



Telephone No. (021) 99245142

Fax No. (021-99245143)

KARACHI WATER & SEWERAGE BOARD
OFFICE OF THE DIRECTOR BILLING

Revenue Secretariat, Block "A" 9th Mile Karsaz, Shahr-e-Faisal, Karachi.

No. KW&SB/Dir(Billing)/2013/ 1000/L

Dated:- 18-07-2013

The Director,
Capacity Building,
S.P.P.R.A.
Karachi.

[Signature]
18-07-13
Sindh Public Procurement
Regulatory Authority
Block-S. 4.A.
Sindh Secretariat

SUBJECT: ANNUAL RATE CONTRACT FOR THE YEAR 2013-14 FOR MONTHLY PRINTING OF RETAIL & BULK BILLS OF KW&SB'S CONSUMERS AND OTHER MIS SERVICES THROUGH SOFTWARE DESIGNED IN SQL DATA BASE SERVER HAVING XP OPERATING SYSTEM, AT KW&SB 9th MILE KARSAZ

Please find enclosed herewith the Procurement Plan of the above noted work for uploading on the SPPRA Web Site.

You are, therefore, requested to please acknowledge the same

Enclosed:
As above

[Signature]
Director Billing
K.W. & S.B.

Copy to:

- 1) D.M.D (T/S), KW&SB.
- 2) Convener Procurement Committee-I, KW&SB.
- 3) S.O to M.D, KW&SB
- 4) A.D (LFA), KW&SB
- 5) A.O.(RRG), KW&SB
- 6) Office Copy

Karachi Water & Sewerage Board
PROCUREMENT PLAN (Maintenance)
FOR THE F.Y. 2013-14

Serial No.	Funds Head & Sub Head	Name of work and break up	Allocated Funds and break up for different locations / sites	Items to be Executed	Methods of Procurement	Anticipated / Actual Date of Advertisement	Anticipated / Actual date of Start	Anticipated / Actual date of Completion	Remarks
a	b	c	d	f	h	i	j	k	l
1	5202-19	ANNUAL RATE CONTRACT FOR THE YEAR 2013-14 FOR MONTHLY PRINTING OF RETAIL & BULK BILLS OF KW&SB'S CONSUMERS AND OTHER MIS SERVICES THROUGH SOFTWARE DESIGNED IN SQL DATA BASE SERVER HAVING XP OPERATING SYSTEM, AT KW&SB 9 th MILE KARSAZ.	68.0 Million	MONTHLY PRINTING OF RETAIL & BULK BILLS OF KW&SB'S CONSUMERS AND OTHER MIS SERVICES	Single Stage One-envelope Procedure	Third Week of July 2013	First Week of September 2013	Fourth Week of August 2014	


 Director Billing
 K.W. & S.B.

DAWN WEDNESDAY SEPTEMBER 4, 2013

04/09/2013



Karachi Water & Sewerage Board
RE-INVITATION OF TENDER NOTICE ON ANNUAL
RATE CONTRACT BASIS FOR (2013-2014)

Sealed item rate tenders under method of notification Rule-17(2) and procurement Procedure under Rule 46(1) of SPPR-2010 (Single Stage One-envelope Procedure) are invited on the prescribed forms from the reputable local Firms / Suppliers / J.V for the work mentioned below.

Description	Estimated Cost	Bid Security	Tender Cost
ANNUAL RATE CONTRACT FOR THE YEAR 2013-14 FOR MONTHLY PRINTING OF RETAIL & BULK BILLS OF KW&SB'S CONSUMERS AND OTHER MIS SERVICES THROUGH SOFTWARE DESIGNED IN SQL DATA BASE SERVER HAVING XP OPERATING SYSTEM, AT KW&SB 9TH MILES KARSAZ	Item Rate	1% of the Bid Amount in Shape of Pay Order / Demand Draft / Bank Guarantee from Schedule Bank of Pakistan in favour of M/s KW&SB	Rs. 3000/- (Not refundable) in shape of Pay Order in favour of M/S KW&SB

8/2013

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Scope of Work	Description
	(i) Supply of Pre-printed Stationery & Printing of retail & bulk consumers water charges bills. (ii) Running, updating alongwith internet facilities & On-line connectivity through web of customers centers located different places in KW&SB. (iii) Maintenance of Software, Hardware, Networking & Transfer of Data relates to printing of bills to Main IT Section. (iv) Technical support & Maintaining of call centre. (v) Preparation of detail MIS Reports of retail & bulk consumers.

Eligibility Criteria of Firm	Description
	(i) List of relevant Experience One year for maintenance of Software / Hardware & Printing capability of Bills approximately 1.1 million per month, also knowledge of IRS system or similar system. (ii) Financial Capability - Annual Turn over 10 million (Financial Statement last three Years) (iii) List of litigation with their out comes. (iv) Affidavit that firms has not been black listed. (v) Income Tax Registration (vi) Sales Tax Registration (vii) IT related Personnel: (Curriculum Vitae may be submitted at the time of submission of bid) Personnel Information (a) Manager (1x12)MSC/MCSME with three years experience. (b) Programmer (2x12)BSC/BS with two years experience. (c) Computer Operator (2x12)B.Com/Bsc/BCS with two years experience.

Tender Schedule	Date & Time	Venue
Issuance of Tender Document	w.e.f 1st publication upto 23-09-2013 during working hours.	(i) A.O (Revenue) 1st Floor, Room No. 211, Annex Building behind Civic Centre AND (ii) Director I.T. 3rd Floor Room No. 372 Annex Building behind Civic Centre.
Receiving of Tender	23-09-2013 Time 2:00 P.M.	Tender will be received and opened by the Convener Procurement Committee-I, in the office of the Chief Engineer (IPD), KW&SB situated at Block 'B' 9th Mile, Karsaz, Shatrah-e-Faisal, Karachi.
Opening of Tender	23-09-2013 Time 2:30 P.M.	

Terms & Conditions:
 (i) In case of any reason, if the tender could not be received on the above date the same will be received on the next working day on the same time & place. (ii) The Tender document will be issued on the production of (i) Written application to Director I.T. KW&SB (ii) attested copy C.N.I.C (iii) Authorization Letter to collect the documents.
 (iii) No tender document will be issued on the date of opening.
 (iv) Late tender will not be entertained. (v) Government notified blacklisted firms / suppliers shall not be entertained. (vi) The Tenders which do not fulfill the terms and conditions will not be entertained.
 (vii) KW&SB reserves the right to accept or reject any one or all tenders as per SPPR-2010. (viii) All provisions of the Sindh Public Procurement



KARACHI WATER & SEWERAGE BOARD

OFFICE OF THE CHIEF ENGINEER (IP&D)

BID OPENING REPORT

1	Name of Procuring Agency	KARACHI WATER & SEWERAGE BOARD
2	Tender Reference No	KW&SB/DPR/2013/88 i) Daily Jang ii) Daily Kawish iii) Daily Jurat on Dated 03-09-2013. Daily Dawn Dated 04-09-2013 SPPRA Serial No. 17223 I.D No. /2013
3	Tender Description/Name of Work/Item	ANNUAL RATE CONTRACT FOR THE YEAR 2013-14 FOR MONTHLY PRINTING OF RETAIL & BULK BILLS OF KW&SB'S CONSUMERS AND OTHER MIS SERVICES THROUGH SOFTWARE DESIGNED IN SQL DATA BASE SERVER HAVING XP OPERATING SYSTEM AT KW&SB 9TH MILE
4	Method of Procurement	Single Stage (One Envelope)
5	Tender Published	i) Daily Jang ii) Daily Kawish iii) Daily Jurat on Dated 03-09-2013.
6	Total Bid Documents Sold	06 Nos
7	Total Bid Received	02 Nos
8	Technical Bid Opening Date (if applicable)	N/A
9	No. of Bid Technically Qualified (if applicable)	N/A
10	Financial Bid Opening Date	23/9/2013

11 Bid Opening Report

S #	NAME OF FIRM OR BIDDER	COST OFFERED BY THE BIDDERS	RANKING IN TERMS OF COST	REMARKS
1	M/s. Usman Brothers	Rs. 38,943,786/-	1st Lowest	P.O # 0194099 Dt. 23-09-2013 Rs. 400,000/- HBL Sindh Secret Br
2	M/s Pakistan Post Foundation	Rs. 40,166,674/-	2nd Lowest	P.O # 06004963 Dt. 23-09-2013 Rs. 402,000/- HMB Alamgir Road Br

M/s. Usman Brothers, declared as the lowest responsive bidder

(Mairajuddin)
Director I.T. KW&SB
Member/Secretary

(Saif-ul-Haque)
Additional Director Internal
Audit - KMC Member

(Maqsood Ahmed Shaikh)
Superintending Engineer (KMC)
Member

(Gaffar Ahmed)
Director (Billing), KW&SB
Member

(Abdul Rahim Khatt)
Chief Engineer (IPD),
(Convener)



KARACHI WATER & SEWERAGE BOARD

OFFICE OF THE CHIEF ENGINEER (IP&D)

BID EVALUATION REPORT

1	Name of Procuring Agency	KARACHI WATER & SEWERAGE BOARD
2	Tender Reference No	KW&SB/DPR/2013/88 I) Daily Jang ii) Daily Kawish iii) Daily Jurat on Dated 03-09-2013. Daily Dawn Dated:04-09-2013 SPPRA Serial No.17223 I.D No /2013
3	Tender Description/Name of Work/Item	ANNUAL RATE CONTRACT FOR THE YEAR 2013-14 FOR MONTHLY PRINTING OF RETAIL & BULK BILLS OF KW&SB'S CONSUMERS AND OTHER MIS SERVICES THROUGH SOFTWARE DESIGNED IN SQL DATA BASE SERVER HAVING XP OPERATING SYSTEM AT KW&SB 9TH MILE.
4	Method of Procurement	Single Stage (Two Envelop)
5	Tender Published	Through Press / Website
6	Total Bid Documents Sold	06 Nos
7	Total Bid Received	02 Nos
8	Technical Bid Opening Date (if applicable)	N/A
9	No. of Bid Technically Qualified (if applicable)	N/A
10	Bid (s) rejected	Nil
11	Financial Bid Opening Date	23/9/2013

12 Bid Evaluation Report

S #	NAME OF FIRM OR BIDDER	COST OFFERED BY THE BIDDERS	RANKING IN TERMS OF COST	COMPARISON WITH ESTIMATED COST	REASON FOR ACCEPTANCE/ REJECTION	REMARKS
1	M/s. Usman Brothers	Rs. 38,943,786/-	1st Lowest	@ 5.8921% Above	Substantially Responsive	P.O # 9194089 Dt: 23-09-2013 Rs 400,000/- HBL Sindh Secret Br
2	M/s Pakistan Post Foundation	Rs. 40,166,674/-	2nd Lowest	@ 9.2173% Above	Substantially Responsive	P.O # 09604963 Dt: 23-09-2013 Rs 402,000/- HMB Alamgir Road Br

The all concerned bidder are being informed accordingly.

The procurement has decided to recommend the 1st Lowest bid of M/s. Usman & Brother quoted and evaluated cost of Rs. 38,943,786/- in the light of para 5/N for approval of the competent forum as per KW&SB act 1996. Subject to the fulfillment of the all codal formalities by Director I.T.

The E.E Concerned for compliance of rule 45 of SPPRA 2010 M/s. Usman Brothers, declared as the lowest responsive bidder by the Committee and recommended for Sanction from Competent Authority.

(Mairajuddin)
Director I.T KW&SB
Member/Secretary

(Saif-ul-Haque)
Additional Director internal
Audit - KMC Member

(Maqsood Ahmed Shaikh)
Superintending Engineer (KMC)
Member

(Ghanshyam)
Director (Billing), KW&SB
Member

(Abdul Rahim Khatt)
Chief Engineer (IPD),
(Convener)

SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY

CONTRACT EVALUATION FORM

TO BE FILLED IN BY ALL PROCURING AGENCIES FOR PUBLIC CONTRACTS OF WORKS, SERVICES & GOODS

- 1) NAME OF THE ORGANIZATION / DEPTT. Kavachi Water & Sewerage Board.
- 2) PROVINCIAL / LOCAL GOVT / OTHER Local Govt
- 3) TITLE OF CONTRACT Monthly Printing of Retail & Bulk
- 4) TENDER NUMBER KW&SB consumers bills. 17038
- 5) BRIEF DESCRIPTION OF CONTRACT Printing of consumers bills through
- 6) FORUM THAT APPROVED THE SCHEME SQL Data Base and XP operating system.
- 7) TENDER ESTIMATED VALUE Rs. 36,776,836/=
- 8) ENGINEER'S ESTIMATE (For civil works only) Rs. 32,596,368/=
- 9) ESTIMATED COMPLETION PERIOD (AS PER CONTRACT) 12 Month
- 10) TENDER OPENED ON (DATE & TIME) 23-09-2013
- 11) NUMBER OF TENDER DOCUMENTS SOLD (Attach list of buyers) 6 (Six) NOS
- 12) NUMBER OF BIDS RECEIVED 2 (Two) Nos.
- 13) NUMBER OF BIDDERS PRESENT AT THE TIME OF OPENING OF BIDS 2 (Two) Nos.
- 14) BID EVALUATION REPORT (Enclose a copy) Enclosed
- 15) NAME AND ADDRESS OF THE SUCCESSFUL BIDDER M/s Usman Brothers.
- 16) CONTRACT AWARD PRICE Rs. 38,943,786/=
- 17) RANKING OF SUCCESSFUL BIDDER IN EVALUATION REPORT (i.e. 1st, 2nd, 3rd EVALUATION BID). 1. 1st Lowest, m/s Usman Brothers.
2. 2nd Lowest, m/s Pakistan Post-Foundation.

- 18) METHOD OF PROCUREMENT USED : - (Tick one)
- a) SINGLE STAGE - ONE ENVELOPE PROCEDURE Domestic/ Local
 - b) SINGLE STAGE - TWO ENVELOPE PROCEDURE X
 - c) TWO STAGE BIDDING PROCEDURE X
 - d) TWO STAGE - TWO ENVELOPE BIDDING PROCEDURE X

PLEASE SPECIFY IF ANY OTHER METHOD OF PROCUREMENT WAS ADOPTED i.e. EMERGENCY, DIRECT CONTRACTING ETC. WITH BRIEF REASONS:

31) ANY COMPLAINTS RECEIVED
(If yes, result thereof)

Yes	<input checked="" type="checkbox"/>
No	<input checked="" type="checkbox"/>

32) ANY DEVIATION FROM SPECIFICATIONS GIVEN IN THE TENDER NOTICE / DOCUMENTS
(If yes, give details)

Yes	<input checked="" type="checkbox"/>
No	<input checked="" type="checkbox"/>

33) WAS THE EXTENSION MADE IN RESPONSE TIME?
(If yes, give reasons)

Yes	<input checked="" type="checkbox"/>
No	<input checked="" type="checkbox"/>

34) DEVIATION FROM QUALIFICATION CRITERIA
(If yes, give detailed reasons.)

Yes	<input type="checkbox"/>
No	<input checked="" type="checkbox"/>

35) WAS IT ASSURED BY THE PROCURING AGENCY THAT THE SELECTED FIRM IS NOT
BLACK LISTED?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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36) WAS A VISIT MADE BY ANY OFFICER/OFFICIAL OF THE PROCURING AGENCY TO THE
SUPPLIER'S PREMISES IN CONNECTION WITH THE PROCUREMENT? IF SO, DETAILS TO
BE ASCERTAINED REGARDING FINANCING OF VISIT, IF ABROAD:
(If yes, enclose a copy)

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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37) WERE PROPER SAFEGUARDS PROVIDED ON MOBILIZATION ADVANCE PAYMENT IN
THE CONTRACT (BANK GUARANTEE ETC.)?

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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38) SPECIAL CONDITIONS, IF ANY
(If yes, give Brief Description)

Yes	<input checked="" type="checkbox"/>
No	<input checked="" type="checkbox"/>

Signature & Official Stamp of
Authorized Officer

26/11/2023
MAIRAJ UDDIN
D.M.D. (FIN)
KW&SB

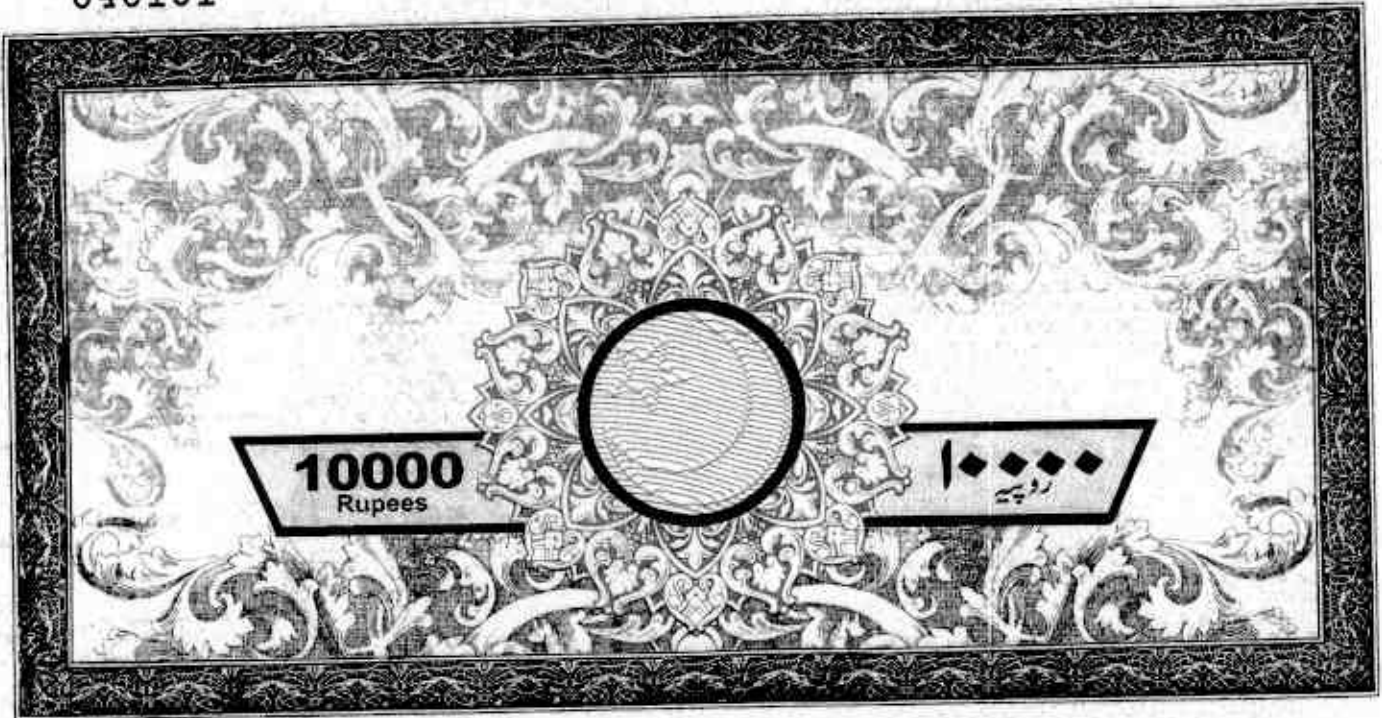
FOR OFFICE USE ONLY

SPPRA, Block. No.8, Sindh Secretariat No.4-A, Court Road, Karachi
Tele: 021-9205356; 021-9205369 & Fax: 021-9206291

Print

Save

Reset



STAMP OFFICE CITY COURT, KARACHI

Issued to: Usman Boothare
 NIC/Company Card No. 45
 Vide D.J.R. No. 45 dated 30-10-13
 On behalf of contractor No. 110 Dt. 20-10-13
 for the purpose of 45
 E. No: 45 Dated 30-10-13

5. Subcontracting.

S. S. Khan Vendor

The Contractor has the right to subcontract any part of the Services of this contract to the independent contractor through a separate agreement to be made between Contractor and Sub Contractor and if the contractor does not satisfy with the services assigned to the Subcontractor the Contractor has the right to change the subcontractor.

6. Responsibilities of Subcontractor.

The responsibilities of subcontractor shall be the same as are assigned to Contractor in this Agreement and Procuring Agency, in no case, shall not be liable to subcontractor.

7. Dispute Resolution.

In the event of any dispute arising out of term(s) of this Agreement the parties agree to make every effort to reach an amicable settlement and if the dispute does not resolve within the 30 days effective from date of the first letter of the Contractor the matter shall be resolved as per Clause 34 of SPP Rule-2010 or the directive(s) issued by SPPRA after the date of execution of this agreement.

8. Inventions.

The term "Invention" shall mean any idea, concept, technique originates in performance of the Services during the course of execution of this agreement shall be property of the Procuring Agency. The license products / software(s) used in this Contract will be the property of Procuring Agency.

9. Source Code.

Source Code of application RMCS will be the property of the Procuring Agency and Completion Certificate of this contract shall be issued to the contractor after handing over the Source Code and related objects software to Procuring Agency and if the contractor does not hand over the said applications the Performance Security shall be forfeited by the procuring agency.

10. Estimated Schedule.

Start Date : 30-10-2013.
 Completion Date: 30-09-2014.

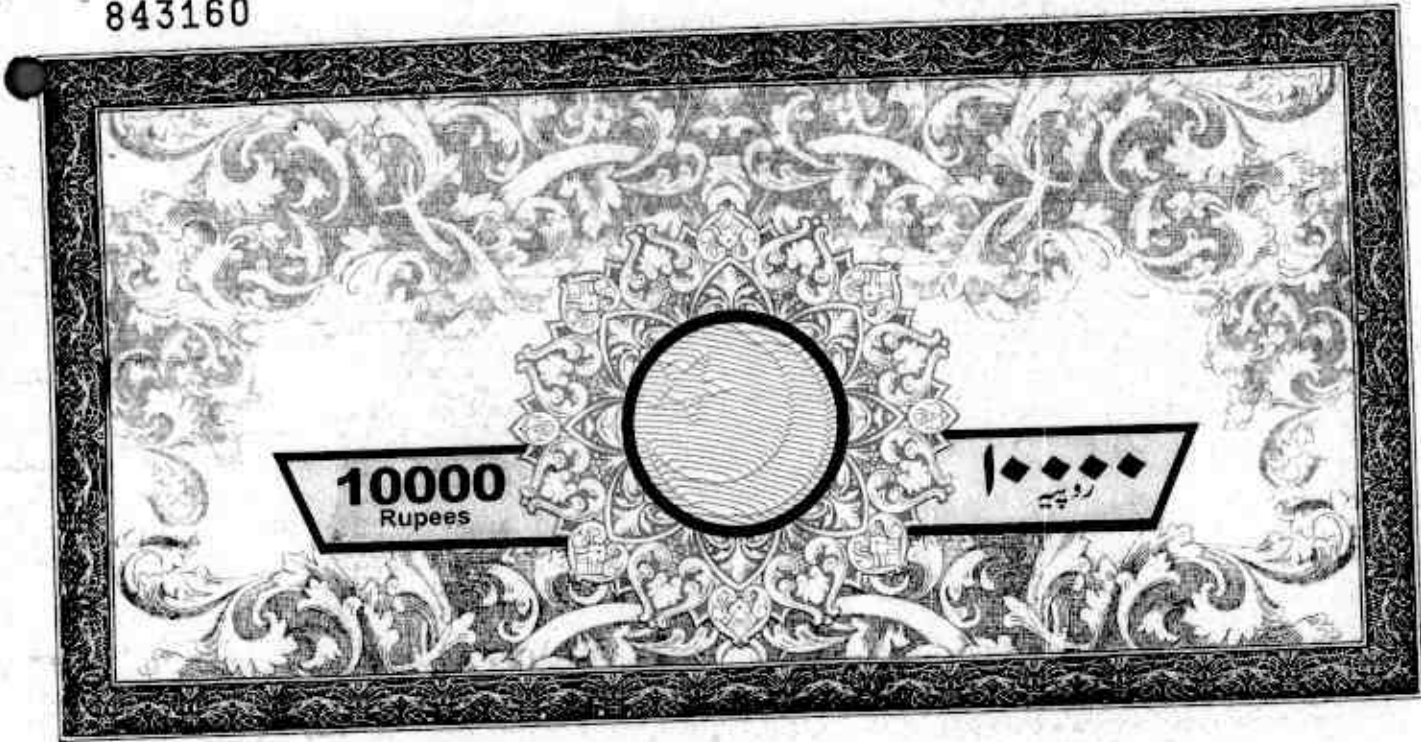
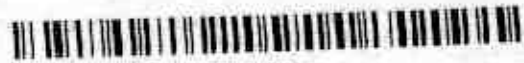
11. In consideration of the payments to be made by the procuring agency to the Contractor as hereinafter mentioned, the Contractor hereby covenants with the procuring agency to execute and complete the works and remedy defects therein in conformity and in all respects with the provisions of the contract.

Procuring agency hereby covenants to pay the contractor, in consideration of the execution and completion of the works as per provisions of the contract, the contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

[Signature]

M. Khan

843160

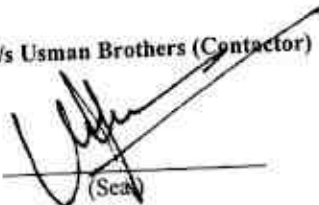


STAMP OFFICE CITY COURT, KARACHI

Issued to Usman Brothers
NIC/Company Card No. 45 dated 30-10-13
On behalf of No dated 30-10-13
for the purpose of _____
E. No: 45 Dated 30-10-13

IN WITNESS WHEREOF the parties have caused this Agreement to be executed on the day, month and year first before written in accordance with their respective laws.

M/s Usman Brothers (Contractor)



(Seal)

D.M.D (RRG) on behalf of Procuring Agency


(Seal)


Signed, Sealed and Delivered in the presence of:

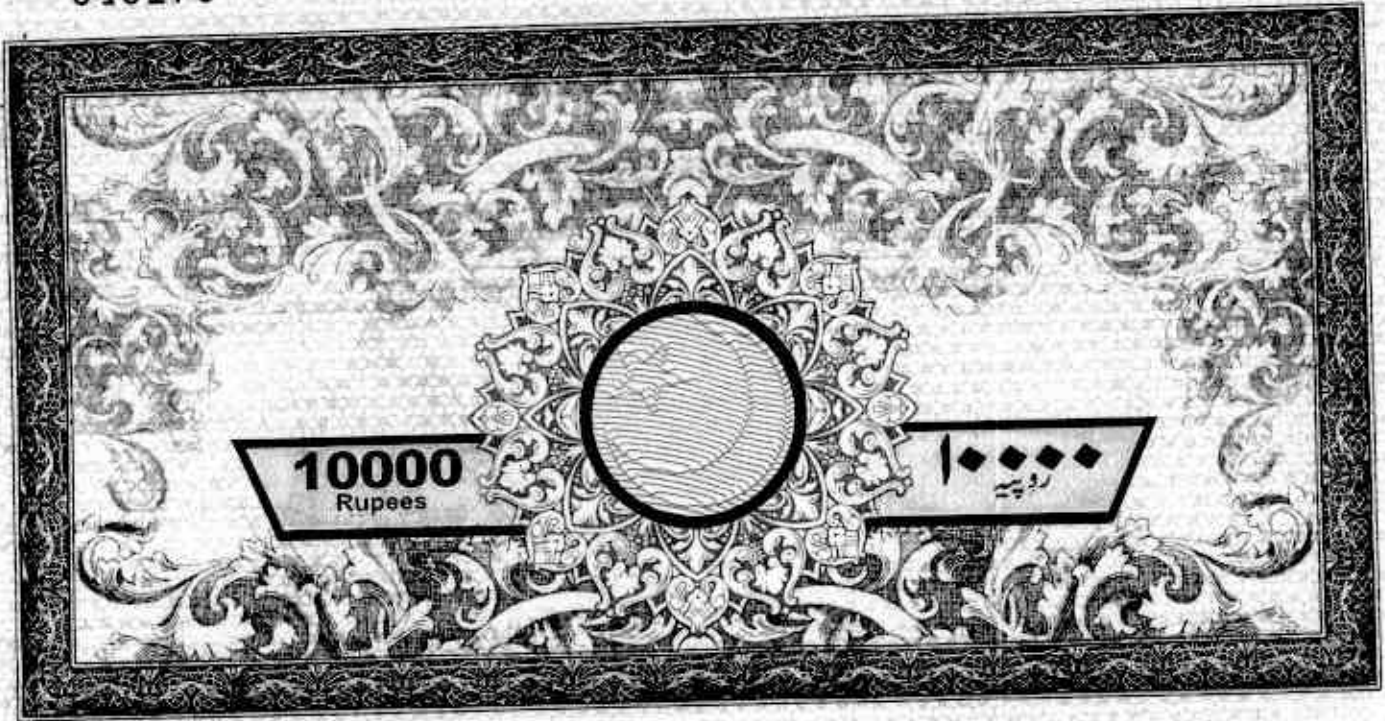
Witness:


Nabih & Co
(Name, Title and Address)

R-474-11-e-1 Adan Town
N-K

Witness:


(Director I.T, KW&SB)



STAMP OFFICE CITY COURT, KARACHI

Issued to _____
 NIC/Company Card No. Usman Brothers
 Vide D.S.R. No. 45 dated 30-10-13
 On behalf of sharer No: 110 Dt. 30-10-13
 for the purpose of _____
 E. No: 45 Dated 30-10-13

[Signature]
 [Illegible text]

Statement of Work (SOW)

1. Retail Bills Printing Process.

The Printed Retail Bills approximately 11,00,000 Bills per month (by using the Software and operating system on the size, weight and colors specified in the BOQ item No.1) shall be handed over to the Procuring Agency by the contractor up to 5th day of the month of the previous month printing. The Procuring Agency will receive the bills through the delivery document.

2. Bulk Bills Printing Process.

The Printed Bulk Bills approximately 8,500 Bills per month (by using the Software and operating system on the size, weight and colors specified in the BOQ item No.2) shall be handed over to the Procuring Agency by the contractor up to 7th day of the month of the previous month printing. The Procuring Agency will receive the bills through the delivery document.

3. MIS Reports.

a) Retail MIS.

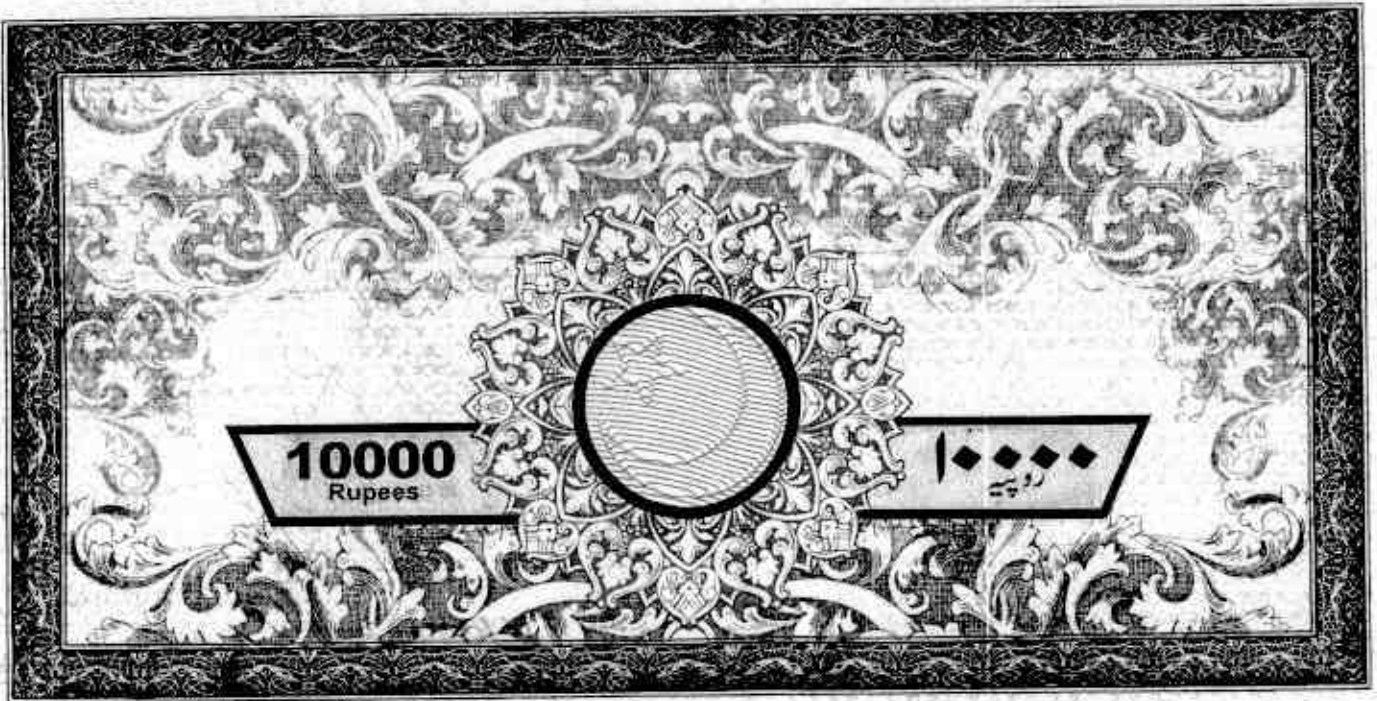
- i) Zone/Town/UC/ Quarter wise Demand / Collection Report.
- ii) Town/UC Wise Consumer Performance Report.
- iii) Employee with Greater Than 1 Consumer I.D.
- iv) Impact Analysis of Modify Billing Information /Arrears Adjustment / Payment Adjustment.
- v) Town wise collection through Bank / NADRA.
- vi) Date Town Wise Duplicate/ Special Bills Printing Analysis.
- vii) Category wise Retail Consumers Analysis.
- viii) Plot size wise Retail Consumers/Sub Units Analysis.
- ix) Yearly Month wise / Town Wise Collection Reports.
- x) Town Wise Demand and Collection (Current +Arrear Analysis).
- xi) Category wise Demand & Collection Analysis.
- xii) Year Wise Demand & Collection Analysis.
- xiii) Retail Consumers Defaulter List.

b) Bulk MIS.

- i) Sector Wise Demand / Collection Report.
- ii) Sector Wise Performance Report.
- iii) Impact Analysis of Modify Billing Information / Arrears Adjustment/ Payment Adjustments.
- iv) Date Wise Duplication / Special Bills Printing Analysis.
- v) Yearly Month wise / Sector Wise collection Report Analysis.
- vi) Year Wise Demand & Collection Analysis.

M. [Signature]

[Handwritten signature]



STAMP OFFICE CITY COURT, KARACHI

Issued to Osman Brothers
 VIC/Company Card No. 45 dated 30-10-13
 On behalf of official No. 110 Dt. 30-10-13
 for the purpose of _____
 E. No. 45 Dated 30-10-13

[Signature]
 E. No. 45 Dated 30-10-13

- viii) Month Wise Bulk consumption Analysis.
- ix) Consumer with Zero Consumption.
- x) Bulk Consumer Consumption Fluctuation Analysis.
- xi) Bulk consumers with Zero Amount Paid.

c) MIS for Senior Management.

- i) Defaulters Analysis by Town (Retail).
- ii) Defaulters Analysis by Category (Retail).
- iii) Defaulter Analysis by Category / Plot Size (Retail).
- iv) Defaulters Analysis by Sector (Bulk).
- v) Water Connection Size Analysis by Town (Retail).
- vi) Water Connection Size Analysis by Category (Retail).
- vii) Water Connection Size Analysis by Sector (Bulk).
- viii) Retail & Bulk Demand Analysis by Category / Classification.
- ix) Retail & Bulk Demand Analysis by Category / Sector.
- x) Category / Town Wise Units (Retail) Analysis.
- xi) Classification / Month Wise Demand Analysis.
- xii) Classification / Department wise Demand Analysis.
- xiii) Town / Sector Wise Demand for Current Year.
- xiv) Bulk Consumers with Zero Current Demand.
- xv) Bulk Consumers with Negative Arrears.

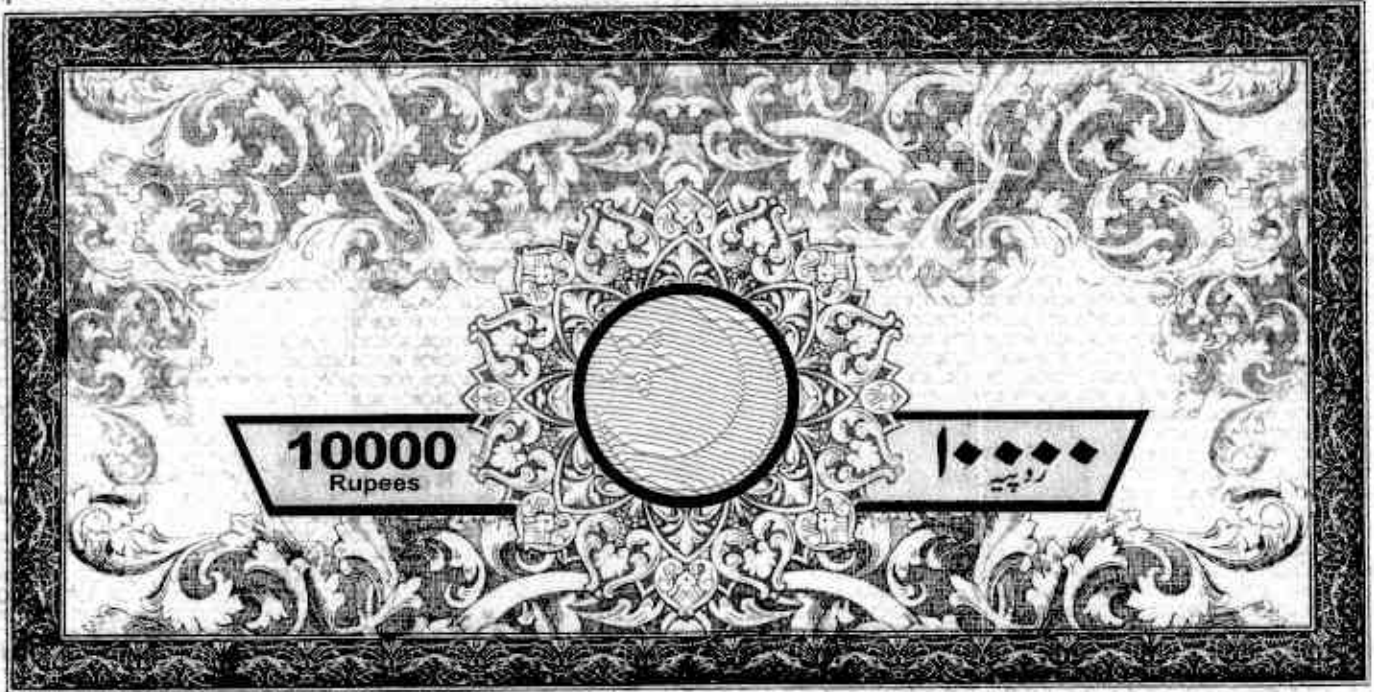
d) Operational Reports.

- i) Payment Statement for Retail.
- ii) Payments Statement for Bulk.
- iii) Consumption Statement of Bulk.
- iv) Invalid Payment Entry.
- v) Meter Reading Check List.
- vi) Demand Register for Bulk Consumers.

[Signature]
 M. *[Signature]*

Updation / creation of Software codes approximate Rs.4,500/- Per Hour Development Charges in case of New Report / Processing Code Generation.

[Signature]



STAMP OFFICE CITY COURT, KARACHI.

Issued to _____
 NIC/Company Card No. Osman Brothers
 Vide D.S.R. No. 45 dated 30-10-13
 On behalf of challan No. 110 Dt. 30-10-13
 for the purpose of _____
 E. No. 45 Dated 30-10-13

[Signature]
 S. Ghaffar Dondox

4. Complaint Management.

Maintaining of Complaint Management system with 2 Agents for providing the following services.

1. Complaints registered as of "date".
2. Status of complaints by Department.
3. Status of Complaints by town.
4. Status of complaints by Action owner.
5. Status of complaints by complaint type.
6. Analysis by complaints Status.
7. Complaint Type Aging Analysis of Open Complaints.

5. Hardware Support.

Maintenance of Hardware / Hardware Support shall be as BOQ.

6. Application Software.

The Contractor will use the RMCS application maintain existing software uploading Main I.T Section on daily basis.

7. Project Changes Control Procedure.

The changes in any type of Report procedure & format will be on Project Request Form.

8. Other Applicable Terms.

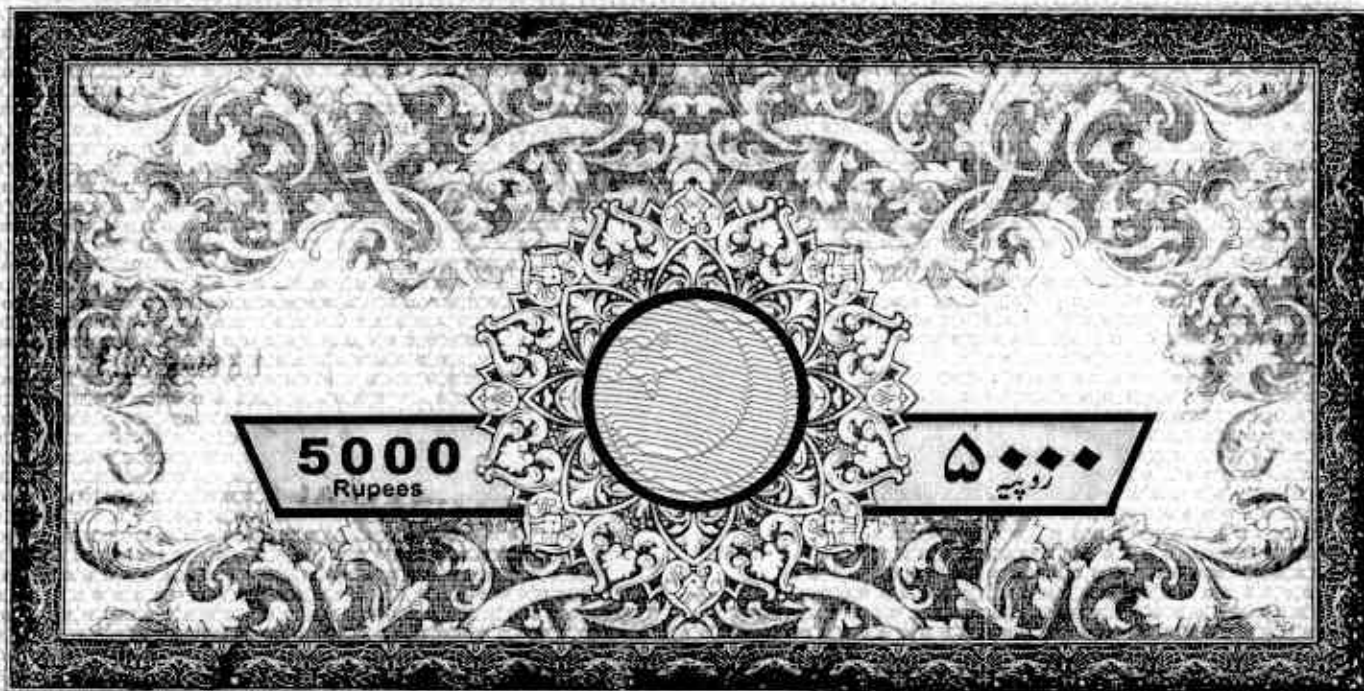
Any addition/deletion/amendment to the Contract shall only be made in writing by the mutual agreement between KW&SB & M/s Usman Brothers.

9. Stationery arrangement.

The Contractor will provide Stationery for Bills (Retail & Bulk) and for different Reports.

[Signature]
 M. [Signature]

[Signature]



STAMP OFFICE CITY COURT, KARACHI

Issued to: _____
 A/C/Company Card No. Usman Brothers
 Vide D.S.R. No. 35 dated 13-3-13
 On behalf of challan No. 185 Dt. 13-3-13
 for the purpose of _____
 E. No. 35 Dated 13-3-13

[Signature]
 Vendor

NAME OF WORK:

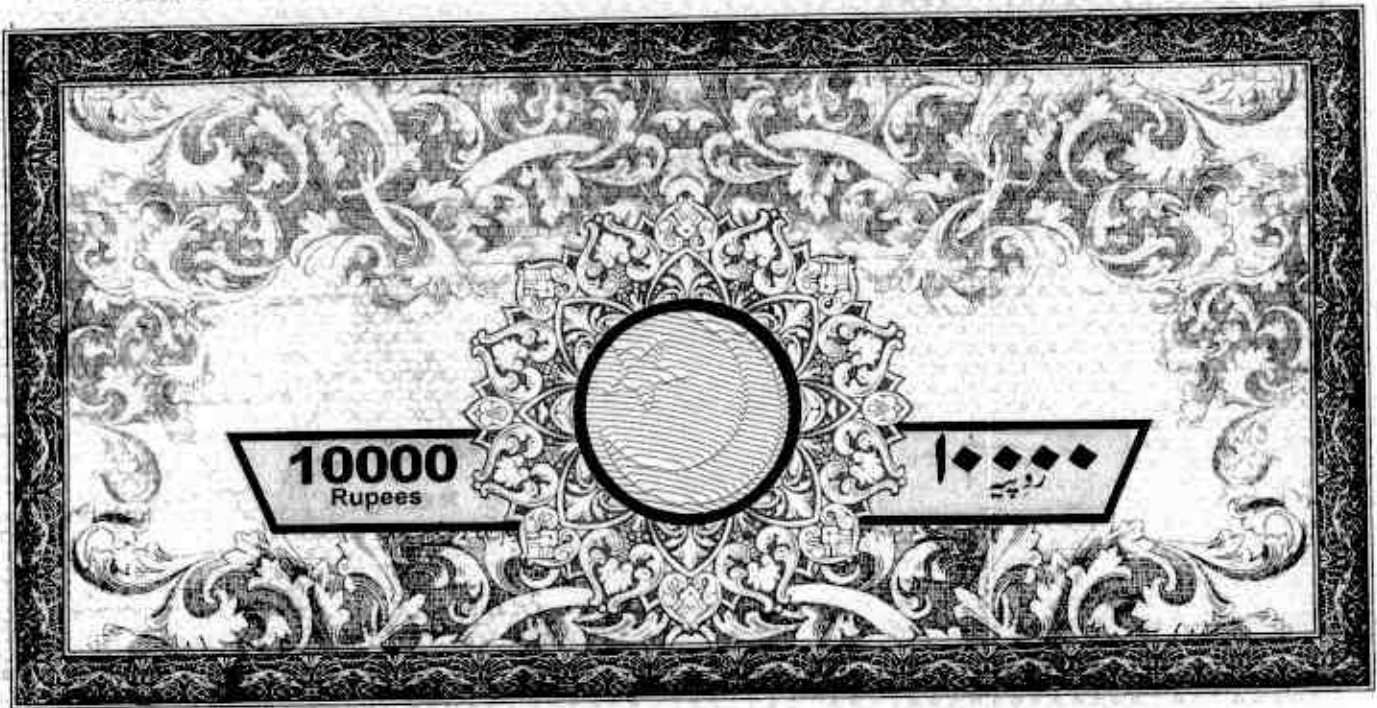
"Annual Rate Contract For the Year 2013-14 for Monthly Printing of Retail & Bulk Bills of KW&SB Consumers and Other M.I.S Services through Software Designed in SQL Server Having XP Operating System at KW&SB 9TH Mile Karsaz".

M/S USMAN BROTHERS

RS.38,943,786/-

[Signature]

[Signature]



STAMP OFFICE CITY COURT, KARACHI

Issued to Usman Brothers
NIC/Company Card No. 45 dated 30-10-13
Vide D.S.R. No. 110 dated 30-10-13
On behalf of client No. 110 dt. 30-10-13
for the purpose of 45 dated 30-10-13
E. No: 45 dated 30-10-13

[Handwritten signature]
E. No: 45 dated 30-10-13

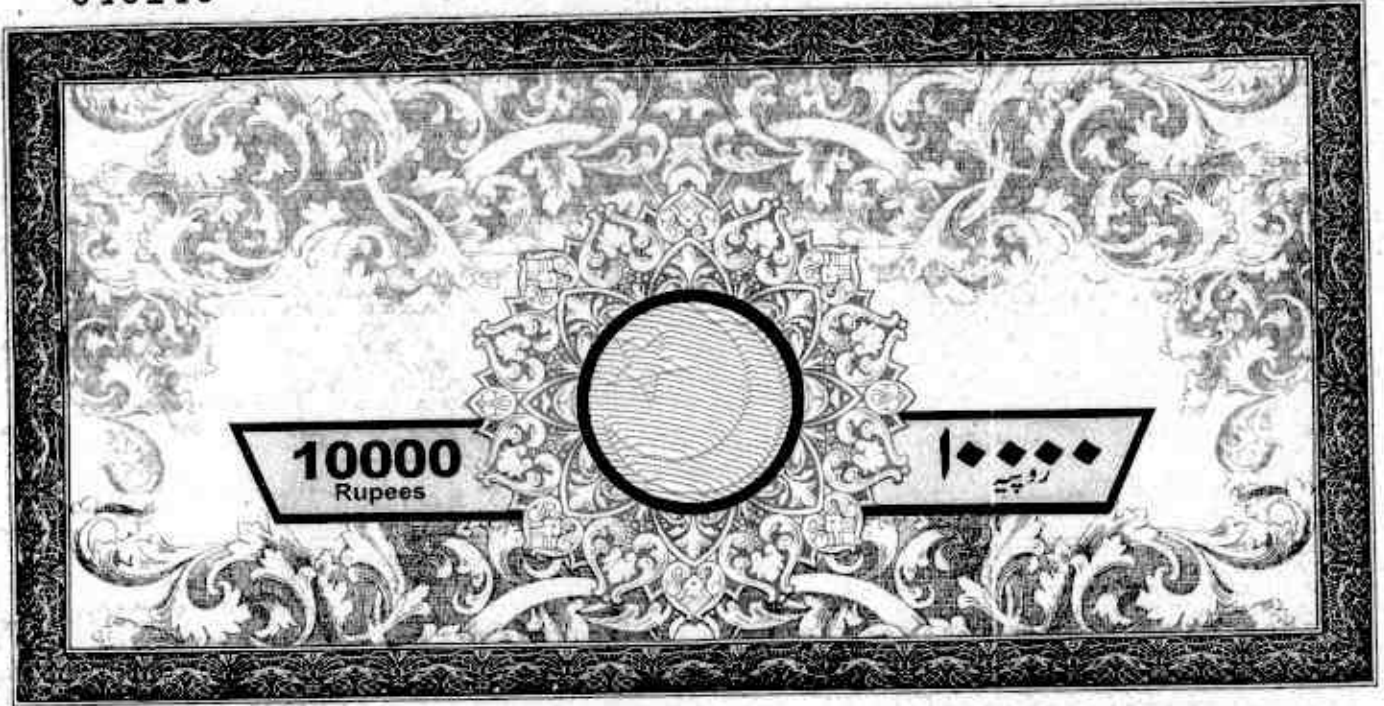
NAME OF WORK: “Annual Rate Contract For the Year 2013-14 for Monthly Printing of Retail & Bulk Bills of KW&SB Consumers and Other M.I.S Services through Software Designed in SQL Server Having XP Operating System at KW&SB 9TH Mile Karsaz”.

M/S USMAN BROTHERS

RS.38,943,786/-

[Handwritten signature]

[Handwritten signature]



STAMP OFFICE CITY COURT, KARACHI

Issued to _____
VIC/Company/Cus. No. Usman Brothers
Vide D.S.R. No. 45 dated 30-10-13
On behalf of charter No: 116 Dt. 30-10-13
for the purpose of _____
E. No: 45 Dated 30-10-13

Signature
30/10/13

NAME OF WORK:

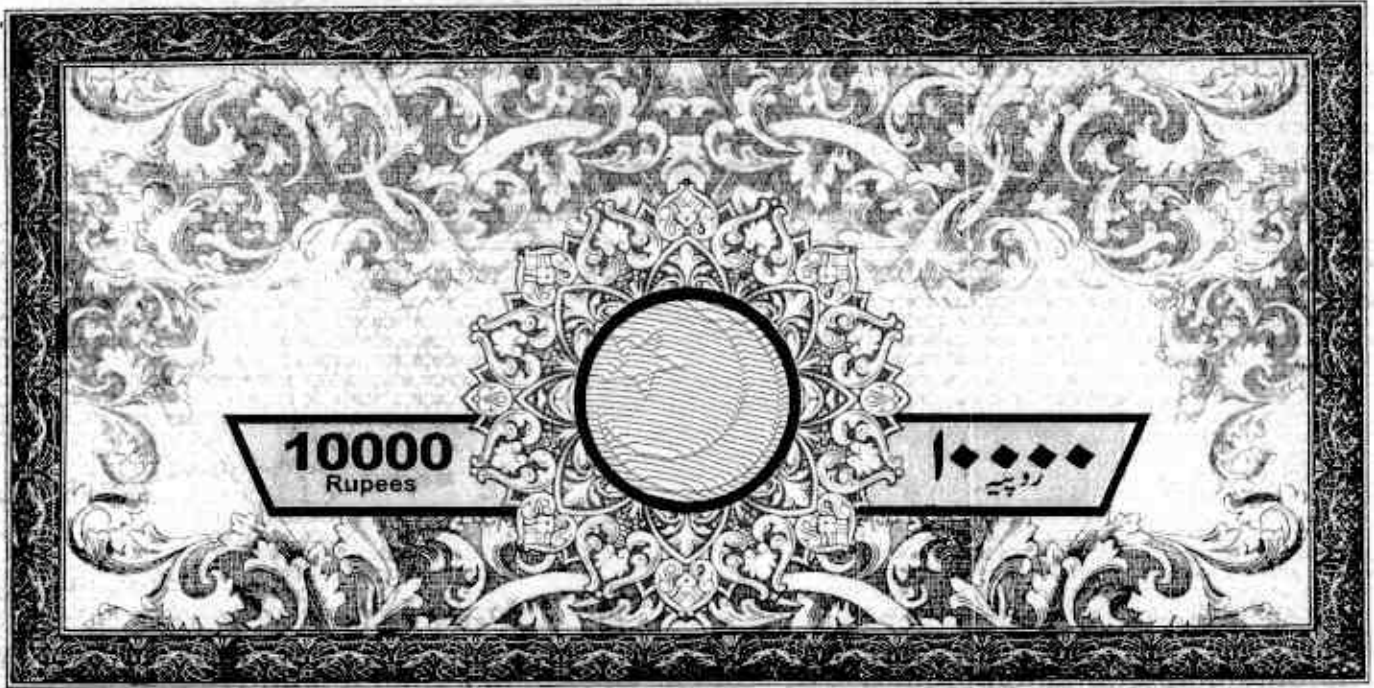
"Annual Rate Contract For the Year 2013-14 for Monthly Printing of Retail & Bulk Bills of KW&SB Consumers and Other M.I.S Services through Software Designed in SQL Server Having XP Operating System at KW&SB 9TH Mile Karsaz".

M/S USMAN BROTHERS

RS.38,943,786/-

Signature

M. (Signature)



STAMP OFFICE CITY COURT, KARACHI.

Issued to _____
 NIC/Company Card No. Usman Brothers
 Vide D.S.R. No. 45 dated 30-10-13
 On behalf of client No. 110 and Dt. 30-10-13
 for the purpose of _____
 E. No: 45 dated 30-10-13

[Signature]
 Sr. Officer/Endor

NAME OF WORK:

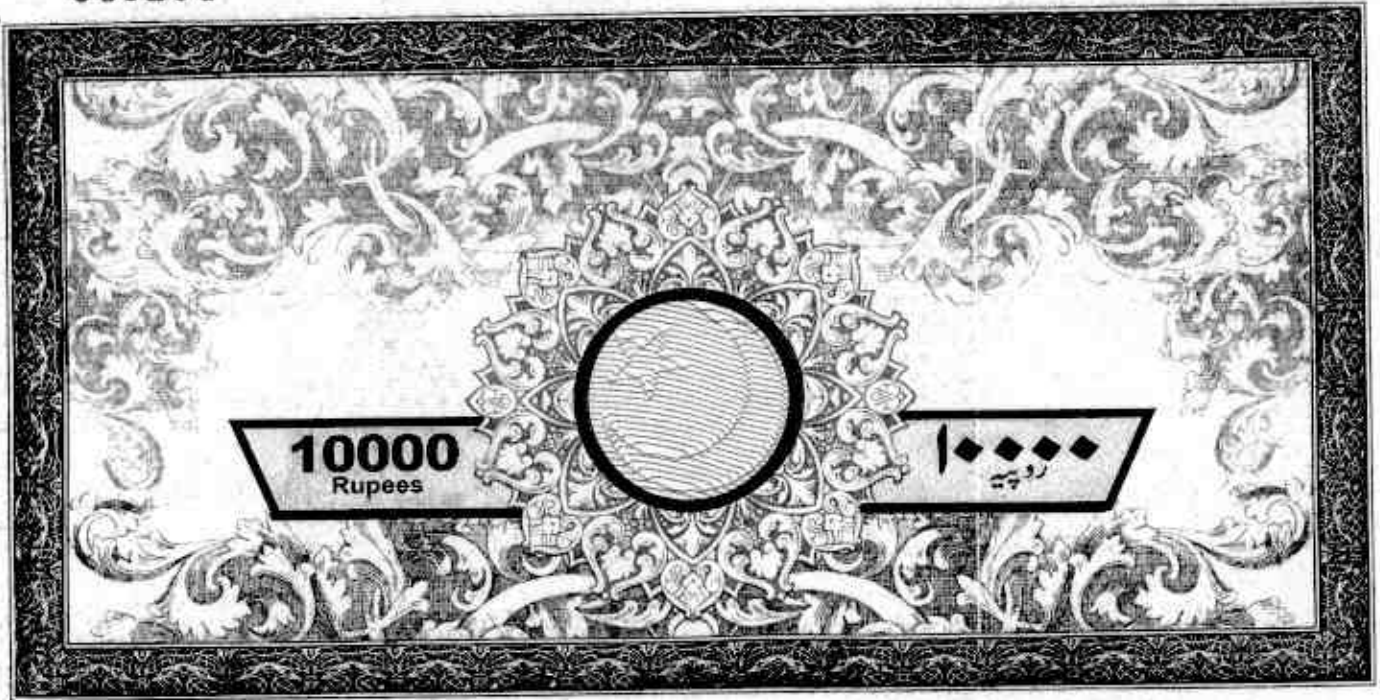
"Annual Rate Contract For the Year 2013-14 for Monthly Printing of Retail & Bulk Bills of KW&SB Consumers and Other M.I.S Services through Software Designed in SQL Server Having XP Operating System at KW&SB 9TH Mile Karsaz".

M/S USMAN BROTHERS

RS.38,943,786/-

[Signature]

[Signature]



STAMP OFFICE CITY COURT, KARACHI

Issued to _____
 NIC/Company Card No. Osman Brothers
 Vide D.O. No. 45 dated 30-10-13
 On behalf of the bank/Co. No. 110 Dt. 30-10-13
 for the purpose of _____
 E. No. 45 Dated 30-10-13

For [Signature] Vendor

NAME OF WORK:

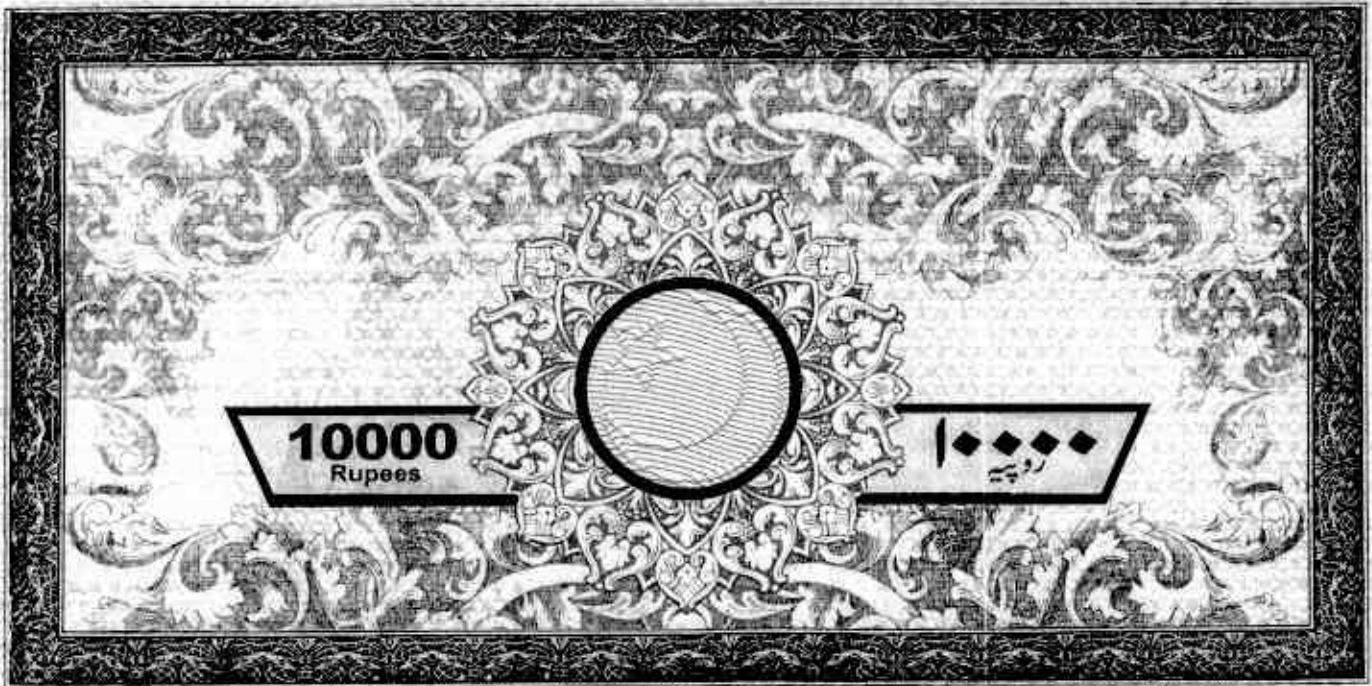
"Annual Rate Contract For the Year 2013-14 for Monthly Printing of Retail & Bulk Bills of KW&SB Consumers and Other M.I.S Services through Software Designed in SQL Server Having XP Operating System at KW&SB 9TH Mile Karsaz".

M/S USMAN BROTHERS

RS.38,943,786/-

[Signature]

M. [Signature]



STAMP OFFICE CITY COURT, KARACHI

Issued to Usman Brothers
 VIC/Company Card No. 45 dated 30-10-13
 Vide D.S. It. No. 110 dated 30-10-13
 On behalf of client/submitter 110 dated 30-10-13
 for the purpose of 45 Dated 30-10-13
 E. No. 45 Dated 30-10-13

Seal of the Court

NAME OF WORK:

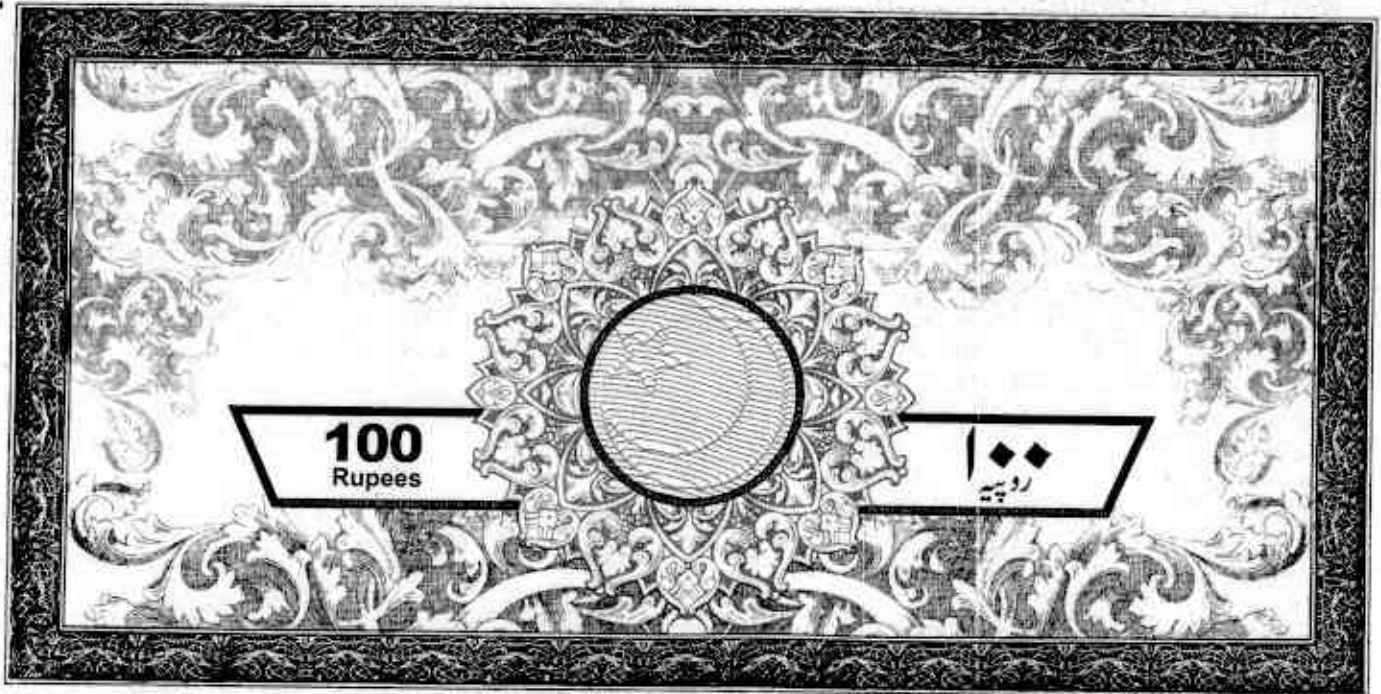
"Annual Rate Contract For the Year 2013-14 for Monthly Printing of Retail & Bulk Bills of KW&SB Consumers and Other M.I.S Services through Software Designed in SOL Server Having XP Operating System at KW&SB 9TH Mile Karsaz".

M/S USMAN BROTHERS

RS.38,943,786/-

[Signature]

[Signature]



SALEEM Stamp
 Licence No 85, Shop No 1, Faisal Plaza
 Gulshan-e-Iqbal, Block-14, Karachi.

S.No 53566 Date

21 OCT 2013

placed to with address...

through with address...

...

...

ZAHID ALI
 Adjudicator

(INTEGRITY PACT)

DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC; PAYABLE BY CONTRACTOR (M/s Usman Brothers).

Contract No. : LOA No.KW&SB/DMD(RRG)/L/2013//162

Dated 30-10-2013.

Contract Value: Rs. 38,943,786/-

Contract Title: Annual Rate Contract for the year 2013-14 for "Monthly Printing of Retail & Bulk Bills of KW&SB 's Consumers and other M.I.S Services through software Designed in SQL Server having X.P Operating system at KW&SB 9th Mile Karsaz.

M/s Usman Brothers hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Sindh (GoS) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoS) through any corrupt business practice.

Without limiting the generality of the foregoing, M/s Usman Brothers represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from, from Procuring Agency (Karachi Water & Sewerage Board) except that which has been expressly declared pursuant hereto.

M/s Usman Brothers accepts full responsibility and strict liability that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with Karachi Water & Sewerage Board and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

M/s Usman Brothers accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other rights and remedies available to **Karachi Water & Sewerage Board** under any law, contract or other instrument, be voidable at the option of **Karachi Water & Sewerage Board**.

Notwithstanding any rights and remedies exercised by **Karachi Water & Sewerage Board** in this regard, [M/s Usman Brothers] agrees to indemnify **Karachi Water & Sewerage Board** for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to **Karachi Water & Sewerage Board** in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by **M/s Usman Brothers** as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from **Karachi Water & Sewerage Board**.



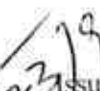

.....
[D.M.D (R.R.G)]

Karachi Water & Sewerage Board

.....
[M/s Usman Brothers]
(Contractor)

SCHEDULE OF PRICES - SUMMARY OF BID PRICES


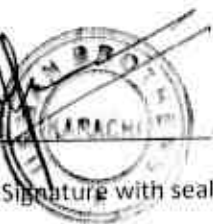
S.No	Description of Bill	Total of Bill (Amount in Pak Rs.)
1	Total of Bill No.1 (Running & Maintenance of Software & Supply of Pre-printed Stationery and Printing of Bills (Bulk & Retail Consumers), KW&SB	3,70,70,550/2
2	Total of Bill No. 2 (Maintenance of Hardware)	18,73,236/2
	Grand Total	3,89,43,786/2

 28/10/13
 23/9
 23/9
 23/9

Issued by
 Director (I.D.) KW&SB
 MAHAJ UD
 Director
 Information Technol
 K. W. & S B.

I/We hereby quoted Bid Price Rupees 3,89,43,786/2
 (in figure)

(Rupees) Three Crore Eighty Nine Lacs Forty Three
Thousand Seven Hundred and Eighty Six Only.



 Bidder Signature with seal

KARACHI WATER & SEWERAGE BOARD

Dy. Managing Director (RRG)

BILL OF QUANTITIES

Estimated Amount: (on Item Rate Tender)

Cost of Tender : Rs.3000/-

Book No:

Receipt No: 83 Dated: 11-9-2013,

Name of Work :

Issued to M/s Usman Brothers

Date of Opening _____

Time Limit: 12 Months

ANNUAL RATE CONTRACT FOR THE YEAR 2013-14 FOR MONTHLY PRINTING OF RETAIL & BULK BILLS OF KW&SB'S CONSUMERS AND OTHER MIS SERVICES THROUGH SOFTWARE DESIGNED, PERK IN SQL DATA BASE SERVER HAVING XP OPERATING SYSTEM, AT KW&SB 9th MILE KARSAZ, Finance Department K. W. & S.B.

Bill No.1 Running & Maintenance of Software & Supply of Pre-printed Stationery & Printing of Bills (Bulk & Retail) consumers of KW&SB.						
Item No.	Description	Quantity	Unit	Rate (Inclusive All Taxes)		Amount
				In Figure	In Words	
1	Running & Maintenance of Software designed in SQL server data base with front end visual basic having XP operating system installed successfully running on KW&SB server at Karzas for Retail Billing . Generating Retail Bills file using the above software for printing of bills. Supply of Pre-printed Stationery & Printing of data of Retail Consumers bills on actual basis. Size : A-4 Paper weight : 80 gram Colours : Four (11,00,000/PMx12=1,32,00,000)	1,32,00,000 Bills Maximum	Per bill	2.33	Two Rupees & Thirty Three Paisa	3075600
2	Running & Maintenance of Software designed in SQL server data base with front end visual basic having XP operating system installed successfully running on KW&SB server at Karzas for Bulk Billing . Generating Bulk Bills file using the above software for printing of bills. Supply of Pre-printed Stationery & Printing of data of Bulk Consumers bills on actual basis. Size : A-4 Paper weight : 80 gram Colours : Two (8,500/PMx12=1,02,000)	1,02,000 Bills Maximum	Per bill	2.57	Two Rupees & Fifty Seven Paisa	262140
3	Also Maintenance of Networking & Transfer of Data From Main IRS to IT section on Mutual agreed format on daily / monthly basis. Technical support & Maintaining of call centre with 2 Agents. Transfer calculated billing File to IT section Citibank and other collecting Banks. <u>Updating the (25) Customer Centre located at different areas of Karachi on monthly basis, approximately following 75 MIS Report</u> will be generated on demand as & when needed for the Management on A-4 size 70 gram paper. Complaint Management System Reports 7 Nos. Billing System Retail MIS Report 13 Nos. Billing System Bulk MIS Report 11 Nos. MIS for Senior Management Reports 40 Nos. Operational Reports 6 Nos. (11,08,500 X 12 = 1,33,02,000) (inclusive monthly internet charges for 25 customers centers)	13302000 Consumers Maximum	Per consumer	0.455	Four Fifty Five Paisa	6032410
Total Bid Price of Bill No.1 Rs. <u>37070550/2</u> Rupees <u>Three Core Seventy One Seven Thousand Five Hundred Fifty Only.</u> (in figure) (in words)						(Carry forward to summary)



Bill No.2 (Maintenance of Hardware)

Item	Description	Quantity	Unit	Rate (Inclusive All Taxes)		Amount
				In Figure	In Words	
1	Maintenance of Hardware installed at different offices in KW&SB for maintaining call centre for bulk & retail consumers, the equipments are:- Estimated Quantity for One Month					
	i) Server (1 x 12)	12	Per unit	590 1/2	Five Hundred Ninety	70812
	ii) FTP Server (PC) (1 x 12)	12	Per unit	524 1/2	Five Hundred Twenty Four	62928
	iii) CPU (50 x 12)	600	Per unit	878 1/2	Eight Hundred Seventy Eight	526800
	iv) Monitor (35 x 12)	420	Per unit	165 1/2	Sixty Five	69300
	v) LCD (15 x 12)	180	Per unit	229 1/2	Two Hundred Twenty Nine	41220
	vi) Key Board (50 x 12)	600	Per unit	32 1/2	Thirty Two	19200
	vii) Mouse (50 x 12)	600	Per unit	32 1/2	Thirty Two	19200
	viii) UPS (22 x 12)	264	Per unit	131 1/2	Thirteen Hundred One	346104
	ix) Stabilizer (20 x 12)	240	Per unit	87 1/2	Eighty Seven	20928
	x) Printers (40 x 12)	480	Per unit	87 1/2	Eighty Seven	41856
	xi) PABX (1 x 12)	12	Per unit	656 1/2	Six Hundred Fifty Six	7872
	xii) Network Switch (15 x 12)	180	Per unit	164 1/2	One Hundred Sixty Four	29520
	xiii) Network cable		Lump Sum			52440
Total Bid Price of Bill No. 2						
Rs. 1,87,3236/- (Rupees Eighteen Lacs Seventy Three Thousand Two Hundred Thirty Six Only.)						
(in figure)						
(in words)						
(Carry forward to summary)						





KARACHI WATER & SEWERAGE BOARD

OFFICE OF THE DY. MANAGING DIRECTOR (RRG)

Revenue Secretariat, Blok "A" 9th Mile Karsaz

Telephone No. (021) 99245142

No. KW&SB/DMD(RRG)/L/2013/162

Dated:- 22-10-2013.

To,

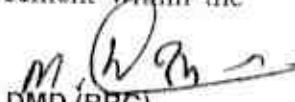
M/s Usman Brothers,
28, 1st Floor Rafiq Centre,
Abdullah Haroon Road Saddar,
Karachi.

Letter of Acceptance

SUBJECT: ANNUAL RATE CONTRACT FOR THE YEAR 2013-14 FOR MONTHLY PRINTING OF RETAIL & BULK BILLS OF KW&SB'S CONSUMERS AND OTHER MIS SERVICES THROUGH SOFTWARE DESIGNED IN SQL DATA BASE SERVER HAVING XP OPERATING SYSTEM, AT KW&SB 9th MILE KARSAZ.

This is pleased to notify you that your Bid dated 23-09-2013 for above mentioned work vide SPPRA serial No.17223 is hereby accepted by the Competent authority, KW&SB for Pak Rs.38,943,786/-(Rupees: Thirty Eight Million Nine Hundred Forty Three Thousand Seven Hundred Eighty Six Only).

You are, therefore, directed to furnish the **Performance Security** equivalent to 5 % (Five percent) of the Contract Price within 14 days in accordance with the Conditions of Contract clause NO.21.1 in the Form of Bank Guarantee/ Demand Draft/ Pay Order from the Scheduled Bank of Pakistan. The draft of Contract Agreement is hereby attached to submit on judicial stamp papers @ Rs.0.30 % of Contract Price to enter into the agreement within the specified time in the tender document for the above noted work.


DMD (RRG)
K.W. & S.B.

Copy to:-

1. DMD (Finance), KWSB.
2. Director CB, SPPRA, Karachi.
3. A.O.(DMD-RRG), KW&SB.
4. A.O.Computer, KW&SB.
5. Office Copy.

Copy for Information:-

1. The Staff Officer to Chairman, KWSB.
2. The Staff Officer to M.D., KWSB.

KARACHI WATER & SEWERAGE BOARD

OFFICE OF THE DY. MANAGING DIRECTOR (RRG)

Revenue Secretariat, Blok "A" 9th Mile Karsaz

Telephone No. (021) 99245142

No: KW&SB/D.M.D(RRG)/2013/168/L

Dated: 30-10-2013.

To,

M/s Usman Brothers,
28- First Floor Rafique Centre,
Abdullah Haroon Road, Saddar,
Karachi.

LETTER OF COMMENCEMENT /
WORK ORDER

NAME OF WORK: Annual Rate Contract For the Year 2013-14 for Monthly Printing of Retail & Bulk Bills of KW&SB Consumers and Other M.I.S Services through Software Designed in SQL Server Having XP Operating System at KW&SB 9th Mile Karsaz.

The Competent Authority of KW&SB has approved your bid for the abovementioned work amounting to Rs.38,943,786/- (Rupees Thirty Million Nine Hundred Forty Three Thousand Seven Hundred Eighty Six Only).

It is , therefore, directed to start the abovementioned work within three days and complete the same upto 12 (Twelve Months) otherwise, penalty @ 0.10 % (one tenth of one percent) of the Contract Price for each day subject to maximum limit up to 10 % of the Contract Price shall be imposed.


D.M.D, RRG
K. W. & S. B. 30/10/13

Copy for information please:-

1. The M.D, KW&SB.
2. D.M.D. (Finance), KW&SB.
3. Director Billing, KW&SB.
4. Director I.T, KW&SB.