



The Managing Director,  
Sindh Public Procurement Regulatory Authority,  
Karachi.

**Sub: MINUTES OF THE MEETING OF COMPLAINT REDRESSAL COMMITTEE (CRC) TO RESOLVE & EXAMINE THE COMPLAINTS FOR TENDER INVITED BY THE MEDICAL SUPERINTENDENT, KHAIRPUR MEDICAL COLLEGE CIVIL HOSPITAL KHAIRPUR HELD ON 13.04.2022.**

I am directed to enclose herewith copy of minutes of the meeting of Complaint Redressal Committee (CRC) against the Tender invited by the Medical Superintendent, Khairpur Medical College Civil Hospital Khairpur held on 13<sup>th</sup> April 2022 under the Chairmanship of Special Secretary (Dev.) Health Department, Govt. of Sindh for information and further hoisting on Authority's website, accordingly.

(ZULFIQAR ALI DARS)  
SECTION OFFICER (PM&I)

C.C to:

- 1) The Vice Chancellor, DUHS, Karachi / Chairman Central Procurement Committee.
- 2) The Medical Superintendent, Khairpur Medical College Civil Hospital Khairpur for further proceedings as per rules.
- 3) The Complainant M/s. Mediquips SMC (Pvt) Ltd. along-with a copy of minutes of the meeting of CRC for information.
- 4) The P.S. to Minister Health & Population Welfare Deptt., Govt. of Sindh, Karachi.
- 5) The P.S to Secretary Health, Govt. of Sindh Karachi.

SECTION OFFICER (PM&I)

SPERA INWARD DIARY  
NO. 1069  
DATED: 16/5/22

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ph.  
put up for  
hosting on  
SPRA website  
17/5

**Minutes of the meeting of**  
**Complaint Redressal Committee (CRC) to**  
**resolve & examine the complaints for Tender**  
**invited by the Medical Superintendent,**  
**Khairpur Medical College Civil Hospital**  
**Khairpur held on: 13.04.2022**

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**Minutes of the meeting of Complaint Redressal Committee  
(CRC) to resolve & examine the complaints for Tender invited  
by the Medical Superintendent, Khairpur Medical College Civil  
Hospital Khairpur held on:13.04.2022**

A meeting of Complaint Redressal Committee was held on: 13.04.2022 under the Chairmanship of Special Secretary (Dev.), Health Department, Govt. of Sindh, on complaint of M/s. Mediquips SMC (Pvt.) Ltd. against tender invited by the Medical Superintendent, Khairpur Medical College & Civil Hospital Khairpur and the Medical Superintendent, Chandka Medical College Hospital Larkana for purchase of Medical Equipment/ Machinery for the year 2021-22.

Following members of the committee attended the meeting:

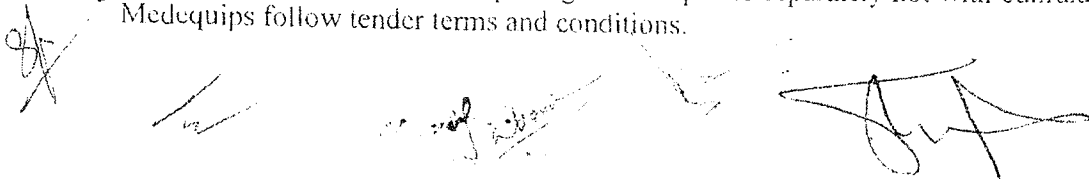
1)	Mr. Noor Muhammad Shah Special Secretary (Development), Health Department, Govt. of Sindh, Kar.	Chairman
2)	Mr. Usman Khalid Representative of Accountant General Sindh, Karachi.	Member
3)	<b>Independent Technical Members:</b> a) Professor Dr. Tariq Mehmood, Head of the Department of Radiology & Cyber-knife, JPMC, Karachi. b) Prof. Dr. Tabassum Zehra Saeed, Professor & HoD, Pharmacology Department LNII & MC, Karachi. c) Professor Dr. M. Masroor, Professor of Medicine (Rtd.) <i>did not attend</i> d) Professor Dr. M. Shamim, Professor of Surgery (Retired).	Member

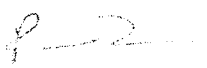
Prof. Dr. Muhammad Yousuf Salat, Professor of Pharmacology (Rtd.) & Dr. Muhammad Amin Chinoy, Professor of Orthopedic Surgery, The Indus Hospital Karachi, did not attend the meeting.

After permission from the Chairman, representatives of the aggrieved firms / bidders attended the meeting, explained their complaints / grievances in details before the committee. The Medical Superintendent, KMC Civil Hospital Khairpur also provided details of tender proceedings against said complaints. The CRC examined and discussed the complaint and tender proceedings thoroughly as under:

M/s. Medequips submitted their grievances regarding technical specification as the quoted model of M/s. Siemens not fulfilling tender specification. Moreover, on commercial aspects they have provided the compression of prices of C&F & DDP and informed the committee that their prices are lower than M/s. Siemens.

The Medical Superintendent informed that the bids were evaluated by the technical experts committee of CPC as the hospital does not have any technical / bio-medical engineer for verifying the specification. Moreover, the prices quoted on DDP basis has cleared mentioned in the heading of silent features / terms & conditions of BOQ. Regarding the Generator prices, M/s. Medequips separately mentioned the price as well as Siemens quoted the price of Generator in standard, while CRC noticed that pricing of Generator as per terms and conditions of bidding documents found as optional. The Competitors were required to quote generator prices separately not with cumulative prices. Hence M/s. Medequips follow tender terms and conditions.





Technical inputs provided by Mr. Osama Biomedical Engineer, Dow University of Health Sciences Karachi who made technical evaluation at the end of CPC. The same was shared with Professor Dr. Tariq Mehmood, Head of Radiology Department / Cyber-knife, JPMC, Karachi (Independent technical member). The bid documents, BER, grievances of complainant and justification provided by CPC technical experts was examined by the independent member of CRC thoroughly and placed comparison between both quoted models which is reproduced as under (copies enclosed):

*I have gone through the technical specifications given in the tender and also searched the details of different 1.5 tesla MRI scanners of Siemens.*

*In the tender we have demanded a Gradient 120 T/m/s or more and Slew rate 33 mT/m or more and FOV in 50 cm.*

*M/s. Siemens model MAGNETOM AMIRA is a fully complaint model with our tender specs having Gradient 125 T/m/s and Slew rate 33 mT/m but they not quoted this model in the tender.*

*M/s. Siemens has quoted a low end model MAGNETOM SEMPRA which do not meet the tender specification. It has a lesser Gradient 100 T/m/s and a lesser Slew rate 30 mT/m and also having smaller FOV in Z-axis i.e. 45cm.*

*Gradient strength and slew rate have a major impact on the quality of image, as well clinical applications especially in diffusion weighted imaging which is one of the most commonly used sequences and is also an essential sequence needed in cancer cases. Slew rate is critical in areas where fast imaging is required like cardiac, free breathing studies etc and in also in uncooperative patients.*

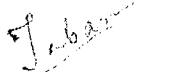
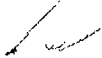
*Furthermore, a 45cm FOV is suboptimal for off centre imaging which is frequently required for breast, shoulder, liver etc. A large field of view is also critical for imaging large patients to avoid image cut-off and resulting artefacts. With a smaller field of view there are severe clinical limitations.*

*RF power is similar for all units, all offer digital fiber optic channels and coil elements are designed as per each system and offer similar results. These have a minimal effect on the resultant image quality.*

*Therefore in light of the PPRA rules these are major deviations, M/s. Siemes has not quoted the model that is technically complaints with our tender specifications and MRI unit MAGNETOM SEMPRA do not qualify and it should be rejected on the basis of technical specifications.*

The CRC observed that the technical evaluation finalized by the technical expert of CPC is not meeting with the evaluation criteria (Specification) which is violation of clause 42 (1) of SPP Rule amended upto date provides:-

*42(1) All bids shall be evaluated in accordance with the evaluation criteria and other terms and conditions set forth in the bidding documents;*



In view of the compression provided by the Independent Technical Member of CRC, after examination bidding document, BER and as per provision under Clause 42 (1). CRC accepted the complaint of aggrieved bidder and after consideration of technical aspects CRC observed that the offer of M/s. Siemens should be rejected on technical grounds and contract should be awarded to M/s. Medequips which is exactly in accordance of evaluation criteria/specification. Hence, CRC decided to refer back the matter to CPC to update bid evaluation report considering the facts in accordance with SPPRA Rules-2010 (Amended Uptodate).

M/s. Medequips has submitted another grievance application regarding technical specification of CT Scan Machine multi slice for the tender of Machinery Equipment & Furniture invited by CMC Hospital Larkana. Professor Dr. Tariq Mehmood who is also the member of Technical Committee for preparation of technical specification informed the committee that Head of the Department of Radiology, CMC Hospital Larkana has already pointed out that the clause of manufacturer from USA, Europe, Japan only must be included which is important for very high-tech and sophisticated equipment but same was not mentioned in the tender documents hoisted in SPPRA web site. On these objection, the Medical Superintendent, CMCH Larkana has already requested for extension of the date of NIT because some technical formalities are to be required to complete. On his request the Chairman Central Procurement Committee has already accorded permission for extension of dead line of NIT and re-scheduled on 09.05.2022. In view of aforesaid clarification CRC decided to keep the complaint set-a-side.

**Prof. Dr. Tabassum Zehra Saeed**  
Professor & HoD,  
Pharmacology Department,  
LNH & MC, Karachi,  
(Independent Technical Members)

**Professor Dr. M. Shamim**  
Professor of Surgery (Retired)  
(Independent Technical Members)

**Professor Dr. M. Maqsood**  
Professor of Medicine (Retired)  
(Independent Technical Members)  
*(Absent)*

**Professor Dr. Muhammad Yousuf Salat**  
Professor of Pharmacology (Retired)  
(Independent Technical Members)  
*(Absent)*

**Professor Dr. Tariq Mehmood**  
Professor & HoD,  
Radiology Department/ Cyber-knife,  
Jinnah Postgraduate Medical Centre, Karachi  
(Independent Technical Members)

**Usman Khalid**  
Representative of  
Accountant General Sindh,  
Karachi/  
**Member**

**Noor Muhammad Shah**  
Special Secretary (Development)  
Health Department, Govt. of Sindh,  
Karachi/  
**Chairman**