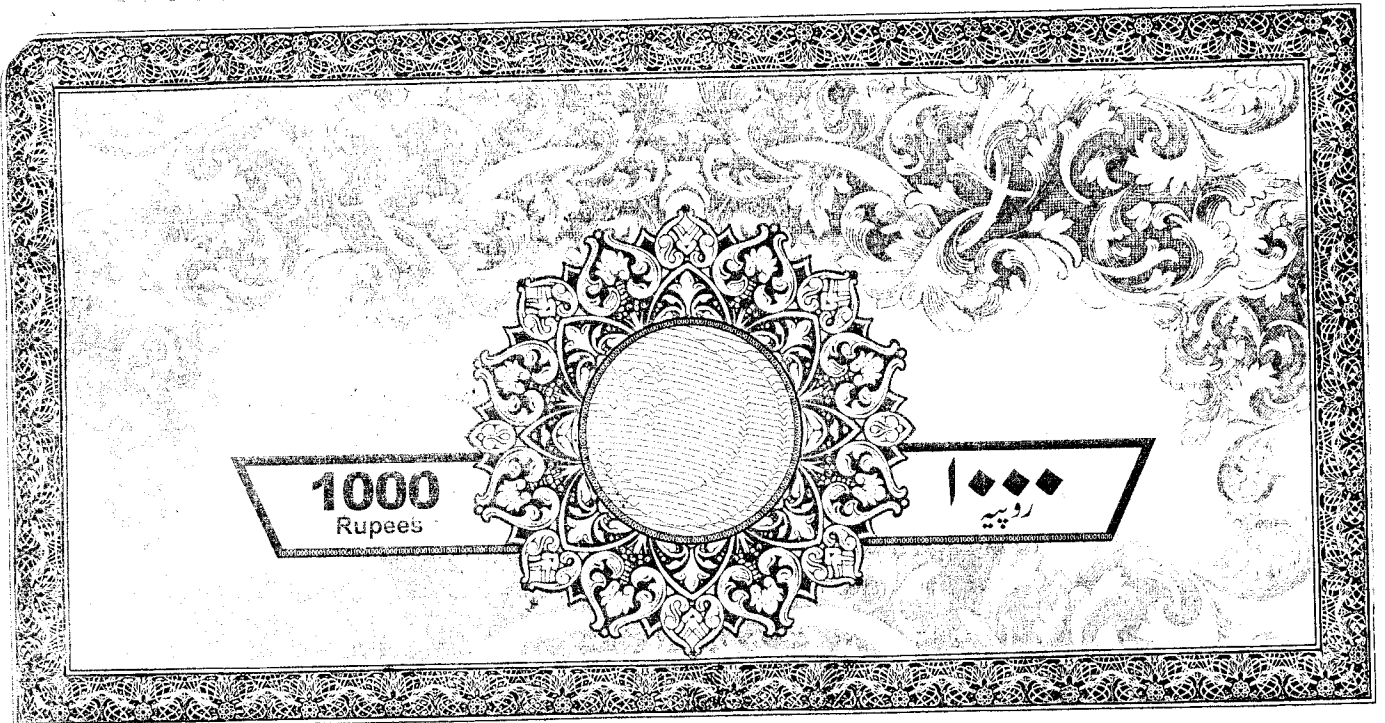


1.1 Warranty/ Maintenance Services

Maintenance Services will be provided by the contractor within the warranty period.

- 1.2 Delay by the Contractor in performance of its delivery/project completion obligations shall render the Contractor liable to any or all of the penalties including but not limited to liquidated damages, the Contractor shall promptly notify Purchaser in writing of the fact of the delay, its likely duration and its causes(s). As soon as practicable after receipt of the Contractor's notice, Purchaser shall evaluate the situation and may at its discretion extend the Contractor's time for performance in which case the extension shall be ratified by the parties by amendment of the Contract.

- 1.3 The work will be carried within a year, i.e. 2015-16 on as and when required basis after signing of contract subject to availability of funds. The contract period will be extendable between PMU BOR and Contractor beyond the contract period at mutually agreed terms and conditions with the approval from competent authority.



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2. Contractor's Default

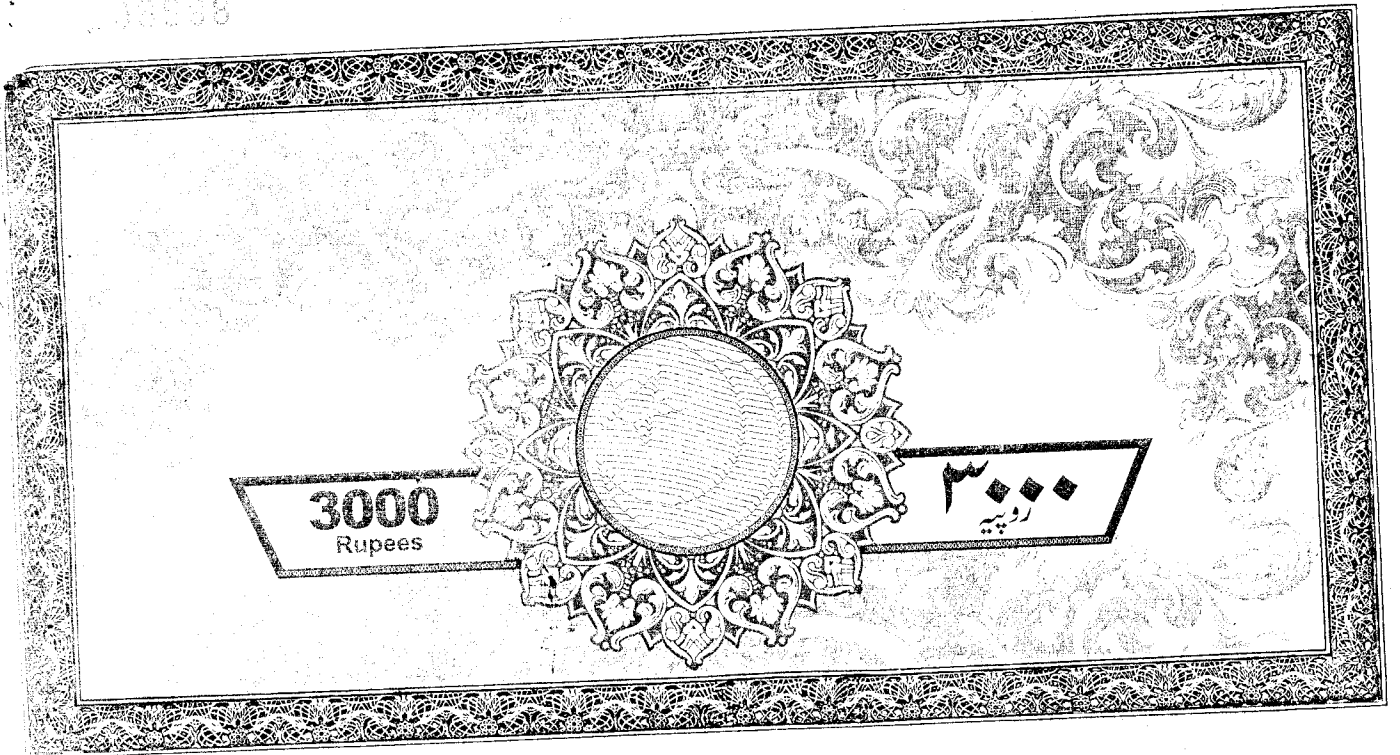
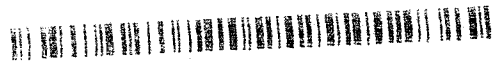
- 2.1. If the Contractor neglects to perform the Contract with due diligence and expedition or refuses/or neglects to comply with any reasonable orders given to him in writing by Purchaser or any of his authorized representative in connection with the performance of the Contract or contravenes the provision of the Contract, Purchaser may give notice in writing to the Contractor to make good the failure, neglect or contravention complained of.
- 2.2. Should the Contractor fail to comply with the said notice, within a reasonable time from the date of service thereof, it shall be lawful for Purchaser by notice in writing to the Contractor.
- 2.3. If the Contractor fails to complete any of his obligations within the time granted by Purchaser under "FORCE MAJEURE" and Purchaser shall have suffered any loss from such failure, Purchaser may be entitled to deduct from the Contract price at the rate of (0.5%) of that portion of functionality which cannot in consequence of the said failure be put to the use intended for such work for each week between the time fixed in the Agreement (except as aforesaid) and the actual date of completion, subject to a maximum deduction of 5% of the value of the Contract.



3. Termination of Contract

3.1. Termination of Contract for Default

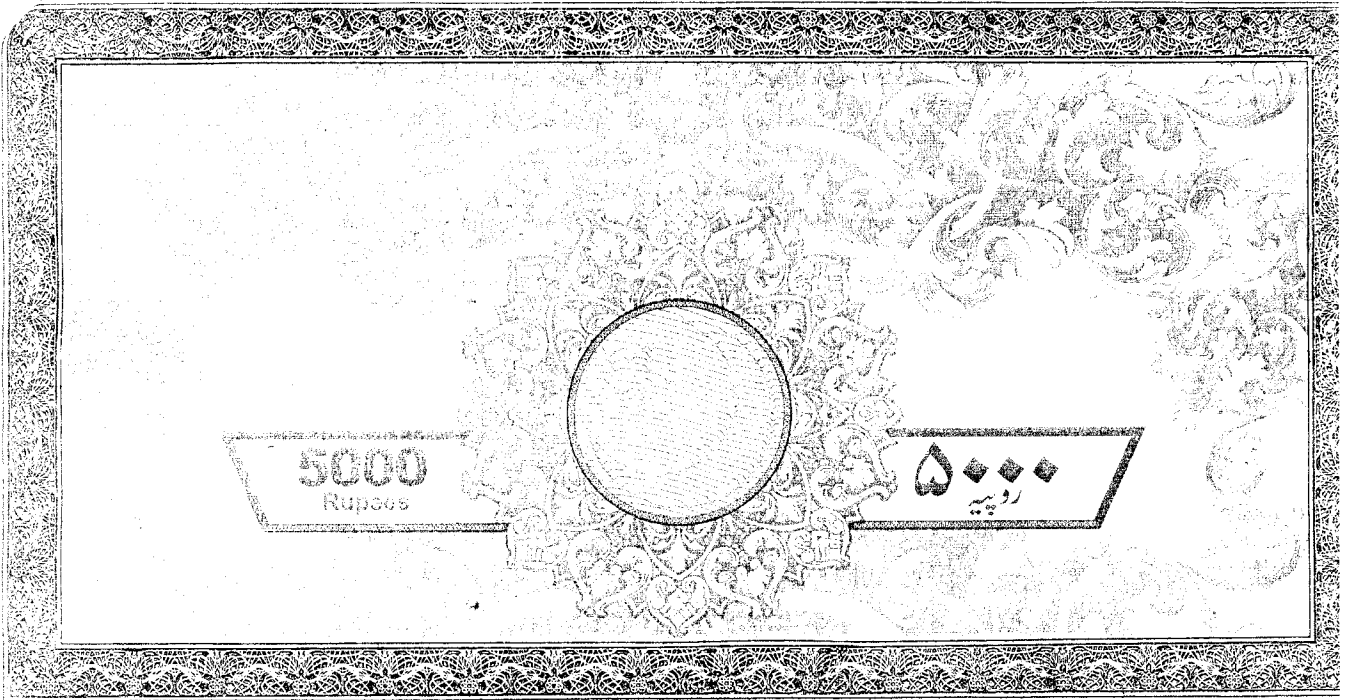
- 3.2. Purchaser may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Contractor terminate this Contract in whole or in part;



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- 3.3. If the Contractor fails to deliver any or all of the assignments and services within the time period's specified in the schedule to the Contract or any extension thereof granted by Purchaser;
- 3.4. If the Contractor fails to perform any other obligation under the Contract, or if the Contractor, in either of the above circumstances, does not cure its failure within a period of 60 days (or such long period as Purchaser may authorize in writing) after receipt of the default notice from Purchaser.
- 3.5. In the event Purchaser terminates the Contract in whole or in part, Purchaser may procure, upon such terms and in such manner as it deems appropriate, assignments and services similar to those un-delivered, and the Contractor shall be liable to Purchaser for any excess costs for such similar goods and services. However, the Contractor shall continue performance of the Contract to the extent not terminated.





S. M. Imran Adh
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19/10/15

4. Termination for Insolvency

Without prejudice or affecting of any right action or remedy which has accrued or will accrue there-after to Purchaser, Purchaser may at any time terminate the Contract by giving written notice to the Contractor, without compensation to the Contractor if the Contractor becomes bankrupt or otherwise insolvent.

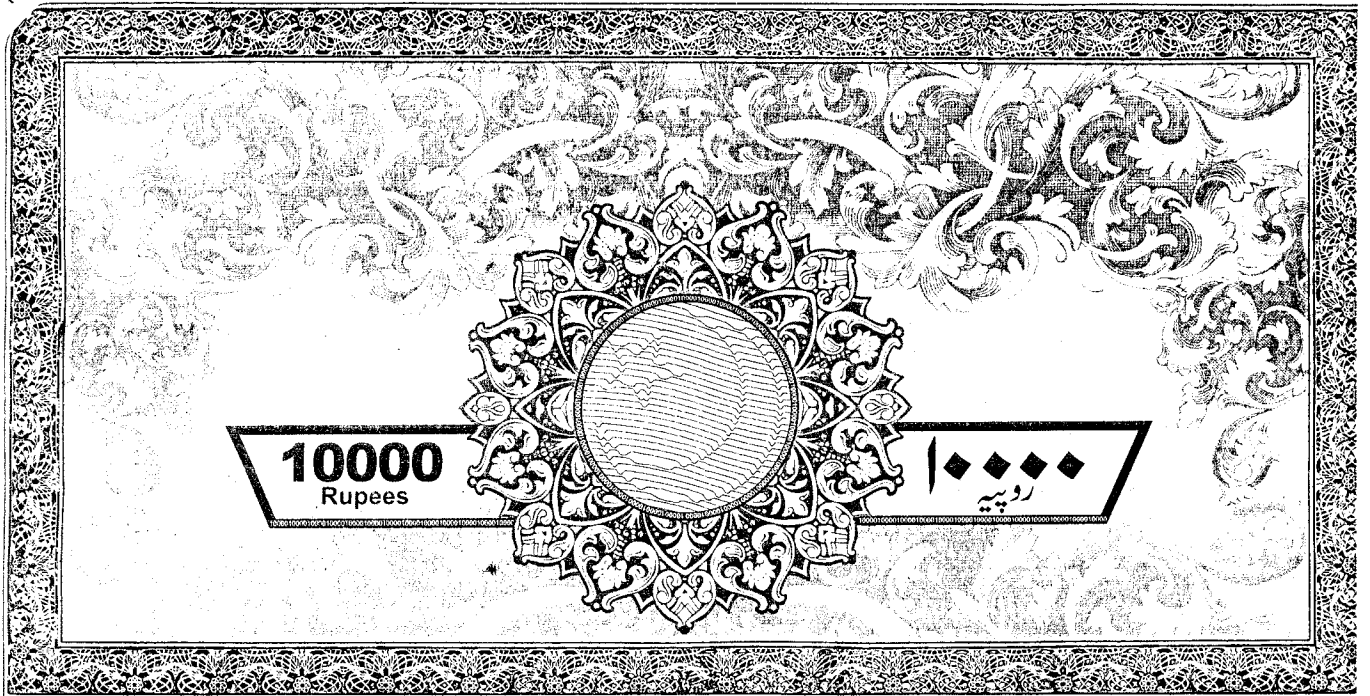
5. Liquidated Damages

If Contractor fails to deliver any or all of the goods or perform the services within the time period (s) specified in the Contract deployment schedule for complete project, Purchaser shall without prejudice to its other remedies under the Contract, shall have the right to claim liquidated damages and Contractor shall pay to Purchaser as liquidated damages with respect to those delayed assignments an amount equal to 0.5% of the value of the services delayed for each week of delay or part thereof until actual delivery or performance up to a maximum deduction of 5% of the Contract price. Once the maximum is reached, Purchaser may consider Termination of Contract keeping in view the legal rights of the Contractor under the Law of Pakistan.



6. Amicable Settlement

6.1 Purchaser and the Contractor shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with Contract.



SENIOR CITY COURT, KARACHI
S.M. Jundhour Ash

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[Signature]
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6.2. The Contract will be construed under and governed by THE LAWS OF THE ISLAMIC REPUBLIC OF PAKISTAN.

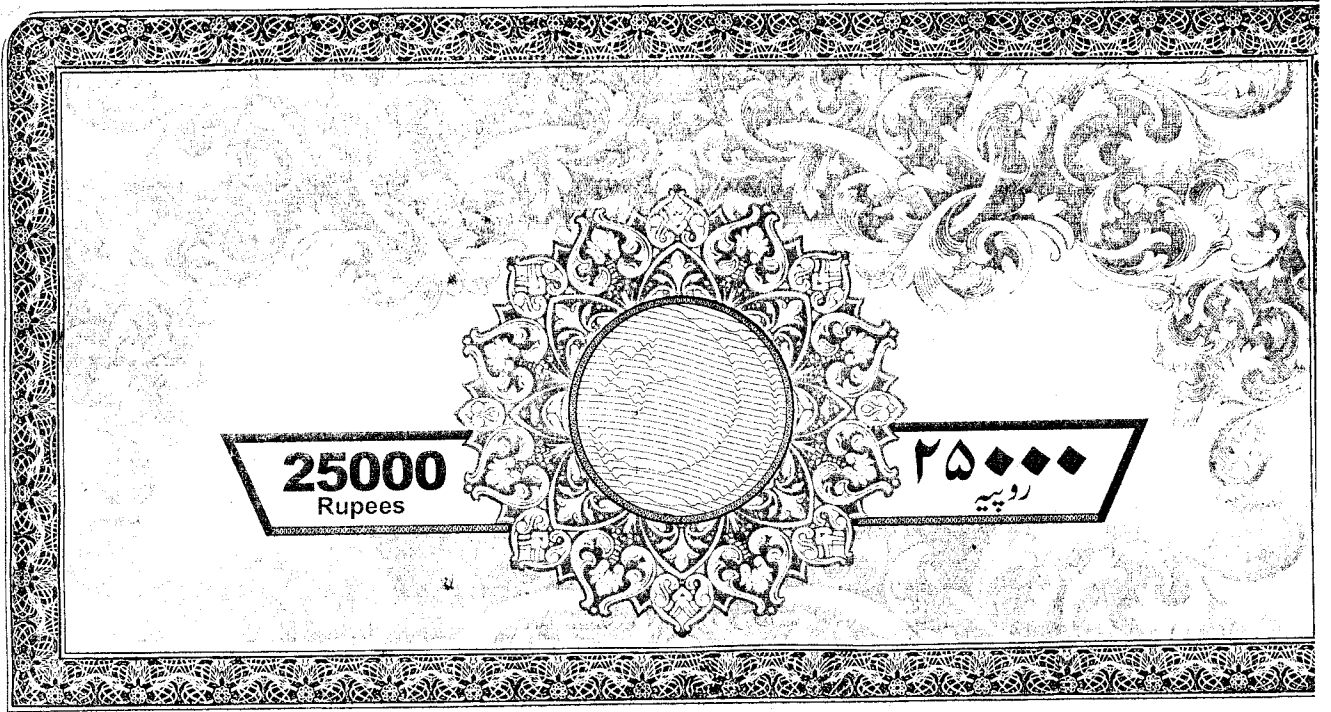
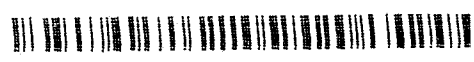
6.3. Except as otherwise provided in the Contract, any difference, dispute or question arising out of or with reference to the Contract which cannot be settled amicably shall within (30) thirty days from the date of either party informs the other in writing that such difference, dispute or question exists be referred to arbitration.

6.4. The arbitration shall be conducted in accordance with the rules of procedure set forth in the Pakistan Arbitration Act 1940 subsequently amended.

6.5. The arbitration of the majority of the arbitrators shall be final and binding on both parties.

7. Force Majeure





S.M. Imran Agha

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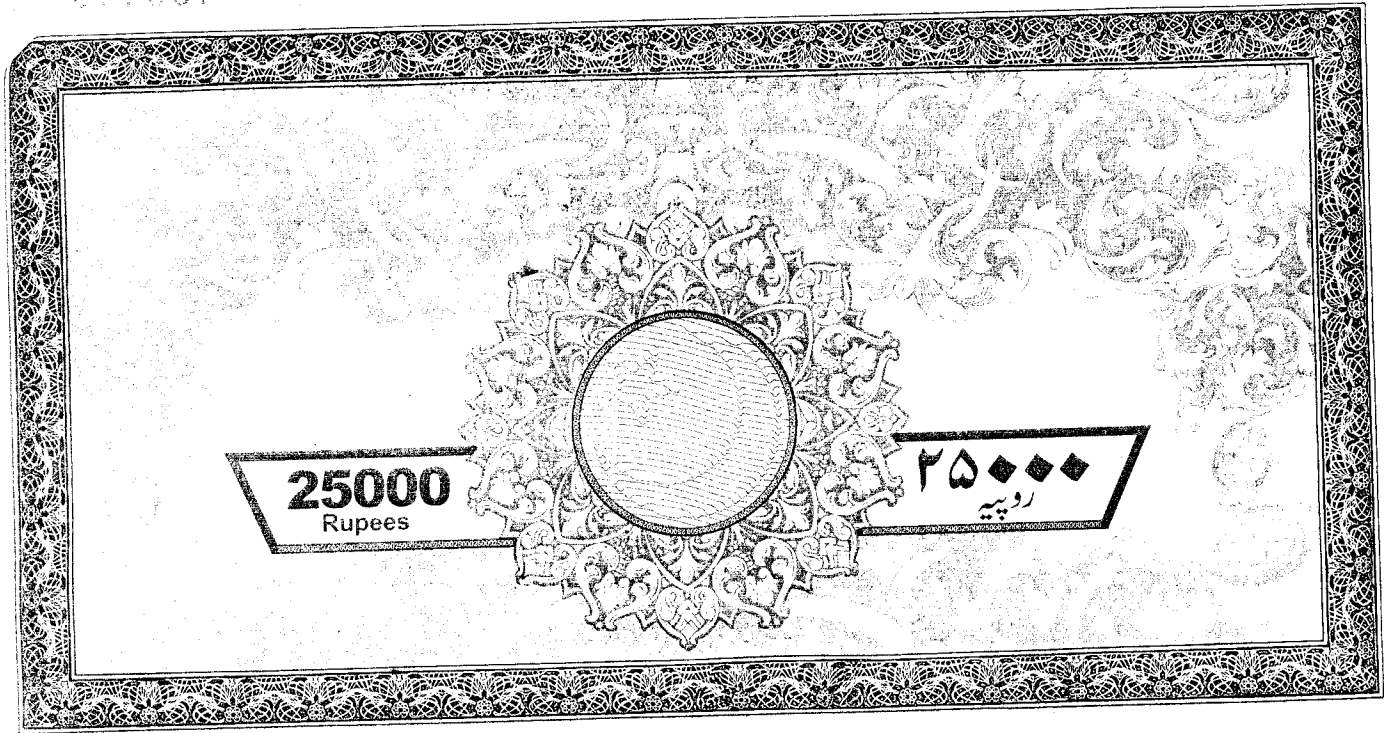
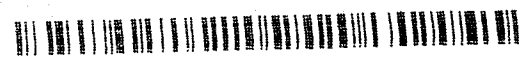
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7.1. If either party is temporarily rendered unable, wholly or in part by Force Majeure to perform its duties or accept performance by the other party under the Contract it is agreed that on such party, giving notice with full particulars in writing of such Force Majeure to the other party within 14 (fourteen) days after the occurrence of the cause relied on, then the duties, of such party as they are affected by such Force Majeure shall be suspended during the continuance of any inability so caused but for no longer period and such cause shall as far as possible be removed with all reasonable speed. Neither party shall be responsible for delay caused by Force Majeure. The term "Force Majeure" as used herein shall mean Acts of God, strikes, lockouts, other industrial disturbance, act of public enemy, war, blockage, insurrections, riots, epidemics, landslides, earthquakes, fires, storm, lightning, flood, washouts, civil disturbances, explosion, Government Export/Import Restrictions (to be supported by a letter from the relevant Authority and verified by the Diplomatic Mission in Pakistan), Government actions/restrictions due to economic and financial hardships, change in priorities and any other causes similar to the kind herein enumerated or of equivalent effect, not within the control of either party and which by the exercise of due care and diligence either party is unable to overcome. The terms of this Contract shall be extended for such period of time as may be necessary to complete the work which might have been accomplished but for such suspension. If either party is permanently prevented wholly or in part by Force Majeure for period exceeding 4 (four) months from performing or accepting performance, the party concerned shall have the right to terminate this Contract immediately giving notice with full particulars for such Force Majeure in writing to the other party, and in such event, the other party shall be entitled to compensation for an amount to be fixed by negotiations or mutual agreement.





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7.2. If a Force Majeure situation arises, the Contractor shall promptly notify Purchaser in writing of such conditions and the cause thereof. Unless otherwise directed by Purchaser in writing, the Contractor shall continue to perform its obligations under the Contract as far as is reasonably practicable, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

8. **Applicable Laws**

The Contract shall be interpreted in accordance with the laws of Pakistan. The Contractor shall respect the provisions contained in applicable statutory notifications.

9. **Stamp Duty**

The Contractor would be responsible for paying the Stamp Duty in the amount of 0.35% of the Total Value of the Contract at the time of signing the Contract.

10. **Contract Language**

The Contract shall be written in the English language. All literary correspondence and other documents pertaining to the Contract, which are exchanged by the parties, shall be written in the same language.

11. **Notices**

11.1. Any notice given by one party to the other pursuant to this Contract shall be sent in writing or by fax (copy by email) and confirmed in writing to the address specified for the purpose in the conditions of Contract.



11.2 A notice shall be effective when delivered or on the notice's effective date whichever is later.

12 Correspondence

The Contractor shall not indulge into correspondence with unconcerned offices and organizations within or outside Purchaser prior to the award of the Contract or later.

13 Patent Rights

The Contractor Shall indemnify Purchaser against all third-party claims of infringement of patent, trade mark industrial design rights arising from use of the goods or any part thereof in Pakistan.

14. Officials not to Benefit

No official or employee of Purchaser shall be admitted to any share or part of this Contract or to any benefit that may arise there from. The Contract shall be liable for cancellation during any time of execution if such default is reported, detected and noticed.

15. Modifications/Amendment to Contract

This contract may be modified/ amended to include fresh clause(s) to the mutual agreement by the Supplier and the Purchaser. Such modification shall form an integral part of the Contract.

16. Standards

The work carried out under this Contract shall conform to the standards mentioned in the Technical Specifications given in the Tender Document, and when no applicable standards is mentioned, to the authoritative standard appropriate to the good's country or origin and such standards shall be the latest issued by the concerned institution. In case of conflicting specifications appearing in the documents, decision of Purchaser will be final and will hold good.

17. Confidentiality of Information

17.1. The Contractor shall not, without Purchaser's prior written consent, disclose the Contract, or any provision thereof, or any specifications, plan, drawing, pattern, sample or information furnished by or on behalf of Purchaser in connection therewith, to any person other than a person employed by the Contractor in the performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far, as may be necessary for purposes of such performance.

17.2. The Contractor shall not, without Purchaser's prior written consent, make use of any documents or information except for purposes of performing the Contract.

17.3. Any documents other than the Contract itself, shall remain the property of Purchaser and shall be returned (in copies) to Purchaser on completion of the Contractor's performance under the Contract if so required by Purchaser.

18. Quality

The materials and workmanship of the works provided under the Contract must be of the highest quality and free from any defects, which remains the responsibility of contractor.



19. **Obligations of the Contractor**

The Contractor shall conform in all respects with the provisions of all Federal Provincial and Local Laws, Regulations and any other Laws for the time being in force in Pakistan including all regulations or by-laws of any local or other duly constituted authority within Pakistan which may be applicable to the performance of the Contract and the rules and regulations of public bodies and companies whose property or rights are affected or may be affected in any way by the works (hereinafter referred to as "state laws") and shall give all notices and pay all fines required to be given or paid thereby and shall keep Purchaser indemnified against all penalties of every kind for breach of any of the same. For the term of the Contract, as far as reasonably practicable and without liability on its part, Purchaser shall provide such information as may be required by the Contractor.

20. **Assignment**

The Contractor shall NOT assign, in whole or in part, its obligations to perform under this Contract, except with Purchaser's prior written consent.

21. **Change of Order**

21.1. Purchaser may at any time, by a written order given to the Contractor with mutual consent, make change within the general scope of the Contract in the following:-

22. **Addition or Deletion or Change in Scope of Work.**

If any such change causes an increase or decrease in the cost of, or the time required for the Contractor's performance of any part of the work under the Contract, whether changed or not changed by the order, an equitable adjustment shall be made in the Contract price or delivery schedule, or both, and the Contract shall accordingly be amended. Any claims by the Contractor for adjustment under this paragraph must be asserted within fifteen days from the date of Contractor's receipt of Purchaser's changed order.

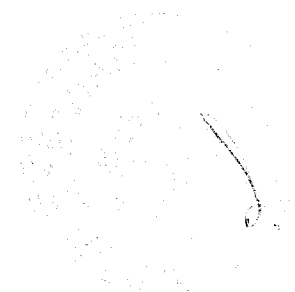
23. **Contract Amendments**

Any variation in or modification of the terms of the Contract shall not be made except by written amendment signed by the parties.

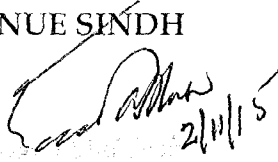
24. **Execution of Contract**

Execution of the Contract shall be made by the Contractor in accordance with the terms specified by Purchaser in its schedule of requirements and the conditions of Contract, and the goods shall remain at the risk of the Contractor until the system is commissioned into the service.

IN WITNESS WHEREOF the parties hereto have put their respective signatures hereunder on the day, month and year first abovementioned.

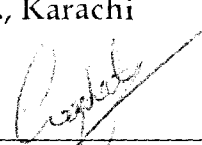


For and on behalf of
M/s BOARD OF REVENUE SINDH


2/11/15

Mr. Aijaz Ali Shah
Project Director,
Project Management Unit,
Board of Revenue, Sindh

For and on behalf of
M/s: Curve Technologies Pvt.
Ltd., Karachi



Mr. Wajahat Khan
Director Sales
M/s. Curve Technologies Pvt. Ltd,
KARACHI.

Witnesses 1:



Name : _____

Address: _____

N.I.C. No. _____

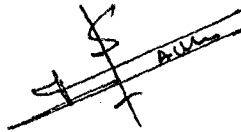


Name: Wasif Raza Kamal

Address: 203-204, Japan Plaza,
Muhammad Ali Jinnah Road, Karachi.

N.I.C. No. 42101-4569785-8

Witnesses 2:



Name : _____

Address: _____

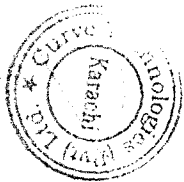
N.I.C. No. _____



Name : Syed Sheeraz Asghar

Address: 203-204, Japan Plaza,
Muhammad Ali Jinnah Road, Karachi.

N.I.C. No. 42201-8249823-7



The Schedule of Requirements/Bill of Quantities includes the description of the supplies required.

	Unit	Qty	Unit Price Inclusive of All Taxes	Total Price Inclusive of All Taxes
<p>Call Center Solution</p> <p>Component:</p> <ul style="list-style-type: none"> • Inbound Voice with Computer Telephony Integration (CTI) Application = 5 Nos., Web Chat/Email/SMS = 2 Nos., Supervisor/Team Lead = 1 Nos. and Interactive Voice Response (IVR) Ports = 10 Nos. • Quality Monitoring (Call Recording, Archive, Search and replay, Real-time monitoring, Recorded calls to be retained for a period of six months. 500 Calls per day, Screen capture data to be retained for 60 days, Recording can be saved on network storage or DVD and Retention period is 6 months.) • Primary Rate Interface (PRI) Link including with hardware to be installed at Data Center/Media gateway. Cable laying ground floor to Data Center and also include cost of subscription of PRI from Service Provider = 1 Nos. • Flatboard Display including 48 Inch monitor with required software application and mounting accessories = 1 Nos. • Call Center Hardware consist of Server for CMS/CRM/SMS Application's (having Processor: 2.93 GHz 6-core, RAM: 32 GB, HDD: 2 TB Usable Space, DVD-RW and LAN: Dual NIC (100/1000 Mbps) with License Operating System (OS) and Server for Call Recording/Archiving (having Processor: 2.93 GHz 6-core, RAM: 32 GB, HDD: 2 TB Usable Space, DVD-RW and LAN: Dual NIC (100/1000 Mbps) with License Operating System (OS) including six month retention. Contractor should provide Operating System (OS), Database, supported virtualization if required and appropriate & compatible solution with proposed Call Center. <p>Call Center Requirement,</p> <ul style="list-style-type: none"> • Branded call center solution - American or European origin. • Support SIP/ H.323 protocol • Proposed Server hardware should be capable of supporting up to 20 agents, without requiring additional RAM / HDD etc. • Design should provide 99.9 percent uptime • Virtualization support desired • Proposed solution should not have any third party component for core 	Solution	1	PKR 9,760,243/=	PKR 9,760,243/=

components of Contact Center Solution must of same brand, except Servers/ switches or customized application

- All Licenses should be permanent and need not to renew subscription periodically.
- Skill-based routing of voice, email, web chat, SMS and support for video interactions.
- System is required to provide flexible call treatment like Queue Music, Music on hold, expected wait time and position in queue.
- Unified Real-time reporting display
- Unified historical reporting of all media types
- Should offer tools to create customized reports
- Context sensitive user interface capable of delivering customer contextual data
- Single point of web-based administration of entire contact center
- Graphical Contact Center and Self-Service Workflow designer
- Third party application integration through a combination of CTI, SOA and Web Services

3. Agent Hardware consist of Personal Computer (having Processor: Intel Core i3 2.4 Ghz, RAM: 4 GB, LAN: 10/100/1000 Mbps, DVD/RW & HDD: 500 GB) with License Operating System (OS), Keyboard, Mouse, 21 inch LCD Display & Headset (Good Quality) = 5 Nos; UPS for Agent Hardware (having Rectifier Type: IGBT, Input Voltage Range: Single Phase 120 AC to 276 VAC, Input Power Factor: Single Phase 0.99, Communication Interface: USB, Form Factor: Mini tower, Capacity (kVA/kW): 6 / 4.8, Transfer Time (Power Failure): No transfer time and on-line operation, Surge Protection: IEC / EN 61000-4-5, Protection Level: IP20, Backup Time: Standard (5 to 10 mins.) and includes all allied software's.) = 1 Nos; Wall mounted 4U Communication Rack with fans = 1 Nos; Networking Switch 16 port with allied peripheral and essential LAN Cabling = 2 Nos. Contractor should provide the appropriate and compatible solution with proposed Call Center.

4. SMS Gateway Hardware consist of 3 x SIMM SMS Gateway, Solution should be capable for sending 500 SMS per day for one year bases. integration ready



with Complaint Management System (CMS)/Customer Resource Management (CRM) for 27 sites and open for other integrations. Contactor should provide the subscription of Short Code for Content Based Services from Service Provider.

Complaint Management System (CMS)/Customer Resource Management (CRM)

- A. Complaint Management System (CMS) should consist of,
 - Complaint logging interface - with possible integration with 3rd party application should be opened in one window
 - Complaint handling agent interface
 - Complaint handling Team Lead interface
 - Complaint Management system Administration Module
 - Reporting Module with flexibility to add / subtract components on reports
 - Complaint Management Agent interface:

- o Should have record of login time, complaints handled, average complaint time etc.

- o Complaint resolving and comments text fields.

- o Complaint forwarding, pushing / pull controls

- Complaint Handling Team Lead interface:

- o Over view of all active agents
 - o Performance KPI performance and complete reporting
 - o Ability to transfer a complaint
 - o Chat ability with in the agents

- Complaint Management System - Administration Module

- o Work code defining screen
 - o Custom work code forms
 - o Work flow defining screen
 - o TAT define & TAT for respective nodes in work flow
 - o User Management

- Reporting Module

- o Real time reporting for every KPI
 - o Modelled standard reports for quality and performance evaluations

- Integration with 3rd party software should be available via web services, or standard communication protocols.

- o Customer Resource Management (CRM) should consist of,

Connectivity and interface with



Solution

1

PKR 7,312,646/=

PKR 7,312,646

- Connectivity and interface with 3rd Party services and offerings
- Customer and Visitor leads and Complaints
- Management and Supply Chain Management System
- Inventory Management
- Dashboard for central tracking systems
- Customer central repository
- Web services and connectivity, cross communication via standard protocols
- Central Reporting Screen, with ability to customize and export reports and data for sourcing to warehouse/ reporting platforms.
- Ability to have custom forms for information gathering
- Ability to create and maintain separate forms for different purposes within the organization.
- Ability to have custom rules and work flows for all actions that can be triggered
- Hardware flexibility and ability to add nodes depending on nodes and load
- Mobile devices interfaces
- User Management
- Integration with Email server
- Integration with SMS Gateway and server
- Project Management Module
- Social Media Integration
- Ability to integrate with modern day APIs, such as Google Maps etc.
- Single Window operations
- Enterprise architecture compliant and standard maintenance
- Flexible to have multiple backend databases



Glass Partition and Allied Work

Glass Partition consist of fixing of glass partition with glass door size 10' x 7' x 10' with labor and material. Furniture and fixture of U shape counter for 4 persons having size 10' x 7' with 4 x executive chairs and 1 x 1.5 ton Air Conditioner with voltage stabilizer.

Solution

1

PKR 103,925/=

PKR 103,925

• Staff training on proposed solution for 12 persons (Please quote on each individual basis)

Job

1

PKR 50,605/=

PKR 50,605

Support and Maintenance

One year support, warranty and maintenance of whole BoQ from Sr. No. 1 to 3 from date of commissioning which is extendable for one more year.

Job

1

PKR 179,550/=

PKR 179,550

Grand Total of Above Inclusive of All Taxes

PKR 19,93,000

Warranty

1. Describe in detail the warranties provided by the vendor and manufacturer of material which should not be less than one (01) year.

Delivery schedule

The successful bidder would be required to carry out the assignment as per RFP document.

SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY

CONTRACT EVALUATION FORM

TO BE FILLED IN BY ALL PROCURING AGENCIES FOR PUBLIC CONTRACTS OF WORKS, SERVICES & GOODS

- 1) NAME OF THE ORGANIZATION / DEPTT Project Management Unit, Board of Revenue, Sindh
- 2) PROVINCIAL/ LOCAL GOVT. / OTHER Provincial Government
- 3) TITLE OF CONTRACT "Supply, Installation and Commissioning of Hardware & Services for Establishment of Call Center alongwith Universal Access Number (UAN) and SMS Services for Computerized Land Records Facility"
- 4) TENDER NUMBER INF KRY NO.3048/15, DATED: 29-08-2015
- 5) BRIEF DESCRIPTION OF CONTRACT "Supply, Installation and Commissioning of Hardware & Services for Establishment of Call Center alongwith Universal Access Number (UAN) and SMS Services for Computerized Land Records Facility"
- 6) FORUM THAT APPROVED THE SCHEME Provincial Development Working Party (PDWP)
- 7) TENDER ESTIMATED VALUE Rs. 20 MILLION
- 8) ENGINEER'S ESTIMATE N/A
(For civil works only)
- 9) ESTIMATED COMPLETION PERIOD (AS PER CONTRACT) 02 Months
- 10) TENDER OPENED ON (DATE & TIME) 17-09-2015 at 03:30 PM
- 11) NUMBER OF TENDER DOCUMENTS SOLD Two (02)
(a) M/s. Apollo Telecom (Private) Limited
(b) M/s. Curve Technologies Pvt. Ltd.
- (c) NUMBER OF BIDS RECEIVED Two (02)
- (d) NUMBER OF BIDDERS PRESENT AT THE TIME OF OPENING OF BIDS Two(02)
- (e) BID EVALUATION REPORT 23rd September 2015
(Enclose a copy)
- (f) NAME AND ADDRESS OF THE SUCCESSFUL BIDDER M/s. Curve Technologies Pvt. Ltd., Karachi
- (g) CONTRACT AWARD PRICE Rs. 19,938,679/-
- (h) RANKING OF SUCCESSFUL BIDDER IN EVALUATION REPORT
(i.e. 1st, 2nd, 3rd EVALUATION BID). 1st
- (i) METHOD OF PROCUREMENT USED : - (Tick one)
- a) SINGLE STAGE – ONE ENVELOPE PROCEDURE _____
- SINGLE STAGE – TWO ENVELOPE PROCEDURE _____
- b) TWO STAGE BIDDING PROCEDURE _____
- c) TWO STAGE – TWO ENVELOPE BIDDING PROCEDURE _____
- PLEASE SPECIFY IF ANY OTHER METHOD OF PROCUREMENT WAS ADOPTED i.e. EMERGENCY, DIRECT CONTRACTING / NEGOTIATION ETC. WITH BRIEF REASONS:

APPROVING AUTHORITY FOR AWARD OF CONTRACT GOVERNOR SINDH THROUGH SENIOR MEMBER BOARD OF REVENUE SINDH

(j) WHETHER THE PROCUREMENT WAS INCLUDED IN ANNUAL PROCUREMENT PLAN?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

(k) ADVERTISEMENT :

i) SPPRA Website
(If yes, give date and SPPRA Identification No.)

Yes	<input checked="" type="checkbox"/> The advertisement was hoisted on SPPRA & PMU websites at Sr. No.25157 on 1 st September 2015 alongwith bidding document
No	<input type="checkbox"/>

ii) News Papers
(If yes, give names of newspapers and dates)

Yes	<input checked="" type="checkbox"/> 29 th August 2015 in Jang, Kawish and Dawn
-----	---

(l) NATURE OF CONTRACT

Local	<input checked="" type="checkbox"/>	Int.	<input type="checkbox"/>
-------	-------------------------------------	------	--------------------------

(m) WHETHER QUALIFICATION CRITERIA WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

(n) WHETHER BID EVALUATION CRITERIA WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

(o) WHETHER APPROVAL OF COMPETENT AUTHORITY WAS OBTAINED FOR USING A METHOD OTHER THAN OPEN COMPETITIVE BIDDING?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
-----	--------------------------	----	--------------------------	-----	-------------------------------------

(p) WAS BID SECURITY OBTAINED FROM ALL THE BIDDERS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

(q) WHETHER THE SUCCESSFUL BID WAS LOWEST EVALUATED BID/BEST EVALUATED BID (In Case Of Consultancies)?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

(r) WHETHER THE SUCCESSFUL BIDDER WAS TECHNICALLY COMPLIANT?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

(s) WHETHER NAMES OF THE BIDDERS AND THEIR QUOTED PRICES WERE READ OUT AT THE TIME OF OPENING OF BIDS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

(t) WHETHER EVALUATION REPORT GIVEN TO BIDDERS BEFORE THE AWARD OF CONTRACT?
(Attach copy of the bid evaluation report)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

(u) ANY COMPLAINTS RECEIVED
(If yes, give details)

Yes	
No	√

(v) ANY DEVIATION FROM SPECIFICATIONS GIVEN IN THE TENDER NOTICE / DOCUMENTS
(If yes, give details)

Yes	
No	√

(w) WAS THE EXTENSION MADE IN RESPONSE TIME?
(If yes, give reasons)

Yes	
No	√

(x) DEVIATION FROM QUALIFICATION CRITERIA
(If yes, give detailed reasons)

Yes	
No	√

(y) WAS IT ASSURED BY THE PROCURING AGENCY THAT THE SELECTED FIRM IS NOT BLACK LISTED?

Yes	√	No	
-----	---	----	--

(z) WAS A VISIT MADE BY ANY OFFICER/OFFICIAL OF THE PROCURING AGENCY TO THE SUPPLIER'S PREMISES IN CONNECTION WITH THE PROCUREMENT? IF SO, DETAILS TO BE ASCERTAINED REGARDING FINANCING OF VISIT, IF ABROAD:
(If yes, enclose a copy)

Yes		No	√
-----	--	----	---


(aa) WERE PROPER SAFEGUARDS PROVIDED ON MOBILIZATION ADVANCE PAYMENT IN THE CONTRACT (BANK GUARANTEE ETC.)?

Yes		No		N/A	√
-----	--	----	--	-----	---

(bb) SPECIAL CONDITIONS, IF ANY
(If yes, give Brief Description)

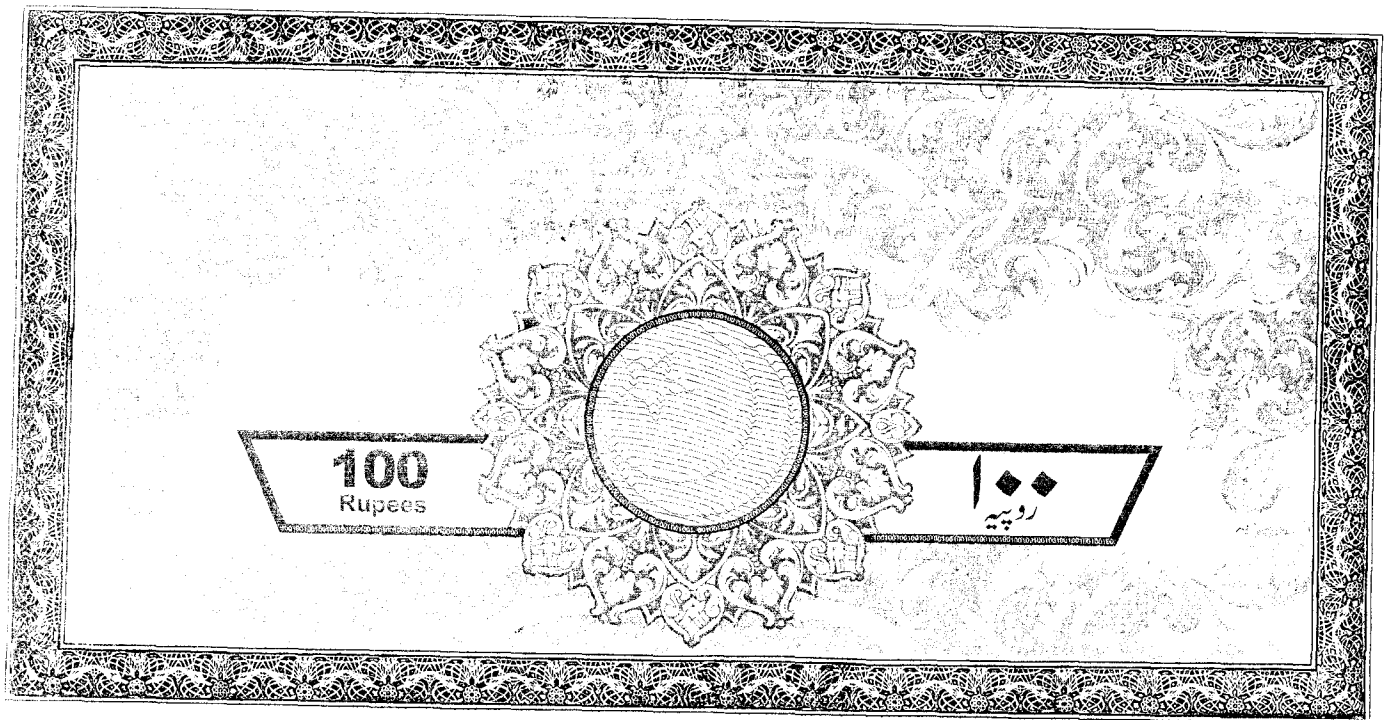
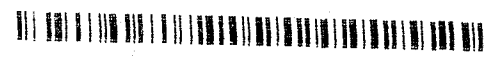
Yes	
No	√

Signature & Official Stamp of
Authorized Officer


PROJECT DIRECTOR
PROJECT MANAGEMENT UNIT
BOARD OF REVENUE SINDH

FOR OFFICE USE ONLY

SPPRA, Block. No.8, Sindh Secretariat No.4-A, Court Road, Karachi
Tele: 021-9205356; 021-9205369 & Fax: 021-9206291



MULTI-MEDIA
Sindh
Government
Karachi



Integrity Pact

DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC. PAYABLE BY THE SUPPLIERS/CONTRACTORS/CONSULTANTS.

Contract Number: INF KRY NO. 3048/15 Dated: - -2015

Contract Value: Rs.19,938,679/- (Rupees Nineteen Million, Nine Hundred Thirty Eight Thousand and Six Seventy Nine Only)

Contract Title: "Supply, Installation and Commissioning of Hardware & Services for Establishment of Call Center alongwith Universal Access Number (UAN) And SMS Services for Computerized Land Records Facility"

M/s. Curve Technologies Pvt. Ltd., Karachi hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Sindh (GoS) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoS) through any corrupt business practice.

Without limiting the generality of the foregoing, M/s. Curve Technologies Pvt. Ltd., Karachi represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit, in whatsoever form, from Procuring Agency (PA), except that which has been expressly declared pursuant hereto.


M/s. Curve Technologies Pvt. Ltd., Karachi certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with PA and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

M/s. Curve Technologies Pvt. Ltd., Karachi accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to PA under any law, contract or other instrument, be voidable at the option of PA.

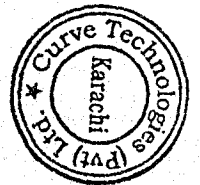
Notwithstanding any rights and remedies exercised by PA in this regard, M/s. Curve Technologies Pvt. Ltd., Karachi agrees to indemnify PA for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to PA in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by M/s. Curve Technologies Pvt. Ltd., Karachi as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit, in whatsoever form, from PA.



Project Management Unit
Board of Revenue, Sindh



M/s. Curve Technologies Pvt. Ltd.,
Karachi



Bid Evaluation Report

1. Name of Procuring Agency:	Project Management Unit, Reforms Wing & Special Cell, Board of Revenue Sindh
2. Tender Reference No:	INF-KRY No.3048/2015, Dated: 29 th August 2015
3. Tender Description/Name of work/item:	"SUPPLY, INSTALLATION AND COMMISSIONING OF HARDWARE & SERVICES FOR ESTABLISHMENT OF CALL CENTER ALONGWITH UNIVERSAL ACCESS NUMBER (UAN) AND SMS SERVICES FOR CDMPTERIZED LAND RECDRDS FACILITY" UNDER THE SCHEME LARMIS
4. Method of Procurement:	Single Stage – One Envelope Procedure of SPP Rules 2010
5. Tender Published:	29 th August 2015 in Jang, Kawish and Dawn and SPPRA & PMU websites at Sr. No.25157 on 1 st September 2015 alongwith bidding document
6. Total Bid documents Sold:	Two (02)
7. Total Bids Received:	Two (02)
8. Technical Bid Opening date:	N/A
9. No. of bid(s) technically qualified:	N/A
10. Bid(s) rejected:	One (01)
11. Financial Bid Opening date:	September 17 th 2015 at 3:30 PM

12. Bid Evaluation Report:

S. No.	Name of Firm or Bidder	Cost offered by the Bidder	Ranking in terms of cost	Comparison with Estimated cost	Reasons for acceptance/rejection	Remarks
0	1	2	3	4	5	6
1	M/s. Curve Technologies Pvt. Ltd.	L9,938,679/-	1 st	Lowest	The bid was found financially lowest and also technically responsive/compliant.	The bid of the firm was recommended for award of contract to the competent authority.
2	M/s. Apollo Telecom (Private) Limited	28,561,153/-	2 nd	Higher	The bid was financially higher.	Rejected being financially higher.



(Athar Hussain Baloch)
Deputy Director IT
IS&T Department,
Govt. of Sindh/
Member



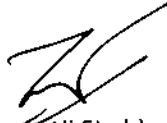
(Arshad Khokhar)
Section Officer DEV-VI,
Finance Deptt. Govt. of Sindh/
Member

(Rahim Bux Bugti)

Deputy Director (F&A) - PMU,
Reforms Wing & Special Cell,
Board of Revenue, Sindh/Member

(Syed Aijaz Ali Shah)

Project Director - PMU,
Reforms Wing & Special Cell,
Board of Revenue, Sindh/Member



(Zulfiqar Ali Shah)
Member (R&S)
Board of Revenue, Sindh/
Chairman Procurement Committee



PROJECT MANAGEMENT UNIT REFORMS WING & SPECIAL CELL
BOARD OF REVENUE GOVERNMENT OF SINDH

NOTICE INVITING TENDER

Project Management Unit, Reforms Wing & Special Cell, Board of Revenue, Government of Sindh, invites tender under single stage - one envelope bidding process, under SPPR 2010 from all interested companies for the following tender under the scheme LARMIS:

"SUPPLY, INSTALLATION AND COMMISSIONING OF HARDWARE & SERVICES FOR ESTABLISHMENT OF CALL CENTER ALONG WITH UNIVERSAL ACCESS NUMBER (UAN) AND SMS SERVICES FOR COMPUTERIZED LAND RECORDS FACILITY"

NOTE: Detailed specifications are available in the Tender Documents, which can be purchased from the Project Management Unit, Reforms Wing & Special Cell, Board of Revenue, Government of Sindh, adjacent Dr. Ziauddin Hospital, Clifton, Karachi. The bidder must bid for all of the above items collectively. Bids for individual items will be rejected.

Instructions:

1. Interested eligible bidders may obtain further information on the bid and collect the bidding documents from the office of Project Director, Project Management Unit, Reforms Wing & Special Cell, Board of Revenue, Government of Sindh, adjacent Dr. Ziauddin Hospital, Clifton, Karachi, Tel: +92-21-99251367-68 / Fax: +92-21-35305586 from Wednesday 2nd September 2015 during office Hours, i.e. from 9:00 am to 5:00 pm on payment of document fee of Rs. 2,000/- (non-refundable) in the form of Pay order/Demand Draft in favour of Project Director PMU, Board of Revenue, Sindh till 12:30 PM on Thursday 17th September 2015. Further information / clarifications may also be obtained from the same office.
2. The bidding document can also be downloaded from the website of SPPRA, i.e. www.pprasindh.gov.pk or the website of PMU, BOR, i.e. www.sindharmis.gos.pk, in which case document fee may be submitted along with the bid. Only the bids submitted with the document fee will be considered as eligible for participation in the bidding process.
3. Tender Bids in sealed envelope as per information are required. Propponents applying for bids should submit one single envelope containing the technical & financial proposal along with 2% bid security of the quoted amount of the total bid in the form of Pay Order / Demand Draft should be dropped / submitted at the office of the Project Director, Project Management Unit, Reforms Wing & Special Cell, Board of Revenue, Government of Sindh, adjacent Dr. Ziauddin Hospital, Clifton, Karachi, Tel: +92-21-99251367-68 / Fax: +92-21-35305586, on or before Thursday 17th September 2015 at 03:00 PM. Further information / clarification may also be obtained in the same office.
4. The proposals submitted against the subject tender item will be opened by the Procurement Committee on same day, i.e. Thursday 17th September 2015 at 03:30 pm in the Committee room of Project Management Unit, Reforms Wing & Special Cell, Board of Revenue, Government of Sindh, adjacent Dr. Ziauddin Hospital, Clifton, Karachi, Tel: +92-21-99251367-68 / Fax: +92-21-35305586 in presence of all the bidders, or their representatives, who may choose to be present.
5. All bids received will be opened and evaluated in the manner prescribed in the evaluation criteria of bidding document.
6. Only bids offered on the prescribed tender form issued by the office of the Project Director, Project Management Unit, Reforms Wing & Special Cell, Board of Revenue, Government of Sindh, shall be accepted. However, additional sheets may be attached, if necessitated.
7. Conditional tender / application will not be entertained.
8. Project Management Unit, Board of Revenue Sindh may cancel the bidding process at any time prior to the acceptance of a bid or proposal under Rule 25 (1) of SPP Rules 2010."
9. The procuring agency shall announce the results of bid evaluation in the form of a report, giving justification for acceptance of a bid or proposal, subject to the relevant provision of SPPRA RULES 2010.
10. This notice can also be seen in the website of SPPRA i.e. www.pprasindh.gov.pk as well as in the website of PMU, i.e. www.sindharmis.gos.pk

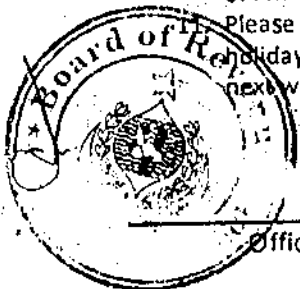
Please note that in case of any emergency situation posing a natural calamity or declaration of public holiday by the Government of Sindh, the bid submission and opening timelines would be extended to the next working date.

-sd/-

Project Director
Board of Revenue Government of Sindh

Office address: - ST-4, Revenue House, Adjacent Dr. Ziauddin Hospital Clifton Karachi.

Ph: 021-99251367-8, Fax: 021-99251373, www.sindharmis.gos.pk





BOARD OF REVENUE SINDH
REFORMS WING & SPECIAL CELL

NOTIFICATION

Karachi, dated the 26th August, 2015

No.P.S/SMBR/BOR/ 685 /2015. A Procurement Committee for procurement of works and services is hereby notified under Rule 7 & 8 of the Sindh Public Procurement Rules 2010 for the tender namely **"SUPPLY, INSTALLATION AND COMMISSIONING OF HARDWARE & SERVICES FOR ESTABLISHMENT OF CALL CENTER ALONGWITH UNIVERSAL ACCESS NUMBER (UAN) AND SMS SERVICES FOR COMPUTERIZED LAND RECORDS FACILITY"** under the scheme "LARMIS" being executed by PMU, R&S Wing, Board of Revenue, Sindh

- a. Member R&S, Board of Revenue, Sindh
- b. Project Director (PMU), LARMIS, BOR
- c. Representative of IS&T Deptt., Govt. of Sindh
- d. Representative of Finance Deptt., Govt. of Sindh
- f. Deputy Director (F&A), PMU, BOR
- g. Deputy Director (IT), PMU, BOR

Chairman
Member
Member
Member
Member
Co-opted Member

TERMS OF REFERENCES

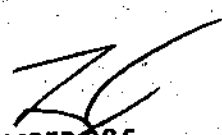
Procurement Committee shall be responsible for;

- (1) Preparing bidding documents;
- (2) Carrying out technical as well as financial evaluation of the bids;
- (3) Preparing evaluation report as provided in Rule 45;
- (4) Making recommendations for the award of contract to the competent authority;
- (5) Perform any other function ancillary and incidental to the above.

SECRETARY TO GOVERNMENT OF SINDH
REVENUE DEPARTMENT

C.C. to:-

1. The Chief Secretary, Government of Sindh, Karachi.
2. The Additional Chief Secretary (Dev), P & D Department, Govt. of Sindh, Karachi.
3. The Secretary IS&T Department, Government of Sindh, Karachi.
4. The Secretary Finance Department, Government of Sindh, Karachi.
5. The Project Director PMU, Board of Revenue, Sindh
6. The Deputy Director F&A, PMU, Board of Revenue, Sindh
7. The P.S to SMBR, Board of Revenue, Sindh, Karachi.
8. The P.S to Member R&S, Board of Revenue Sindh, Karachi.


MEMBER R&S
BOARD OF REVENUE SINDH



BOARD OF REVENUE SINDH

NOTIFICATION

Karachi, dated the 29 December, 2011

No.01-15-10-BOR/46 In supersession of earlier notification of the Board of Revenue Sindh issued vide No: 05/10/BOR/219/2010 dated: 13-05-2010 Complaint Redressal Committee with the following composition is hereby constituted under Rule 31 of the Sindh Public Procurement Rules, 2010 to address complaints, if any, in respect of procurement processes under the Schemes of Land Administration and Revenue Management Information System (LARMIS), Geo-database Information System (GIS) and Preservation of Land Records & Revamping of Survey & Settlement Directorate projects being executed by the PMU, R&S Wing Board of Revenue Sindh:

- | | |
|--|----------|
| 1. Senior Member, Board of Revenue Sindh | Chairman |
| 2. Representative of Accountant General, Sindh | Member |
| 3. An independent Professional from relevant field
i.e. IT/ Law/ Industries | Member |

TERMS OF REFERENCES

1. To determine whether there exists any inconsistency in the procurement process with SPPR Rules, 2010 and regulations;
2. To determine whether any unauthorized act or decision made by the Consultant Selection Committee;
3. To reverse any decision of the Consultant Selection Committee or substitute its own decision for such a decision;
4. The Complaint Redressal Committee shall announce its decision within seven (07) days w.e.f. date of reference to the Committee.

SECRETARY TO GOVERNMENT OF SINDH REVENUE DEPARTMENT

C.C. to:-

- The Accountant General Sindh, with a request to nominate a representative for the Committee;
- The Member R&S, Board of Revenue, Sindh;
- ✓ The Secretary, Board of Revenue, Sindh;
- _____ (Independent professional from relevant field).

MEMBER (R&S)
BOARD OF REVENUE SINDH

Copy for Information to:

- PS to Honourable Minister for Revenue & Relief, Sindh, Karachi
- PS to Senior Member, Board of Revenue Sindh, Karachi



**EXTRACT OF PROCUREMENT PLAN UNDER THE COMPUTERIZATION OF LAND REVENUE RECORDS PROGRAM
FOR THE FINANCIAL YEAR 2015-2016**

No.	Title of Procurement	Estimated / Actual Cost	Method	Tentative / Actual date of award of contract	Tentative / Actual closing date of NIT	Tentative / Actual date of award of contract	Tentative / Actual date of execution	Remarks
ADP Schem: Namely: The Administration & Revenue Management Information System								
01	"Supply & installation of electrical equipment, power accessories & sign boards for facilitation service centers of Board Of Revenue Sindh"		Single Stage Two Envelope	15-05-2015	01-06-2015	June 2015	December 2015	Rule 46(2)
02	"Consultancy services for database management and advanced integrated system management services of business operations under land administration and revenue management information system (LARMIS)"		QCBS					
03	"Supply & Installation Of Transformer and Allied Services for Disaster Recovery Center Established at the Building of Board of Revenue Hyderabad"		Single Stage One Envelope					Rule 46(1)
04	"PRINTING OF SPECIALIZED PAPER FOR PROVISION OF COMPUTERIZED LAND RECORDS"	1 Million	Single Stage One Envelope					Rule 46(1)
05	"COLDING OF BUILDING OF PROJECT MANAGEMENT UNIT, BOARD OF REVENUE, SINDH FROM INSIDE AND SUPPLY & FIXING OF TILES IN THE STAIRCASE"	1 Million	Single Stage One Envelope					Rule 46(1)
06	"PRINTING OF GIS BASED MAPS INCLUDING ITS FRAMING ALONGWITH DELIVERY"	1 Million	Single Stage One Envelope					Rule 46(1)
07	"SUPPLY, INSTALLATION AND COMMISSIONING OF HARDWARE & SERVICES FOR ESTABLISHMENT OF CALL CENTRE FOR LAND REVENUE SERVICES AT UNIVERSITY FACULTY OF ENGINEERING AND TECHNOLOGY, UNIVERSITY OF SINDH, HAYAT PAK, KARACHI"	Above 1 million	Simple Stage One Envelope					Rule 46(1)

-/Sd
Member R&S
Board of Revenue, Sindh





PROJECT MANAGEMENT UNIT
BOARD OF REVENUE SINDH

SUBJECT: MINUTES OF THE MEETING OF PROCUREMENT COMMITTEE HELD ON 17-09-2015 FOR THE TENDER NAMEDLY "SUPPLY, INSTALLATION AND COMMISSIONING OF HARDWARE & SERVICES FOR ESTABLISHMENT OF CALL CENTER ALONGWITH UNIVERSAL ACCESS NUMBER (UAN) AND SMS SERVICES FOR COMPUTERIZED LAND RECORDS FACILITY" UNDER THE SCHEME LARMIS

A meeting of Procurement Committee was held in the Committee Room of PMU under the Chairmanship of Member R&S at 03:30 PM on 17-09-2015 for procurement of the subject item under SPP Rules 2010. List of participants is attached at **Annexure-"A"**

Following agenda items were discussed in detail and decisions thereupon were taken as under:

AGENDA ITEM NO. 01: CONFIRMATION OF MINUTES OF MEETING DATED: 31-08-2015 REGARDING APPROVAL OF BIDDING DOCUMENT

The Committee members confirmed and unanimously approved the minutes and decisions of the meeting held on 31-08-2015.

Agenda Item No. 02: OPENING OF BIDS

The NIT was published in leading newspapers on 29th August 2015 vide INF KRY No. 3048/15 through which bids were invited under Single Stage One Envelope Method of SPP Rules 2010. The last date for submission of bids was specified as 17th September 2015 till 3:30 PM and bidding document and NIT was published on the website of SPPRA & Procuring Agency on 1st September 2015. Upto the submission time, two (02) firms purchased the bidding documents and submitted their bids in the prescribed format upto the closing date & time. The proposals were placed before the Procurement Committee for opening today at 3:30 PM in presence of bidders in the alphabetical order.

The Committee found the bids of both bidders submitted in accordance with the procedure predefined in bidding document and as per SPP Rules 2010. Bid price quoted by each was read aloud in presence of representatives of the participant firms which are given here as under:

<u>Name of Firm</u>	<u>Bid Price Quoted Rs. In PKR</u>
M/s. Apollo Telecom (Private) Limited	28,561,153/-
M/s. Curve Technologies Pvt. Ltd.	19,938,679/-

Decision: The Committee declared the financial bid of M/s. Curve Technologies Pvt. as lowest and decided to forward its technical proposals to the Technical Sub-Committee of PMU for detailed evaluation to verify the level of compliance as per the predefined criteria.

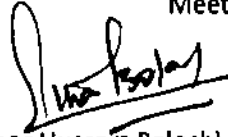
AGENDA ITEM NO. 03: EVALUATION OF TECHNICAL PROPOSAL OF THE FIRM TENDERING LOWEST FINANCIAL BID TO ARRIVE AT DECISION FOR AWARD OF CONTRACT

The technical Sub-committee started evaluation of the technical proposal of bidder namely M/s. Curve Technologies as per evaluation criteria of the bidding document which was found technically compliant and placed its consolidated evaluation report before the Procurement Committee at **Annexure-C** for consideration. Individual assessment of the proposal was also carried out by the Committee members as well as its Chairman (**Annexure-D**) which was consolidated and is placed at **Annexure-E**.

Decision: In the light of evaluation report of Sub-committee and with consensus of the Procurement Committee, the bid of lowest bidder namely M/s. Curve Technologies was declared as responsive and technically compliant and was recommended for award of contract at total bid price of Rs. 19,938,679/- (Rupees Nineteen Million, Nine Hundred and Thirty Eight Thousand, Six Hundred and Seventy Nine Only) to the competent authority.

Further, the committee also signed the Bid Evaluation Report (Annexure-F) for intimation to participant bidders and publication on the website of SPPRA and PMU accordingly.

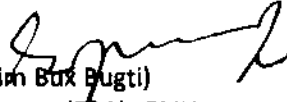
Meeting ended with a vote of thanks to and from the chair.



(Athar Hussain Baloch)
Deputy Director IT
IS&T Department,
Govt. of Sindh/
Member



(Arshad Khokhar)
Section Officer DEV-VI,
Finance Deptt. Govt. of Sindh/
Member



(Rahim Bux Bugti)
Deputy Director (R&A) - PMU,
Reforms Wing & Special Cell,
Board of Revenue, Sindh/Member



(Syed Aijaz Ali Shah)
Project Director - PMU,
Reforms Wing & Special Cell,
Board of Revenue, Sindh/Member




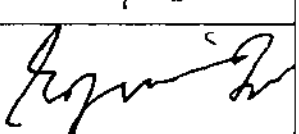
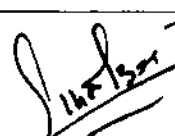



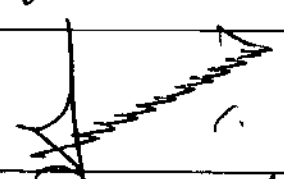
(Zulfiqar Ali Shah)
Member (R&S)
Board of Revenue, Sindh/
Chairman Procurement Committee

LIST OF PARTICIPANTS

MEETING OF PROCUREMENT COMMITTEE

FOR OPENING OF BIDS UNDER SINGLE STAGE SINGLE ENVELOPE PROCEDURE OF SPP RULES 2010 FOR TENDER NAMEDLY
**"SUPPLY, INSTALLATION AND COMMISSIONING OF HARDWARE & SERVICES FOR ESTABLISHMENT OF CALL CENTER
 ALONGWITH UNIVERSAL ACCESS NUMBER (UAN) AND SMS SERVICES FOR COMPUTERIZED LAND RECORDS FACILITY"**
 UNDER THE SCHEME LARMIS

HELD ON 17-09-2015 AT 03:30 P.M, AT PMU REVENUE HOUSE, CLIFTON, KARACHI

<u>S.No.</u>	<u>Name</u>	<u>Designation</u>	<u>Signature</u>
PROCUREMENT COMMITTEE			
1	Zulfiqar Ali Shah	Member R&S, BOR	<u>In-Chair</u>
2	Syed Aljaz Ali Shah	Project Director PMU	
3	Rahim Bux Bugti	Deputy Director F&A LARMIS, BDR	
4	Athar Hussain Baloch	Deputy Director IT, IS&T Deptt., Govt. of Sindh	
5	Mr. Ahmed Memon Arshad Khokhar	Section Officer-DEV-VI Finance Department, Govt. of Sindh	
6	FATMA SAIED KHAN	VC ENGINEER IS&T Deptt. Govt. of Sindh.	
<u>S.No.</u>	<u>Name of Representative</u>	<u>Name of Firm</u>	<u>Signature</u>
1	Wajahat	CURVE TECHNOLOGIES	
2	REHAN DANISH	APOLLO TELECOM (PRIVATE)LTD.	
3			
4			

**CONSOLIDATED EVALUATION SHEET OF TECHNICAL PROPOSAL OF FIRMS FOR THE TENDER NAMEDLY
 "SUPPLY, INSTALLATION AND COMMISSIONING OF HARDWARE & SERVICES FOR ESTABLISHMENT OF CALL
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 PUBLISHED IN LEADING NEWSPAPERS VIDE INF KRY NO. 3048/15 DATED: 29-08-2015
 UNDER THE SCHEME LARMIS OF BOR SINDH
 BY PROCUREMENT COMMITTEE**

NAME OF FIRM

M/s. CURVE TECHNOLOGIES PVT. LTD.

S.No.	Criteria	Compliant	Non-Compliant
1.	10 Year in Relevant Business (Attach Certificate of Incorporation)	✓	
2.	Authorization Letter from Principal/Partner or Authorized Distributor for proposed hardware items	✓	
3.	Average turnover of PKR. 100 Million in Business during last 3 years (Attach Audited Financial Statements)	✓	
4.	Completed at least 5 Projects of same nature Including Support & Maintenance (Attach Successful Completion Certificate)	✓	
5.	ISO 9001 or Equivalent Certification (Attach Valid Certificate)	✓	
6.	Compliance of proposed delivery schedule as per requirement (Attach Affidavit on Stamp Paper)	✓	
7.	Bid Quoted for Complete Package	✓	
8.	Bid Security @ 2% submitted in prescribed form	✓	
9.	Registration with NTN, GST and PST in relevant category	✓	


 Assistant Director P/CM
 LARMIS PMU


 Network Administrator
 LARMIS, PMU


 Assistant Director
 Coordination, LARMIS, PMU


 System Manager
 LARMIS, PMU

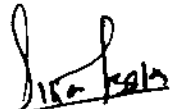

 Deputy Director IT
 LARMIS, PMU


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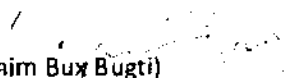
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 (Athar Hussain Beroch)
 Deputy Director IT
 IS&T Department,
 Govt. of Sindh/
 Member


 (Arshad Khokhar)
 Section Officer DEV-VI,
 Finance Deptt. Govt. of Sindh/
 Member


 (Rahim Bux Bugti)
 Deputy Director (F&A) - PMU,
 Reforms Wing & Special Cell,
 Board of Revenue, Sindh/Member


 (Syed Aijaz Ali Shah)
 Project Director - PMU,
 Reforms Wing & Special Cell,
 Board of Revenue, Sindh/Member



 (Zulfiqar Ali Shah)
 Member (R&S)
 Board of Revenue, Sindh/
 Chairman Procurement Committee

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 M. Arshad Khokhar
 Section Officer DEV-VI,
 Finance Deptt. Govt. of Sindh/Member

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(Zulfiqar Ali Shah)
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 Board of Revenue, Sindh/
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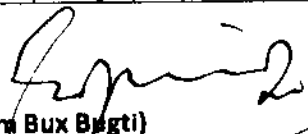

(Syed Anjiz Ali Shah)
 Project Director - PMU,
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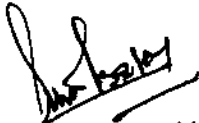

(Rahim Bux Bugti)
 Deputy Director (F&A) - PMU,
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