



OFFICE OF THE
ADDL: INSPECTOR GENERAL OF POLICE,
KARACHI RANGE

NO. AB / A-VIII / ³³²⁴⁰⁻⁴⁷ / KARACHI
DATED: 16.03.2018

To,

The Director of Information
(Advertisement) Public Relation Department,
Government of Sindh,
Block-96, Sindh Secretariat, Karachi.

Subject: CORRIGENDUM TENDER NOTICE FOR PUBLICATION.

Enclosed please find herewith a draft of Corrigendum tender notice (seven copies) for
Publication in the daily Newspapers in English, Urdu and Sindhi at the Earliest.

2. One copy each of the Newspapers containing the advertisement in question may please be
sent to this department for further action in the matter.

(SYED SOHAIL HUSSAIN SHAH)

DSP/PCA,

For. Addl. Inspector General of Police,
Karachi Range

Copy submitted to the following for information and necessary action please: -

1. The Inspector General of Police, Sindh, Karachi.
2. The DIGP/I.T, CPO Sindh, Karachi.
3. The Secretary to Government of Sindh, Information Technology Department, Karachi
(alongwith soft copy of tender notice for placing on website of Government of Sindh
www.sindh.gov.pk.)
4. The AIGP/Logistics CPO Sindh, Karachi.
- ✓ 5. The Manager (Assessment) Government of Sindh, Sindh Public Procurement Regulatory
Authority Barrack No. 8, Sindh Secretariat No. 4-A, Court Road Karachi *SPDRA S.No - 37180*
6. Home Department, Government of Sindh, Karachi.
7. Webmaster I.T Branch CPO Sindh Karachi (alongwith copy of draft tender notice for placing on
website of Sindh Police Department www.sindhpolice.gov.pk.)
8. Master file.

RECORD DIV
3674
16-03-18

Signature
16/3
PR 16/3/18
Submitted for
approval before
19/3

(SYED SOHAIL HUSSAIN SHAH)

DSP/PCA,

For. Addl. Inspector General of Police,

CORRIGENDUM

Tender was published in Newspapers (Daily Dawn & kawish on 01-March-2018) may be read as date of opening now on 09.04.2018 at 15:00 hours instead of 21.03.2018 at 15:00 hours, regarding

Support and Maintenance of Madadgar-15 Call Centre AVAYA Server & Related Equipment Karachi Police

Procurement Of Bulk SMS Services For Karachi Police Madadgar-15

Vide Tender Notice No. INF-KRY No. 1159/2018



DSP/PCA

For. Addl. Inspector General of Police,
Karachi Range



OFFICE OF THE
ADDL INSPECTOR GENERAL OF POLICE,
KARACHI RANGE

No. AB / A-VIII / 32486-88 / KARACHI.
Dated: 15-03-2018

To,

✓ The Director,
Admn: & Finance, SPPRA,
Government of Sindh,
Block No.8, Sindh Secretariat No. 4A,
Court Road, Karachi.

SUB: ADDENDUM.

REF:- This office letter No. AB / A-VIII / 24558-65 / Karachi, Dated:
27.02.2018, NIT submitted in SPPRA as per serial no. (37180) for
Support & Maintenance of MCC-15 Call Centre AVAYA Server
& Related Equipment Karachi Police.

It is requested that some pages have been changed in bid
document vide book at page No. 39 to 41.

(SYED SOHAIL HUSSAIN SHAH)

DSP/PCA,

For Addl. Inspector General of Police,
Karachi Range

Copy to the:-

1. The Director I.T, CPO Sindh Karachi for placing of website on Sindh Police.
2. PS to Addl:IGP/Karachi.
3. Master File.

EVALUATION CRITERIA

MANDATORY REQUIREMENTS

Mandatory qualifying Requirements

Failing to qualify submission any mandatory requirement will be disqualification in entire evaluation

01	Registration of National Tax Number (NTN) of the Company with Federal Board of Revenue (FBR)	Valid Certificate from concerned regulator authority required
02	Registration of General Sales Tax (GST) with Federal Board of Revenue (FBR)	
03	Affidavit That firm is not Blacklisted and involved in any active litigation in Pakistan	
04	Registration with Sindh Revenue Board (SRB)	
05	Proof of Active Tax Payer	

EVALUATION OF TECHNICAL & FINANCIAL BIDS

Bidders who have been qualified in the mandatory evaluation shall be eligible for a detailed evaluation. The purchaser will evaluate and compare the bids that have been determined to be substantially responsive in accordance with the SPPRA Rules 2010. The bidder with the lowest evaluated cost shall be awarded the SLA contract, within the original or extended period of Bid Validity.

The Purchaser's evaluation of responsive bids will take into account technical factors, in addition to cost factors. The following weights will be used in the evaluation of bids:

Evaluation Criteria	Documentary Evidence Attached	Marks
Section 1 Company Profile		
1.1 Years of Establishment of firm duly registered with the SECP or company ordinance 1984	The documentary evidence proof should be attached in the Technical bid for verification	Max Marks = 50 above 20 Years = 50 15 - 20Years = 30 5-14 Years = 15 Less than 5 Years = 0
1.2 The Vendor should have head office in Karachi and regional offices in major cities of Pakistan	Office Address of Head Office and Regional Offices	3 Cities = 50 2 Cities = 35 1 City = 15
1.3 Company's Partnership level with principle. The bidding Company should be maintaining highest partnership level for the past 3 years. (AVAYA)	Partnership Level Certificates for the past 3 years should be attached	Max Marks = 100 Highest Level for the past 3 years = 100 Highest Level for the past 2 years = 50 Highest Level for the past 1 years = 20
Section 2 Financial Capability		
2.1 Average annual turnover of the firm for the last 3 years	a) Annual Audit Report of last 3 years b) Registration Evidence	Max Marks = 50 Above 250 Million = 50 Above 125 - 250 Million = 25 Less than 125 Million = 15
Section 3 Specialization		
3.1 The Vendor should be authorized by the Original Equipment Manufacturer 1. Avaya	Valid Authorization Letter	Max Marks = 100 Yes = 100 No = 0

	2. Firewall 3. Switch 4. Server		
3.2	Certified Staff by the Principal. Avaya Aura CM7 & WFO Certificates are mandatory	Resumes with Certificates from the Principal	Max Marks = 100 above 15 = 100 10-15 = 50 Less than 10 = 15
Section 4			
Relevant Experience			
4.1	Active Service Level Agreements of AVAYA Call Centers. (Enterprise Level Call Center)	Documentary evidence Must attach PO/Agreement	100 Marks 7 or above = 100 5-6 = 50 2-4 = 20
4.2	Similar Projects in Government Sector	Documentary evidence Must attach PO/Agreement	100 Marks 3 or above = 100 2 = 50 1 = 20
4.3	Vendor should have implemented enterprise level Call Center Projects of minimum 50 seats	<ul style="list-style-type: none"> • Work Orders • LOA 	Max Marks = 50 7 and above = 50 3 - 5 Projects = 30 1 - 2 Projects = 15
TOTAL MARKS			700

NOTE: Minimum 85% Marks required to qualify

Note: Failure to score marks in any section or sub section shall result in disqualification