# MOST IMMEDIATE



No.SO(T)/IS&TD/3-122/2015 GOVERNMENT OF SINDH INFORMATION, SCIENCE & TECHNOLOGY DEPARTMENT

Karachi, dated the 22<sup>nd</sup> Jan, 2016

SUBJECT: MINUTES OF THE MEETING OF COMPLAINT REDRESSAL COMMITTEE (CRC) SCHEDULE ON 22<sup>ND</sup> JAN' 2016 AT 14:00 REGARDING SAFE CITY PROJECT KARACHI.

A meeting of Complaint Redressal Committee (CRC) was held on 22<sup>nd</sup> January 2016, following attended the meeting:-

S.No.	Name & Designation	Department
1.	ABDUL RAHIM SHAIKH	SECRETARY IS&TD
2.	TABASUM ABID	DIRECTOR IT SINDH POLICE
3.	BILAL MAQBOOL	AAG, AG SINDH KARACHI

The Secretary/ Chairman of Complaint Redressal Committee (CRC) welcomed the members and briefed the forum about agenda of the meeting and opened the forum for discussion. It was informed that a letter No. Nil dated Nil, received in this department dated 30<sup>th</sup> Nov 2015 (in forenoon) on the subject noted above from M/s China Petroleum Pipelines Engineering Corporation-Abu Dhabi regarding "COMPLAINT AGAINST PROCUREMENT KARACHI SAFE CITY PROJECT HIRING CONSULTANT FOR FEASIBILITY STUDY AND TRANSACTION ADVISORY SERVICE". Wherein some allegations were raised about the procedures adopted by the department, In response of this department immediately responded on each point of the complaint, on the address of Abu Dhabi, vide letters of even No vide dated 02<sup>nd</sup> Dec 2015 and also endorsed copy to SPPRA and other concerns addressed in the complaint (Annex-1&II).

2. It was apprised to the forum that on 21<sup>st</sup> Dec 2015 (in forenoon) another letter without signature/ mentioning name/designation of sender, received in this department on a photocopy of letter pad of M/s China Petroleum Pipeline Engineering Corporation Abu Dhabi. Which was immediately forwarded to SPPRA on 22<sup>nd</sup> Dec 2015 for obtaining its legality and specific expert opinion in the light of SPP Rules. SPPRA advised this department to conduct a Complaint Redressal Committee's meeting. Now accordingly CRC meeting is being conducted for hearing of the view of the complainant i.e. M/s China Petroleum Pipelines Engineering Corporation-Abu Dhabi.

- 3. It was informed the forum the meeting notice was sent through TCS at the Address of Abudhabi as well as through email (abudhabi@cppe.cn email address available on their website), CRC noticed that no any representative attended the meeting. Even though the earnest money has also been withdrawn but to maintain the transparency the complainant was responded by the department and provided chance to appear before CRC to further deliberate its grievances if any.
- 4. The complainant M/s China Petroleum Pipelines Engineering Corporation-Abu Dhabi failed to appear in CRC meeting and it was decided that another meeting of CRC may again be convened and complainant be given another chance to be present in coming CRC meeting and it was also decided that the other consortium partner [i.e. M/s Ernst & Young Ford Rhodes Sidat Hyder] may be approached with a request to contact M/s China Petroleum Pipeline Engineering Corporation Abu Dhabi to attend the CRC meeting regarding its grievances if any.
- 5. Furthermore, the members of CRC went through the details of the procedure and steps taken during the tender process till date. CRC scrutinized and examined the record/correspondence, and CRC also examined the second letter of the complainant that was photocopy of the letter pad of M/s China Petroleum Pipeline Engineering Corporation Abu Dhabi without reference number, date, signature, name /designation of sender and contact number. However, CRC reserved their comments till the next meeting as it was earlier decided that another chance of appearance may be allowed to complainant to ensure fair and transparency and to meet to justice.
- Meeting ended with a decision that next meeting of CRC will be held on 27<sup>th</sup> Jan
  and vote of thanks to and from the chair.

TABASUM ABID DIRECTOR IT SINDH POLICE

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BILAL MAQBOOL AAG, AG SINDH KARACHI

ABDUL RAHIM SHAIKH SECRETARY IS&TD





No.SO(T)/IS&TD/3-122/2015 GOVERNMENT OF SINDH INFORMATION, SCIENCE & TECHNOLOGY DEPARTMENT

Karachi, dated the 27th Jan, 2016

SUBJECT:

MINUTES OF THE 2<sup>ND</sup> MEETING OF COMPLAINT REDRESSAL COMMITTEE (CRC) SCHEDULE ON 27<sup>th</sup> JAN' 2016 AT 14:30 REGARDING SAFE CITY PROJECT KARACHI.

2<sup>nd</sup> meeting of Complaint Redressal Committee (CRC) was held on 27<sup>th</sup> January

2016, following attended the meeting:-

S.No.	Name & Designation	Department
1.	ABDUL RAHIM SHAIKH	SECRETARY IS&TD
2.	TABASUM ABID	DIRECTOR IT SINDH POLICE
3.	BILAL MAQBOOL	AAG, AG SINDH KARACHI

The Secretary/ Chairman of Complaint Redressal Committee (CRC) welcomed the members. It was appraised to the forum that 1<sup>st</sup> meeting of CRC was held on 22<sup>nd</sup> Jan 2016 and the complainant was not attended in the meeting and it was decided that another chance of hearing may be provided to the complainant for keeping transparency, fairness and justice, therefore the members of CRC are once again gathered for hearing the complainant, but the complainant once again not attend in the meeting despite that notice has been given through the local consortium partner & Email of the company at Dubai.

- 2. The CRC again reviewed the chronology of the complaint correspondence it was observed and found suspicious and baseless because of its originality, being without mentioning of any name of contact person/designation/contact numbers. It was also observed that even the signature affixed was computer printed, further the letters dispatched from local Karachi TCS and Pakistan Post offices without sending address.
- 3. CRC further studied the reply comments of IS&TD on each points of complaint and found claim is not tangible and also the Earnest Money has been withdrawn by the consortium partner, hence complainant has lost its right as per Rules. finally taken following decision:-

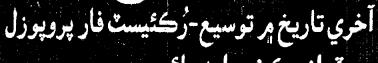
### Decsion:-

CRC unanimously decided that the department may not stop the process of Consultancy as the complaint is not tangible and also not persuaded despite of given fair chances vide dated 22<sup>nd</sup> January 2016 and 27<sup>th</sup> January 2016 and rejected the complainant if unsatisfied may approach to the appealing authority within 3 days positively.

TABASUM ABID DIRECTOR IT SINDH POLICE BILALMAQBOOI AAG, AG SINDH KARACHI

ABDUL RAHIM SHAIKH SECRETARY IS&TD







ترانز كشن ايدوائيزري سروسز سیف ستے کر اچے پر و جیکٹ

پبلڪ پرائيويٽ پارٽنرشپ تحت شيف سٽي ڪراچي پروجيڪٽ لاءِ ٽرانزڪشن ايدوائيزري سروسز لاء ركئيست فار پروپوزل لاء دعوت سان واسطو ركندر اشتهار جي حوالي سان جيڪو 29 آگلٽ 2015 تي روزاني ڊان, روزاني ڪاوش ۽ روزاني جنگ اردو ۾ شايع ٿيو قلو. ان جنگ اردو ۾ شايع ٿيو گُو. ا

پروپوزل جمع كرائڻ جي آخري تاريخ كي 06 آكٽ**ربر**، 2015 تائين وڌايو ويو آهي. سڀ شرط ۽ ضابطا, هنڌ ۽ وقت ساڳيا ئي رهندا.

# آفتاب عالم

ليكنالاجي دپارتمينت, فرست فلور, ابلڊنگ نمبر.6, سنڌ سيڪريٽريٽ, ڪراچي فهد انصاري

ادائريڪٽر، PPP يونٽ، فنانس دپارٽمينٽ، ادپٽي دائريڪٽر، انفارميشن، سائنس، حکومت سنڌ, کراچي

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INF/KRY.No:3335/2015

TEXT

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