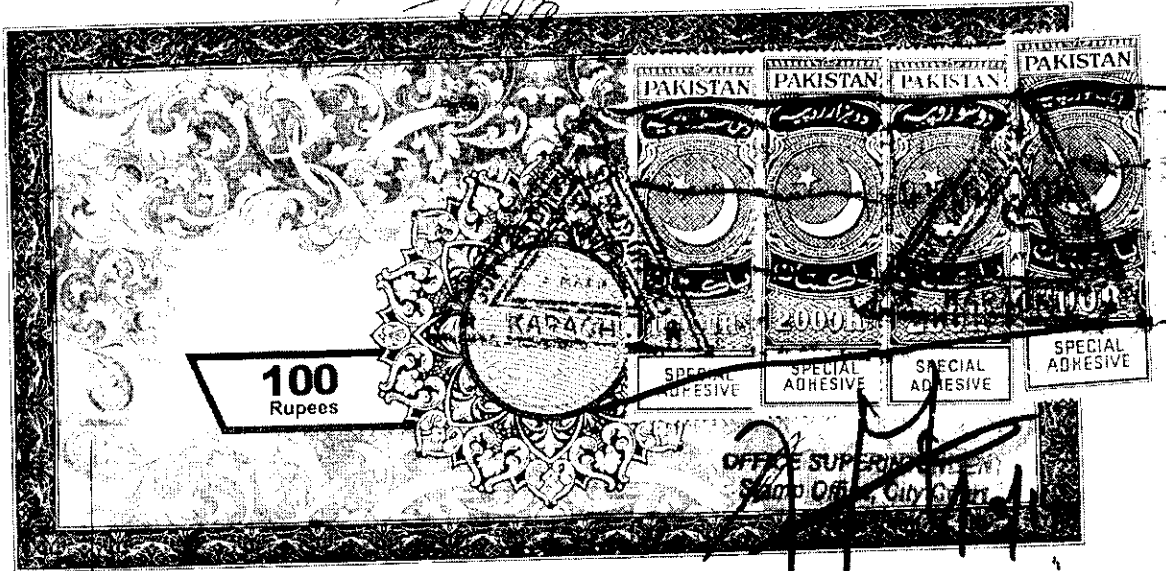


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17300/ 107
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KAFAR ALAM STAMP VENDOR
17300/ 107
12/17

03 DEC 2013

05 MAR 2014

S No. 121582

SERVICE LEVEL AGREEMENT

BETWEEN

INSTITUTE OF BUSINESS ADMINISTRATION

AND

NEWTECH COMPUTERS

THIS AGREEMENT is entered into at _____ on this _____ day of MARCH 2014, by and BETWEEN:

Newtech Computers having its registered office at Suite No. 13, 3rd Floor, Sasi Arcade, Block 7, Clifton, Karachi (hereinafter referred to as "Newtech Computers" which expression shall include (where the context so permits) its successors-in-interest and assign) of the FIRST PART;

AND

The Institute of Business Administration, Karachi, an institution duly incorporated and existing under the laws of Pakistan, having its head office at _____, (hereinafter referred to as "IBA" which expression shall include (where the context so admits) its successors-in-interest and assign) of the SECOND PART.



"IBA" and "Newtech Computers" are hereinafter collectively referred to as the "Parties" and individually as "Party".

WHEREAS:

- A. Newtech Computers is a computer / computer accessory supplier and provides maintenance services for the said computers and hardware and software thereof.
- B. IBA is a leading education service provider committed to providing training for leadership in Business and Public Sector Management and seeks hardware and software from, and services for or in relation to, the network equipment (as more particularly listed in Clause 3 hereinbelow), under the terms & conditions set forth in this Agreement.

NOW THEREFORE in consideration of the mutual covenants hereinafter set out and for good and valuable consideration, the adequacy of which is hereby acknowledged, the Parties have agreed as under:

1. Scope of Service:

- 1.1 Newtech Computers will provide hardware and software and maintenance services to 'IBA'. Maintenance services will only be offered to the hardware and software products listed hereinbelow at Clause 3.
- 1.2 Any equipment / services not included in the Bill of Quantity / Scope of Work but required for the provision of hardware and software and maintenance services shall be provided by Newtech Computers free of cost.
- 1.3 If any discrepancies are found in the specification of hardware or through the services deployed whilst this Agreement is subsisting, IBA shall have the right take any and all necessary legal action against Newtech Computers (BOQ as Annex A, SLA as Annex B).

1.1 **2. Installation Sites:**

New Tech Computers shall install the said hardware and software and provide services to IBA at the following sites:

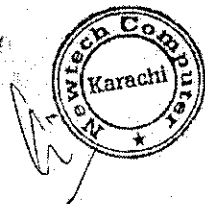
**IBA
Main Campus
University Road
Karachi**

**IBA
City Campus
Kiyani Shaheed Road
Garden, Karachi**

3. Nature of Agreement:

This Agreement shall include:

- 3.1 The delivery of an Apple iMac 21.5" ME086ZA/A to the relevant installation site.
- 3.2 The Software/Installations of Operating System at the aforementioned IBA installation sites.
- 3.3 Smooth Support Services for Hardware and Software
- 3.4 03 Years (During Business Hours 08AM to 05PM) hardware / software on site support.
- 3.5 In case the problem is not solved within the agreed timeframe (03 working days) according to the SLA level, the Company shall provide a backup unit. Company is also bound to provide at least 5 % of the hardware inventory as backup in each campus.



4. Offices:

Newtech Computers has its Head Office in Karachi.

5. Newtech Computer's Relationship with APPLE:

NewTech Computers is Advanced Level principle Partner, covers wide range of Principle Product Line.

6. Cost of Hardware:

6.1 Total price for hardware is Rs. 4,095,000/(C&F)- (i-e 20 units @ 2, 04750)
(Forty Million and Ninety Five Thousand Only).

6.2 The said price excludes GST & Custom Duty Only.

7. Delivery Schedule:

7.1 Delivery lead times shall be based on prevailing government import policies and subject to clearance from US/Exporting country export control regulations.

7.2 If there are any restrictions on trade or import either by the Government of Pakistan or by the Government of the US/Exporting country, the delivery schedule shall be amended and intimated to IBA accordingly.

7.3 In normal conditions, delivery may be made within 6-8 weeks from the date of signing of Letter of Award (dated: 30-1-2014).

8. Delays:

In the event of any delays caused in the performance of its obligations under this agreement, NewTech Computers shall be liable to pay IBA liquidated damages amounting to two per cent (2%) per month up until an aggregate amount of ten percent (10%) is reached.

9. Payment Schedule:

9.1 Payment to Newtech Computers shall be made through crossed cheque after the delivery and complete installation of the item and receipt of the invoice. Advance payment will ONLY be made against Bank Guarantee an A Rated bank of the same amount.

9.2 90% of the total payment amount payment will be made after the complete delivery of the equipment.

9.3 Remaining 10% will be released as per the following schedule:

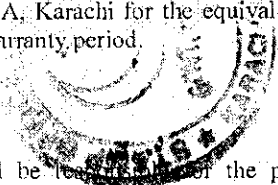
9.3.1 5% will be released after the end of second year from the date of delivery of the equipment.

9.3.2 5% will be released after the end of third year from the date of delivery of the equipment.

9.3.3 Or against a bank guarantee drawn on a scheduled commercial bank in favour of IBA, Karachi for the equivalent amount of claim valid till the end of the warranty period.

10. Taxes and Duties:

NewTech Computers shall be responsible for the payment of all taxes, duties etc. incurred or accrued until the final delivery of the Goods or other obligations including services. Any increase in the rate/amount of Govt. taxes or levy shall be to the cost of



Technology Partner; however, for any decrease in taxes duties and levy, the benefit will be Withholding tax shall be deducted from the supplier invoices as per the prevailing rates.

11. Support Services Hardware:

From expiry of 3 Year Warranty. New Support contract will be signed after mutual agreement and consent of IBA and the Newtech Computers. Amount of the Contract will be additional 5 % of the SLA each year cost with Newtech Computers & if IBA agree with the performance.

12. Key Provision of Services Features:

- 12.1 During Business Hours warranty and support on site with mutual agreed SLA response time.
- 12.2 Priority response within 4 hours response/ 8 hours resolution time and problem escalation as per mutually agreed SLA.
- 12.3 Telephonic response time will start within 30 minutes
- 12.4 Onsite response time for normal calls will be up to 2 - 4 business hours.
- 12.5. The response time for urgent/critical calls will be 2 business hours.

13. Duration:

The Parties agree that this Agreement shall have effect from 06 March, 2014 and shall effectively end on 05 March 2017. (Warranty time will start from the date of Delivery Challan received in IBA, Karachi).

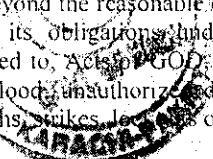
14. Representations, Indemnity and Warranty:

- 14.1 Newtech Computers hereby represents and warrants that all services hereunder shall be provided bona fide and with the best possible efforts available under any circumstances and as per the international industry standards.
- 14.2 Newtech Computers hereby states that it shall indemnify IBA for breach of this contract, whether in partial or whole, and shall be liable for all direct damages and expenses arising from any negligent or willful act. At no point shall such indemnification be deemed a waiver of other remedies available under relevant laws.
- 14.3 Newtech Computers represents that the project and the terms agreed upon under this agreement shall function and operate with or without the involvement of any third party including (APPLE).

15. Force Majeure:

- 15.1 For the purposes of the Agreement, "Force Majeure" means an event or circumstance which is beyond the reasonable control of a Party, and which makes a Party's performance of its obligations under this Agreement impossible, and includes, but is not limited to, Act of GOD, war, riots, civil disorder, earthquake, fire, explosion, storm, flood, unauthorized digging by various agencies or other adverse weather conditions, strikes, lockouts or other industrial action.

15.2 Force Majeure shall not include:



15.2.1 An event, which is caused by the negligence or willful action of a Party or its subcontractor:

15.2.2 An event which a diligent Party could reasonably have been expected to:

- (i) Have taken into account as at the date on which this agreement was signed, or
- (ii) Have avoided or overcome in the course of carrying out its obligations under this Agreement;

15.2.3 Force Majeure shall not include insufficiency of funds or circumstances arising from a failure to make any payment required by or under this Agreement.

15.3 The failure of a Party to fulfill any of its obligations under this Agreement shall not be considered to be a breach of, or a default under this Agreement insofar as the inability arises from an event of Force Majeure, provided that the Party affected by that event has taken reasonable precautions, due care and attempted to put in place reasonable alternative arrangements all with the objective of carrying out the terms of this Agreement without delay.

15.4 Measures to be taken:

15.1 A Party affected by an event of Force Majeure shall take all reasonable measures to remove its inability to fulfill its obligations under this Agreement with a minimum of delay and shall notify the other Party in writing of the event concerned as soon as possible, and in any event not later than 7 (seven) Days following the occurrence of the event concerned, and shall similarly give notice of the restoration of normal conditions as soon as possible. The Parties shall take all reasonable measures to minimize the consequences of any event of the Force Majeure.

16. Extension of time:

Any period, within which a Party must, pursuant to this Agreement, complete any action or task, shall be extended Day-for-Day up to a period equal to the time during which that Party was unable to perform such action as a result of Force Majeure.

17. Consultation:

Not later than 30 (thirty) Days after a Party has become unable to perform a material portion of the Services as the result of an event of Force Majeure, the Parties shall consult with each other with a view to agreeing on appropriate measures to be taken in the circumstance.

18. Confidentiality:

18.1 The parties shall not, either during the term, or after the expiration of this Agreement, disclose any proprietary or confidential information relating to the Services, this Agreement, or business or operations without the prior written consent of the concerned party, unless such disclosure is required by law or regulation or such information has entered the contractor domain other than by a breach of this Agreement. The parties agree that it will use its best efforts to ensure that its subcontractors and personnel are bound by and comply with the requirement of confidentiality set out in this clause.

18.2 The parties shall not, either during the term, or after the expiration of this Agreement, disclose any proprietary or confidential information relating any of the parties' Services, this Agreement, or business or operations without the prior written consent of the concerned party, unless such disclosure is required by law or regulation or such information has entered the contractor domain other than by a



breach of this Agreement. The parties agrees that it will use its best efforts to ensure that its subcontractors and personnel are bound by and comply with the requirement of confidentiality set out in this clause.

18.3 Notwithstanding the provisions of the above paragraphs of this clause the Parties may require each other to sign a Confidentiality Agreement on a case-by-case basis before specific information can be made available.

19. Governing Law and Jurisdiction / Arbitration:

If any disputes, controversies or differences arise between the parties arising out of or in connection with this Agreement. All such disputes that are not settled amicably within 10 days from the date of notification of such dispute shall be referred to arbitration. The arbitration proceeding shall be conducted in accordance with the Arbitration Act 1940. The arbitration shall be held at Karachi.

20. Failure to Perform:

Notwithstanding any remedy that IBA may have against **Newtech Computers** in terms of the Bank Guarantee referred to in clause 4 hereof, IBA shall have the right to forfeit the Products, or any of them, to claim damages from **Newtech Computers** due to a failure on the part of **Newtech Computers** to perform its obligations in accordance with the terms of this Agreement.

21. Notices:

Any notice, request, instruction or other document to be given hereunder shall be delivered or sent by courier or by facsimile transmission (such facsimile transmission notice to be confirmed by courier posted within twelve (12) hours) to the address or to the facsimile number of the other Party set out hereunder:

For IBA:

Name : Mr. Imran Batada
Head of ICT
Address : IBA City Campus,
Kiyani Shaheed Road, Garden, Karachi.
Fax No. : 021-99215528

For Newtech Computers:

Name : Mr. Riaz Hussain
CEO
Address : Newtech Computer
Suite #13, 3rd Floor, Sasi Arcade, Block 7, Clifton, Karachi.
Fax # : 021 35863214

22. Conflict of Interest:

No director, employee, agent or any other tier of representative(s) of either party or its subcontractor shall give to or receive from any director, employee, agent or any other tier of representative(s) of the other party any commission, fee, rebate, or any gift or entertainment of significant cost or value in connection with the negotiation, settlement, finalization or performance of any agreement or enter into any business arrangement with any director, employee, or agent of the other party, without prior written notification thereof to that party. In case of breach and/or violation the violating party shall promptly notify to the other party of any violation and/or any consideration received as a



result of such violation. Additionally, if any violation has already occurred prior to the date of this Agreement resulting directly or indirectly in the consent of the other party to enter into this Agreement with the violating party, the other party may, at its/his sole option, terminate this Agreement at any time. Neither any party nor its employees, agents, subcontractors nor any other tier of representatives shall make any payment or give anything of significant value to any official of any government or public international organization, including any officer or employee of any government department or agency to influence his or its decision, or to gain any other advantage for the other party in connection with the performance of this Agreement. In case of violation the violating party shall immediately notify to the other party of any such violation and shall immediately reimburse the other party out of any or all monies paid by the other party to the violating party, an amount equal to the amount of the payment or the value of gift to the government official which gives rise to such violation. In the event of any violation each party may also, at its sole option, terminate this Agreement at any time.

23. Record Retention and Right to Audit:

IBA shall ensure that it and its Representatives maintain true and correct records in connection with the services to be performance/goods to be supplied under the Agreement and all related transactions and retain all such records for at least 12 months after termination of this Agreement for any reason to audit any and all records of IBA and its Representative for the purpose of determining whether there has been compliance with the this Agreement.

24. Termination:

24.1 Any of the Parties shall have the right to terminate this Agreement upon serving _____ days written notice on the other Party at any time for failure of other Party to comply with the terms of this Agreement. In addition to that, IBA shall have the right to terminate this Agreement without assigning any reason upon serving _____ days notice on Newtech Computers.

24.2 The Parties agree that the Services will be held in abeyance if the payment which is due is delayed for 45 days.

25. Regulatory Compliance:

The parties acknowledge and agree that both shall comply with all the international and national laws that are applicable to the parties under this agreement. Newtech Computers shall indemnify IBA for all losses, damages and other expenses incurred by NewTech Computers due to the breach of such compliance

25.2 Changes in Law and Regulations:

In the event of any change in Law, Regulation or Policy, which is prejudicial to the business interest of the parties involved, the parties shall have the right to terminate this agreement without further liabilities.

26. Indemnification:

It is hereby agreed that Newtech Computers shall indemnify IBA, its employees, agents, officials in case they suffer any loss and/or damages due to the negligence of the of Newtech Computers while providing its services under this Agreement.

27. Entire Agreement:

The Contract constitutes the entire agreement between the IBA and the Newtech Computers is superseding all communications, negotiations and agreements (whether written or oral) of parties with respect thereto made prior to the date of Contract.



28. Variation:

No variation of this Agreement shall be valid unless it is in writing and signed by both Parties to the Agreement.

29. Unenforceability of Provisions:

The invalidity or unenforceability of any provision of this Agreement shall not affect the remainder of this Agreement which shall continue in full force and effect in accordance with its terms.

30. Counterparts:

This Agreement may be executed in two counterparts, and each such counter part shall be deemed as valid and original. However, all such counter parts shall be considered as one and the same Agreement.

IN WITNESS WHEREOF the parties hereto have set their respective hands on the day and year first above written.

For and on Behalf of IBA Karachi

For and on Behalf of Newtech Computers

Imran Batada
Name: Imran Batada
06 March 14
Designation: Head of ICT
Imran Batada
Head of ICT
Institute of Business Administration
Karachi, Pakistan

Name: Riaz Hussain
Designation: CEO
Riaz Hussain



Witnesses-1:

Witnesses-2:

1) Signature

2) Signature

Name:

Name:

Syed Muhammad Pervez
Name: Syed Muhammad Pervez
(BDM)

Address:

Address:



NEWTECH COMPUTERS
HOP NO. 52B/24B, PLOT NO. BC/5
SASI ARCADE, BLOCK-7,
CLIFTON KARACHI.
NTN: 1463291-8

Important Note: The Purchase Order issue subject to the delivery of the following certificates/undertaking from the Vendor. The lists of all certificates are already mail to you.

1. BOQ
2. SLA
3. Integrity Pact

Annexure – A

Technical (BOQ):

- v. Tenderers should be registered with Sales Tax department.
- vi. Payment will be made after receipt of goods.
- vii. Earnest money of 2% of total amount in the form of pay order / demand draft in favor of Institute of Business Administration Karachi should be submitted along with tender form in separate envelope.
- viii. If the delivery of the product is delayed beyond the date specified in the Purchase Order, a penalty equivalent to 2% of the total amount quoted would be charged per day to the RO till the product is delivered. This clause will not be applicable in cases where RO provide back-up equipment as mentioned in clause (g).
- ix. Please submit copies of certificates of registration with Sales Tax and Income Tax departments.
- x. IBA reserves the right to change / alter quantity / quality / specifications etc., without assigning any reason thereof.
- xi. No escalation in cost / price will be accepted at any stage, after approval of the quoted amount and award of the Purchase Order.
- xii. The tender document will be accepted (only) on the IBA's portal for IBA available on IBA's Website.
- xiii. The delivery time of ordered goods must be mentioned in the proposal; bids of only those Firms will be accepted / entertained who will give warranty of supply of ordered goods within 06-weeks.

Annexure - A

Technical Requirements (BOQ)

Description	Details	Remarks
Display	21.5-inch (diagonal) LED-backlit display with IPS technology, 1920 by 1080 resolution with support for millions of colors	Apple iMac ME086Z/A
Processor	2.7GHz 2.7GHz quad-core Intel Core i5 processor (Turbo Boost up to 3.2GHz) with	YES

7 |



Handwritten signature or initials.

Cache	32M L3 cache	YES
Memory	8GB (two 4GB) of 1600MHz DDR3 memory Configurable to 16GB	YES
Storage	1TB 5400rpm hard drive Configurable to 1TB SSD Drives: 256GB or 512GB all flash storage	YES
Operating System	Mac OS X Lion & all essential software	YES
Features	Intel Iris Pro graphics	YES
Video Support and Camera	Face Time HD camera Simultaneously supports full native resolution on the built-in display and up to a 30-inch display (2560 by 1600 pixels) on an external display Support for extended resolution on a second monitor Support for Target Display Mode via the Thunderbolt port using a Thunderbolt to Thunderbolt cable (sold separately)	YES
Audio	Stereo speakers Dual microphones Headphone port headphone/optical digital audio output (miniJack) Support for Apple iPhone headset with microphone	YES
Connectivity and Expansion	50+ ports total Five USB 3 ports Two Thunderbolt ports Mini Display Port output with support for DVI, VGA, and dual-link DVI (adapters sold separately)	YES

8 |

W



10 • 100/1000BASE-T
Gigabit Ethernet (RJ-45
connector)
For 10/100/1000 Mbps

YES

Apple Wireless Keyboard
Full-size keyboard with 16
U.S. and 79 ISO keys,
including 12 function keys
and 4 arrow keys (reverted
"T" arrangement)

Apple Mouse
Smooth, seamless Multi-
Touch surface with support
for simple gestures

(scrolling and swiping),
click and double-click
anywhere. Ambidextrous
construction

YES

programmable left and
right buttons

Apple Trackball
Click Mouse Trackball for
precise cursor control
supports vertical scrolling,
pinch and expand, swipe,
three-finger swipe, four-
finger swipe, tap, double-
tap, touch screen zoom,
scroll, click and drag, click
drag and lock, secondary
click A and B.

Wi-Fi
802.11ac Wi-Fi wireless
networking IEEE
802.11a/b/g/n/ac compatible
Bluetooth
Supports Bluetooth
technology

YES

Height: 17.7 inches (45.0
cm)

Width: 23.8 inches (60.4
cm)

Stand depth: 6.9 inches
(17.3 cm)

YES



Weight: 19.5 pounds (5.68 kg).

YES

Warranty & Services

Three Years (03) Proper
Three years complete
Principal warranty for
parts & free service
(Bidder is responsible to
provide all these services
on FOC bases)

YES

Warranty: All equipment carry comprehensive warranties/ support for Three years. Complete parts and onsite support (24/7) with response time 4Hrs.

Contact Person (IBA)

Manager Procurement - ICT
Institute of Business Administration,
Main Campus, University Road,
Karachi

Tel #

111-422-422 Ext 2107

Email

zasadi@iba.edu.pk

Contact Person for Technical Query (IBA) Manager Customer Support - ICT

Institute of Business Administration,
City Campus, University Road,
Karachi

Tel #

111-422-422 Ext 2107

Email

zasadi@iba.edu.pk



SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY

CONTRACT EVALUATION FORM

TO BE FILLED IN BY ALL PROCURING AGENCIES FOR PUBLIC CONTRACTS OF WORKS, SERVICES & GOODS

- 1) NAME OF THE ORGANIZATION / DEPTT. Institute of Business Administration Karachi
- 2) PROVINCIAL / LOCAL GOVT./ OTHER Provincial
- 3) TITLE OF CONTRACT Procurement of Branded Computers
- 4) TENDER NUMBER IT/47/2013-14
- 5) BRIEF DESCRIPTION OF CONTRACT Procurement of Branded Computers
- 6) FORUM THAT APPROVED THE SCHEME Central Purchase Committee (CPC)
- 7) TENDER ESTIMATED VALUE 4,000,000/-
- 8) ENGINEER'S ESTIMATE (For civil works only)
- 9) ESTIMATED COMPLETION PERIOD (AS PER CONTRACT) Six Weeks approximately
- 10) TENDER OPENED ON (DATE & TIME) 15 Dec 2013 / 3:30PM
- 11) NUMBER OF TENDER DOCUMENTS SOLD Available on IBA website
(Attach list of buyers)
- 12) NUMBER OF BIDS RECEIVED 01 (One)
- 13) NUMBER OF BIDDERS PRESENT AT THE TIME OF OPENING OF BIDS 01
- 14) BID EVALUATION REPORT (Enclose a copy)
- 15) NAME AND ADDRESS OF THE SUCCESSFUL BIDDER NewTech Computers
- 16) CONTRACT AWARD PRICE Rs. 4,095,000/-
- 17) RANKING OF SUCCESSFUL BIDDER IN EVALUATION REPORT (i.e. 1st, 2nd, 3rd EVALUATION BID). 1st NewTech Computers

18) METHOD OF PROCUREMENT USED :- (Tick one)

- a) SINGLE STAGE – ONE ENVELOPE PROCEDURE Domestic Domestic/ Local
- b) SINGLE STAGE – TWO ENVELOPE PROCEDURE
- c) TWO STAGE BIDDING PROCEDURE
- d) TWO STAGE – TWO ENVELOPE BIDDING PROCEDURE

PLEASE SPECIFY IF ANY OTHER METHOD OF PROCUREMENT WAS ADOPTED i.e. EMERGENCY, DIRECT CONTRACTING ETC. WITH BRIEF REASONS:

19) APPROVING AUTHORITY FOR AWARD OF CONTRACT _____

20) WHETHER THE PROCUREMENT WAS INCLUDED IN ANNUAL PROCUREMENT PLAN?

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
-----	--------------------------	----	-------------------------------------

21) ADVERTISEMENT :

i) SPPRA Website
(If yes, give date and SPPRA Identification No.)

Yes	SPPRA S.No 18275 / 31 Dec 2013
No	

ii) News Papers
(If yes, give names of newspapers and dates)

Yes	Dawn, Express, AAS
No	

22) NATURE OF CONTRACT

Domestic/ Local	<input checked="" type="checkbox"/>	Int.	<input type="checkbox"/>
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23) WHETHER QUALIFICATION CRITERIA WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

24) WHETHER BID EVALUATION CRITERIA WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

25) WHETHER APPROVAL OF COMPETENT AUTHORITY WAS OBTAINED FOR USING A METHOD OTHER THAN OPEN COMPETITIVE BIDDING?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

26) WAS BID SECURITY OBTAINED FROM ALL THE BIDDERS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

27) WHETHER THE SUCCESSFUL BID WAS LOWEST EVALUATED BID / BEST EVALUATED BID (in case of Consultancies)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

28) WHETHER THE SUCCESSFUL BIDDER WAS TECHNICALLY COMPLIANT?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

29) WHETHER NAMES OF THE BIDDERS AND THEIR QUOTED PRICES WERE READ OUT AT THE TIME OF OPENING OF BIDS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

30) WHETHER EVALUATION REPORT GIVEN TO BIDDERS BEFORE THE AWARD OF CONTRACT?
(Attach copy of the bid evaluation report)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

31) ANY COMPLAINTS RECEIVED
(If yes, result thereof)

Yes	
No	

32) ANY DEVIATION FROM SPECIFICATIONS GIVEN IN THE TENDER NOTICE / DOCUMENTS
(If yes, give details)

Yes	
No	

33) WAS THE EXTENSION MADE IN RESPONSE TIME?
(If yes, give reasons)

Yes	
No	

34) DEVIATION FROM QUALIFICATION CRITERIA
(If yes, give details and reasons)

Yes	
No	

35) WAS IT ASSURED BY THE PROCURING AGENCY THAT THE SELECTED FIRM IS NOT BLACK LISTED?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

36) WAS A VISIT MADE BY ANY OFFICER/OFFICIAL OF THE PROCURING AGENCY TO THE SUPPLIER'S PREMISES IN CONNECTION WITH THE PROCUREMENT? IF SO, DETAILS TO BE ASCERTAINED REGARDING FINANCING OF VISIT, IF A ROAD:
(If yes, enclose a copy)

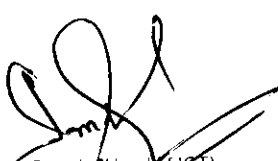
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

37) WERE PROPER SAFEGUARDS PROVIDED ON MOBILIZATION ADVANCE PAYMENT IN THE CONTRACT (BANK GUARANTEE ETC.)?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

38) SPECIAL CONDITIONS, IF ANY
(If yes, give Brief Description)

Yes	
No	

Signature & Official Stamp of
Authorized Officer  Mr. Imran Balada (Head of JCT)

Imran Balada
Head of JCT
Institute of Business Administration
Karachi-Pakistan

FOR OFFICE USE ONLY

SPPRA, Block. No.8, Sindh Secretariat No.4-A, Court Road, Karachi
Tele: 021-9205356; 021-9205369 & Fax: 021-9206291



Institute of
Business Administration
Karachi

Leadership and Ideas for Tomorrow

Ref: IT/47/2013-14
M/s New Tech Computers
Suite # 13, 3rd Floor, Sasi Arcade, Block 7.
Clifton, Karachi
Tel: 021-35863213-14

Dated 28-01-2014

Attn: Mr. Riaz

Sub: **INSTITUTE OF BUSINESS ADMINISTRATION – KARACHI**
(Procurement of Branded Computers (iMac), KARACHI
“LETTER OF AWARD”

Dear Mr. Riaz,

This is in reference to your bid submitted on Dec 31, 2013 for the subject work. The Management is pleased to inform you that your bid has been approved for award of subject work to your firm at price of **Rs.4,095,000/- (C&F)** for **20 Apple iMac Model-ME086ZA/A**.

This letter of award is based on the following documents and following terms and conditions, which form its part thereof and are the governing documents of the contract:

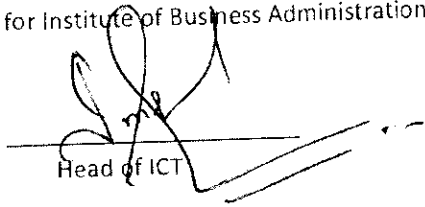
- a. Tender Documents
- b. Priced Bill of Quantity
- c. Tender Drawings.(If apply)
- d. Your bid letter submitted on December 31, 2013

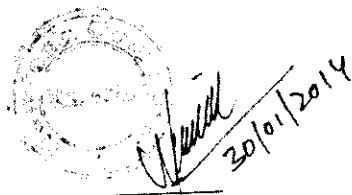
All other Technical and contractual matters are as per Tender Documents and Drawings.

You are advised to please return the duplicate copy of this Letter of Award duly signed as an acknowledgment of its receipt as well as your unqualified acceptance of the same.

Thanking you.

Yours sincerely
for Institute of Business Administration Karachi.


Head of ICT


Received and Accepted on behalf of M/s.

Main Campus: University Road, Karachi. UAN: 111-422-422 Tel: (92-21) 38104700 Fax: (92-21) 99261508
City Campus: Garden/Kiyani Shaheed Road, Karachi. Tel:(92-21) 38104701 Fax:(92-21) 38103008
Website: www.iba.edu.pk E-mail: info@iba.edu.pk

Asjad Asad Siddiqi / Manager Procurement Customer Support @ IBA

From: riaz.newtech@gmail.com on behalf of Riaz Hussain [info@newtech.com.pk]
Sent: Thursday, January 30, 2014 5:52 PM
To: Asjad Asad Siddiqi / Manager Procurement & Customer Support @ IBA
Cc: SYED MUHAMMAD PERVAIZ
Subject: Acknowledgement

Dear Mr. Asjad,

Thanks for your letter of Award we just received from you. With reference to your letter ref #IT/47/2013-14 date 28th Jan 2014 we are processing the order in this regard.

Thanking you in anticipation.

Regards
Riaz Hussain

Tenders

Sl. No.	Subject	Title	SPPRA ID	Date	Ref
1	10/2011	FOR SUPPLY OF 20000 KVA TRANSFORMER FOR SPPRA		01-Nov-2011	DOA

Committee

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19 Users Online

08-Nov-13 Update



Evaluation Report added

ordered goods within 60 weeks.

Annexure - A

Technical Requirements (BOQ)

Description	Details	Remarks
Display	21.5-inch (diagonal) LED-backlit display with IPS technology; 1920-by-1080 resolution with support for millions of colors	YES APPLE iMAC ME 086ZA/A
Processor	2.7GHz 2.7GHz quad-core Intel Core i5 processor (Turbo Boost up to 3.2GHz) with	YES

7 | Page



4MB L3 cache YES

Memory 8GB (two 4GB) of 1600MHz DDR3 memory Configurable to 16GB. YES

Storage 1TB (5400-rpm) hard drive Configurable to 1TB Fusion Drive or 256GB or 512GB of flash storage. YES

Operating System Mac OS X Lion & all essential software's. YES

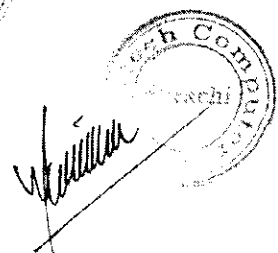
Graphics Intel Iris Pro graphics YES

Video support and Camera Face Time HD camera Simultaneously supports full native resolution on the built-in display and up to a 30-inch display (2560 by 1600 pixels) on an external display Support for extended desktop and video mirroring modes YES

Support for Target Display Mode via the Thunderbolt port using a Thunderbolt to Thunderbolt cable (sold separately)

Audio Stereo speakers Dual microphones Headphone port Headphone/optical digital audio output (minijack) Support for Apple iPhone headset with microphone YES

Connections and Expansion SDXC card slot Four USB 3 ports (compatible with USB 2) Two Thunderbolt ports Mini Display Port output with support for DVI, VGA, and dual-link DVI (adapters sold separately) YES



Input

10/100/1000BASE-T
Gigabit Ethernet (RJ-45
connector)
Kensington lock slot

YES

Apple Wireless Keyboard
Full-size keyboard with 78
(U.S.) or 79 (ISO) keys,
including 12 function keys
and 4 arrow keys (inverted
"T" arrangement)

Magic Mouse
Smooth, seamless Multi-
Touch surface with support
for simple gestures
(scrolling and swiping).
Click and double-click
anywhere. Ambidextrous
construction
accommodates left- and
right-handed users.

YES

Magic Trackpad
Glass Multi-Touch trackpad
for precise cursor control;
supports inertial scrolling,
pinch and expand, swipe,
three-finger swipe, four-
finger swipe, tap, double-
tap, rotate, screen zoom,
scroll, click and drag, click
drag and lock, secondary
click A and B.

Wireless

Wi-Fi
802.11ac Wi-Fi wireless
networking; IEEE
802.11a/b/g/n compatible
Bluetooth
Bluetooth 4.0 wireless
technology

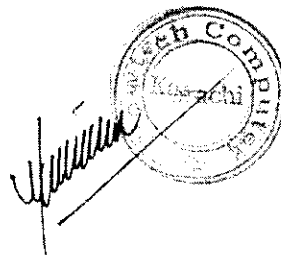
YES

Size and Weight

Height: 17.7 inches (45.0
cm)
Width: 20.8 inches (52.8
cm)
Stand depth: 6.9 inches
(17.5 cm)

YES

9 |



	Weight: 12.5 pounds (5.68 kg)3	YES
Warranty & Services	Three Years (03) Proper three years' complete Principal warranty with parts & free service. (Bidder is responsible to provide all these services on FOC bases)	YES

Warranty: All equipment carry comprehensive warranties/ support for Three years. Complete parts and onsite support (24/7) with response time 4Hrs.


Bid Evaluation Report


1. Name of Procuring Agency: **Institute of Business Administration, Karachi**
2. Tender Reference No: **Procurement of Branded Computers**
3. Tender Description/Name of work/item: **IT/47/2013-14**
4. Method of Procurement: **Single Stage Single Envelope**
5. Tender Published: **SPPRA-SNo 18275 (Dec 15, 2013) Dawn, Express, Aas
Prim & Electronic Media (SPPRA ID No. & News papers names with dates)**
6. Total Bid documents Sold: **Free of Cost, available on web site**
7. Total Bids Received: **01**
8. Technical Bid Opening date: (if applicable) _____ *(Provide details in separate form)*
9. No. of Bid technically qualified (if applicable): _____
10. Bid(s) Rejected: **0**
11. Financial Bid Opening date: **December 31, 2013**


12. Bid Evaluation Report:

S No	Name of Firm or Bidder	Cost offered by the Bidder	Ranking in terms of cost	Comparison with Estimated cost	Reasons for acceptance/rejection	Remarks
0	1	2	3	4	5	6
1.	New Tech Computer	4,504,500/-	1 st	4.5% above the estimated cost	Qualified as per Eligibility Criteria	Recommended for award the contract

Recommendations: The offered amount of Rs.4,504,500/- (C&F) by M/s. New Tech Computers has been recommended by the Procurement Committee to award the work on the basis of their technical qualifying and lowest offered price bid.


Syed Jehanzeb
Project Accountant, IBA


Dr. Naveed Tahir
Professor, IBA


Sheikh Muhammad Minhas
External Member,
Dept. Gen. Mgt, PSO


Bid Evaluation Report


1. Name of Procuring Agency: **Institute of Business Administration, Karachi**
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10. Bid(s) Rejected: **0**
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12. Bid Evaluation Report:

S No	Name of Firm or Bidder	Cost offered by the Bidder	Ranking in terms of cost	Comparison with Estimated cost	Reasons for acceptance/rejection	Remarks
0	1	2	3	4	5	6
1.	New Tech Computer	4,504,500/-	1 st	4.5% above the estimated cost	Qualified as per Eligibility Criteria	Recommended for award the contract

Recommendations: - The offered amount of Rs.4,504,500/-(C&F) by M/s. New Tech Computers has been recommended by the Procurement Committee to award the work on the basis of their technical qualifying and lowest offered price bid.


Syed Jehanzeb
Project Accountant, IBA


Dr. Nasir Tauheed
Professor, IBA


Sheikh Muhammad Minhas
External Member
DGM Brand Mgt, PSO