



SINDH REVENUE BOARD  
GOVERNMENT OF SINDH



No.SRB/ Admin/CCS/230909/2017  
Karachi, dated: 15/06/2017

✓  
The Assistant Director (Assessment),  
Sindh Public Procurement Regularity Authority (SPPRA),  
Government of Sindh,  
Karachi.

SUBJECT: NIT NO. SRB/ADMIN/CCS/2017/227029 DATED 23-05-2017, SR NO. 33583

Kindly refer to your letter No. A.D(ASMT)/SPPRA/33583/2017/2906 dated 2<sup>nd</sup> June, 2017, on the subject noted above.

SRB has the following response against the observation made by the Authority.

S#	SPPRA's Observations	SRB Reply
1	Copies of NIT published in leading Newspaper in English, Urdu and Sindhi languages are required under Rule 17 (1A) & (2)	Enclosed please find the copies of the NIT published in Daily Dawn, Jung and Kawish dated. (Annex A)
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Encl: (A&B) as above

(Mirza Wajid Baig)  
System Support Engineer

Copy for Information to;

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- II. The Procurement Specialist, SRB
- III. The Deputy Commissioner (I.T), SRB

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حکومت سندھ  
سندھ روینیو بورڈ

www.srb.gos.pk شاہین کامپلیکس بلڈنگ، 6 فلور، ایم آر کیانی روڈ، کراچی



Generating Revenue for People



## SRB دفتر و واقع کال سینٹر سالیوشن لاء "وائيس اور انٹرنیٹ پروٹوکول (VoIP)" بابت ٹینڈر گھرائل لاء نوٹيس

SRB کي SRB دفتر و واقع کال سینٹر لاء VoIP سسٽم جي فرامی لاء سائز ٹیکس ۽ انکم ٹیکس کان رجسٽر سٽي ساڪر کنڊڙو/ مستحکم فرمز/ سیلائیز/ کانٽریکٽرز کان مہر بند واڪ گھریل آہن۔  
**ڪن جي لغريت**

شمار نمبر	تفصیل	بڊ سیکورٹی	ٹینڈر فی	تکلیفی مدو
1	SRB دفتر و واقع کال سینٹر سالیوشن لاء VoIP سسٽم	واڪ جي قیمت جو 2 سیکڑو	1000/- رپيا (ناقابل واپسي) جي ادائگي بذمید پي آر برحق سندھ روینیو بورڈ	هڪ هفتو (7 ڏينهن)

**اہلیت:** الف: ٹیکس اٿارٽیز جھڙوڪ SRB، FBR سان ڪار آمد رجسٽریشن (SRB ۽ FBR) جي ٹیکس رجسٽریشن سرٽیفکیٽ جي نقل ب: گذریل ٽن سالن ۾ سراسری 15 ملین پاڪستانی رپيا یا ان کان مٿي جو سالیانو ٽرن اوور گذریل ٽن سالن جا انکم ٹیکس رٽرن ۽ آؤٽ ٿیل فنانشل اسٽیٽمینٽ. پ: واڪ ڏیندڙ گذریل 5 سالن دوران ساڳی نوعیت جا 3 ڪم سرانجام ڏنا هجن پر چیز آرور جي نقل لازمی منسلڪ ڪئي وڃي. پ: تجویز کیل برانڊ (برانڊز) جي منظور شدہ ڊیلرشپ جو ڪار آمد سرٽیفکیٽ (سرٽیفکیٽ جي نقل گھریل آهي). ت: واڪ ڏیندڙ لازمی طور تي پي آر آئی کان منظور شدہ هجي (ثبوت گھریل هوندو). ج: حلف نامو ڏیڻو پوندو ته فرم ماضی ۾ ڪڏهن به بلیڪ لسٽ نه رهي آهي.

پروکیورمنٽ جو طریقو: مڪہ منٽر، لٽافی طریقو  
 واڪ کان آڻڻ، ڪانفرنس: 1 جون 2017 صبح 11 وڳي  
 بڊنگ/ ٽینڈر دستاويز:

(i) جاری ٿيڻ: اشاعت جي تاریخ کان 2017-06-09 تي منجھند 12 وڳي تائين ٽینڈر فی (ناقابل واپسي) جي ادائگي تي دستاويز جاری ڪيا ويندا.  
 (ii) جمع ڪرائڻ: آخري تاریخ 2017-06-09، وقت: ٽيپري 3:00 وڳي.  
 (iii) کڻڻ: 2017-06-09، وقت: ٽيپري 3:15 وڳي ٽینڈر کوليا ويندا. اهو ڌيان ۾ رکيو وڃي ته دستاويز جمع ڪرائڻ ۽ ٽینڈر کڻڻ جي تاریخ ساڳی آهي.  
 (iv) ٽینڈر جاری ٿيڻ دستاويز جمع ڪرائڻ، معلومات حاصل ڪرڻ ۽ ٽینڈر کڻڻ جو منٽر: ایدریس (پوسٽل) : 6 فلور، شاہین کامپلیکس بلڈنگ، ایم آر کیانی روڈ، کراچی.  
 ٽیلیفون نمبر : 021-99217800 ایکسٽینشن: 130  
 فیکس نمبر : 021-99217823  
 ای میل ایدریس : akber.rizvi@srb.gos.pk

**شرط ۽ ضابطا:**

(الف) مہینن حالتن ۾ واڪ رد ڪيا ويندا:—  
 (i) شرطیہ ۽ ٽیگراف وسيلي آيل واڪ/ ٽینڈر.  
 (ii) بڊ سیکورٹی جي گھریل رقم ۽ فارم کان وانهیل واڪ.  
 (iii) مقرر تاریخ ۽ وقت کان پوءِ وصول ٿیل واڪ.  
 (iv) بلیڪ لسٽ ٿیل فرمز.  
 (ب) واڪ جي ڪار آمد رهڻ جو مدو: (90 ڏينهن)  
 (ب) پروکیورنگ ایجنسی سندھ پبلڪ پروکیورمنٽ رولز 2010 جي لاڳاپیل شقن مطابق ڪنهن به هڪ یا سمورن واڪن کي منسوخ ڪرڻ جو حق محفوظ رکي ٿي.

پڄڻي ڪمشنر (ایڊمن)  
سندھ روینیو بورڈ  
حکومت سندھ

ٽیلیفون نمبر: 021-99217800 ایکسٽینشن: 130  
 ای میل ایدریس: akber.rizvi@srb.gos.pk  
 6 فلور، شاہین کامپلیکس بلڈنگ، ایم آر کیانی روڈ، کراچی.

INF/KRY/2820/2017

DAWN FRIDAY MAY 26, 2017



Government of Sindh

**SINDH REVENUE BOARD**

Shaheen Complex Building, 6<sup>th</sup> Floor, M.R Kiyani Road, Karachi  
www.srb.gos.pk

### NOTICE FOR INVITING TENDER

#### Supply of Voice over Internet Protocol (VoIP) for Call Center Solution at SRB

SRB invites sealed bids from reputed/established firms/suppliers/contractors, registered with sales Tax and income Tax authorities, for procurement of VoIP system for Call Center at SRB.

#### List of Works

S No.	Description	Bid Security	Tender Fee	Time for completion
1.	VoIP system for Call Center Solution at SRB	2% of Bid Price	Rs. 1,000/- (Non-refundable) payable through Pay Order in favor of Sindh Revenue Board	1 week (7 days)

- Eligibility:**
- A. Valid Registration with tax authorities like SRB, FBR. (Copy of the Tax Registration Certificate by FBR and SRB).
  - B. Average Annual turnover of PKR 15 Million and above for the last three years (Audited Financial Statement and income tax return for the last 03 years).
  - C. Bidder must have done 3 similar projects for the past 5 years (copy of the purchase order must be attached).
  - D. Valid Authorized Dealership Certificate of the proposed Brand(s) (Copy of the certificate required).
  - E. Bidder must be PTA approved (Valid Proof would be required).
  - F. Affidavit that firm has never been black listed.

**Method of Procurement:** SINGLE STAGE TWO ENVELOPE

**Pre-Bid Conference:** 1<sup>st</sup> June 2017 at 11am

#### Bidding/Tender Documents:

- (i) **Issuance:** Documents will be issued from date of publication to 12 noon on 09-06-2017, on payment of tender fee (Non-refundable).
- (ii) **Submission:** Last date will be Date 09-06-2017, Time: 1500 hours.
- (iii) **Opening:** will be opened on Date 09-06-2017 Time: 1515 hours. It shall be noted that the last date of submission and the date of opening shall be same.
- (iv) **Place of Issuance, submission, inquiries and opening will be:-**
  - Address (Postal) : 6<sup>th</sup> floor Shaheen Complex Building, M.R. Kiyani Road, Karachi.
  - Telephone Number(s) : 021-99217800 Ext: 130
  - Fax Number : 021-99217823
  - E-mail Address : akber.rizvi@srb.gos.pk

#### Terms & Conditions

- (a) Under following conditions bid will be rejected:-
  - (i) Conditional and telegraphic bids/tenders;
  - (ii) Bids not accompanied by bid security of required amount and form;
  - (iii) Bids received after specified date and time.
  - (iv) Black listed firms.
- (b) **Bid validity Period: - (90) days**
- (c) Procuring Agency reserves the right to reject all or any bids subject to the relevant provisions of Sindh Public Procurement Rules 2010.

Deputy Commissioner (Admin)  
Sindh Revenue Board

Government of Sindh

Phone: 021-99217800 Ext: 130

Email: akber.rizvi@srb.gos.pk

6<sup>th</sup> Floor, Shaheen Complex

M.R Kiyani Road

2017



SINDH REVENUE BOARD  
GOVERNMENT OF SINDH



**SUBJECT: - MINUTES OF 2<sup>ND</sup> MEETING OF THE PROCUREMENT COMMITTEE FOR PRE-BID CONFERENCE OF THE PROCUREMENT OF VoIP/ CALL CENTER SOLUTION FOR SINDH REVENUE BOARD**

Second meeting and PRE-BID conference of the Procurement Committee for the procurement of Voice over Internet Protocol (VoIP)/Call Center Solution was held on **1<sup>st</sup> June 2017 at 11:00 am** at 6<sup>th</sup> floor, SRB conference room, Shaheen Complex, Karachi, under the chairmanship of Deputy Commissioner (IT) Sindh Revenue Board (SRB), Government of Sindh in PRE-BID conference the BIDDERS were explained the **Technical Requirements , Technical Specifications and Eligibility Criteria** and also to take Views and other queries of Bidders Side.

The following members attended the meeting (**Annexure-I**): -

- |   |                              |
|---|------------------------------|
| 1. Deputy Commissioner (IT),<br>SRB, Govt. of Sindh.    | <b>Chairman</b>              |
| 2. Representative from IT Department,<br>Govt. of Sindh | <b>Member</b>                |
| 3. System Support Engineer, SRB, Govt. of<br>Sindh.     | <b>Member/<br/>Secretary</b> |

The following companies' representative attended the PRE-BID conference.

S#	Name of Company	Name of Representatives	Designation
1	CATCOS (PVT.)LTD	Dilshad Ikram Chisti	Mgr.Business Development & Special Projects
2	MANSHA BROTHERS	Syed Naiyer Abbas	Senior Sales Executive

2. The committee discussed various aspects of the bidding documents including NIT, eligibility criteria, specifications and technical requirements for the bidders and other essential components to be included in the bidding documents, which are given as under with the Bidders Representatives

- **Eligibility Criteria**
- **Specifications**
- **Technical Requirements**



SINDH REVENUE BOARD  
GOVERNMENT OF SINDH



No.SRB/Admin/CCS/290903/2017  
Karachi, dated: 15/06/2017

The Assistant Director (Assessment),  
Sindh Public Procurement Regularity Authority (SPPRA),  
Government of Sindh,  
Karachi.

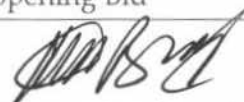
SUBJECT: NIT NO. SRB/ADMIN/CCS/2017/227029 DATED 23-05-2017, SR NO. 33583

Kindly refer to your letter No. A.D(ASMT)/SPPRA/33583/2017/2906 dated 2<sup>nd</sup> June, 2017, on the subject noted above.

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6<sup>th</sup> Floor , Shaheen Complex Building, M.R Kiyani Road, Phone :0219917800  
Website: www.srb.gos.pk

SRB  
NO: 1237  
DATED: 16-6-17

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JDH REVENUE BOARD  
VERNMENT OF SINDH



No.SRB/Admin/CCS/290903/2017  
Karachi, dated: 15/06/2017

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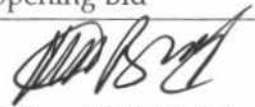
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