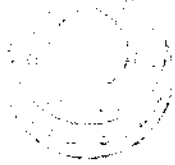


**SINDH CITIES IMPROVEMENT PROGRAM
P&D Department, Government of Sindh**



TENDER DOCUMENT NO. INT-01-2015

**FOR SUPPLY & INSTALLATION OF
1MBPS FIBER INTERNET CONNECTIVITY AT
PSU-SCIP, Karachi**

1. **INSTRUCTIONS TO THE BIDDER**

1.1 Sealed Tenders are invited on single stage single envelope basis from the potential dealing firms for the supply of Internet Connectivity as per detailed given as below;

1.2 **Scope of Work**

Sr. No	ITEM DESCRIPTION	ESTIMATED QTY	MONTHLY PRICE	ANNUAL COST
1	01Mbps BANDWIDTH CIR Whitelisted IP pool (according to requirement)	01		

1.3 Tender envelope shall clearly be marked as "**Tender for the supply of Internet Connectivity for 1MBPS FIBER INTERNET CONNECTIVITY at PSU-SCIP, Karachi.**"

1.4 Tender shall be submitted in a sealed envelope in person by **20-04-2015** at 2.30 PM at the following address and will be opened publically on the same day at 03:00 PM.

Program Support Unit, Sindh Cities Improvement Program
Bungalow No.D-45, Clifton Block-01, KDA Scheme No. 5, Karachi
Tel No: 021-99251263-64

1.5 Bidding Documents are available for free in downloadable format on SCIP Web site i.e. www.scip.gos.pk.

1.6 The bidders shall furnish as part of its Tender, Bid Security i.e. 2% of the quoted prices (**Estimated Cost Rs.250000 PA**) as in the form of Bank Draft or Pay Order only in favor of Program Director, SCIP

1.7 SCIP reserves the right to accept or reject all bids and annul the bidding process as per PPRA Rule 33 (I).

1.8 The offer received incomplete or not in accordance with the conditions/specifications will not be entertained.

1.9 The purchaser reserves the right to increase or decrease the scope of work by 15%.

1.10 Bid offered is likely to be ignored if: -

- i) The tender is unsigned (All pages should be signed).
- ii) Offer is ambiguous or conditional.
- iii) The offer is from a firm that is blacklisted by PPRA or defaulter in any previous order or contract or under litigation with any Semi Govt. Organization.
- iv) The offer is unsolicited.
- v) The bid is not accompanied by full amount of Bid Security.
- vi) Bid is not received by due date and time specified
- vii) Cost of bidding documents is not remitted
- viii) The bidder has not furnished the requisite documents as per clause 1.8.

1.11 The Tenders prepared by the bidder should comprise of the following documents:

- i) Covering letter.
- ii) Schedule of Installation and Deliveries

- iii) All Certificates as per Clause-4.
- iv) Complete set of Technical Information, Printed Literature and Brochures of the services offered.

2. TERMS AND CONDITIONS

- 2.1 The quoted price must be firm, final, inclusive of all taxes, transportation charges etc, and in Pak Rupees otherwise it will not be entertained.
- 2.2 The purchaser is not bound to accept the lowest offer not fulfilling the requisite criteria.
- 2.3 Price will remain valid for at least 90 days from the date of opening of Tender. The Bid Security shall remain valid for 30 days beyond validity of bid (120 days after opening of bids). Tender and Bid Security valid for shorter period will be declared non-responsive.
- 2.4 The bidder shall be liable for liquidated damages @ 2% Per Month, if he fails to provide the services/solution within specified period.
- 2.5 Contractor should be registered with Sindh Revenue Board in terms of Rule- 46(1) of SPP Rules, 2010 (Amended-2013)"

3. SCHEDULE OF COMPLETION

The installation of the equipment and Internet Connectivity shall be required to be completed within 15 days from the date of issuance of purchase/work order otherwise the Tender will be declared non-responsive.

4. EVALUATION CRITERIA

Bid will be evaluated on the basis of technical & financial criteria,
(i) 70% weight age will be given to technical and 30% will be given to financial.

(ii) Technical bid points will be calculated on following grounds:-

- a. Companies having 15 years or more experience will be given 20 points, with 10 years exp. Points will be 10 & below 5 years no point will be given.
- b. Companies' previously working experience with Government/Semi Government organizations will be given 10 points else 5.
- c. Primary Media will be on Optical Fiber = 20 points.
- d. Companies having presence in more than 5 cities will be given 20 Points & below will be given 10 points.

(iii) Financial Bid will be given 30 points which will include the One Time Cost (OTC) & Monthly Recurring Charges (MRC).

(iv) The relative ranking of the bidders shall be determined based on the combined technical and financial score.

(v) Bidder as a part of his bid shall provide the following: -

- a. A list showing the location of Head Office along with of Branch Offices.

- b. Description of Backbone being used by the bidder for its own Internet Connectivity.
- c. Name of Cities throughout the country where ISP has access through local number.
- d. Company profile (Complete) list of expertise, qualified staff to handle the maintenance staff along with their qualification and clients to whom the ISP has done or being doing business during the last 01 year.
- e. A certificate describing the guaranteed response time after a complaint lodged regarding Hardware or Network fault within the warranty period. The maximum expected down time should also be defined and must not be more than 4 hours. In case services remains down beyond 4 hours bidder must have the demonstrated capability to provide alternative services until diagnostic and removal of fault, otherwise SCIP reserve the right to claim against the loss so born.
- f. A clear written commitment to the effect that if any component of equipment supplied is damaged during warranty period it shall be replaced with the same or superior compatible component.

5. **APPLICABLE LAW**

The Contract shall be signed with the successful bidder by Program Director (SCIP) and the Contract shall be governed as per applicable Law of Pakistan.

6. **TERMS OF PAYMENT**

Payment of the Internet Connectivity shall be made by SCIP monthly on the production of following documents: -

- a) Invoice in triplicate having NTN.
- b) Performance Certificate issued by MIS Manager, SCIP or his assistant.
- c) All tax Certificates where applicable.

7. **PERIOD OF THE CONTRACT**

The Contract shall be valid initially for a period of one year, and in case of satisfactory performance of the contractor, it will be extendable for further one year with mutual consent of both the parties.