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The Institute of Business Administration, Karachi (IBA) invites sealed Tenders from manufacturers/firms/companies registered with Sales Tax and Income Tax departments for the supply of the following:

	S. No.	Description	Tender#	Tender Fee
-	1.	Procurement of Laptops	IT/48/2013-14	Rs. 1,000/-

Tender documents will remain available at the website www.iba.edu.pk/tenders from 23/01/2014. The Tender Fee shall be deposited in United Bank Ltd, Karachi University Campus Branch in A/C No. 003-0002-5 in the name of "IBA, Karachi". The copy of the paid challan will be attached with the tender document at the time of submission.

Please note that IBA, Karachi does not sell hard copies of the tender documents, unless specified so.

The Tender Document should be submitted at the "ICT Procurement Dept. IBA Main Campus" up to 08/02/2014 till 11:00am and will be opened on the same date and same venue at 11:30 am in the presence of representatives who may wish to attend.

Kindly submit 2.5% Earnest Money of the total cost in the shape of a Pay Order or Demand Draft along with the Tender Documents. Kindly mention the 'Tender Number' on the top left corner of the envelope.

IBA, Karachi reserves the right to accept or reject any or all Tender(s) or terminate the proceedings at any stage as per the rules and regulations framed by SPPRA.



Head of ICT

Institute of Business Administration, Karachi Main Campus, University Road, Karachi 75270 Tel: (92-21) 38104700-1 Ext: 2107

Email: aasad@iba.edu.pk Website: www iba.edu.pk

Institute of Business Administration Karachi

Tender Form

For

Procurement of Branded Laptops

23-01-2014 Date of issue Last date of submission: 08-02-2014

Tender # IT/48/2013-14





General Terms & Conditions

a) Earnest money

An earnest money, in the shape of a bank draft / pay order in the name of "Institute of Business Administration" Karachi, equivalent to 2.5% of the total cost of bid, should be submitted along with the tender documents.

b) Validity of the proposal

All proposal and prices shall remain valid for a period of 90 days from the closing date of the submission of the proposal. However, the responding organization is encouraged to state a longer period of validity for the proposal.

c) Currency

All currency in the proposal shall be quoted in Pakistan Rupees (PKR).

d) Sales Tax and other Taxes

Organization (RO) is hereby informed that the IBA shall deduct tax at the rate prescribed under the tax laws of Pakistan, from all payments for services rendered by any responding organization. The responding organization will be responsible for all taxes on transactions and / or income, which may be levied by the government. If responding organization is exempted from any specific taxes, then it is requested to provide the relevant documents with the proposal.

It is to be <u>noted</u> that IBA Karachi being an educational Institution is exempt from the whole of customs-duties (specified in the First Schedule to the Customs Act, 1969 (IV of 1969)), and the whole of sales tax on the goods imported in the name of IBA-Karachi. The Letter of Credit (LC) will however be opened by the vendor.

Prices must be quoted as per attached price sheet.

e) OEM Relationships & Warranties

The responding organization (RO) should be an authorized business partner from the ORIGINAL EUIPMENT MANUFACTURER (OEM), for the proposed hardware, software or networking components in Pakistan. A certificate to their effect should be included in the proposal otherwise the bid is liable to be rejected. ROs having Gold, Silver or Premier Partnership with the OEM will be given preference in the final evaluation.

Selected vendor will provide maintenance / support service, after expiry of warranty, for each category of products identified, at a rate, which is not more than 10% of the



initial purchase / license cost. Selected vendor should also be committed to provide maintenance / support service for a period of at least three years after expiry of warranty period. However, IBA will not be bound to avail this service.

The equipment should be supplied through verifiable distribution channel in Pakistan.

f) Ownership

The ownership of all products and services rendered under any contract arising as a result of this tender will be the sole property of IBA.

g) Delivery of Equipment

All equipment for the project will be delivered new, in packed condition directly to the location, as per the discretion of IBA. If equipment delivered is not conforming to the specifications and bill of quantity, the equipment will not be accepted. The equipment will be installed only after inspection.

Delivery time must be of six weeks from the date of Purchase Order, in case of late delivery the vendor is bound to provide at least 25% of the backup equipment for the smooth working till the delivery of purchased equipment.

h) Arbitration and governing law

This tender and any contract executed pursuant to this tender shall be governed by and construed in accordance with the laws of Pakistan. The IBA and all responding organizations responding to this tender and parties to any contract executed pursuant to this tender shall submit to the exclusive jurisdiction of the Pakistani Courts. The arbitration proceeding will be governed by the Arbitration Act, 1940, and the substantive and procedural law of Pakistan. The venue shall be Karachi.

i) Acceptance of Proposals

The IBA reserves the right not to accept the lowest or any proposal and to annul the bidding process without assigning any reason whatsoever. IBA Karachi may ask to provide demo unit which vendor quoted in the tender. After the final inspection of the unit the decision will be made.

j) Support Capabilities

The RO should indicate the support capabilities for all the hardware provided during the course of the project. Details of qualifications / capabilities of support staff should also be included in the corporate profile.





k) Compliance to specifications

The RO shall provide information as per requirements given in **Annexure - A.** However, RO can submit multiple solutions. RO may not propose / supply any kind of refurbished hardware equipments / components in their proposals.

Bidder MUST quote prices as per requirement mentioned in the attached in Annex C.

l) Material

Material of this order is subject to final inspection from Technical Team at the time of delivery.

m) Cancellation

IBA reserves the right to cancel any or all of the above items if material is not in accordance with its specifications or if the delivery is delayed.

n) Payment

Payment will be made through crossed cheque after the delivery and complete installation of the item and receipt of the invoice. Advance payment will ONLY be made against Bank Guarantee an A Rated bank of the same amount.

90% of the total order value would be paid after supply of the equipment at IBA Karachi Main campuses.

10% of the order value would be paid after two year from the date of delivery. Or against a bank guarantee drawn on a scheduled commercial bank in favour of IBA, Karachi for the equivalent amount of claim valid till the end of the warranty period.

o) GST

GST will be paid on applicable items only.

p) Penalty

Penalty at the rate of 2% per month of the total contract amount will be imposed on delayed delivery or work up to 10% of the total contract value.

q) Increase in price

No increase in the value of above mentioned items will be accepted on account of either unit price, total price, any or all other charges, duties, taxes, scope of supply and or any other head of account shall be allowed.



r) Increase in taxes

Any increase in taxes, the IBA should not be responsible, but, if any taxes are reduced, the IBA should get its benefit.

s) Alteration

Competent Authority reserves the right to change / alter / remove any item or article or reduce / enhance quantity without assigning any reason thereof.

t) Invoice

Invoice / bill should be submitted to Finance Department.

u) Stamp duty

Stamp duty will be paid by vendor.

1. Instructions for Responding Organizations

a) Communication

Any request for clarification regarding this tender document should be submitted \underline{in} writing to:

Manager Procurement ICT Institute of Business Administration, IBA Main Campus, University Road, Karachi

Phone:

111-422-422 Ext 2107

Fax :

021-9215528

b) Submission of documents, mode of delivery and address

Proposals can be delivered by hand or courier so as to reach the office of address given at section 2 (a) by the last date indicated for submission. Proposals received by fax or email will not be accepted.

c) Submission of proposal

The complete proposals should be submitted by 11:00am hours on 08-02-2014 at the address given at section 2 (a).



The RO shall deliver two copies of the bids which include IBA tender documents along with BOQ and Financials.

Format for submission of financial proposal is attached as Annexure - C.

d) Date of opening of proposal

bid will be opened on 08-02-2014 at 11:30AM at IBA Main Campus ICT Procurement office in presence of representative bidders who may care to attend.

e) Demonstration

The Responding Organization (RO) will compulsorily provide a demonstration unit of the quoted product for testing / evaluation purposes. The demonstration unit should be exactly of the same specification as quoted by the RO. In case the demo unit isn't according to the specification required by IBA or quoted by the RO, the tender may be liable to rejection.

f) Important

i. Separate envelopes clearly labeled for 'Original Proposal', 'Copy Proposal' and 'Earnest Money' must be submitted on or before last date to submit the tender documents.

The bank draft for earnest money should be enclosed in a separate envelope, labeled as 'Earnest Money', and which should be sealed. Proof of Sales Tax registration and NTN numbers should also be provided. (Please provide photocopies of relevant documents).

- ii. Competent authorities reserve the rights to accept or reject any quotation / tender without any reason thereof.
- iii. Last date for tender submission is 08-02-2014.
- Supply will be on C&F basis to IBA Main Campus. IBA not liable to pay any Custom duty, GST or any other charges.
- v. Sample, if any, of the quoted item may be provided with the tender form duly stamped by the company.
- vi. Tenderers should be registered with Sales Tax department.
- vii. Payment will be made after receipt of store.
- viii. Earnest money of 2.5% of total amount in the form of pay order / demand draft in favor of 'Institute of Business Administration Karachi' should be submitted along with tender form in separate envelope.



- ix. Earnest money deposited by the successful bidder may be converted into security deposit. This would be in addition to the 7.5% of the total amount retained for a period of 36 months after delivery of the product contingent to satisfactory performance.
- x. If the delivery of the product is delayed beyond the date specified in the Purchase Order, a penalty equivalent to 2% of the total amount quoted would be charged per day to the RO till the product is delivered. This clause will not be applicable in cases where RO provide back-up equipment as mentioned in clause (g).
- xi. Please submit copies of certificates of registration with Sales Tax and Income Tax departments.
- xii. IBA reserves the right to change / alter quantity / quality / specifications etc., without assigning any reason thereof.
- xiii. No escalation in cost / price will be accepted at any stage, after approval of the quoted amount and award of the Purchase Order.
- xiv. The tender document will be accepted ONLY on the IBA's prescribed SBD available on IBA's Website.
- xv. The delivery time of ordered goods must be mentioned in the proposal; bids of only those Firms will be accepted /entertained who will give surety of supply of ordered goods within <u>06-weeks</u>.

Annexure - A

Technical Requirements(BOQ)

S.#	Description	Requirements	Compliance
0	Series	Business Series	
1	Operating System	Free Dos	
2	Frocessor	Intel Core is 4 th generation 4200M Dual Core or higher	
3	Chipset	Mobile Intel HM87 Express Chipset or integrated in CPU	
4	Graphics	Intel HD Graphics 4600 or higher	
5	RAM	4 GB Dual Channel DDR3L 1600MHz	
6	HDD	500 GB SATA or higher	
7	Optical drive	Super Multi DVD writer	



08	Display	15.6 diagonal LED- backlit RD anti-glare (1366x768)or higher
9	Communications	Wifi , Bluetooth, Integrated Ethernet 10/100
10	Camera	Native HD 1.0MP webcam with digital microphone
11	Audio & Speakers	Yes require
12	Power	6-cell/3.0Ah (65 WHr)Lithium Lon
13	Ports, Slots	HDMI, RJ-4510/100,USB 3.0,USB 2.0
14	Multi-media Card Reader	Require
15	Carry Bag + Mouse	Original Branded Bag & Optical Mouse
16	Software Drivers CD/DVD	Bidder must provide drivers
16	Warranty	03 years complete with parts & free service at customer premises. (Warranty also covers battery & adopters for three years on FOC bases.)

Contact Person (IBA)

Manager Procurement - ICT

Institute of Business Administration,

Main Campus, University Road,

Karachi

Tel#

: 111-422-422 Ext 2107

Email

aasad@iba.edu.pk

Mandatory Criteria:

Only those vendors can apply in this tender who fulfill the mandatory criteria:

- 1. Local/Global Affiliation with Manufacturer in Pakistan.
- 2. At least Tier-1 partner must at least 05 years business relation with the manufacturer.
- 3. Bid must be accompanied by Manufacturer's authorization letter from principal. (Sample attached Annexure D)
- 4. Local Presences. Must have coverage across the country with minimum presence in Karachi.
- 5. The bidder can provide any value added services to IBA on FOC bases.
- 6. Backup Inventory maintained by company at least those items mention in BOQ.
- 7. Delivery time within six weeks from the date of Purchase Agreement.
- 8. Any value added service bundled with the equipment / project, with no impact on project cost, shall be welcomed.





9. The bidder will also provide the SLA rate after the expiry of the warranty period in PKR only.

Bid Evaluation Criteria:

10. The bids will be evaluated on the basis of lowest items rate keeping in view our required configuration and also fulfill mandatory criteria only.

Note: We will require demonstration of the equipment from the selected vendor for a Day, over continuous one Day satisfied performance we will award the tender to the complying RFP bidder. Bidders are bind to give a quote for a complete solution if anything missed which would require in the solution then bidder is will MUST provide the required equipment on FREE of cost to IBA.

(*) IBA reserves the right to accept any model/brand /solution depending upon

its requirements and any such decision could not be challenged

Annexure - B

Format for technical proposal Information required from Responding Organization General information Name of the firm Name of contact person Cell # Office address Office phone # Office fax # Year of establishment Main area of business GST reg # NTN Annual turnover Values of projects in hand Details of staff employed Managerial capabilities a) Total # of permanent staff b) Total # of contract staff Technical capabilities c) Total # of permanent staff d) Total # of contract staff





Cumulative experience	
Technical experience	
No of years in business for similar assignments	
No and value of similar assignments completed in last 3 years	
Relationship with OEM	
Clientelé Technical staff expertise /	
skills	

Signature and seal of responding organization



Annexure - C

Pl see the attached file, kindly fills the price sheet and submits along with all supporting documents.

IMPORTANT NOTE (Mandatory):

Kindly quote the price as per attached Annexture-C

Signature and seal of responding organization



Annexure D

MANUFACTURER'S AUTHORIZATION FORM (MAF)

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To					
We	_ who are having	established offices at	and reputal	ole manufacture	es of
hereby authorize M/S offer their quotation, neg invitation for tender offer	otiate and co	(Name onclude the c	and address ontract with	of Agent/Deale you against the a	r) to ibove
We hereby extend our full the tender and the cont invitation for tender offer	ract for the	e equipment			
Yours faithfully,					
(Name) for and on behalf ((Name of manufacturers)	of M/s				
Note: This letter of auth	nority should	d be on the	letterhead o	of the manufact	.uring

Note: This letter of authority should be on the letterhead of the manufacturing concern and should be signed by a competent person of the manufacturer.





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J					Price Sheet						Г
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	Branded Laptops	75	10								_
	Laptops with 3 years Comprehensive warranty	_					ì				т.
	Including consumable parts										
	Laptops with 5-years Comprehensive warranty										
	including consumable parts										_

Vendor should mention the amount with rate of column 7,8 & 9

Note: IBA Karachi is exempted from Custom futies, Sales Tax, import dutles,

For any local items/services provide the cost as per rule.

18A Karachi has a right to increase or decrease the quantity.

