

02 OCT 2014

14033

MUHAMMAD SABIR
Advocate: HONORABLE

INTEGRITY PACT FOR THE PROJECT

"Cloud-based Mobile Customer Relationship Management (CRM) with Back-office services, Education & Literacy Department Government of Sindh".

M/s. TEXT Private Limited hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Sindh or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoS) through any corrupt business practice.

Without limiting the generality of the foregoing, M/s. TEXT Private Limited represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from Government of Sindh GoS, except that which has been expressly declared pursuant hereto.

M/s. TEXT Private Limited certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with GoS and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

M/s. TEXT Private Limited accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action

SPPRA INWARD DIARY

NO: 12358

DATED: 16-02-15



EDU-34

likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to GoS under any law, contract or other instrument, be voidable at the option of GoS.

Notwithstanding any rights and remedies exercised by GoS in this regard, M/s. TEXT Private Limited agrees to indemnify GoS for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to GoS in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by M/s. TEXT Private Limited as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from GoS.

Kalani

Stamp & Signature





GOVERNMENT OF SINDH
EDUCATION & LITERACY DEPARTMENT

Karachi, dated: 27.10.2014

To,

M/S TEXT (PVT) Limited
No. 47-48, Sector – 15,
Korangi Industrial Area,
Karachi

SUBJECT: WORK ORDER FOR THE PROCUREMENT OF "CLOUD-BASED MOBILE CUSTOMER RELATIONSHIP MANAGEMENT (CRM) WITH BACK-OFFICE SERVICES, EDUCATION E-GOVERNANCE PMU, EDUCATION & LITERACY DEPARTMENT".

I am directed to convey the decision of departmental purchase committee with reference to the financial tender / bid for the purchase of "Cloud-based Mobile Customer Relationship Management (CRM) with Back-Office Services, Education E- Governance PMU, Education & Literacy Department" at the quoted rates by your firm which are hereby accepted and approved by the Departmental Purchase Committee of Education & Literacy Department & also by the Competent Authority being evaluated the lowest bidder for the supply of Quoted Services as per approved specification invited by the Education & Literacy Department, Government of Sindh Karachi.

You are hereby directed to supply the Quoted services as per approved specification For the Year 2013-14 under ADP # 305.

1	2	3	4	5
Item	Description	Quantity	Unit price	Total
1	Setup & Configure a Cloud-based Mobile CRM	1	2,950,000	2,950,000
2	Establish core Back-Office Services team to manage stakeholder relationship management	1	1,200,000	1,200,000
3	Provision Cloud-based Mobile CRM for 1 year	1	35,400,000	35,400,000
4	Manage core Back-Office Services team for 1 year to manage stakeholder relationship management	1	14,400,000	14,400,000
TOTAL				53,950,000/-

Total Price in Word: Fifty Three Million Nine Hundred Fifty Thousand



GOVERNMENT OF SINDH
EDUCATION & LITERACY DEPARTMENT
Karachi, dated:

TERMS & CONDITIONS:

01. The firm will provide service for a period of one year & will support the program.
02. The concerned person of the department would visit & check the service which is being provided.
03. The service which would be provided would be approved by the experts / inspection committee. If not being provided properly the same would be rectified.
04. That the payment shall be made after entire satisfaction of the service provided & on the recommendation of the inspection committee.

Abdul Azeem
SECTION OFFICER (S-I)

SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY

CONTRACT EVALUATION FORM


TO BE FILLED IN BY ALL PROCURING AGENCIES FOR PUBLIC CONTRACTS OF WORKS, SERVICES & GOODS

- 1) NAME OF THE ORGANIZATION / DEPTT. Education & Literacy Department
- 2) PROVINCIAL / LOCAL GOVT./ OTHER Provincial
- 3) TITLE OF CONTRACT Procurement of Cloud-based Mobile Customer Relationship Ma
- 4) TENDER NUMBER NO: SO (S-I) Edu. E&A/Pro-EMIS(C-C)/2013-14
- 5) BRIEF DESCRIPTION OF CONTRACT *Cloud-based Mobile Customer Relationship Management(CR
- 6) FORUM THAT APPROVED THE SCHEME PDWP
- 7) TENDER ESTIMATED VALUE _____
- 8) ENGINEER'S ESTIMATE _____
(For civil works only)
- 9) ESTIMATED COMPLETION PERIOD (AS PER CONTRACT) 30-06-2015
- 10) TENDER OPENED ON (DATE & TIME) 12-05-2014
- 11) NUMBER OF TENDER DOCUMENTS SOLD 02
(Attach list of buyers)
- 12) NUMBER OF BIDS RECEIVED 02
- 13) NUMBER OF BIDDERS PRESENT AT THE TIME OF OPENING OF BIDS 02
- 14) BID EVALUATION REPORT copy enclosed
(Enclose a copy)
- 15) NAME AND ADDRESS OF THE SUCCESSFUL BIDDER M/s Text Private Limited
- 16) CONTRACT AWARD PRICE Rs.53,950,000/-
- 17) RANKING OF SUCCESSFUL BIDDER IN EVALUATION REPORT
(i.e. 1st, 2nd, 3rd EVALUATION BID). 1st

18) METHOD OF PROCUREMENT USED :- (Tick one)

- a) SINGLE STAGE – ONE ENVELOPE PROCEDURE _____ Domestic/ Local
- b) SINGLE STAGE – TWO ENVELOPE PROCEDURE _____
- c) TWO STAGE BIDDING PROCEDURE _____
- d) TWO STAGE – TWO ENVELOPE BIDDING PROCEDURE _____

PLEASE SPECIFY IF ANY OTHER METHOD OF PROCUREMENT WAS ADOPTED i.e. EMERGENCY, DIRECT CONTRACTING ETC. WITH BRIEF REASONS:

X 
Section Officer (Sr)
Education & Literacy Department
Government of Sindh

19) APPROVING AUTHORITY FOR AWARD OF CONTRACT _____

20) WHETHER THE PROCUREMENT WAS INCLUDED IN ANNUAL PROCUREMENT PLAN?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

21) ADVERTISEMENT :

i) SPPRA Website
(If yes, give date and SPPRA Identification No.)

Yes	
No	

ii) News Papers
(If yes, give names of newspapers and dates)

Yes	Pakistan Observer 26-04-14, Jung 27-04-14, Awami Awaz 27-04-14
No	

22) NATURE OF CONTRACT

Domestic/ Local	<input checked="" type="checkbox"/>	Int.	<input type="checkbox"/>
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23) WHETHER QUALIFICATION CRITERIA
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

24) WHETHER BID EVALUATION CRITERIA
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

25) WHETHER APPROVAL OF COMPETENT AUTHORITY WAS OBTAINED FOR USING A
METHOD OTHER THAN OPEN COMPETITIVE BIDDING?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

26) WAS BID SECURITY OBTAINED FROM ALL THE BIDDERS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

27) WHETHER THE SUCCESSFUL BID WAS LOWEST EVALUATED
BID / BEST EVALUATED BID (in case of Consultancies)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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28) WHETHER THE SUCCESSFUL BIDDER WAS TECHNICALLY
COMPLIANT?

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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29) WHETHER NAMES OF THE BIDDERS AND THEIR QUOTED PRICES WERE READ OUT AT
THE TIME OF OPENING OF BIDS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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30) WHETHER EVALUATION REPORT GIVEN TO BIDDERS BEFORE THE AWARD OF
CONTRACT?
(Attach copy of the bid evaluation report)

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

X



Section Officer (S-1)
Education & Literacy Department
Government of Sindh

31) ANY COMPLAINTS RECEIVED
(If yes, result thereof)

Yes	
No	no

32) ANY DEVIATION FROM SPECIFICATIONS GIVEN IN THE TENDER NOTICE / DOCUMENTS
(If yes, give details)

Yes	
No	no

33) WAS THE EXTENSION MADE IN RESPONSE TIME?
(If yes, give reasons)

Yes	
No	no

34) DEVIATION FROM QUALIFICATION CRITERIA
(If yes, give detailed reasons.)

Yes	
No	no

35) WAS IT ASSURED BY THE PROCURING AGENCY THAT THE SELECTED FIRM IS NOT
BLACK LISTED?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

36) WAS A VISIT MADE BY ANY OFFICER/OFFICIAL OF THE PROCURING AGENCY TO THE
SUPPLIER'S PREMISES IN CONNECTION WITH THE PROCUREMENT? IF SO, DETAILS TO
BE ASCERTAINED REGARDING FINANCING OF VISIT, IF ABROAD:
(If yes, enclose a copy)

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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37) WERE PROPER SAFEGUARDS PROVIDED ON MOBILIZATION ADVANCE PAYMENT IN
THE CONTRACT (BANK GUARANTEE ETC.)?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

38) SPECIAL CONDITIONS, IF ANY
(If yes, give Brief Description)

Yes	
No	no

39) Date of Award of Contract: 29-10-2014

Signature & Official Stamp of
Authorized Officer



Section Officer (CS-1)
Education & Literacy Department
Government of Sindh

FOR OFFICE USE ONLY

SPPRA, Block. No.8, Sindh Secretariat No.4-A, Court Road, Karachi
Tele: 021-9205356; 021-9205369 & Fax: 021-9206291

Print

Save

Reset

Price Schedule in Pak. Rupees

Name of Bidder *TEXT Pvt. Ltd.* IFB Number *SO (S-I) Edu. E&A / Pro-EMIS (C-C) 2013-14* Page of

1	2	4	5	6	7
Item	Description	Quantity	Unit price Delivered duty paid (DDP)	Unit Price in words	Total
1.	Setup & Configure a Cloud-based Mobile CRM	1	Rs. 2, 950, 000/-	Rupees Two Million Nine Hundred & Fifty Thousand Only	Rs. 2, 950, 000/-
2.	Establish a core Back-Office Services team to manage stakeholder relationship management	1	Rs. 1, 200, 000/-	Rupees One Million Two Hundred Thousand Only	Rs. 1, 200, 000/-
3.	Provision Cloud-based Mobile CRM for 1 year	1	Rs. 35, 400, 000/-	Rupees Thirty Five Million Four Hundred Thousand Only	Rs. 35, 400, 000/-
4.	Manage core Back-Office Services team for 1 year to manage stakeholder relationship management	1	Rs. 15, 400, 000/-	Rupees Fourteen Million Four Hundred Thousand Only	Rs. 15, 400, 000/-
TOTAL					Rs. 53, 950, 000/-

Total Price in Word: *Rs. Fifty Three Million Nine Hundred and Fifty Thousand*

Signature of Bidder: *[Signature]*

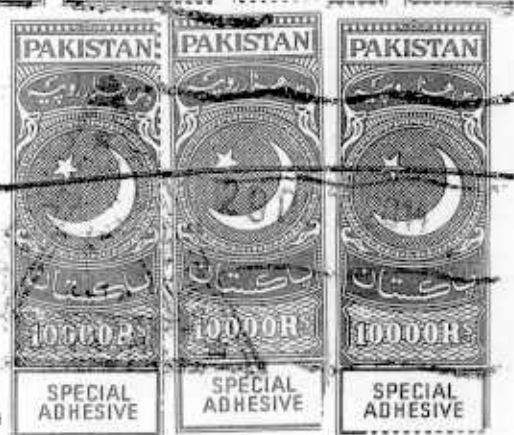
Note: In case of discrepancy between unit price and total, the unit price shall prevail



17/9/14
TEXT (PVT) LIMITED
17/9/14
 Page 5 of 10

B458990

162000/- 212/09/14



PAKISTAN STAMP
Stamp No. 145
027690
18 SEP 2014

AGREEMENT

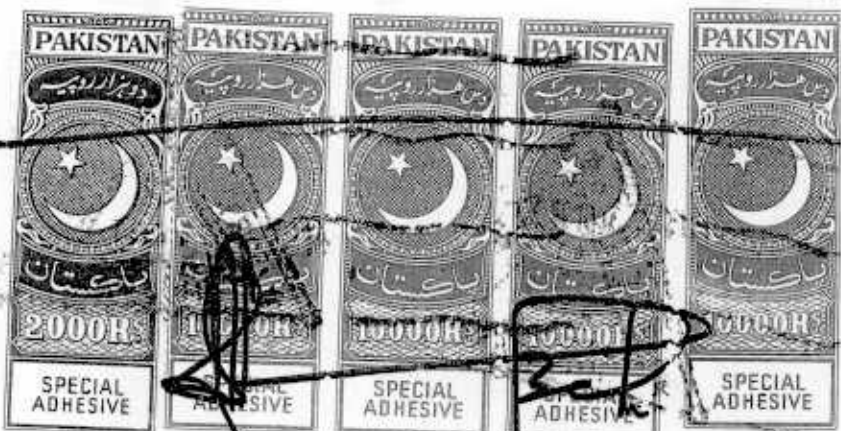
This Agreement is made on this 29 day of October 2014 between

Education & Literacy Department Government of Sindh

AND

M/S TEXT (PVT) Ltd.

Party of the first part, hereinafter called and referred to as the "AUTHORITY" and party of the second part, hereinafter called and referred to as the "CONTRACTOR"



16/10000

OFFICE SUPERINTENDENT 2014

Both the parties have agreed upon the terms and conditions laid down hereinafter for the procurement of CLOUD-BASED MOBILE CUSTOMER RELATIONSHIP MANAGEMENT (CRM) WITH BACK-OFFICE SERVICES, EDUCATION E-GOVERNANCE PMU, EDUCATION & LITERACY DEPARTMENT under the PMU being established in the Secretariat for the ADP scheme#305: ICT Enabled Education Management Information System(EMIS) in the Budget year 2013-14.

DEFINITIONS

- i) *Services* mean both Subscription Services and Ancillary Services. Ancillary Services are services provided by **CONTRACTOR**, which enhance, improve and aid **AUTHORITY**'s use of the Subscription Services. Subscription Services are those services that are enabled for **AUTHORITY** through the Text Studio.
- ii) *TEXT Studio* means the platform made available to **AUTHORITY** by the **CONTRACTOR** at www.text.com.pk/studio for interacting with its consumers.


SERVICES TO BE PROVIDED BY TEXT

All Services provided by **CONTRACTOR** subject to all applicable licenses, undertakings, rules and regulations and laws and to the Terms of Use of the TEXT Studio.

INTELLECTUAL PROPERTY

- i) **AUTHORITY** acknowledges and agrees that **CONTRACTOR** shall at all times remain the exclusive owner of intellectual property, copyright and trademark or patent in the Text Studio and nothing in this Agreement shall give **AUTHORITY** any ownership in such intellectual property.
- ii) **CONTRACTOR** acknowledges and agrees that **AUTHORITY** shall at all times remain the exclusive owner of all the data and information gathered from and belonging to the **AUTHORITY**. Upon conclusion of the project, **CONTRACTOR** shall return this intellectual property including data in its possession in a readable format to the **AUTHORITY**.
- iii) **CONTRACTOR** shall not: (i) permit any third party, except for Government agency, to access or use the Text Studio or Services except as expressly permitted herein; (ii) create derivative works based on the software, program code or user interfaces comprising the Text Studio or Services; Exception to this clause is use of Text APIs to integrate with other applications of **AUTHORITY** (iii) copy, frame or mirror the Text Studio; (iv) reverse engineer or decompile the Text Studio; (v) systematically access or use the Text Studio using "bots" or "spiders", or attempt to gain unauthorized access to the Text Studio, or their related systems or networks; or (vi) access or use the Text Studio in order to: (a) build a competitive commercial product or service; (b) build a product using similar ideas, features, functions or graphics as the Services; or (c) copy any ideas, features, functions or graphics of the Text Studio or the Services.

Page 2 of 5


Section Officer (S-1)
Education & Literacy Department
Government of Sindh



The restrictions set forth in this sub-section shall survive any termination of this Agreement.

PAYMENT SCHEDULE

1. Submission of Inception Report: 25% (PKR 13,487,500) of the value of the contract.
2. Complete Setup of Cloud based CRM: 30% (PKR 13,487,500) of the value of the contract
3. After sixth month of the service : 30% (PKR 18,882,500) of the value of the contract
4. After successful completion of one year of service : 15% (PKR 8,092,500) of the value of the contract

TERMS AND CONDITIONS

1. The **CONTRACTOR** will provide services as specified in 'Schedule A' for a period of one year & will support the program. This service can be renewed by the **AUTHORITY** at the same rate after mutual agreement with the **CONTRACTOR**.
2. That the **CONTRACTOR** is ready and bound to get the delivered services inspected by the Technical / Standardized Committee appointed by the **AUTHORITY** within 60 Days from the date of receipt of work order.
3. That the **CONTRACTOR** also undertakes to bear all kind of taxes i.e. Stamp duty/ Services Charges/Professional Tax / Sales Tax Invoice, Income Tax, Zila / Octroi Tax (if any) and all other incidental charges etc upto the place of destination.
4. The **CONTRACTOR** is required to submit a Performance Bond in shape of Bank Guarantee or Bank Pay Order equivalent to 10% of the value of the contract. This Guarantee will be returned to the **CONTRACTOR** after successful completion of the project and upon handing over all the data and property in their possession of the **AUTHORITY**.
5. That in case the **CONTRACTOR** fails to supply the services within the stipulated time the penalty will be charged at the rate 2% monthly (chargeable on basis of days) for the unsupplied services only.
6. That in case of any event of the default on the part of the **CONTRACTOR** in the performance of any condition of the contract or in case of any dispute it shall be lawful for the **AUTHORITY** to forfeit full or part of the Earnest money / Security deposit and or cancel the whole/part of the supply order with **CONTRACTOR** and the decision of the **AUTHORITY** will be final and legally binding on the **CONTRACTOR**.
7. That the payment shall be made after entire satisfaction of the service provided & on the recommendation of the inspection committee.

Page 3 of 5


Section Officer (S-1)
Education & Literacy Department
Government of Sindh



8. The Tender document and **CONTRACTOR** submitted proposal will be considered as part of this contract where applicable.
9. That the **CONTRACTOR** is ready to abide with above terms and condition.

IN WITNESSES WHEREOF, the parties have bound themselves with the above mentioned terms and conditions with sound mind and their senses without any coercion and force and act their hands below in the presence of the witnesses.

CONTRACTOR

SIGNATURE Kalani

NAME: **(K.S. LALANI)**

N.I.C: 42301-0791005-4

SEAL _____



For and on behalf of
AUTHORITY

ABDUL AZEEM
SECTION OFFICER (S-1)
Education & Literacy Department
Government of Sindh

WITNESSES:

1. Hiba Akber Ismail
[HIBA AKBER ISMAIL]
42301-2849963-0

2. [Signature]
42401-2031165-5



SCHEDULE A

1	2	3-	4	5
Item	Description	Quantity	Unit price	Total
1	Setup & Configure a Cloud-based Mobile CRM	1	2,950,000	2,950,000
2	Establish a core Back-Office Services team to manage stakeholder relationship management	1	1,200,000	1,200,000
3	Provision Cloud-based Mobile CRM for 1 year	1	35,400,000	35,400,000
4	Manage core Back-Office Services team for 1 year to manage stakeholder relationship management	1	14,400,000	14,400,000
TOTAL				53,950,000/-

TOTAL IN WORDS: Fifty Three million, Nine Hundred and Fifty Thousand





NO: SO (S-I) Edu. E&A/Pro-EMIS(C-C)/2013-14
GOVERNMENT OF SINDH
EDUCATION & LITERACY DEPARTMENT

Karachi, Dated 22-09-2014

To.

Manger (Enforcement – II)
Sindh Public Procurement Regularity Authority
Government of Sindh.

SUBJECT: PLACING BID EVALUATION REPORT ON SPPRA WEBSITE

I am directed to refer to the subject noted to enclose herewith Bid Evaluation Report regarding Procurement of “Cloud-based Mobile Customer Relationship Management (CRM) with Back-Office Services. Education E- Governance PMU, Education & Literacy Department” for placing the same on SPPRA website as envisage under rule – 45 of Sindh Public Procurement Regulatory Authority (SPPRA).


SECTION OFFICER (S – I)

C C to.

1. The P.S. to Secretary, Education & Literacy Department, Govt. of Sindh, Karachi.
2. The P.S. to Additional Secretary (S-I), Education & Literacy Department, Govt. of Sindh, Karachi.
3. Office File.


SECTION OFFICER (S – I)

P1 - examine
& p7p.
- Jb
24/9/2014
MCE-II

PRA INWARD DIARY
6122
DATED: 24-09-14



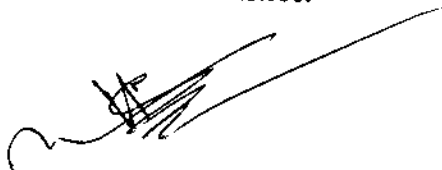
Bid Evaluation Report

1. Name of Procuring Agency: Education & Literacy Department, Government of Sindh
2. Tender Reference No: IFB SO (S-I) Edu. E&A/Pro-EMIS(C-C)/2013-14
3. Tender Description/Name of work/item: Procurement of "Cloud-based Mobile Customer Relationship Management (CRM) with Back-Office Services, Education E- Governance PMU, Education & Literacy Department"
4. Method of Procurement: Two Stage Bidding procedure
5. Tender Published: SPPRA ID The Daily Express Tribune, Jung 25-04-2014
6. Total Bid documents Sold; (02) Two
7. Total Bids Received: (02) Two
8. Technical Bid Opening date: (if applicable) 06-08-2014 (detail evaluation sheet attached)
9. No. of Bid technically qualified (if applicable): (02) Two
10. Bid(s) Rejected: (0) zero
11. Financial Bid Opening date: 17-09-2014
12. Bid Evaluation Report:


S No	Name of Firm or Bidder	Cost offered by the Bidder	Ranking in terms of cost	Comparison with Estimated cost	Reasons for acceptance/rejection	Remarks
0	1	2	3	4	5	6
1.	M/s Text Private Limited	See annex - A	1 st Lowest	Within the approved cost	Qualified as per Evaluation Criteria	M/s Text Private Limited Recommended for award of contract

-2	M/s WorldCall Telecom Limited	See annex - A	2 nd Lowest	Within the approved cost	Qualified as per Evaluation Criteria	
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Signatures of the Members of the Committee.



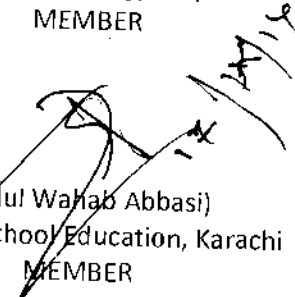
(ABDUL AZEEM)
SECTION OFFICER (S-I)
MEMBER / SECRETARY



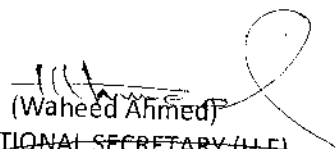
(Yasir Khan Yousufi)
Project Director
Information Technology Department
MEMBER



(Ajaz Ahmed Memon)
Section Officer, Finance Department
MEMBER



(Abdul Wahab Abbasi)
Director School Education, Karachi
MEMBER



(Waheed Ahmed)
ADDITIONAL SECRETARY (H.E.)
CHAIRMAN OF COMMITTEE



GOVERNMENT OF SINDH
EDUCATION & LITERACY DEPARTMENT

**MINUTES OF THE MEETING OF PROCUREMENT COMMITTEE
REGARDING TECHNICAL EVALUATION "FOR PROCUREMENT OF
CLOUD-BASED MOBILE CUSTOMER RELATIONSHIP MANAGEMENT
(CRM) EDUCATION E- GOVERNANCE PMU, EDUCATION &
LITERACY DEPARTMENT" ACCORDING TO SPPRA RULE 46(3) TWO
STAGE BIDDING PROCEDURE.**

Meeting of Procurement Committee of Education & Literacy Department, Government of Sindh was held on 17-06-2014 to make technical appraisals and evaluation of submitted bids for purchase of "Cloud-based Mobile Customer Relationship Management (CRM) with Back-Office Services, Education E- Governance PMU, Education & Literacy Department".

The N.I.T was called on 24-04-2014 and published in national NEWS paper viz. Jung 25-04-2014 2014. In all 02 tender documents were sold and 02 tender documents were received on 12-05-2014. Tenders were opened by Departmental Procurement Committee on 12-05-2014, in presence of all the bidders.

As per SPPRA rules 46(3) the technical proposals were submitted by the (02) Bidders i.e.


1. M/s WorldCall Telecom Limited,
2. M/s Text Private Limited,


The bids of the above were evaluated on 17-06-2014. The proposals were evaluated according to the specified criteria and detailed discussion was made with all bidders during their presentations individually. It was also discussed and advised to the bidders that the minimum requirement for "Cloud-based Mobile Customer Relationship Management (CRM) with Back-Office Services, Education E- Governance PMU, Education &


[Handwritten signatures and initials at the bottom of the page, including a large signature on the left and several smaller ones on the right, some with initials like 'N/H' and 'H.L.']

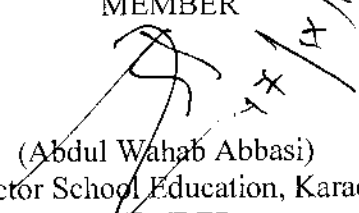
"Literacy Department" must be incorporated into the revised specification for the Second Stage for this they were informed vide letter NO: SO (S-I) Edu. E&A/Pro-EMIS(C-C)/2013-14 dated 17-06-2014. Following two companies / bidders were called for second stage evaluation for submitting revised technical proposals.

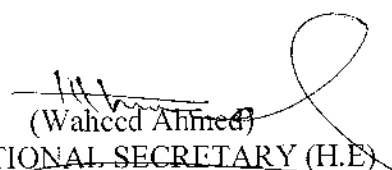
1. M/s WorldCall Telecom Limited,
2. M/s Text Private Limited,


(ABDUL AZEEM)
SECTION OFFICER (S-I)
MEMBER / SECRETARY


(Ajaz Ahmed Memon)
Section Officer, Finance Department
MEMBER


(Yasir Khan Yousufi)
Project Director
Information Technology Department
MEMBER


(Abdul Wahab Abbasi)
Director School Education, Karachi
MEMBER


(Waheed Ahmed)
ADDITIONAL SECRETARY (H.E.)
CHAIRMAN OF COMMITTEE



GOVERNMENT OF SINDH
EDUCATION & LITERACY DEPARTMENT

SECOND STAGE MINUTES OF THE MEETING OF PROCUREMENT COMMITTEE REGARDING TECHNICAL EVALUATION OF "FOR PROCUREMENT OF CLOUD-BASED MOBILE CUSTOMER RELATIONSHIP MANAGEMENT (CRM) EDUCATION E- GOVERNANCE PMU, EDUCATION & LITERACY DEPARTMENT" ACCORDING TO SPPRA RULE 46(3) TWO STAGE BIDDING PROCEDURE"

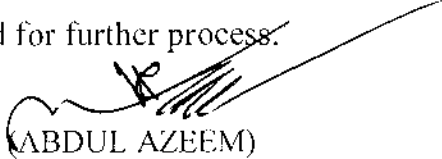
Second Stage Meeting of Procurement Committee of Education & Literacy Department, Government of Sindh was held on 06-08-2014 to make technical appraisals and evaluation of submitted bids for purchase of "Cloud-based Mobile Customer Relationship Management (CRM) with Back-Office Services, Education E- Governance PMU, Education & Literacy Department".


The revised technical proposals were opened and evaluated venders has complied all the requirements accordingly and committee shows satisfaction for financial assessment.

The Procurement Committee unanimously decided in view of evaluation **annexure - A** that financial bids of :

1. M/s WorldCall Telecom Limited,
2. M/s Text Private Limited,

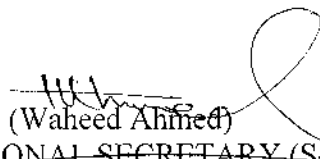
may be opened for further process.


(ABDUL AZEEM)
SECTION OFFICER (S-I)
MEMBER / SECRETARY


(Yasir Khan Yousufi)
Project Director
Information Technology Department
MEMBER


(Ajaz Ahmed Memon)
Section Officer, Finance Department
MEMBER


(Abdul Wahab Abbasi)
Director School Education, Karachi
MEMBER


(Waheed Ahmed)
ADDITIONAL SECRETARY (S-I)
CHAIRMAN OF COMMITTEE

S.No	Evaluation Parameter
1	Company profile
2	Financial soundness
3	Company Experience. Similar to local market across Banking, FM, Education, Healthcare, Pharmac Sector
4	Technical Solution





GOVERNMENT OF SINDH
EDUCATION & LITERACY DEPARTMENT

**MINUTES OF THE MEETING OF PROCUREMENT COMMITTEE REGARDING
FINANCIAL EVALUATION "FOR PROCUREMENT OF CLOUD-BASED MOBILE
CUSTOMER RELATIONSHIP MANAGEMENT (CRM) EDUCATION E-
GOVERNANCE PMU, EDUCATION & LITERACY DEPARTMENT" ACCORDING
TO SPPRA RULE 46(3) TWO STAGE BIDDING PROCEDURE.**

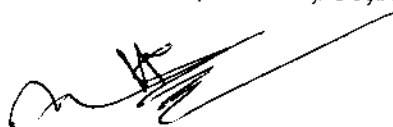
Meeting of Procurement Committee of Education & Literacy Department, Government of Sindh was held on 17-09-2014 to make financial appraisals and evaluation of bids for purchase of "Cloud-based Mobile Customer Relationship Management (CRM) with Back-Office Services, Education E- Governance PMU, Education & Literacy Department". In the light of decision of technical committee meeting financial bid of:

1. M/s WorldCall Telecom Limited,
2. M/s Text Private Limited,

was opened on 17-09-2014.

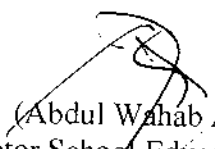
Procurement Committee unanimously decided that the required quantity and specification mentioned in the tender document be strictly observed. The following firm along with total offered price rate is recommended for issuance of work order on the basis of turnkey / merit.

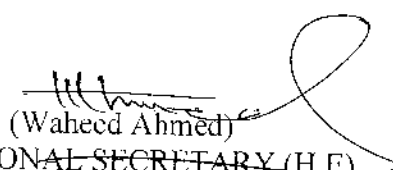
1. M/s Text Private Limited, Rs. 53,950,000/-


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CHAIRMAN OF COMMITTEE


EDUCATION & LITERACY DEPARTMENT
Government of Sindh
COMPARATIVE STATEMENT OF
"Cloud-based Mobile Customer Relationship Management (CRM)
with Back-Office Services

S#	Name of the Firm	Total Offered Price	Remarks
1	M/s Text Private Limited	53,950,000	1 st Lowest
2	M/s WorldCall Telecom Limited	63,927,276	2 nd Lowest

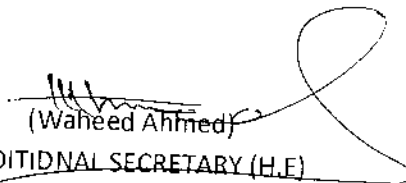

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 MEMBER

17/02/14


 (Waheed Ahmed)
 ADDITIONAL SECRETARY (H.E.)
 CHAIRMAN OF COMMITTEE