



**KARACHI METROPOLITAN CORPORATION
INFORMATION TECHNOLOGY DEPARTMENT**

GENERAL CONDITIONS OF THE CONTRACT

**Tender for : "New I.T. Infrastructure of KMC, (Hardware)
Information Technology Department, KMC"
(On turnkey solution)**

Issued to M/s.	
On	
Pay Order No. Date / Drawn from / Amount (Cost of Tender Non Refundable).	
Dropping of Tender	18-03-2014 at 11:00 am
Opening of Tender	18-03-2014 at 11:30 am

Issuing Authority

N.B

The bidder is expected to examine the Bidding Documents, including all instructions, forms, terms, specifications and charts/drawings. Failure to furnish all information required by the Bidding documents or submission of a Bid not substantially responsive to the Bidding Documents in every respect would result in the rejection of the Bid.

Definitions :-

In this Contract, the following terms shall be interpreted as indicated:

"Commencement Date of the Contract" means the date of signing of the Contract between the Purchaser and the Contractor.

"Contract" means the agreement entered into between the Purchaser and the Contractor, as recorded in the Contract Form signed by the parties, including all Schedules and Attachments thereto and all documents incorporated by reference therein.

"Contract Price" means the price payable to the Contractor under the Contract for the full and proper performance of its contractual obligations.

"Contractor" means the individual or firm whose bid has been accepted by the Purchaser and the legal successors, in title to the Contractor.

"Contract Value" means that portion of the Contract Price adjusted to give effect to such additions or deductions as are provided for in the Contract, which is properly apportionable to the Software or Services in question.

"Purchaser" means the Information Technology Department, Karachi Metropolitan Corporation - Pakistan.

"Services" means services, such as testing, training and other such obligations of the Contractor covered under the Contract.

"Works" means all Software / Hardware to be provided and services to be rendered & work to be done by the Contractor under the Contract.

"SPPR 2010" means Sindh Public Procurement Rules 2010.

"SP³PRA" means Sindh Public Procurement Regulatory Authority established under Section 3 of Sindh Public Procurement Act, 2009.

INVITATION TO BID :

Information Technology Department of Karachi Metropolitan Corporation, (hereinafter referred to as Purchaser), invites sealed bids from eligible bidders for **"New I.T Infrastructure for Karachi Metropolitan Corporation (Hardware)"**.

Tender Bids in sealed envelopes as per information are required. Suppliers applying for bids should submit duplicate Financial Proposal and Technical Proposal in two separate envelopes with clear marking of "Technical Proposal" and "Financial Proposal" as per Single Stage - Two Envelope process of SPPR 2010. The interested bidder must have valid NTN also. Only Income Tax and Sales Tax registered firms are eligible to participate.

1. The Technical Proposal should contain all the bid items without quoting the price and must list firm's clientele, resumes / CV's of the engineering team. Financial bids of Firms not obtaining minimum passing criteria on Technical basis will not be opened.
2. All bids must be accompanied by an earnest money 2.0% of total bid amount, and must be accompanied with the financial offer. Bid without bid security of required amount and prescribed form shall be rejected.
3. Information Technology Department KMC will not be responsible for any costs or expenses incurred by bidders in connection with the preparation or delivery of bids.
4. The Bid prices and rates are fixed during currency of contract and under no circumstance shall any contractor be entitled to claim enhanced rates for any item in this contract.
5. Bidders shall submit Bids, which comply with the Bidding Documents. Alternative Bids will not be considered. The attention of bidders is drawn to the provisions of Clause on "Determination of Responsiveness of Bid" regarding the rejection of Bids, which are not substantially responsive to the requirements of the Bidding Documents.
6. All prices quoted must include any Taxes applicable, such as Income Tax, etc. If not specifically mentioned in the quotation, then it will be presumed that the prices include all the taxes.
7. Failure to Complete the Task within the stipulated time period will invoke penalty of 0.025% of the total cost per day.

**Information Technology Department
KMC**

BID FORM

To: Senior Director,

Information Technology Department, KMC

Karachi.

Sir:

Having examined the bidding documents, the receipt of which is hereby duly acknowledge, for the above Contract, we, the undersigned, offer to supply, deliver, test and impart training in conformity with the said bidding documents for the Total Bid Price.

Pak Rupees (in figures _____ in words _____)

or such other sums as may be ascertained in accordance with the Price Schedule attached hereto and made part of this Bid.

We undertake, if our Bid is accepted, to complete the Works in accordance with the Contract Execution Schedule provided.

If our Bid is accepted, we will provide the performance security in the sum equivalent to equal to 10% of the Contract Price or the same will be deducted from the running bills.

We agree to abide by this Bid for the period of one twenty (120) days from the date fixed for bid opening of the instructions to Bidders, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof in your Notification of Contract Award, shall constitute a binding Contract between us.

We understand that you are not bound to accept the lowest-priced or any Bid that you may receive.

Dated this-----day of -----2014

BIDDER

WITNESS

Signature -----

Signature -----

Name -----

Name -----

Title:- , -----

Title -----

Address. -----

Address. -----

1. General Terms & Conditions

- Bids not confirming to the terms, conditions and specifications stipulated in this RFP will be rejected.
- Information Technology Department, KMC invites this tender under single stage - two envelope procedure, from all qualified companies to implement this component on TURN-KEY basis.
- Proposal after due date and time will not be accepted for any reason. Proposals must not be sent by Facsimile or e-mail. Such submissions will not be accepted for any reason.
- Bid / Proposal shall comprise 2 packages (one in original & other in duplicate) for the "New I.T Infrastructure for Karachi Metropolitan Corporation (Hardware)" containing two separate envelopes. Each package shall contain separately the financial proposal and the technical proposal;
 - a) envelopes shall be marked as "FINANCIAL PROPOSAL" and "TECHNICAL PROPOSAL" in bold and legible letters to avoid confusion;
 - b) initially, only the envelope marked "TECHNICAL PROPOSAL" shall be opened;
 - c) envelope marked as "FINANCIAL PROPOSAL" shall be retained in the custody of the Information Technology Department, KMC without being opened;
 - d) Procurement Committee shall evaluate the technical proposal, without reference to the price and reject any proposal which does not conform to the specified requirements;
 - e) no amendments in the technical proposal shall be permitted during the technical evaluation;
 - f) financial proposals of technically qualified bids shall be opened publicly at a time, date and venue announced and communicated to the bidders in advance;
 - g) financial proposal of bids found technically non-responsive shall be returned un-opened to the respective bidders; and
 - h) bid found to be the lowest evaluated or best evaluated bid shall be accepted.
- The contractor shall provide support of at least 1 year. Contractor will be responsible to successfully operation and technical support for at-least 1 year.
- Final selection shall be based on the assessment of Technical and Financial proposals.
- Bidders shall be required to obtain at least 75% Technical Marks to qualify for the evaluation of Financial Bids.
- The bid security money of the successful bidder will be released after 90 days from the submission of completion certificate issued by the IT Department.

(i) Bid Security

A bid security, in the shape of a Bank Draft/Pay Order in favor, KMC, equivalent to 2 % of the total cost of bid should be submitted along with the tender.

(ii) Validity of the proposal

All proposal and price shall remain valid for a period of 120 days from the closing date of the submission of the proposal. However, the responding organization is encouraged to state a longer period of validity for the proposal.

(iii) Currency

All currency in the proposal shall be quoted in Pakistani Rupees (PKR). The Bid prices and rates are fixed during currency of contract and under no circumstance shall any contractor be entitled to claim enhanced rates for any item in this contract.

(iv) Withholding Tax, Sales Tax and other Taxes

The responding organization is hereby informed that the Government shall deduct tax at the rate prescribed under the tax laws of Pakistan, from all payments for services rendered by any responding organization who signs a contract with the Government. The responding organization will be responsible for all taxes on transactions and/or income, which may be levied by government. If responding organization is exempted from any specific taxes, then it is requested to provide the relevant documents with the proposal.

(v) Compliance to Specifications

The Responding Organization (RO) to provide information as per (Complaisance sheet). RO may not propose any kind of refurbished Hardware / components in their technical proposals.

(vi) Methodology

The RO(s) shall describe in the detail the Methodology and complete details of the software to be developed. The sample Dash board of the software should be provided with the technical proposal.

(vii) Technical Capabilities

The RO(s) shall describe the Technical capabilities of its organization. Comprehensive verifiable support should be included in the detailed Technical proposal.

(viii) Financial Capabilities

The RO(s) shall describe the financial position of its organization. Income Statement or Report should be included in the detailed Technical proposal.

(ix) Penalty Clause

It is utmost importance that schedule to tender should be filled in very carefully and the instructions set forth above, scrupulously complied with failing which the offer will be ignored. In case of non-completion of supply within stipulated period Earnest Money will be forfeited in favor of the Information Technology Department KMC.

- An affidavit that the firm has not been entangled in litigation with any client during the last 5 years.
- An affidavit that the firm has never been blacklisted by any Government Department.
- Liquidated damages of 0.025% per day of the contract price per day will be deducted for delayed delivery of Software and Services.

The technical offer must be submitted (in duplicate) with the following documents

1. Company Profile with complete address, telephone No. Fax. No. and e-mail address and contact person.
2. Partnership / Reseller letter or agreement copy which authorize Bidder to sell or market the Proposed Video Security and Surveillance products in Pakistan.
3. In case of Partnership firm, authorization by all the partners of the firm to bid in the tender
4. Details of Installed Running Project of similar nature in Pakistan. The Physical survey may be conducted to verify the project.
5. No conditional offer will be accepted
6. Covering Letter: A covering letter from the Head of the company or an authorized representative of the applicant should be attached with the proposal.
7. CNIC of the Chief Executive or authorized representative of the bidder.
8. NTN Certificate
9. GST Certificate
10. Valid Professional Tax Registration.
11. Organization Chart and Team Composition: Team composition and outline of roles of the team members shall be provided in the technical document.
12. Description of the methodology and work plan: Detailed methodology, work plan and list of activities should be proposed. The proposed methodologies will be evaluated during the technical evaluation and will form an integral part of the contract.
13. Must prove the experience of establishing of Data Center setup.
14. Must have fully operational offices in Karachi.
15. Proven experience of maintenance and operations of similar nature of projects.

Scope of Work:

The Project will be executed at I.T. Department, Head Office of KMC, Civic Center Building.

The proposed project involves establishment of New IT Infrastructure for KMC, Which will provide backbone central computerized advance IT infrastructure. Robust, most demanding and promising plate form according to the Enterprise present and future requirement by deploying latest state of the art technology: New generation of high end server's machines, fast and ultra high speed Giga Networking,, efficient and smart equipment/devices and related peripherals.

Implementation and deployment of I.P Network technology protocols and switches has become very essentials to add on, up gradation of the existing data centre setup by creating absolutely a new I.T advance technology infrastructure has become crucial and will support multiple projects linked.

Seamless transfer /migration from the legacy IT technology and devices to the fast and reliable machines, advanced network and data security, secure backup procedures and storage with fast retrieval & enhanced techniques. New application, database and system software needs upgraded hardware and networking. Virtualization of servers, cloud computing will simplify the computerization. IT Technology is drastically changing very fast throughout the Globe according to the latest concept and R&D in the past. Existing IT Servers machines and networks have become obsoleted and have gone behind the End of life by the passage of time.

Data Storage & Archiving of major applications and projects through integration of latest state of the art technology along with Local Area Network (LAN), Wide Area network (WAN) and Wireless will provide the work continuity towards betterment.

The proposed project aims to provide high speed centralized data resource and IT hub for the improved performance and prompt address to the emerging task.

I.T. Department will be able to deploy their technical assistance and expertise effectively to resolve the technical issues and give solution at every stage.

The project aims to establish and strengthen the fool-proof transactions; transparency to the records, Oracle based Application System and database which will be completely automated. Computerized system will provide fast access to each & every transaction whether it is old or new.

The access control and biometric authentication to control physical access of un authorized persons to the I.T data center has already deployed for security. New strategy for power conditioning, fire detection, intruder security is already available to improve IT environment.

Proposed facilities:

Organizational;

Physical;

Appropriate networking cabling at all work places/areas.

Plate form

Windows / Linus Operating System Supported

Computer Software;

- Licensed Operating System (Windows, open Source)
- System Software
(Oracle Database/Application)

Other Services;

- System Operations, System Administration
- User support, user Authentication.
- Network Security measures, Network tools utilization and Implementation
- System Customization/ Modification / Up Gradation,



KARACHI METROPOLITAN CORPORATION

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Information Technology Department, KMC

S. NO	Description	Total Qty	Unit Price (Rs.)	Qty. Price (Rs.)
1	<p>Database Server: Specification & Configuration : Two processor E5-2630 (15M cache, X Cores, 2.30 GHz (95W) 7.20 GT/sec Intel® QPI, 32nm), 16GB Memory (4x4GB) 1333MHz Single Ranked LV RDIMMs, Three (3)1TB 7.2K RPM SATA 3.5 " Hard Drive – Hot plug, Broadcom 5720 QP 1Gb Network Daughter Card, Ethernet 825, Dual Port 8Gb Fiber Channel HBA, Sliding Rail Kit, 16x Sata DVD RW Drive, Two (2)High Output Power Supply Redundant 750W , Rack Mount Server 2U with windows server 2012 license .</p>	01		
2	<p>Application Server: Specification & Configuration: Two processor E5-2630 (15M cache, X Cores, 2.30 GHz (95W) 7.20 GT/sec Intel® QPI, 32nm), 16GB Memory (4x4GB) 1333MHz Single Ranked LV RDIMMs, Three (3)1TB 7.2K RPM SATA 3.5 " Hard Drive – Hot plug, Broadcom 5720 QP 1Gb Network Daughter Card, Ethernet 825, Dual Port 8Gb Fiber Channel HBA, Sliding Rail Kit, 16x Sata DVD RW Drive, Two (2)High Output Power Supply Redundant 750W , Rack Mount Server 2U with windows server 2012 license .</p>	01		
3	<p>Business Intelligence Server : Specification & Configurations : Two processor E5-2630 (15M cache, X Cores, 2.30 GHz (95W) 7.20 GT/sec Intel® QPI, 32nm), 16GB Memory (4x4GB) 1333MHz Single Ranked LV RDIMMs, Three (3)1TB 7.2K RPM SATA 3.5 " Hard Drive – Hot plug, Broadcom 5720 QP 1Gb Network Daughter Card, Ethernet 825, Dual Port 8Gb Fiber Channel HBA, Sliding Rail Kit, 16x Sata DVD RW Drive, Two (2)High Output Power Supply Redundant 750W , Rack Mount Server 2U with windows server 2012 license .</p>	01		

Signature of Tenderer
with official Seal



KARACHI METROPOLITAN CORPORATION

Tender for : "New I. T. Infrastructure for KMC" (Hardware)
Information Technology Department, KMC

Note:

1. Verified that the items quoted above are same as per required specifications mentioned against each item.

2. The warranty from the Principal (manufacturer) as well as supplier is mandatory.

3. No bid shall be entertained unless it is accompanied by 2 % earnest money.

4. No bid shall be entertained unless the original tender Schedule issued by KMC is properly filled and signed by the authorized representative of the company and bears the Seal of the Company. Make, model and rates if not mentioned on the original tender schedule shall not be accepted.

5. The bidder must sign each & every page & affix company Seal.

6. KMC reserves the rights to increase or decrease the quantities of each item or whole.

7. We have read and understood all terms & conditions and accept to abide.

NAME OF FIRM: _____

PHONE/FAX NO.: _____

PAY ORDER NO. & DATE: _____

Signature of Tenderer
with official Seal



KARACHI METROPOLITAN CORPORATION

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S. NO	Description	Total Qty	Unit Price (Rs.)	Qty. Price (Rs.)
4	Line Printer 500 LINES : 500 Line per Minute (LPM) (Printronix) Line Matrix Printer with Pedestal, Open Pedestal integrated Print Management, Ribbon Life Monitor Cartridge Printer, High Speed (Deaft) 500/428 Graphics Speed 90 x 96 dpi USB 2.0 and Serial RS-232 Ethernet - 10/100 Base T Graphics Resolution ; 180 dpi Horizontal, 144 dpi vertical (max) Printronix Print Net Enterprise remote management software, Printer Drivers ; Microsoft Window XP/Vista/2003/2008/7, Linux	02		
5	Note Book Core i5 : Ultra-thin Technology, 14-inch display, Intel Core i5 processor, RAM : 4GB, Hard disk drive : 500GB, HDMI Slots, DVD writer etc.	02		
	Total Cost of the Tender :			

Rupees in Words :

Signature of Tenderer
with official Seal



Evaluation Criteria

The following points will be used in the evaluation of firms, to qualify an applicant must score not less than the specified minimum points for each category.

S. no	Category	Point	
		Maximum	Minimum Passing
1	Firm Experience	65	49
2	Legal	15	11
3	Compliance of Scope of Work	10	7.5
4	Financial Strength	10	7.5
	Total	100	75

Evaluation Committee decision in this regard shall be final and is not subject to any challenge, objection or appeal. Evaluation Committee shall not be obliged nor required to give any reasons for its decision on selection / non-selection.

FIRM EXPERIENCE

Years of Establishment of firm (Max 10 Points)	The firm having establishment and experience of minimum 3 years in the relevant field of software development and implementation will score 5 Points and experience of each additional year will score 2.5 point.
Projects Completed, attach completion certificates (Max 10 Points)	Satisfactory completion of minimum 02 similar projects of Software development with Oracle Business Intelligence of large size with multiuser environment. The total work done (including ongoing projects) worth Rs. 250 Million will score 5 Points. Each additional 20 Million work will score 2.5 additional points.
24 x 7 Customer Support (Max 5 Points)	Should have currently working on customers support on 24 x 7 working hours. 3 points for in house setup and 1 point for each year of experience working on 24 x 7 customer support.
Maintenance of Project (Max 5 Points)	Satisfactory completion certificate of Maintenance and support of deployed projects. One point for each project support.
Methodology -1 (Max 20 Points)	The firm has to provide best methodology in designing, installing, configuring, commissioning, development and deployment successful implementation of the project.
Methodology -2 (Max 10 Points)	The firm has to provide the dash boards structured reports and design and methodology for refined Business Intelligence Software
Teams (Max 5 Points)	Should have a qualified team to work with minimum 5 Cisco Certified members and experienced software developer

Legal

Qualification with reputable clients (Max 5 Points)	Names and Addresses of clients for the projects listed above should be included. IT department reserves the right to contact the clients with reference to the Pre-Qualification / Evaluation. The Government client is an added value on evaluation.
Litigation History (Max 5 Points)	Affidavit should be provided regarding that the company/firm is not engaged in any winding up or neither insolvency litigation, nor the company/firm is ever black listed in any case. The company/firm is not into any litigation with any of its customers.
Returns: Submission of tax Returns (Max 5 Points)	Should have submitted tax return of last five years and is working as a active tax payer

Compliance of Scope of Work

Compliance to Install the hardware with Software in line with scope of work. (Max 5 Points). Attach Proof	Installation of Oracle Software with integration and installation of Hardware. The firm should meet the compliance of the scope of work as mentioned in the document and shall be judged accordingly to work experience submitted. Deviations should be elaborated if any
Compliance to work with Data Center. Attach Proof (Max 5 Points)	Establishing of Data Center with all necessary requirements for effective installation and maintenance. Government installation will be an added value while evaluation. Deviations should be elaborated if any

Financial Strength

Working Capital (Max 5 points)	Average Working Capital of last four years Audited Accounts should be . Firm has minimum Working Capital Rs.15 million and a latest audited report is provided, confirming company sound financial position
Average Gross revenue for the last three years in maintenance contracts of similar nature (Max 5 points)	Average Gross Revenue for the last four years from similar projects the Gross Average Annual Revenue of Rs. 50 Million five years will score 5 points



KARACHI METROPOLITAN CORPORATION
INFORMATION TECHNOLOGY DEPARTMENT

GENERAL CONDITIONS OF THE CONTRACT

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(On turnkey solution)**

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Definitions

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INVITATION TO BID

Information Technology Department of Karachi Metropolitan Corporation, (hereinafter referred to as Purchaser), invites sealed bids from eligible bidders for "New I.T Infrastructure for Karachi Metropolitan Corporation (Networking)".

Tender Bids in sealed envelopes as per information are required. Suppliers applying for bids should submit duplicate Financial Proposal and Technical Proposal in two separate envelopes with clear marking of "Technical Proposal" and "Financial Proposal" as per Single Stage - Two Envelope process of SPPR 2010. The interested bidder must have valid NTN also. Only Income Tax and Sales Tax registered firms are eligible to participate.

1. The Technical Proposal should contain all the bid items without quoting the price and must list firm's clientele, resumes / CV's of the engineering team. Financial bids of Firms not obtaining minimum passing criteria on Technical basis will not be opened.
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Information Technology Department
KMC

BID FORM

To: Senior Director,

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We understand that you are not bound to accept the lowest-priced or any Bid that you may receive.

Dated this _____ day of _____ 2014

WITNESS

BIDDER

Signature _____

Signature _____

Name _____

Name _____

Title:- _____

Title _____

Address. _____

Address. _____

1. General Terms & Conditions

- Bids not confirming to the terms, conditions and specifications stipulated in this RFP will be rejected.
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- Liquidated damages of 0.025% per day of the contract price per day will be deducted for delayed delivery of Software and Services.

The technical offer must be submitted (in duplicate) with the following documents

1. Company Profile with complete address, telephone No. Fax. No. and e-mail address and contact person.
2. Partnership / Reseller letter or agreement copy which authorize Bidder to sell or market the Proposed Video Security and Surveillance products in Pakistan.
3. In case of Partnership firm, authorization by all the partners of the firm to bid in the tender
4. Details of Installed Running Project of similar nature in Pakistan. The Physical survey may be conducted to verify the project.
5. No conditional offer will be accepted
6. Covering Letter: A covering letter from the Head of the company or an authorized representative of the applicant should be attached with the proposal.
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8. NTN Certificate
9. GST Certificate
10. Valid Professional Tax Registration
11. Organization Chart and Team Composition: Team composition and outline of roles of the team members shall be provided in the technical document.
12. Description of the methodology and work plan: Detailed methodology, work plan and list of activities should be proposed. The proposed methodologies will be evaluated during the technical evaluation and will form an integral part of the contract.
13. Must prove the experience of establishing of Data Center setup and networking of it
14. Must have fully operational offices in Karachi.
15. Proven experience of maintenance and operations of similar nature of projects.

Scope of Work:

The Project will be executed at I.T. Department, Head Office of KMC, Civic Center Building.

The proposed project involves establishment of New IT Infrastructure for KMC, Which will provide backbone central computerized advance IT infrastructure. Robust, most demanding and promising platform according to the Enterprise present and future requirement by deploying latest state of the art technology. New generation of high end server's machines, fast and ultra high speed Giga Networking, efficient and smart equipment/devices and related peripherals.

Implementation and deployment of I.P Network technology protocols and switches has become very essentials to add on, up gradation of the existing data centre setup by creating absolutely a new I.T advance technology infrastructure has become crucial and will support multiple projects linked.

Seamless transfer /migration from the legacy IT technology and devices to the fast and reliable machines, advanced network and data security, secure backup procedures and storage with fast retrieval & enhanced techniques. New application, database and system software needs upgraded hardware and networking. Virtualization of servers, cloud computing will simplify the computerization. IT Technology is drastically changing very fast throughout the Globe according to the latest concept and R&D in the past. Existing IT Servers machines and networks have become obsoleted and have gone behind the End of life by the passage of time.

Data Storage & Archiving of major applications and projects through integration of latest state of the art technology along with Local Area Network (LAN), Wide Area network (WAN) and Wireless will provide the work continuity towards betterment.

The proposed project aims to provide high speed centralized data resource and IT hub for the improved performance and prompt address to the emerging task.

I.T Department will be able to deploy their technical assistance and expertise effectively to resolve the technical issues and give solution at every stage.

The project aims to establish and strengthen the fool-proof transactions; transparency to the records, Oracle based Application System and database which will be completely automated. Computerized system will provide fast access to each & every transaction whether it is old or new.

The access control and biometric authentication to control physical access of un authorized persons to the I.T data center has already deployed for security. New strategy for power conditioning, fire detection, intruder security is already available to improve IT environment.

Proposed facilities:

Organizational;

Physical;

Appropriate networking cabling at all work places/areas.

Plate form

Windows / Linux Operating System Supported

Computer Software;

- Licensed Operating System (Windows, open Source)
- System Software
(Oracle Database/Application)

Other Services;

- System Operations, System Administration
- User support, user Authentication.
- Network Security measures, Network tools utilization and Implementation
- System Customization/ Modification / Up Gradation,



KARACHI METROPOLITAN CORPORATION

Tender for : "New I. T. Infrastructure for KMC " (Networking)
Information Technology Department, KMC

S. NO	Description	Total Qty	Unit Price (Rs.)	Qty. Price (Rs.)
1	<p>Modular Core Switch Quantity:</p> <p>Specification & Configuration:</p> <p>6 open I/O module slots; 2 x Fabric Module; System Support Module ; Switch Premium License ; Supports a maximum of 144 autosensing 10/100/1000 ports or 48 10-GbE ports or 144 mini-GBICs, or a combination; Throughput up to 369.6 million pps; Routing/Switching capacity 496.8Gbps, Switch fabric speed 561.6 Gbps. Layer 2 to 4 and intelligent edge feature set Enterprise-class performance and security, Scalable 10/100/1000 and 10 GB connectivity. Four Power Supplies (Redundant Per Chassis); Fan Tray (Redundant Per Chassis); 24-port Gig-T v2 zl Module; 20-port Gig-T / 4-port SFP v2 zl Mod; 24-port SFP v2 zl Module; 24x 1G SFP LC SX Transceiver; Management Command-line Interface; Web browser configuration menu; out-of-band management (serial RS-232C). IEEE 802.1X Port Based Network Access Control RFC 1492 TACACS+RFC 2375, IPv6 Multicast Address Assignments.IEEE802.3x Flow Control. Rack Mount Chassis.</p>	01		
2	<p>Intrusion Detection and Prevention Appliance:</p> <p>Specification & Configuration :</p> <p>More than 100 different activities can be assigned as unique permissions for different administrators. Scheduled security automatically IDP Series appliances with new attack objects/signatures. Eight Different detection methods to accurately identify the traffic flowing through the network. Centralized management. Eight RJ-45 Ethernet 10/100/1000 with bypass. Memory 2GB, Hard Disk 80GB. Max session 300,000, Throughput 300mbps. Unique policies are applied to different VLANs.</p>	01		

Signature of Tenderer
with official Seal



KARACHI METROPOLITAN CORPORATION

Tender for : "New I. T. Infrastructure for KMC " (Networking)
Information Technology Department, KMC

S. NO	Description	Total Qty	Unit Price (Rs.)	Qty. Price (Rs.)
3	<p><u>Data access Switch</u> <u>Specification and configuration</u> 48 10/100/1000 PoE+ models, and 4 GE SFP port models, Four optional uplink network modules with GE or 10GE ports , Industry first PoE+ with 30W power on all ports in 1 rack unit (RU) form factor ,Dual redundant, modular power supplies and fans ,Media Access Control Security (MACsec) hardware-based encryption ,Flexible NetFlow and switch-to-switch hardware encryption with the Service Module uplink ,Open Shortest Path First (OSPF) for routed access in IP Base image ,IPv4 and IPv6 routing, Multicast routing, advanced quality of service (QoS), and security features in hardware ,USB Type-A and Type-B ports for storage and console respectively and an out-of-band Ethernet management port.</p>	01		
4	<p><u>Network Rack 42 U</u> PDU, 0U/1U, 220-240V/16A, (13) C13 2, PDU Power Cord, IEC309-16A to 19, 250V, 16A, 12FT 2 Boxing Label Mod 1, 1U KMM (Touchpad English Keyboard and Widescreen 18.5" LED) with Ready Rails 1, 42U Rack Frame with Door & Side Panels, 230V Fan Kit for 42U Rack 1, 1U KVM mounting kit 1, Grounding kit for racks 1 Rack and its accessories must be the same brand of proposed Server.</p>	01		
5	<p><u>Miscellaneous System:</u> Multiple items concerning network infrastructure & accessories</p>	01		

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KARACHI METROPOLITAN CORPORATION

**Tender for : "New I. T. Infrastructure for KMC" (Networking)
Information Technology Department, KMC**

S. NO	Description	Total Qty	Unit Price (Rs.)	Qty. Price (Rs.)
6	<u>Network Monitor:</u> LCD 32 INCH for network monitoring and display.	02		
7	<u>Labor, testing and cabling :</u> Complete labor of all cabling work, testing and termination etc.	01		
8	<u>Project Vehicle :</u> Suzuki Swift	01		
	Total Cost of the Tender :			

-Rupees in Words :

Signature of Tenderer
with official Seal



KARACHI METROPOLITAN CORPORATION

Tender for : "New I. T. Infrastructure for KMC " (Networking)
Information Technology Department, KMC

Note:

1. Verified that the items quoted above are same as per required specifications mentioned against each item.
2. The warranty from the Principal (manufacturer) as well as supplier is mandatory.
3. No bid shall be entertained unless it is accompanied by 2 % earnest money.
4. No bid shall be entertained unless the original tender Schedule issued by KMC is properly filled and signed by the authorized representative of the company and bears the Seal of the Company. Make, model and rates if not mentioned on the original tender Schedule shall not be accepted.
5. The bidder must sign each & every page & affix company Seal.
6. KMC reserves the rights to increase or decrease the quantities of each item or whole.
7. We have read and understood all terms & conditions and accept to abide.

NAME OF FIRM: _____

PHONE/FAX NO.: _____

PAY ORDER NO. & DATE: _____

Signature of Tenderer
with official Seal



Evaluation Criteria

The following points will be used in the evaluation of firms, to qualify an applicant must score not less than the specified minimum points for each category.

S. no	Category	Point	
		Maximum	Minimum Passing
1	Firm Experience	65	49
2	Legal	15	11
3	Compliance of Scope of Work	10	7.5
4	Financial Strength	10	7.5
	Total	100	75

Evaluation Committee decision in this regard shall be final and is not subject to any challenge, objection or appeal. Evaluation Committee shall not be obliged nor required to give any reasons for its decision on selection / non-selection.

FIRM EXPERIENCE

Years of Establishment of firm (Max 10 Points)	The firm having establishment and experience of minimum 3 years in the relevant field of software development and implementation will score 5 Points and experience of each additional year will score 2.5 point.
Projects Completed, attach completion certificates (Max 10 Points)	Satisfactory completion of minimum 02 similar projects of Software development with Oracle Business Intelligence of large size with multiuser environment. The total work done (including ongoing projects) worth Rs. 250 Million will score 5 Points. Each additional 20 Million work will score 2.5 additional points.
24 x 7 Customer Support (Max 5 Points)	Should have currently working on customers support on 24 x 7 working hours. 3 points for in house setup and 1 point for each year of experience working on 24 x 7 customer support.
Maintenance of Project (Max 5 Points)	Satisfactory completion certificate of Maintenance and support of deployed projects. One point for each project support.
Methodology -1 (Max 20 Points)	The firm has to provide best methodology in designing, installing, configuring, commissioning, development and deployment successful implementation of the project.
Methodology -2 (Max 10 Points)	The firm has to provide the dash boards structured reports and design and methodology for refined Business Intelligence Software
Teams (Max 5 Points)	Should have a qualified team to work with minimum 5 Cisco Certified members and experienced software developer

Legal

Qualification with reputable clients (Max 5 Points)	Names and Addresses of clients for the projects listed above should be included. IT department reserves the right to contact the clients with reference to the Pre-Qualification / Evaluation. The Government client is an added value on evaluation.
Litigation History (Max 5 Points)	Affidavit should be provided regarding that the company/firm is not engaged in any winding up or neither insolvency litigation, nor the company/firm is ever black listed in any case. The company/firm is not into any litigation with any of its customers.
Returns: Submission of tax Returns (Max 5 Points)	Should have submitted tax return of last five years and is working as a active tax payer

Compliance of Scope of Work

Compliance to Install the hardware with Software in line with scope of work. (Max 5 Points). Attach Proof	Installation of Oracle Software with integration and installation of Hardware. The firm should meet the compliance of the scope of work as mentioned in the document and shall be judged accordingly to work experience submitted. Deviations should be elaborated if any
Compliance to work with Data Center. Attach Proof (Max 5 Points)	Establishing of Data Center with all necessary requirements for effective installation and maintenance. Government installation will be an added value while evaluation. Deviations should be elaborated if any

Financial Strength

Working Capital (Max 5 points)	Average Working Capital of last four years Audited Accounts should be . Firm has minimum Working Capital Rs.15 million and a latest audited report is provided, confirming company sound financial position
Average Gross revenue for the last three years in maintenance contracts of similar nature (Max 5 points)	Average Gross Revenue for the last four years from similar projects the Gross Average Annual Revenue of Rs. 50 Million five years will score 5 points



KARACHI METROPOLITAN CORPORATION
INFORMATION TECHNOLOGY DEPARTMENT

GENERAL CONDITIONS OF THE CONTRACT

Tender for : "New I.T. Infrastructure of KMC, (Software)
Information Technology Department, KMC"
(On turnkey solution)

Issued to M/s.	
On	
Pay Order No. Date / Drawn from / Amount (Cost of Tender Non Refundable).	
Dropping of Tender	18-03-2014 at 11:00 am
Opening of Tender	18-03-2014 at 11:30 am

Issuing Authority

N.B.

The bidder is expected to examine the Bidding Documents, including all instructions, forms, terms, specifications and charts/drawings. Failure to furnish all information required by the Bidding documents or submission of a Bid not substantially responsive to the Bidding Documents in every respect would result in the rejection of the Bid.

Definitions

In this Contract, the following terms shall be interpreted as indicated:

"Commencement Date of the Contract" means the date of signing of the Contract between the Purchaser and the Contractor.

"Contract" means the agreement entered into between the Purchaser and the Contractor, as recorded in the Contract Form signed by the parties, including all Schedules and Attachments thereto and all documents incorporated by reference therein.

"Contract Price" means the price payable to the Contractor under the Contract for the full and proper performance of its contractual obligations.

"Contractor" means the individual or firm whose bid has been accepted by the Purchaser and the legal successors, in title to the Contractor.

"Contract Value" means that portion of the Contract Price adjusted to give effect to such additions or deductions as are provided for in the Contract, which is properly apportionable to the Software or Services in question.

"Purchaser" means the Information Technology Department, Karachi Metropolitan Corporation - Pakistan.

"Services" means services, such as testing, training and other such obligations of the Contractor covered under the Contract.

"Works" means all Software / Hardware to be provided and services to be rendered & work to be done by the Contractor under the Contract.

"SPPR 2010" means Sindh Public Procurement Rules 2010.

"SPPRA" means Sindh Public Procurement Regulatory Authority established under Section 3 of Sindh Public Procurement Act, 2009.

INVITATION TO BID

Information Technology Department of Karachi Metropolitan Corporation, (hereinafter referred to as Purchaser), invites sealed bids from eligible bidders for "New I.T Infrastructure for Karachi Metropolitan Corporation (Software)".

Tender Bids in sealed envelopes as per information are required. Suppliers applying for bids should submit duplicate Financial Proposal and Technical Proposal in two separate envelopes with clear marking of "Technical Proposal" and "Financial Proposal" as per Single Stage - Two Envelope process of SPPR 2010. The interested bidder must have valid NTN also. Only Income Tax and Sales Tax registered firms are eligible to participate.

1. The Technical Proposal should contain all the bid items without quoting the price and must list firm's clientele, resumes / CV's of the engineering team. Financial bids of Firms not obtaining minimum passing criteria on Technical basis will not be opened.
2. All bids must be accompanied by an earnest money 2.0% of total bid amount, and must be accompanied with the financial offer. Bid without bid security of required amount and prescribed form shall be rejected.
3. Information Technology Department KMC will not be responsible for any costs or expenses incurred by bidders in connection with the preparation or delivery of bids.
4. The Bid prices and rates are fixed during currency of contract and under no circumstance shall any contractor be entitled to claim enhanced rates for any item in this contract.
5. Bidders shall submit Bids, which comply with the Bidding Documents. Alternative Bids will not be considered. The attention of bidders is drawn to the provisions of Clause on "Determination of Responsiveness of Bid" regarding the rejection of Bids, which are not substantially responsive to the requirements of the Bidding Documents.
6. All prices quoted must include any Taxes applicable, such as Income Tax, etc. If not specifically mentioned in the quotation, then it will be presumed that the prices include all the taxes.
7. Failure to Complete the Task within the stipulated time period will invoke penalty of 0.025% of the total cost per day.

Information Technology Department
KMC

BID FORM

To: Senior Director,
Information Technology Department, KMC
Karachi.

Sir:

Having examined the bidding documents, the receipt of which is hereby duly acknowledge, for the above Contract, we, the undersigned, offer to supply, deliver, test and impart training in conformity with the said bidding documents for the Total Bid Price.

Pak Rupees (in figures _____ in words _____)

or such other sums as may be ascertained in accordance with the Price Schedule attached hereto and made part of this Bid.

We undertake, if our Bid is accepted, to complete the Works in accordance with the Contract Execution Schedule provided.

If our Bid is accepted, we will provide the performance security in the sum equivalent to equal to 10% of the Contract Price or the same will be deducted from the running bills.

We agree to abide by this Bid for the period of one twenty (120) days from the date fixed for bid opening of the Instructions to Bidders, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof in your Notification of Contract Award, shall constitute a binding Contract between us.

We understand that you are not bound to accept the lowest-priced or any Bid that you may receive.

Dated: this-----day of -----2014

WITNESS

BIDDER

Signature -----

Signature -----

Name -----

Name -----

Title:- -----

Title -----

Address. -----

Address -----

1. General Terms & Conditions

- Bids not confirming to the terms, conditions and specifications stipulated in this RFP will be rejected.
- Information Technology Department, KMC invites this tender under single stage - two envelope procedure, from all qualified companies to implement this component on TURN-KEY basis.
- Proposal after due date and time will not be accepted for any reason. Proposals must not be sent by Facsimile or e-mail. Such submissions will not be accepted for any reason.
- Bid / Proposal shall comprise 2 packages (one in original & other in duplicate) for the “**New I.T Infrastructure for Karachi Metropolitan Corporation (Software)**” containing two separate envelopes. Each package shall contain separately the financial proposal and the technical proposal;
 - a) envelopes shall be marked as “**FINANCIAL PROPOSAL**” and “**TECHNICAL PROPOSAL**” in bold and legible letters to avoid confusion;
 - b) initially, only the envelope marked “**TECHNICAL PROPOSAL**” shall be opened;
 - c) envelope marked as “**FINANCIAL PROPOSAL**” shall be retained in the custody of the Information Technology Department, KMC without being opened;
 - d) Procurement Committee shall evaluate the technical proposal, without reference to the price and reject any proposal which does not conform to the specified requirements;
 - e) no amendments in the technical proposal shall be permitted during the technical evaluation;
 - f) financial proposals of technically qualified bids shall be opened publicly at a time, date and venue announced and communicated to the bidders in advance;
 - g) financial proposal of bids found technically non-responsive shall be returned un-opened to the respective bidders; and
 - h) bid found to be the lowest evaluated or best evaluated bid shall be accepted.
- The contractor shall provide support of at least 1 year. Contractor will be responsible to successfully operation and technical support for at-least 1 year.
- Final selection shall be based on the assessment of Technical and Financial proposals.
- Bidders shall be required to obtain at least 75% Technical Marks to qualify for the evaluation of Financial Bids.

- The bid security money of the successful bidder will be released after 90 days from the submission of completion certificate issued by the IT Department.

(i) Bid Security

A bid security, in the shape of a Bank Draft/Pay Order in favor, KMC, equivalent to 2 % of the total cost of bid should be submitted along with the tender.

(ii) Validity of the proposal

All proposal and price shall remain valid for a period of 120 days from the closing date of the submission of the proposal. However, the responding organization is encouraged to state a longer period of validity for the proposal.

(iii) Currency.

All currency in the proposal shall be quoted in Pakistani Rupees (PKR). The Bid prices and rates are fixed during currency of contract and under no circumstance shall any contractor be entitled to claim enhanced rates for any item in this contract.

(iv) Withholding Tax, Sales Tax and other Taxes

The responding organization is hereby informed that the Government shall deduct tax at the rate prescribed under the tax laws of Pakistan, from all payments for services rendered by any responding organization who signs a contract with the Government. The responding organization will be responsible for all taxes on transactions and/or income, which may be levied by government. If responding organization is exempted from any specific taxes, then it is requested to provide the relevant documents with the proposal.

(v) Compliance to Specifications

The Responding Organization (RO) to provide information as per (Complaisance sheet). RO may not propose any kind of refurbished Hardware / components in their technical proposals.

(vi) Methodology

The RO(s) shall describe in the detail the Methodology and complete details of the software to be developed. The sample Dash board of the software should be provided with the technical proposal.

(vii) Technical Capabilities

The RO(s) shall describe the Technical capabilities of its organization. Comprehensive verifiable support should be included in the detailed Technical proposal.

(viii) Financial Capabilities

The RO(s) shall describe the financial position of its organization. Income Statement or Report should be included in the detailed Technical proposal.

(ix) Penalty Clause

It is utmost importance that schedule to tender should be filled in very carefully and the instructions set forth above, scrupulously complied with failing which the offer will be ignored. In case of non-completion of supply within stipulated period Earnest Money will be forfeited in favor of the Information Technology Department KMC.

- An affidavit that the firm has not been entangled in litigation with any client during the last 5 years.
- An affidavit that the firm has never been blacklisted by any Government Department.
- Liquidated damages of 0.025% per day of the contract price per day will be deducted for delayed delivery of Software and Services.

The technical offer must be submitted (in duplicate) with the following documents

1. Company Profile with complete address, telephone No. Fax. No. and e-mail address and contact person.
2. Partnership / Reseller letter or agreement copy which authorize Bidder to sell or market the Proposed Video Security and Surveillance products in Pakistan.
3. In case of Partnership firm, authorization by all the partners of the firm to bid in the tender
4. Details of Installed Running Project of similar nature in Pakistan. The Physical survey may be conducted to verify the project.
5. No conditional offer will be accepted
6. Covering Letter: A covering letter from the Head of the company or an authorized representative of the applicant should be attached with the proposal.
7. CNIC of the Chief Executive or authorized representative of the bidder.
8. NTN Certificate
9. GST Certificate
10. Valid Professional Tax Registration

11. Organization Chart and Team Composition: Team composition and outline of roles of the team members shall be provided in the technical document.
12. Description of the methodology and work plan: Detailed methodology, work plan and list of activities should be proposed. The proposed methodologies will be evaluated during the technical evaluation and will form an integral part of the contract.
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Proposed facilities:

Organizational;

Physical;

Appropriate networking cabling at all work places/areas.

Plate form

Windows / Linus Operating System Supported

Computer Software;

- Licensed Operating System (Windows, open Source)
- System Software
(Oracle Database/Application)

Other Misc. Utilities

System Software;

Oracle Database 11g:

- Oracle Database 11g Release 2 Enterprise edition delivers industry leading performance, scalability, and reliability on a choice of clustered or single server running windows, Linux, Unix
- Provides Comprehensive features to easily manage the most demanding transaction processing, business intelligence and content management applications.
- Comes with a wide range of options to extend the worlds # 1 database to help grow the business and meets your users performance, security, and availability service level expectations.
- 32/64 Bit support for all operating system and hardware (platform independent)

Database Vault:

Oracle Database Vault provides powerful security controls for protecting applications and sensitive data. Oracle Database Vault prevents privileged users from accessing application data, restricts adhoc database changes and enforces controls over how, when and where application data can be accessed. Oracle Database Vault secures existing database environments transparently, eliminating costly and time consuming application changes.

Oracle Development Suite

Oracle Developer Suite is the most complete and integrated development environment, combining the power of application development and business intelligence tools in a single suite that is based on the latest industry standards. Oracle Developer Suite lets developers quickly build high-quality transactional applications, which can be deployed to multiple channels - including portals, Web services, and wireless devices, and which can be extended with business intelligence capabilities - including ad hoc query and analysis, high-quality Web reporting, and advanced analysis.

Web Logic Server Enterprise Edition

Oracle WebLogic Server is the #1 application server for developing and deploying applications across conventional and cloud environments. It provides a mission critical cloud platform for applications requiring performance, scalability and reliability. Integrated, native management tools simplify operations and reduce management costs. Developers can leverage modern development tooling and server features for application innovation. Oracle

WebLogic Server is available in three editions with increasing functionality.

Other Services;

- System Operations, System Administration
- User support, user Authentication.
- Network Security measures, Network tools utilization and Implementation
- System Customization/ Modification / Up Gradation,

Interface development, system Software up gradation and patching, Application Software improvement techniques



KARACHI METROPOLITAN CORPORATION

Tender for : "New I. T. Infrastructure for KMC " (Software)
Information Technology Department, KMC

S. No.	Description	Total Qty	Unit Price (Rs.)	Qty. Price (Rs.)
1	Oracle Fusion Middleware (License): i) Web logic Server Enterprise Edition	01 Nos.		
2	Oracle Data base Products (License): i) Oracle Database Enterprise Edition ii) Database Vault	01 Nos. 01 Nos.		
3	Oracle Business Intelligence (License): i) Oracle Business Intelligence Enterprise	10 Nos.		
4	Oracle Development Suite (License) : i) Oracle Development Suite	01 No.		
5	Implementation task & Services : Oracle Database deployment of latest release 11g (R1/R2 or latest) Migration of existing database data (Payroll and Land Management System) to new database Development of Applications (Land Management System (LMS), Payroll (KMC & KDA), local Taxes, Advertisement, Trade License & Medical System. To the latest Oracle Development Technology	01		

Signature of Tenderer
with official Seal



KARACHI METROPOLITAN CORPORATION

**Tender for : "New I. T. Infrastructure for KMC " (Software)
Information Technology Department, KMC**

S. No.	Description	Total Qty	Unit Price (Rs.)	Qty. Price (Rs.)
	Implementation, Configuration and Deployment of Oracle Security and other Products. Implementation, Configuration and deployment of "Oracle Business Intelligence Enterprise" for "(Land Management System (LMS), Payroll (KMC & KDA), local Taxes, Advertisement, Trade License & Medical System " Trainings front end, back end and related.			
	Total Cost of the Tender :			

Rupees in Words: _____

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Litigation History (Max 5 Points)	Affidavit should be provided regarding that the company/firm is not engaged in any winding up or neither insolvency litigation, nor the company/firm is ever black listed in any case. The company/firm is not into any litigation with any of its customers.
Returns: Submission of tax Returns (Max 5 Points)	Should have submitted tax return of last five years and is working as a active tax payer

Compliance of Scope of Work

Compliance to Install the hardware with Software in line with scope of work. (Max 5 Points). Attach Proof	Installation of Oracle Software with integration and installation of Hardware. The firm should meet the compliance of the scope of work as mentioned in the document and shall be judged accordingly to work experience submitted. Deviations should be elaborated if any
Compliance to work with Data Center. Attach Proof (Max 5 Points)	Establishing of Data Center with all necessary requirements for effective installation and maintenance. Government installation will be an added value while evaluation. Deviations should be elaborated if any

Financial Strength

Working Capital (Max 5 points)	Average Working Capital of last four years Audited Accounts should be . Firm has minimum Working Capital Rs.15 million and a latest audited report is provided, confirming company sound financial position
Average Gross revenue for the last three years in maintenance contracts of similar nature (Max 5 points)	Average Gross Revenue for the last four years from similar projects the Gross Average Annual Revenue of Rs. 50 Million five years will score 5 points