

**MINUTES OF THE MEETING OF REDRESSAL OF GRIEVANCES & SETTLEMENT OF DISPUTES COMMITTEE HELD ON 16-01-2019 AT 1530 HOURS IN THE OFFICE OF THE ADDL.IGP/TRAINING & ESTABLISHMENT, SINDH TO ADDRESS THE GRIEVANCES RECEIVED FROM M/S UNIQUE SUPPLIES COMPANY CONCERNING THE TENDER FOR PROCUREMENT OF FURNITURE & FIXTURE (FILE RACK IRON) FOR THE YEAR 2018-19**

The Redressal of Grievances & Settlement of Disputes Committee has been constituted vide orders No.G-I/622/2018 dated:17-07-2018, No.G-I/892-A/2018 dated: 26-12-2018 and No.G-I/34/2019 dated: 15-01-2019 in accordance with Rule-31 of Sindh Public Procurement Rules-2010 (amended 2017). The following Officers attended the subject meeting:-

- |   |             |
|---|-------------|
| 1. Addl.IGP/Training & Establishment Sindh                | (Chairman)  |
| 2. AIGP/Welfare, CPO, Sindh, Karachi                      | (Secretary) |
| 3. AIGP/Motor Transport Sindh, Karachi                    | (Member)    |
| 4. Representative of A.G. Sindh, Karachi                  | (Member)    |
| 5. Representative of Industries Department Sindh, Karachi | (Member)    |

2/- The complainants i.e. M/s Unique Supplies Company requested for redressal of their Grievance in connection with the Tender for Procurement of Furniture & Fixture (INF-KRY No.3847/18) that their firm predicated in tender, their company was rejected as per Bid Evaluation Report available at SPPRA website on Jan 05, 2019. As the reason given for rejection was Poor Quality, and they certainly did not agree with this reason. The notice was issued to the complaint on 15-01-2019 to appear before the Redressal of Grievances & Settlement of Disputes Committee on 16-01-2019 at 1530 hours. On the fixed date representatives of concerned firm were appeared before the Committee and explained their grievances as under:-

“Their company is a high profile firm, and product quoted by M/s Unique Supplies Company i.e. File Rack Iron was not poor quality wise at all, and its powder quoting. They requested that the Redressal of Grievances & Settlement of Disputes Committee shall examine the powder quoting and quality of samples quoted by other bidders, which have been qualified in Technical Evaluation conducted by the Procurement Committee. They expressed their concerns about the technical evaluation”.

3/- After hearing the grievances of complainants, the Chairman of the Redressal of Grievances & Settlement of Disputes Committee ordered to produce the samples of File Rack Iron which had been technically qualified including disqualified sample of complainant firm before the Committee.

A large handwritten signature and the initials 'Sh' are present at the bottom of the page.

4/-

In compliance of the order passed by the Chairman, the sample of 1<sup>st</sup> Lowest rate quoted bidder M/s Jamil Furniture for File Rack Iron, and sample quoted by complainant firm were produced before the Redressal of Grievances & Settlement of Disputes Committee, while 2<sup>nd</sup>, and 3<sup>rd</sup> Lowest rate quoted bidders i.e. M/s Jawed Trading Corporation & M/s Pakistan Steel Fabricating Co. Ltd were requested to resend their technically passed samples immediately.

5/-

After confirmation of samples, the Redressal of Grievances & Settlement of Disputes Committee examined the quality of both the samples i.e. approved Sample of M/s Jamil Furniture (1<sup>st</sup> lowest rate quoted bidder), and sample quoted by complainant firm M/s Unique Supplies Company. The powder quoting of both the samples was especially checked by scratching the color. The Committee found that sample quoted by complainant firm was of poor quality.

6/-

The samples of 2<sup>nd</sup>, and 3<sup>rd</sup> Lowest rate quoted bidders i.e. M/s Jawed Trading Corporation & M/s Pakistan Steel Fabricating Co. Ltd were on the way, while the Chairman of the Redressal of Grievances & Settlement of Disputes Committee had another important official business, therefore it was decided to examine the quality and powder quoting of remaining two samples in the 2<sup>nd</sup> session of meeting today after completion of important official business by the Chairman.

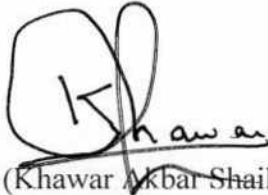
7/-

The 2<sup>nd</sup> session of the Redressal of Grievances & Settlement of Disputes Committee was started at 1925 hours on 16-01-2019 in the conference room Ground floor CPO Sindh, Karachi. The samples of 2<sup>nd</sup>, and 3<sup>rd</sup> lowest rate quoted bidders i.e. M/s Jawed Trading Corporation & M/s Pakistan Steel Fabricating Co. Ltd were reached. The Committee confirmed that these were original samples by verifying the signatures of Secretary the Procurement Committee on the samples. The Committee examined the quality and powder quoting of both the samples quoted by 2<sup>nd</sup>, and 3<sup>rd</sup> lowest rate quoted bidders. The comparison of these samples was done with sample quoted by complainant firm M/s Unique Supplies Company in the presence of representatives. The Committee also found that sample quoted by M/s Jawed Trading Corporation (2<sup>nd</sup> lowest rate quoted bidder) and M/s Pakistan Steel Fabricating Co. Ltd (3<sup>rd</sup> Lowest rate quoted bidder) were better with respect of quality than the sample quoted by Complainant firm M/s Unique Supplies Company.

*Signature* 9 *Signature* *Signature*

8/-


After going through the points raised by the representatives of Complainant firm M/s Unique Supplies Company, technical evaluation report of Procurement Committee, and comparison of quality and powder quoting of samples of above said qualified 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> lowest rate quoted bidders with the sample quoted by Complainant firm M/s Unique Supplies Company the Committee was of the view that the complaint of M/s Unique Supplies Company has no weight. The samples quoted by 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> lowest rate quoted bidders found quality-wise and powder quoting wise much better than the sample quoted by M/s Unique Supplies Company. Therefore, the Redressal of Grievances & Settlement of Disputes Committee unanimously decided to file the complaint submitted by M/s Unique Supplies Company.



(Khawar Akbar Shaikh), PSP,  
AIGP/Motor Transport,  
Sindh, Karachi  
**(Member)**



(Abdul Manan Khan)  
Examiner of Stores, Industries  
& Commerce Department Sindh  
**(Member)**



(Dr. Aftab Ahmed Pathan), PSP  
Addl.IGP/Establishment & Training,  
Sindh, Karachi  
**(Chairman)**



(Sheeraz Nazeer), PSP, PPM  
AIGP/Welfare, CPO  
Sindh Karachi  
**(Secretary)**



(Tariq Aziz Lasi)  
Assistant Accountant General Sind  
**(Member)**



GOVERNMENT OF SINDH  
POLICE DEPARTMENT

No. 47-39 /2019/Karachi

Dated 18 -01-2019.

To,

M/s Unique Supplies Company,  
Show Room D-28, D Market,  
Main Shahrah-e-Faisal,  
PECHS Block-6, Karachi

Subject:- **GRIEVANCE FOR THE TENDER OF PROCUREMENT OF FURNITURE & FIXTURE**

Please refer to your letter No.USC/TND/QRV/Jan0805/2019 dated 08-01-2019 on the subject noted above.

2/- It is to inform you that your grievance for the tender of Procurement of Furniture & Fixture (File Rack Iron) has been rejected by the Redressal of Grievances & Settlement of Disputes Committee.

(SHEERAZ NAZEER) PSP, PPM  
AIGP/Welfare, (Secretary)  
Redressal of Grievances & Settlement of  
Disputes Committee.

Copy to the following for information:-

1. Addl.IGP/Establishment & Training, Sindh, Karachi. (Chairman Rrdressal of Grievances & Settlement of Disputes Committee).
2. AIGP/Finance, CPO, Sindh,Karachi.
3. PS to IGP Sindh.
4. PS to DIGP/Finance Sindh.